

Yun-Chen (Joanne) Chou

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 <https://joannechou-portfolio.com/>

Junior Cloud Engineer with several years of client-facing experience and a Master's degree in IT. AWS Certified Cloud Practitioner with hands-on cloud project experience. Motivated to leverage communication skills and technical knowledge to contribute to and grow within a dynamic cloud engineering team.

EDUCATION

Queensland University of Technology – Australia

Graduated: 2025 | GPA: 6.1/7.0

Master of Information Technology – Computer Science

- Awarded “Best Research Paper” for research on IT graduate satisfaction in Australia.

Wenzao Ursuline University of Languages – Taiwan

Graduated: 2019 | GPA: 4.0/4.3

Bachelor of Arts in English

PROJECT

Cloud-Based Video Transcoding Platform (AWS: Cognito, S3, SQS, DynamoDB; Node.js, FFmpeg)

Designed and implemented a secure, serverless video transcoding platform with AWS Cognito, S3, Lambda, and FFmpeg. Improved scalability and cost-efficiency through asynchronous workflows.

Cloud-Based Portfolio Website (AWS: S3, CloudFront, Route 53, ACM, IAM; GitHub Actions)

Built and deployed a personal portfolio with automated CI/CD pipelines and HTTPS via CloudFront. Implemented IAM least privilege policies and reduced deployment time by 80% through automation.

Brisbane Bullets Fan App (React Native, Expo, Node.js, MySQL)

Collaborated on a cross-platform mobile app delivering real-time stats and predictions. Designed RESTful APIs (Node.js + MySQL) and integrated with React Native to enhance fan engagement.

EXPERIENCE

Sales Assistant

Cheng Jia Cai Enterprise, Taiwan

Apr 2019 – Sep 2022

- Supported sales operations through document preparation, market research, and new site coordination, improving internal processes with clear communication and organized task tracking.
- Facilitated overseas business trips and English communication with international partners, supporting early-stage project assessments and stakeholder alignment.

Sales & Marketing Intern

Shangri-La Hotel, Sri Lanka & Centara Grand Island Resort, Maldives

July 2017 – Mar 2019

- Assisted in sales coordination, marketing campaigns, and guest services across two international luxury resorts in multicultural environments.
- Awarded “Top Seller of December 2017” for exceeding sales and guest satisfaction targets at Centara Maldives.

SKILLS AND CERTIFICATIONS

- **Cloud & Infra:** AWS (S3, EC2, Lambda, DynamoDB, Route 53, CloudFront, IAM)
- **DevOps & Automation:** GitHub Actions, CI/CD
- **Programming:** Node.js, React, React Native
- **Certifications:** AWS Certified Cloud Practitioner