## Labs PL-900

# Module 1: Introduction to Microsoft Power Platform Lab 1: Validate lab environment

## Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visitors are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to modernize their visitor registration system where access to the buildings is controlled by security personnel and all visits are required to be pre-registered and recorded by their hosts.

Throughout this course, you will build applications and perform automation to enable the Bellows College administration and security personnel to manage and control access to the buildings on campus.

In this Module lab, you will acquire a Power Platform trial tenant and access the Power Platform admin center. In the admin center, you will then create your **Practice** environment that you will do the majority of your lab work in.

## Exercise 1 – Setup

## Task 1 - Acquire your Power Platform trial tenant

- 1. Navigate to https://powerapps.microsoft.com and click Sign IN.
- 2. Under **Get started**, enter the email address from your course credentials in the text box that says **Enter your work email address**.
- 3. You see a prompt that you have an existing account with Microsoft. Select Sign in.
- 4. Enter the password provided.
- 5. Select **Yes** to stay signed in.

#### Task #2 - Create environment

- Access https://admin.powerplatform.microsoft.com and log in with your Microsoft 365 credentials if prompted again.
- Select Environments and click +New.
  - For Name, enter [My Initials] Practice. (Example: AJT Practice.)
  - For Type, select Trial (do not select the Trial (subscription-based) option).

- Change the toggle on Create a database for this environment? to Yes.
- Click Next.
- On the next tab, change the toggle on Deploy sample apps and data to Yes.
- Click Save.
- 3. Your **Practice** environment should now show in the list of Environments.

Note: Your environment may take a few minutes to provision. Refresh the page if needed.

## Exercise #2: Provision a Power Apps portal

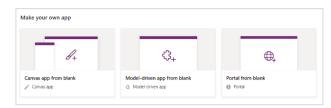
**Objective:** Provisioning a Power Apps portal can take some time. In this exercise, you will create your Power Apps portal in your environment so that the provisioning process can be initiated. You will use this portal in a later lab.

## Task #1: Create Power Apps portal

1. Sign in to https://make.powerapps.com

IMPORTANT NOTE: If the **Environment** displayed in the top right is not your Practice environment, click to select your Environment.

2. On the Home page, click on the **Portal from blank** panel under **Make your own app** 



If you do not see this option, try zooming out.

- 3. Provide new portal details
  - Enter Bellows College Visitors as the portal Name
  - Provide a unique URL; something.powerappsportals.com (if the name has been taken, choose a different one)
  - Select English as the language
  - Click Create

The Portal provisioning process will run anywhere from 30 to 45 minutes. You do not have to wait, as this will continue while moving on to the next module.

# Module 2: Introduction to Microsoft Dataverse Lab 2: Data Modeling

## Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visits are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to modernize their visitor registration system where access to the buildings is controlled by security personnel and all visits are required to be pre-registered and recorded by their hosts.

Throughout this course, you will build applications and perform automation to enable the Bellows College administration and security personnel to manage and control access to the buildings on campus.

In this lab you will access your environment, create a Microsoft Dataverse database, and create a solution to track your changes. You will also create a data model to support the following requirements:

- R1 Track the locations (buildings) of the campus visits
- R2 Record basic information to identify and track the visitors
- R3 Schedule, record, and manage visits

Finally, you will import sample data into Microsoft Dataverse.

## High-level lab steps

To prepare your learning environments you will:

- create a solution and publisher
- add both new and existing components required to meet the application requirements. Refer
  to the data model document for the metadata description (tables and relationships). You can
  hold CTRL+click or right click the link to open the data model document in a new window.

Your solution will contain several tables upon completion of all the customizations:

- Contact
- Building
- Visit

## Prerequisites:

Completion of Module 1 Lab - Validate lab environment

## Things to consider before you begin:

- Naming convention
- Data types, restrictions (e.g. max length of a name)
- Datetime formatting to support easy localization

## Exercise #1: Create Solution

#### Task #1: Create Solution and Publisher

#### Create Solution

- Navigate to https://make.powerapps.com. You may need to reauthenticate click
   Sign in and follow instructions if needed.
- Select your environment by clicking on **Environment** on the upper right corner of the screen and choosing your environment from the drop-down menu.
- Select Solutions from the left menu and click New Solution.
- Enter Campus Management [Your Initials] for Display Name.

#### 2. Create Publisher

- Click on the Publisher dropdown and select + Publisher
- In the window that pops up, enter Bellows College for Display Name
- Enter BellowsCollegeYourInitials for Name
- For Prefix remove New and enter bc (NOTE: Use this specific prefix. It will be needed later)
- Click Save
- 3. Complete the solution creation.
  - Now, click on the **Publisher** dropdown and select the **Bellows College** publisher you just created.
  - Validate that Version is set to 1.0.0.0
  - Click Create.

## Exercise #2: Add Existing and Create New Tables

**Objective:** In this exercise, you will add the standard Contact table and create new custom tables for Buildings and Visits in the solution.

## Task #1: Add Existing Table

1. Click to open your **Campus Management** solution you just created.

- 2. Click **Add Existing** and select **Table**.
- 3. Use the Search box (top right) to locate **Contact** and select it.
- 4. Click Next.
- 5. Click the **Select Components** link under Contact.

Contact
No components selected
Select components

- 6. Select the Views tab and select the Active Contacts view. Click Add.
- 7. Click **Select Components** again.
- 8. Select the **Forms** tab and select the **Contact** form.
- 9. Click Add.

You should have 1 View and 1 Form selected.

10. Click **Add** again. This will add the Contact table with the selected View and Form to the newly created solution.

Your solution should now have one table: Contact.

## Task #2: Create the Building Table

- 1. Create Building table
  - Click **New** and select **Table**.
  - Enter Building for Display Name
  - Click Create.

This will start provisioning the table in background while you can start adding other tables and columns.

### Task #3: Create the Visit Table and Columns

The **Visit** table will contain information about the campus visits including the building, visitor, scheduled and actual time of each visit.

We would like to assign each visit a unique number that can be easily entered and interpreted by a visitor when asked during the visit check-in process.

We use Time zone independent behavior to record date and time information, because time of a visit is always local to the location of the building and should not change when viewed from a different time zone.

### 1. Create Visit table

- On the breadcrumb links click the Campus Management option.
- Click **New** and select **Table**.
- Enter Visit for Display Name.
- Click Create.

This will start provisioning the table in background while you can start adding other columns.

NOTE: It's very important that each column is created with the same exact name.

#### 2. Create Scheduled Start column

- Make sure you have the Columns tab selected and click Add column.
- Enter Scheduled Start for Display Name.
- Select Date and Time for Data Type.
- In Required, select Required.
- Expand Advanced options section.
- In **Behavior**, select **Time zone independent**.
- Click Done.

