Joanne Chen

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RELEVANT EXPERIENCE

YuMe Redwood City, CA

Corporate Marketing Manager, Brand & Advertising

11/14- present

- Advertising lead for Awareness and Demand Generation campaigns across all channels (effort includes: publisher RFP, media plan build, tracking set-up, execution, final reporting)
- Lead for translation & localization process work closely with regional teams and translation agency
- Project manage creation & delivery of creative requests (e.g., visualization of new research, datasheets, whitepaper layout, website redesign, event signage, digital banners, e-newsletters)

Oracle Redwood Shores, CA

Advertising Manager, Search and Online

07/11- 10/14

- Manage, coordinate, and implement all incoming one-off media campaign requests separate from corporate-funded advertising activity (including working with both publishers and content owners to design, negotiate and set up B2B email marketing campaigns, webcasts, and content syndication programs)
- Act as day-to-day contact for internal product marketing and campaigns groups to develop content and optimize SEM, and online Demand Generating campaigns, to ensure that projects are completed on schedule and within the defined budget.
- Ensured upkeep of key documents and processes necessary for tracking, analysis and ROI confirmation campaign materials.
- Work closely with other team members, global media agency and internal product marketing and campaigns teams to plan and implement
 multiple global online demand generation campaigns.
- Managed execution of pilot lead generation program for Oracle Financial Services in Latin America
- Worked closely with campaign teams to re-launch of Oracle acquired companies' post-acquisition, and Established regular reporting cadence of re-launched SEM campaign performance to monitor and ensure continual improvement post-acquisition
- Worked in-tandem with Global Search lead to set up tracking (Google, Omniture, and internal CRM system) for pilot awareness search
 campaign, and continue to be in-charge reporting & quarterly analysis of campaign.
- Weekly reporting to ensure data quality, lead flow, and successful delivery to sales, and provided media optimization and program enhancement suggestions where needed.

Universal McCann San Francisco, CA

Project Manager - Custom Media (Microsoft brands)

10/10 - 06/11

- Primary client contact for event and sponsorship programs and responsible for proposal evaluations, recommendations and assisting in the development of cross-platform opportunities
- Supported media director in the aggregating and analysis of quantitative data from various cross-platform campaigns to better understand each execution's impact against key brand performance indicators
- Coordinate efforts between planning teams and vendor partners to develop programs that align with and most effectively reach current campaign goals and objectives
- Project-managed execution and asset approvals for integration programs across network TV and digital extensions

Assistant Media Planner - Microsoft Bing

01/10 - 10/10

- Developed strong understanding of proprietary agency tools (DDS, Matrix, Improve, Clear Decisions/IMS Suite)
- Researched various target demo/psychographics using cross-tab analysis and explicated Forrester/Nielsen trending reports in order to analyze the effectiveness of potential shifts in strategy
- Wrote initial drafts of agency-to-client POVs and assisted with both offline and online RFP processes
- Helped build media plans, taking into account historical data of similar campaigns, media types, brand ecosystem and alignment with target consumer segments
- Analyzed post-campaign data to provide insights on performance as well as learnings for future campaign optimization
- Handled offline and online media and production billing from estimate approvals through the reconciliation process
- · Compiled weekly status sheets for team, inter-agency, and client meetings

Venture BeatSan Francisco, CAIntern – Business Development06/09 – 09/09

- Media and logistics contact for MobileBeat 2009 conference speakers and media partners
- Heavy involvement with speaker recruitment and head of on-site coordination during MobileBeat 2009
- Wrote and executed on sponsorship contracts for conference media partners
- Drafted copy for email blasts and blog posts
- Conducted research on relevant companies, created contact database, and pitched GreenBeat 2009 SmartGrid conference to potential
 attendees

EDUCATION

University of Illinois at Urbana-Champaign

Champaign, IL

Bachelor of Science in Business Administration, Marketing

May 2009

TECHNICAL SKILLS

- Advanced knowledge of Microsoft Office (Excel, Powerpoint and Word)
- Experience with Adobe Photoshop and Omniture SiteCatalyst, Google AdWords, Google Analytics, Marin Software, Pardot, Eloqua, Constant Contact. EventBrite. AdRelevance. ATLAS. Comscore. Oracle Siebel CRM. and HTML