#### 3. Create Scheduled End column

- Click Add column.
- Enter Scheduled End for Display Name.
- Select Date and Time for Data Type.
- In Required, select Required.
- Expand Advanced options section.
- In Behavior, select Time zone independent.
- Click Done.

### 4. Create Actual Start column

- Click Add column.
- Enter Actual Start for Display Name.
- Select Date and Time for Data Type.
- In Required, leave this as Optional.
- Expand Advanced options section.

- In Behavior, select Time zone independent.
- Click Done.
- 5. Create Actual End column
  - Click Add column.
  - Enter Actual End for Display Name.
  - Select Date and Time for Data Type.
  - In Required, leave this as Optional.
  - Expand Advanced options section.
  - In **Behavior**, select **Time zone independent**.
  - Click Done.
- 6. Create Code column
  - Click Add column.
  - Enter Code for Display Name.
  - Select Autonumber for Data Type.
  - Select Date prefixed number for Autonumber type.
  - Click Done.
- IMPORTANT: Before saving the table, review the columns created (they appear in bold).
   Make sure you have: Actual End, Actual Start, Code, Scheduled End and Scheduled Start.
   Confirm that Code is defined as an AutoNumber and the others are Date and Time.
- 8. Click Save Table

## Exercise #3: Create Relationships

**Objective:** In this exercise, you will add relationships between the tables.

## Task #1: Create Relationships

Ensure that you are still viewing the **Visit** table of your **Campus Management** solution. If not, navigate there.

- 1. Create Visit to Contact relationship
  - Select the Relationships tab.
  - Click Add Relationship and select Many-to-one
  - Select Contact for Related (One)
  - Enter Visitor for Lookup column display name

- Click Done.
- Create Visit to Building relationship
  - Click Add Relationship and select Many-to-one
  - Select Building for Related (One)
  - Click Done.
- Click Save Table.
- 4. Select Solutions from the breadcrumb links and click Publish all customizations.

## Exercise #4: Import Data

**Objective:** In this exercise you will import sample data into the Dataverse database.

#### Task #1: Import solution

In this task you will import a solution that contains the Power Automate flow required to complete data import.

- 5. Sign in to https://make.powerapps.com.
- 6. Select your [my initials] Practice environment at the top right, if it is not already selected.
- 7. Select **Solutions** in the left navigation panel.
- 8. Click **Import**, then click **Browse**. Browse and select **DataImport\_managed.zip** from the course files, and then press **Next**.

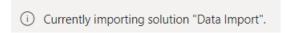
NOTE: You may receive the following message:

There are missing dependencies. Install the following solutions before installing this one...

That message indicates that either the data model is not complete, the publisher prefix is not **bc**, or the **Building** and **Visit** table names differ from the names listed in the steps above.

- 1. Press **Next**. You should be prompted to re-establish connections.
- 9. Expand the **Select a connection** dropdown and select **+ New Connection**.
- 10. The new browser window or tab will open. Select **Create** when prompted to the connection. Sign in if required to complete creating the connection.
- 11. Close the current tab so that you are now back to the previous **Import a Solution** tab.
- 12. Ensure the connection you just created is selected. If you do not see your connection, click **Refresh** to refresh the list of connections.
- 13. Press Import.

### 14. Wait until the import is complete



#### Task #2: Import Data

- 1. Click **Data Import** solution.
- 15. Check the **Status** of the **Import Data** flow.



16. If **Status** is **Off**, select ... next to **Import Data** then select **Turn On**.

**Important:** If you receive an error message, verify that the tables and columns you created match the instructions above.

17. Open Import Data component.

A new tab will open Power Automate.

18. Click **Get Started** if presented with a popup.

Note: If you don't land on the flow page go back to the Power Apps tab. Click Done and open the Import Data component again.

- 19. Click Run then click Run flow when prompted.
- 20. Click Done.

Wait until the flow instance completes the run. You can refresh the **28-day run history** table to see when the flow has run.

The purpose of this flow is to generate example data for the upcoming labs. In the next task, you will verify that the data import was successful.

### Task #3: Verify Data Import

- 1. Navigate back to the previous Power Apps tab. Click **Done** on the popup.
- 21. Select **Solutions** on the left navigation bar and open your **Campus Management** solution.
- 22. Click to open the **Visit** table, then select the **Data** tab.
- 23. Click **Active Visits** in the top right-hand corner to display the view selector, then select **All columns**. This will change the view that is being used to display the Visit data.

If you do not see **Active Visits** due to smaller resolution, you should see an eye icon in the same location.

If the import was successful, you should see a list of visit rows.

- 24. Click on any value in the **Building** column, confirm that the Building form opens in a separate window.
- 25. Close the recently launched window.
- 26. Click on any value in the **Visitor** column (you may need to scroll the view to the right), confirm that the Contact form opens in a separate window.
- 27. Close the recently launched window.

## Module 3: Get started with Power Apps

## Lab 3A: How to build a canvas app, Part 1

## Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visits are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to modernize their visitor registration system where access to the buildings is controlled by security personnel and all visits are required to be pre-registered and recorded by their hosts.

Throughout this course, you will build applications and perform automation to enable the Bellows College administration and security personnel to manage and control access to the buildings on campus.

In part 1 this lab, you will design a Power Apps canvas app that college staff can use to manage visits for their guests.

## High-level lab steps

We will follow the below outline to design the canvas app:

- Create the app from data using the phone form factor template
- Configure a detail page with visit info
- Configure an edit page to create to visits
- Configure a gallery control to show the visits
- Add filtering on the gallery data source to show only future visits

## **Prerequisites**

- Completion of Module 0 Lab Validate lab environment
- Completion of Module 2 Lab Introduction to Microsoft Dataverse

## Things to consider before you begin

- What is the most prevalent form factor for the target audience?
- Estimate the number of records in the system
- How to narrow the records selected to improve app performance and user adoption

## Exercise #1: Create Staff Canvas App

**Objective:** In this exercise, you will create a canvas app from a template and then modify it to include required data.

## Task #1: Create Canvas App

In this task, you will create a canvas app using the phone layout template based on Microsoft Dataverse. Using Visits as a selected table from Dataverse, the template will generate a Gallery - View - Edit app to manage campus visits.

- 1. View the apps in your environment.
  - Sign in to https://make.powerapps.com
  - Select your **environment** at the top right if it is not already set to your Practice environment.
  - On the Start from Data section select **Dataverse**.

If asked, create a new connection to the Microsoft Dataverse.

- 2. Select **Visits** table. Click **Connect**.
- 3. The Welcome to Power Apps Studio window may appear. Click Skip.
- 4. Save application
  - Click File > Save As.
  - Enter **Campus Staff [your initials]** as the app name.
  - Click Save.

## Task #2: Configure Visits Detail Form

In this task, you will configure the Detail form to view information about individual visit records.

- 1. Select the **Back** arrow at the top left to go back to the app definition.
- 2. Expand **DetailScreen1** under **Tree view**
- 3. Select DetailForm1
- 4. Select **Edit fields** next to **Fields** in the right-hand panel.
- 5. Remove the **Created On** field by clicking the ellipses (...) beside the field name and selecting **Remove**.
- 6. Click Add field
- 7. Select the following fields:
  - Actual End
  - Actual Start

- Building
- Code
- Scheduled End
- Scheduled Start
- Visitor
- 8. Click **Add**
- 9. Rearrange fields in the **Fields** pane by dragging and dropping field names up or down. Recommended order is:
  - Code, Name, Building, Visitor, Scheduled Start, Scheduled End, Actual Start, Actual
     End

**Tip:** You can collapse each field by clicking the down arrow beside the field name.

- 10. Close the **Fields** pane.
- 11. To preserve work in progress, click **File** then click **Save**. Use the back arrow to return to the app.

## Task #3: Configure Visits Edit Form

In this task, you will configure a form to edit information about individual visit rows.

- 1. Expand EditScreen1 under Tree view
- 2. Select EditForm1
- 3. Select **Created On** field and press **Del** key to remove the field
- 4. Select **Edit fields** in the properties panel
- 5. Click Add field
- 6. Select the following fields:
  - Building
  - Scheduled End
  - Scheduled Start
  - Visitor
- 7. Click Add
- 8. Rearrange fields in the **Fields** pane by dragging and dropping field names up or down. Recommended order is:

Name, Building, Visitor, Scheduled Start, Scheduled End

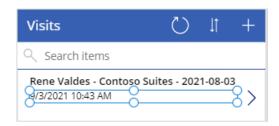
**Tip:** You can collapse each field by clicking the down arrow beside the field name.

- 1. Close the **Fields** pane.
- 2. To preserve work in progress, click **File** then click **Save**. Use the back arrow to return to the app.

## Task #4: Configure Visits gallery

In this task, you will configure the pre-generated gallery to display the title, start date and end date for the visit.

- Expand BrowseScreen1 under Tree view
- 2. Select **BrowseGallery1**
- 3. From the Advanced Properties panel on the right search for the TemplateSize property
- 4. Replace the expression with 150. That will ensure sufficient space for additional information.
- 5. In the app preview, select the Date Time field in the gallery.



- 6. In the formula bar at the top, change **ThisItem.'Created On'** to ThisItem.'Scheduled Start'
- 7. Select the field again
- 8. Press CTRL-C then CTRL-V to create a copy of the field.
- 9. Using either mouse or keyboard, move the copied control down and align it with the other controls in the gallery, beneath the other Date Time field.
- 10. In the formula bar at the top, change **ThisItem.'Scheduled Start'** to ThisItem.'Scheduled End'
- 11. To preserve work in progress, click **File** then click **Save**. Use the back arrow to return to the app.

Task #5: Add date filter

Because number of visits continuously grows, users need a feature to filter the visits gallery. For example, the user may want to see only the future visits. In this task, you will add ability to show visits only after a date selected by the user.

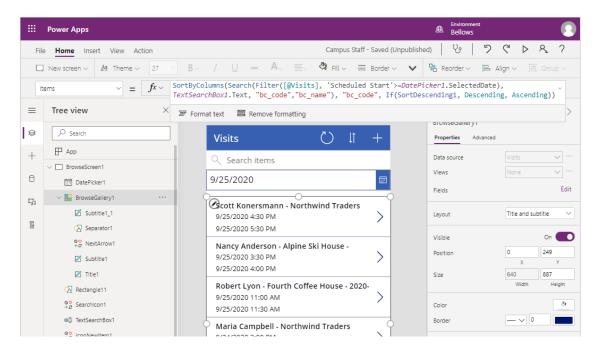
- 1. Select BrowseScreen1
- 2. Select **Insert** menu at the top.
- 3. Click **Input** and select **Date picker**.
- 4. Using either keyboard or mouse, position the control below the search box.
- 5. Select **BrowseGallery1** 
  - Resize and move the gallery control so that it is located under the date picker and covers the screen. You can do this by clicking the resize icon at the top center of the gallery control and resizing the control to start after the date picker.
- 6. With **BrowseGallery1** selected, click the **Advanced** tab of the Properties pane.
- 7. Locate the **Items** property and click in the text box.
- 8. In the expression, locate [@Visits] and replace it with:

```
Filter(Visits, 'Scheduled End' >= DatePicker1.SelectedDate)
```

9. The full expression should look like the following:

1. To preserve work in progress, click **File** then click **Save**. Use the back arrow to return to the app.

Your screen should look approximately like the following:



## Exercise #2: Complete the App

In this exercise you will test the application and, once successful, you will add it to your solution.

## Task #1: Test App

#### 1. Start the application

- Select the **BrowseScreen1** and press Function **F5**, or click the **Play** icon at the upper-right corner to preview the app.
- The application should load and show a list of visits.
- Test the filter by selecting different dates in the date picker control
- Select a visit and verify that display form is working properly
- Return to the gallery and press + to create a new visit. Verify that edit form contains required columns including visitor, building, and scheduled start and end dates.
- Fill in the information and submit. Verify that the new record appears in the gallery.
- Create at least 2 more visits.
- Press ESC key or click the X icon to close preview mode.

#### 2. Save and publish the application

- Click File and, if the Save button is displayed, click Save.
- Click Publish.
- Click Publish this Version.

- Click the **Back** arrow to navigate back to the app.
- Click Close

## Task #2: Add App to Solution and publish

- 1. Open the Campus Management solution.
  - Sign in to https://make.powerapps.com
  - If the Environment displayed in the top right is not your Practice environment, select your Environment.
  - Select Solutions.
  - Click to open your Campus Management solution.
- 2. Select **Add existing**, then click **App**, and then click **Canvas app**.
- 3. Select **Outside solutions** tab.
- 4. Select your **Campus Staff** app, click **Add**.
- 5. Select **Publish all customizations**.

Continue to Part 2 of the lab...

## Lab 3B: How to build a canvas app, part 2

#### Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visits are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to modernize their visitor registration system where access to the buildings is controlled by security personnel and all visits are required to be pre-registered and recorded by their hosts.

Throughout this course, you will build applications and perform automation to enable the Bellows College administration and security personnel to manage and control access to the buildings on campus.

In part 2 of this lab, you will create design and build a Power Apps canvas app that the security personnel will use at the building entrances to quickly confirm and register the visitors.

## High-level lab steps

You will follow the below outline to design the canvas app:

- Create the app using the phone form factor
- Connect to Dataverse as a data source
- Capture the input (visitor code) and locate the visitor row
- Configure a form viewer control to show the visitor information
- Use a Dataverse view to populate the gallery
- Handle checking-in and checking-out process for a visitor

## **Prerequisites**

- Completion of Module 1 Lab Validate lab environment
- Completion of Module 2 Lab Introduction to Microsoft Dataverse

## Things to consider before you begin

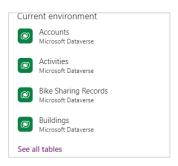
- What information would a security officer need quick access to?
- What should happen if visitor code is invalid?
- What should happen if the visitor arrives outside of the scheduled hours?

## Exercise #1: Create Security Canvas App

**Objective:** In this exercise, you will create another canvas app.

## Task #1: Create Canvas App from Blank

- 1. Open your Campus Management solution.
  - Sign in to https://make.powerapps.com
  - If the Environment displayed in the top right is not your Practice environment, select your Environment.
  - Select Solutions.
  - Click to open your Campus Management solution.
- 2. Create new canvas application
  - Click New and select App | Canvas App.
  - Fill app name with Campus Security [your initials].
  - Select Format: Phone.
  - Click Create.
  - This will open the App Editor in a New window.
  - Click Skip if presented with the Welcome to Power Apps Studio dialogue.
- 3. Connect to data source (Visits)
  - Click View | Data sources
  - Click Add Data
  - Click See all tables



- Select **Visits** and wait for the Visit table to display on the Data tab.
- 4. To preserve work in progress, click **File** then click **Save**. Use the back arrow to return to the app.

### Task #2: Display Visitor information

- 1. Add search box
  - Select the Tree View tab <sup>SO</sup> on the left navigation bar.

- Select Screen1.
- Go to the Insert tab.
- Click **Text** and select **Text input**.

#### 2. Edit the text input object

- While still selecting the Text input object, select the text in the **Default** property and clear the value.
- Select Hint Text property and enter "Enter visitor code" as the value (including double quotes)
- On the tree view to the left, click on ... next to the control name (TextInput1), select
   Rename, change the name to textCode

#### 3. Add a form view

- On Insert tab click Forms then select Display (you may need to click the down arrow on the right side of the ribbon to see Forms)
- Drag to position the form and align with the bottom of the screen
- While still selecting the new form, select DataSource property and select Visits
- In the properties pane select Horizontal as Layout

#### 4. Edit form view

- While still selecting the new form, click Edit fields
- Remove both the Name and Created On fields
- Click Add field and select the following fields: Actual End, Actual Start, Building,
   Scheduled End, Scheduled Start, Visitor
- Press Add
- Change the order of the selected fields by dragging the field cards in the list.
   Recommended order is: Visitor, Building, Scheduled Start, Scheduled End, Actual
   Start, Actual End (you can collapse the fields to make them easier to drag)
- Click the X to close the Fields pane
- 5. While still selecting the form view, select the Advanced tab on the Properties pane. Select Item property and enter LookUp(Visits, Code = textCode.Text)
- 6. To preserve work in progress, click **File** then click **Save**. Use the back arrow to return to the app.
- 7. Prepare to test the app
  - Switch to the browser tab containing the solution and click **Done**

- If you don't have the tab:
  - open a new tab and go to powerapps.microsoft.com
  - Sign In
  - On the top right of the page change to the Practice environment
  - On the left panel select Solutions
  - Finally, click the Campus Management Solution
  - Proceed with the exercise
- Select Visit table
- Select **Data** tab
- Open the View Selector in the top right by clicking the current View name, **Active Visits**
- Change the View to All columns
- At the end of the table locate the Visit rows that don't not have an Actual Start or
  Actual End value (i.e., both columns are blank). Select and copy the **Code** for two of
  those visits (hint: paste them into Notepad for now)
- 8. Test the app
  - Switch to the browser tab with the app, press F5 or click the Play icon at the upper-right corner to preview the app.
  - Paste the first copied value into the search textbox, verify that the record is displayed
    in the form
- 9. Clear the search textbox contents.
- 10. Press **ESC** to exit the running app.

#### Task #3: Add Check In and Check Out Buttons

In this task, we will create buttons for the user to check in and check out of their Visit.

- 1. Save search results in a variable to reuse across the control
  - Select **textCode** control
  - In the properties pane, select the Advanced tab and select OnChange property
  - Enter the following expression Set(varVisit, LookUp(Visits, Code = textCode.Text))

This will save the visit in a global variable called varVisit when a user searches in the textCode searchbox. That allows us to use the variable throughout the app without the need to re-enter the entire lookup expression.

#### 1. Add Check In Button

- Select Insert tab
- Click Button
- In the properties pane, change the button Text property to Check In
- Change the button Size to 215 (width) by 65 (height)
- Click on ... next to the button name in tree view (Button1), select Rename, change the name to buttonCheckIn

#### 2. Add Check Out Button

- Copy and Paste the Check In button to create a duplicate
- In the properties pane, change the button Text property to Check Out"(
- Rename the button as buttonCheckOut
- Position the buttons below the search box to the right



Task #4: Enable and disable buttons depending on visit data

Once users have looked up the visit, we would like them to use the Check In button to check in for that visit. We would like to enable **Check In** button when the visit record has been located (not blank), record status is active, and the visit has not started yet, i.e. the actual start value is blank.

1. Select the **Check In button**. On the Properties pane change to the Advanced tab. Locate the DisplayMode property. Replace it's content with the following expression:

```
If(!IsBlank(varVisit)
&& varVisit.Status = 'Status (Visits)'.Active
&& IsBlank(varVisit.'Actual Start'),
    DisplayMode.Edit,
    DisplayMode.Disabled
)
```

The expression can be broken down as following:

!IsBlank(varVisit) - visit record was found

- && logical AND operator
- varVisit.Status = 'Status (Visits)'.Active status of the record is Active
- IsBlank(varVisit.'Actual Start') Active Start field does not have any data in it
- DisplayMode.Edit, DisplayMode.Disabled If the above conditions are met, the button will become editable. If not, the button will remain disabled.

We would like to enable **Check Out** button when the visit record has been located (not blank), record status is active, and the visit has already started, i.e. the actual start value is not blank.

2. To achieve that, replace the DisplayMode property of the Check Out button with the following expression:

```
If(!IsBlank(varVisit)
&& varVisit.Status = 'Status (Visits)'.Active
&& !IsBlank(varVisit.'Actual Start'),
    DisplayMode.Edit,
    DisplayMode.Disabled
)
```

- 3. To preserve work in progress, click **File** then click **Save**. Use the back arrow to return to the app.
- 4. Press **F5** to run the app.
- 5. If there is a code delete it.
- 6. Both buttons should be disabled. Enter the first code value you copied previously and press **Tab** to move the focus away from the textbox (or click outside of the textbox). The **Check In** button should become enabled.
- 7. Clear the search box contents.
- 8. Press **ESC** to exit the running app.

#### Task #5: Complete Check In and Check Out Process

To perform the check in and check out process we need to update Dataverse visit data as following:

- When visitor checks in, set Actual Start field to the current date and time
- When visitor checks out, set *Actual End* field to the current date and time.
- After check out, set the record status to inactive, indicating that the visit has been completed
- 1. Select **Check In** button.
- 2. Set **OnSelect** property on the Advanced tab to the following expression.

```
Patch(
    Visits,
    varVisit,
    {'Actual Start': Now()}
);
Refresh([@Visits]);
Set(varVisit, LookUp(Visits, Code = textCode.Text));
```

This expression contains the following parts:

- Patch(Visits, Visit, {'Actual Start': Now()});. Patch method updates Visits table, the row identified by varVisit variable (which is the current visit). The expression sets the value of Actual Start column to the current date and time (Now() method).
  - Refresh([@Visits]);. This expression refreshes the visit rows, as the underlying values have changed
  - Set(varVisit, LookUp(Visits, Code = textCode.Text)); This expression updates the Visit variable with fresh data from Dataverse.

When a user clicks this button, the Actual Start of the Visit will be set to the current date and time and the data will refresh.

- 1. Select Check Out button.
- Set OnSelect property on the Advanced tab to the following expression:

```
Patch(
    [@Visits],
    varVisit,
    {
        'Actual End': Now(),
        Status: 'Status (Visits)'.Inactive
    }
);
Refresh([@Visits]);
Set(varVisit, LookUp(Visits, Code = textCode.Text));
```

When a user clicks this button, the Actual End will be set to the current date and time, the Status of the Visit will be set to Inactive, and the data will refresh.

- 1. To preserve work in progress, click **File** then click **Save**. Use the **Back** arrow to return to the app.
- Press F5 or click the Play button to run the app. Enter the first code value you copied
  previously and press Tab to move the focus away from the textbox. The Check In button
  should become enabled.

- 3. Press **Check In** button. The following should happen:
  - Actual Start is set to the current date and time
  - Check In button is disabled
  - Check Out button is enabled
- 4. Press **Check Out** button.
  - Actual End is set to the current date and time
  - Both buttons are disabled
- 5. Clear the search box contents.
- 6. Press **ESC** to exit the running app.

## Task #6: Add visual indicators

Usability of a mobile app significantly improves when visual indicators are provided. In this task, we will add an icon indicating if a visitor can be checked in or checked out.

- Select Insert tab
- 2. Select **Icons | Add**. Select an Icon. At this point it does not matter which icon we select as we want the value to be dynamic.
- 3. Resize and place the icon to the left of the buttons
- 4. In the Advanced tab for the Icon, select **Icon** property (in the Design section) and enter the following expression

- 1. To preserve work in progress, click **File** then click **Save**. Use the **Back** arrow to return to the app.
- 2. Press **F5** to run the app. Enter the <u>second</u> code value you copied previously and press **Tab** to move the focus away from the textbox. Verify the icon displays a frown emoji.
  - You can navigate to the previous tab to copy another Code from one of the Visits you have created. Verify the icon displays a smile emoji for this code.
- 1. Press **ESC** to exit the running app.

### Task #7: Publish the app

- 2. Select File | Publish
- 3. Select **Publish this version**

Because the App was created directly from the Campus Management solution there is no need to add it after publishing it.

## Lab 3C: How to build a model-driven app

#### Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visitors are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to modernize their visitor registration system where access to the buildings is controlled by security personnel and all visits are required to be pre-registered and recorded by their hosts.

Throughout this course, you will build applications and perform automation to enable the Bellows College administration and security personnel to manage and control access to the buildings on campus.

In this lab, you will build a Power Apps model-driven app to allow the backoffice campus staff to manage visit records across the entire campus.

## High-level lab steps

As part of creating the model-driven app, you will complete the following:

- Create a new model-driven app named Campus Management
- Edit the app navigation to reference the required tables
- Customize the forms and views of the required tables for the app

We will work with the following components:

- Views: Views allow the user to display the existing data in the form table.
- **Forms**: This is where the user creates/updates new rows in the tables.

Both will be integrated to the model-driven app for a better user-experience.

## **Prerequisites**

- Completion of Module 1 Lab Validate lab environment
- Completion of Module 2 Lab Introduction to Microsoft Dataverse

## Things to consider before you begin

- What changes should we make to improve the user experience?
- What should we include in a model-driven app based on the data model we have built?
- What customizations can be made on the sitemap of a model-driven app?

## Exercise #1: Customize Views and Forms

**Objective:** In this exercise, you will customize views and forms of the custom created tables that will be used in the model-driven app.

## Task #1: Edit Visit Form

- 1. Sign in to https://make.powerapps.com if you are not already signed in.
- 2. Select your environment.
- 3. Select **Solutions**.
- 4. Click to open your **Campus Management** solution.
- 5. Click to open the **Visit** entity.
- 6. Select the **Forms** tab and click to open the **Main** form type.
  - By default, the form has two fields: Name (Primary Field) and Owner.
- 7. Select **+ Form field** and add the following fields below the **Owner** field by dragging columns to the form or simply clicking column names:
  - Building
  - Visitor
  - Scheduled Start
  - Scheduled End
  - Actual Start
  - Actual End
- 8. Drag the **Code** column and drop it in the form header.

The header is the top right area of the form. You may need to minimize the Properties panel on the right side of the screen to see the field on the form.

- 9. With the **Code** field still selected, check the checkbox for **Read-only** in the Properties panel.
- 10. Select Owner field. In the Properties panel, change the Field label to Host
- 11. Click **Save** at the top right and wait for the save to complete.
- 12. Click **Publish** at the top right and wait for the publishing to complete.
- 13. Click Back at the top left of the screen. You should now be back to the Visit entity Forms Tab.

## Task #2: Edit Visit Views

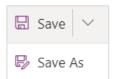
In this task, we will modify the default Active Visits view and create a new view for today's visits.

- 1. Select the **Views** tab and click to open the **Active Visits** view.
- 2. Add the following fields to the view by either clicking or dragging and dropping the fields:

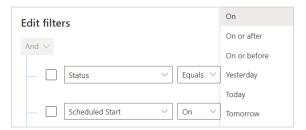
- Code
- Visitor
- Building
- Scheduled Start
- Scheduled End
- Click the Created On column and select Remove. Field Created On will now be removed from the view.
- 4. Click the **Name** column and select **Remove**. Field **Name** will now be removed from the view.
- 5. In the Properties panel on the right, click **Sort by ...** and select **Scheduled Start**. Click on **Scheduled Start** again to change the order to descending.
- 6. Resize the individual column widths to fit the data.
- 7. Click **Save** and wait until the changes are saved.
- 8. Click **Publish** and wait for the publishing to complete.

Now, we will clone the view to create a new view for today's visits.

9. Click on the **dropdown arrow** to the right of the Save button (don't click the save button itself) and select **Save As**.



- 10. Change the name to Today's Visits and press Save.
- 11. Press Edit filters link in the Properties panel.
- 12. Click Add, select Add row.
- 13. Select **Scheduled Start** as a field. Open the **On list** and select **Today** as the condition in the drop-down.



- 14. Click the ... on the **Status** row and click **Delete**.
- 15. Press **Ok** to save the condition.

The view is now filtered to show only records where the Scheduled Start date is today.

16. Add Actual Start and Actual End fields to the view.

Note: Our goal is to list all of today's visits. The actual fields will be useful to distinguish between incomplete, ongoing and completed visits of the day.

- 17. Click Save.
- 18. Click **Publish** and wait for the publishing to complete.

## Exercise #2: Create Model-Driven Application

**Objective:** In this exercise, you will create the model-driven app, customize the sitemap, and test the app.

## Task #1: Create Application

- 1. Open your Campus Management solution if you are not already in it.
  - Sign in to https://make.powerapps.com
  - Change environment if needed.
  - Click Solutions.
  - Click the Campus Management solution.
- 2. Create the Model-Driven Application
  - Click New and select App and then Model-driven app. This will open a new tab.
  - Enter Campus Management [Your Initials] for Name.
  - Select Use existing solution to create the App checkbox
  - Select Next
  - Select your Campus Management solution
  - Click Done
- 3. Click the pencil icon next to **Site Map.**
- 4. Edit the default titles
  - Select New Area.
  - Change the Title of the New Area to **Campus** in the properties pane on the right.
  - Select New Group.
  - Change the Title of the New Group to Security in the properties pane on the right.
- 5. Add the Contact table to the sitemap

- Select New Subarea.
- In the **Properties** pane, select **Entity** from the dropdown for **Type**.
- Search for Contact table from the dropdown for Entity.
- 6. Add the Visit table to the sitemap
  - Select Security group and click Add.
  - Select Subarea.
  - Go to the **Properties** pane.
  - Select Entity from the dropdown for Type and search for Visit table from the dropdown for Entity.
- 7. Add the Building table to the sitemap
  - Select Campus area and click Add.
  - Select Group.
  - Enter Settings for Title in the Properties pane.
  - With the Settings Area still selected, click Add.
  - Select Subarea.
  - Go to the Properties pane.
  - Select Entity from the dropdown for Type and search for Building table from the dropdown for Entity.
- 8. Click Save. This will show the loading screen while the changes are getting saved.
- 9. Click **Publish** to publish the sitemap and wait for the publishing to complete.
- 10. Click **Save and Close** to close the sitemap editor.

You will see the assets for the entities that were added to the sitemap are now in the application.



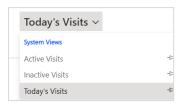
- 1. Click **Save** on the App Designer.
- 2. Click Publish.
- 3. Click **Save and Close** to close the app designer.
- 4. Click Done.

- 5. Select **Solutions** and select **Publish all Customizations**.
- 6. Select **Apps** and your application should now be listed.

## Task #2: Test Application

- 1. Start the application
  - Select **Apps** and click on your **Campus Management** app. (If you don't see your app at first, you may need to refresh your browser.)
  - The application should open in a new window.
- 2. Create new Contact
  - The app should open to the Active Contacts view
  - Click **New** from the top menu.
  - Provide First Name as John and Last Name as Doe.
  - Provide a fictitious email Email.
  - Click Save & Close.
  - You should now see the created contact on the Active Contacts view.
- 3. Create new Building
  - Select Buildings from the sitemap.
  - Click New.
  - Enter the Name as Microsoft Building
  - Click Save and Close. This will show the newly created record on the Active Buildings View.
- 4. Create new Visit
  - Select Visits from the sitemap.
  - Click New.
  - Enter the fields as following
    - Name: New test visit
    - Building: select Microsoft Building
    - Visitor: select John Doe
    - Scheduled Start: select tomorrow's date and 2:00 PM as start time
    - Scheduled End: select tomorrow's date and 3:30 PM as end time

- Click Save and Close. This will create the Visit and you should be able to see it on the Active Visits View.
- Change view to **Today's Visits**. You should no longer see the new visit in the view, since it is scheduled for tomorrow.



## Lab 3D: How to build a Power Apps portal

#### Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visits are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to provide the visitors with the information about the buildings on campus. The visitors will be able to view the buildings list on a website, which will be built using a Power Apps portal.

In this lab, you will provision a Power Apps portal and create a portals webpage that will show a listing of the buildings on campus.

## High-level lab steps

You will follow the below outline to design the Power Apps portal:

- Provision a Power Apps portal in the Dataverse environment
- Create and configure a webpage to show a list of the buildings
- Create a new theme and apply it to the portal

## **Prerequisites**

- Completion of Module 1 Lab Validate lab environment
- Completion of Module 2 Lab Introduction to Microsoft Dataverse

## Things to consider before you begin

Power Apps portals apps are always started from a template instead of a blank application.
 Your portal should have been created in Module 0 Lab 0. Once you provision a portal, it will already have pages, menus and a default theme.

## Exercise #1: Create a Portal Webpage

**Objective:** In this exercise, you will create a new webpage that will display some static content as well as a list of buildings from Dataverse.

#### Task #1: Navigate to Portal

- 1. Navigate to https://make.powerapps.com.
- 2. Verify that you are in your Practice Environment. If you are not, change the environment at the top right.
- 3. Click on Apps
- 4. Locate the app that has the Type of Portal

5. Click on the app name to open the portal

You should be redirected to your portal website landing page with a welcome message.

## Task #2: Create a Webpage

- 1. Go back to the previous tab
  - On the app that has the **Type** of **Portal** click on the ellipses (...) to the right of the name and choose **Edit**

You are now in the Power Apps portals Studio. This is where you can modify and create portal content.

- 2. Create a new page
  - From the command bar, select New page
  - Mouse over Fixed layouts and choose Page with title
- 3. In the properties pane, under **Display** change the **Name** property to Building Directory
- 4. In the **Partial URL** change the value to building-directory, press the Tab key (to initiate auto-save)

The title of the page should now read Building Directory

## Task #3: Add Static Content

- 1. Add a section to the webpage
  - On the canvas (area showing webpage), select the Page Copy section. This is the large box around the 2 sentences of text in the middle of your page.



- On the toolbelt (left side), select the Components icon +
- Choose Two columns section from the Section layout area
- 2. Add Static Text
  - On the canvas (area showing webpage), select the left column
  - On the toolbelt (left side), select the **Components** icon

- Choose Text from the Portal components area
- In the new text area, enter the following text:
  - The following is the building directory.
- Select the text box above the one you just edited, and click **Delete** on the command bar to remove the default text.

## 3. Add an Image

- On the canvas (area showing webpage), select the right column
- On the toolbelt (left side), select the **Components** icon
- Choose Image from the Portal components area
- In the properties pane, click Select an image. Locate and select the Product A.png
- In the properties pane, click the Formatting section drop-down and change the Width to 25% (be sure to type the %). You can play around with the sizing of the image until it is as desired.
- 4. Click **Browse website** to view the page so far. Notice that there is now the **Building Directory** option on the main menu.

You may need to configure your browser to allow pop-ups.

## Task #4: Add a List Component

- 1. Navigate to the previous tab and continue to step #2. If not available, follow the below steps to return to this location.
  - Sign in to https://make.powerapps.com (you may still have this open in your tabs)
  - Locate the app that has the Type of Portal
  - Click on the ellipses (...) and choose Edit
  - On the toolbelt (left hand side), choose the Pages option
  - Locate and select the Building Directory page you created earlier
- 2. Add a list component to the Building Directory page
  - Select the section with two columns.
  - On the toolbelt (left side), select the Components icon
  - Choose One column section from the Section layout area (a section will appear below the image and text on the webpage)
  - Select the new column section on the canvas
  - On the toolbelt (left side), select the Components icon

- Choose List from the Portal Components area (a list component will appear in the new section)
- Configure the list component 3.
  - Select the list component on the canvas
  - In the properties pane (right side), enter in Buildings List in the Name field
  - In the Table field, choose Building (bc\_building) from the drop-down list
  - In the Views, choose Active Buildings
  - Leave the remaining default settings
- Click **Browse website** to view the page. 4.

You should see the list of Buildings from your Dataverse database appear on the webpage.

If you get a security error follow the instructions below:

- a. Click on the Settings icon
- b. Select Table permissions
- c. Click + New permission
- d. Enter the following information:
  - a. Name: Portal Demo Permission
  - b. Table: Buildings
  - c. Access Type: Global access
  - d. Privileges: choose Read
- e. Click + Add roles
- f. Select Anonymous Users
- g. Click Save
- h. Click on the Pages and Navigation icon
- i. Select Building Directory
- j. Click Browse website
- k. Verify that the buildings' list now appears

# Exercise #2: Change the Portal Theme

Objective: In this exercise, you will create a new theme that will alter the color scheme of your portal.

## Task #1: Apply and Edit a Theme

- Navigate to the previous tab and continue to step #2. If not available, follow the below steps 1. to return to this location.
  - Sign in to https://make.powerapps.com (you may still have this open in your tabs)

- Locate the app that has the Type of Portal
- Click on the ellipses (...) and choose Edit
- 2. Apply and customize a basic theme

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- On the toolbelt (left side), select the **Themes** icon
- Click the toggle for Enable basic theme to turn this feature on.
- On one of presets, click the ellipses (...) and choose Customize

A copy of the basic theme has been created.

- On the properties pane, play around with changing the colors and exploring the impact of these changes to your portal.
- Rename your theme
- 3. On the command bar, click **Sync configuration**

# Module 4: Get Started with Power Automate

# Lab 4: How to build an automated solution

#### Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visitors are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to modernize their visitor registration system where access to the buildings is controlled by security personnel and all visits are required to be pre-registered and recorded by their hosts.

Throughout this course, you will build applications and perform automation to enable the Bellows College administration and security personnel to manage and control access to the buildings on campus.

In this lab, you will create Power Automate flows to automate various parts of the campus management.

## High-level lab steps

The following have been identified as requirements you must implement to complete the project:

- The unique code assigned to each visitor must be made available to them prior to their visit.
- Security personnel need to receive notifications of visitors overstaying their scheduled timeslots.

# **Prerequisites**

- Completion of Module 1 Lab Validate lab environment
- Completion of Module 2 Lab Introduction to Microsoft Dataverse
- Campus Staff app created in Module 3 Labs How to build a canvas app, part 1 and 2
- John Doe contact created with a personal email address in Module 3 Lab How to build a model-driven app

## Things to consider before you begin

- What is the most appropriate distribution mechanism for the visitor codes?
- How could overstays be measured and strict policies enforced?

## Exercise #1: Create Visit Notification flow

**Objective:** In this exercise, you will create a Power Automate flow that implements the requirement. The visitor should be sent an email that includes the unique code assigned to the visit.

#### Task #1: Create flow

- 1. Open your Campus Management solution.
  - Sign in to https://make.powerapps.com
  - Select your environment.
  - Select Solutions.
  - Click to open your Campus Management solution.
- Click New and select Cloud flow. This will open the Power Automate flow editor in a new window.
- 3. On the All tab select Microsoft Dataverse.
- 4. Select the trigger When a row is added, modified or deleted
  - Select Added for Change type
  - Select Visits for Table name
  - Select Organization for Scope
  - On the trigger step, click the ellipsis (...) and click Rename. Rename this trigger
     "When a visit is created".
- 1. Select **New Step**. This step is required to retrieve visitors information, including email address.
- 2. Select Microsoft Dataverse.
- 3. Select **Get a row by ID** action.
  - Select Contacts as Table name
  - In the Row ID field, select Visitor (Value) from the Dynamic content list.
  - On this action, click the ellipsis (...) and click Rename. Rename this action "Get the Visitor". This is a good practice, so you and other flow editors can understand the purpose of the step without having to dive into the details.
- 4. Click **New Step**. This is the step that will create and send email to the visitor.
- 5. Search for mail, select Mail connector and Send an email notification (v3) action
  - If asked to Accept terms and conditions for using this action, click Accept.
  - Select To field, select Email from the Dynamic content list.

Notice that it is beneath the Get the Visitor header. This means you are selecting the Email that is related to the Visitor that you looked up in the previous step.



- Enter Your scheduled visit to Bellows College in the Subject field.
- Enter the following text in Email Body:

NOTE: Dynamic content needs to be placed where fields are named in brackets. It is recommended to copy & paste all text first and then add dynamic content in the correct places.

Dear {First Name},

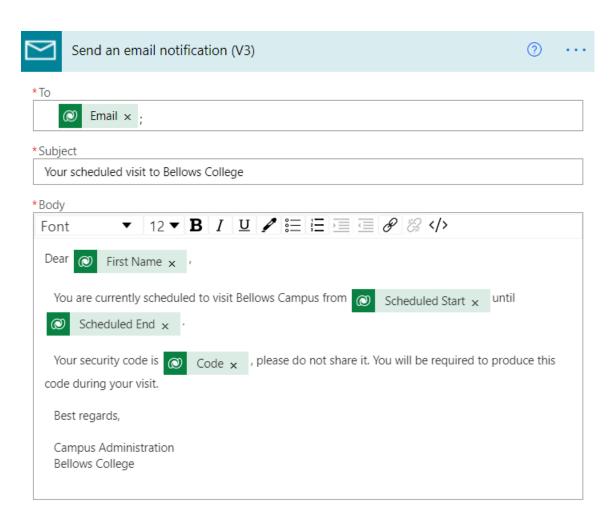
You are currently scheduled to visit Bellows Campus from {Scheduled Start} until {Scheduled End}.

Your security code is {Code}, please do not share it. You will be required to produce this code during your visit.

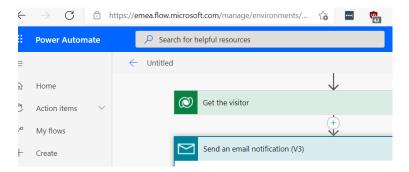
Best regards,

Campus Administration Bellows College

6. The end result should look like this:



7. Select the **Untitled** flow name at the top and rename it to Visit notification



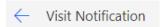
#### 8. Press Save

Leave this flow tab open for the next task.

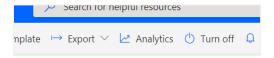
#### Task #2: Validate and test the flow

- 1. Open a new tab in your browser and navigate to https://make.powerapps.com
- 2. Click Apps and select the Campus Staff app you created
- 3. Leaving this tab open, navigate back to the previous tab with your flow.

- 4. On the command bar, click **Test**. Select **Manually** and then **Save & Test**.
- 5. Leaving the flow tab open, navigate back to the previous tab with the **Campus Staff** app.
- 6. Press + to add a new Visit record
- 7. Enter John Doe as Name and choose any Building
- 8. Choose **John Doe** as the **Visitor**
- 9. Choose the **Scheduled Start** and **Scheduled End Dates** to any dates in the future.
- 10. Press the **Checkmark** icon to save the new visit
- 11. Navigate back to the previous tab with the flow being tested. Watch as the flow is run. If there are any errors, go back and compare your flow to the example above. If the email is sent successfully, you will receive it in your inbox.
- 12. Click the back arrow on the command bar



- 13. In the **Details** section, notice that the **Status** is set to **On**. This means your flow will run whenever a new Visit is created, until you turn it off. Any time the flow runs, you will see it added to the **28-day run history** list.
- 14. Turn the flow off by clicking **Turn off** on the command bar. You may need to press the ellipses (...) to see this option.



15. Close this window.

# Exercise #2: Create Security Sweep flow

**Objective:** In this exercise, you will create a Power Automate flow that implements the requirement. A security sweep needs to be performed every 15 minutes, and security should be notified if any of the visitors overstayed their scheduled time.

### Task #1: Create flow to retrieve records

- 1. Open your Campus Management solution.
  - Sign in to https://make.powerapps.com
  - Select your Environment.
  - Select Solutions.

- Click to open your Campus Management solution.
- Click New and select Cloud flow. This will open the Power Automate flow editor in a new window.
- 3. Search for recurrence, select **Schedule** connector, and then select the **Recurrence** trigger.
- 4. Set Interval to 15 minutes
- 5. Click **New step**. Search for *Current* and select **Microsoft Dataverse** connector. Select **List rows** action.
  - Enter Visits as Table name
  - Click Show advanced options
  - Enter the following expression as Filter rows

statecode eq 0 and bc\_actualstart ne null and bc\_actualend eq null and
Microsoft.Dynamics.CRM.OlderThanXMinutes(PropertyName='bc\_scheduledend',P
ropertyValue=15)

- To break it down:
  - statecode eq 0 filters active visits (where Status equal Active)
    - **bc\_actualstart ne null** restricts search to visits where Actual Start has a value, i.e. there was a checkin
      - bc\_actualend eq null restricts search to visits where there was no check out (Actual End has no value)
      - Microsoft.Dynamics.CRM.OlderThanXMinutes(PropertyName='bc\_ scheduledend',PropertyValue=15) restricts visits where visits meant to complete more than 15 minutes ago.
  - On this action, click the ellipsis (...) and click Rename. Rename this action "List active visits that ended more than 15 minutes ago".
- 1. Click **New step**. Search for *Apply*, select **Apply to each** action
- Select value from dynamics content in the Select an output from previous steps field. Notice
  that it is beneath the List active visits that ended more than 15 minutes ago gray header.
  This means you are selecting the list of visits that you looked up in the previous step.
- 3. Retrieve Building data for related record
  - Click Add an action inside the Apply to Each loop.
  - Select Microsoft Dataverse.
  - Select Get a row by ID action.

- Select Buildings as Table name
- Select Building (Value) as Row ID from the Dynamic content
- Click ... beside Get a record, select Rename. Enter Get building as step name
- 4. Retrieve Visitor data for related record
  - Click Add an action inside the Apply to Each loop.
  - Select Microsoft Dataverse.
  - Select Get a row by ID action.
  - Select Contacts as Table name
  - Select Visitor (Value) as Row ID from the Dynamic content
  - Click ... beside **Get a record**, select **Rename**. Enter **Get visitor** as step name
- 5. Send email notification
  - Click Add an action inside the Apply to Each loop. Add Send an email notification action from Mail connection.
- 6. Enter your email address as To
- 7. Enter the following in the **Subject** field. **Full Name** is a dynamic content from the **Get visitor** step.

{Full Name} overstayed their welcome

1. Enter the following in the **Body** field. **Name** is a dynamic content from **Get building** step.

There is an overstay in building {Name}.

Best,

Campus Security

- 1. Select flow name **Untitled** in the upper left corner and rename it to **Security Sweep**
- 2. Press Save

#### Task #2: Validate and test the flow

Your flow will begin sending you emails if there are visits that meet the requirements laid out in the flow.

1. Validate that you have visit records that:

- 1. Have active status
- 2. Scheduled End is in the past (by more than 15 minutes)
- 3. Actual Start has a value.

**Note**: To view this data, navigate to make.powerapps.com in a new tab. Click Solutions on the left pane to locate your solution. Select the Visit entity, then select the Data tab. Click Active Visits in the top right-hand corner to display the view selector, then select All columns.

Notice the visits with Actual Start and without Actual End:

Name	Visit	Actual End	Actual Start	Building	Code
Scott Konersmann	3fb48ce5-159f-ea11		8/30/2021 9:20 AM	Fourth Coffee House	2021-30-08-1438
Rene Valdes - Alpine	41b48ce5-159f-ea11		8/30/2021 8:43 AM	Alpine Ski House	2021-30-08-1443
Maria Campbell - Fa	43b48ce5-159f-ea11		8/30/2021 8:20 AM	Fabrikam Residences	2021-30-08-1447
Robert Lyon - Fabrik	45b48ce5-159f-ea11		8/30/2021 8:24 AM	Fabrikam Residences	2021-30-08-1442
Scott Konersmann	47b48ce5-159f-ea11	7/29/2021 5:25 PM	7/29/2021 3:24 PM	Fourth Coffee House	2021-30-08-1448

- 1. Navigate to your **Security Sweep** flow, if not already there.
- 2. When your flow opens, click **Test**.
- 3. Select **Manually**.
- 4. Click Save & Test and Run Flow.
- 5. When flow competes, click **Done**.
- 6. Expand **Apply to each**, then expand the **Send an email notification** step. Check the **Subject**, **Email Body** values.
- 7. Select the back arrow to the Security Sweep flow details. Select **Turn off** on the command bar. This is to prevent flow from executing on a schedule on the test system.

# Module 5: Microsoft Power BI

# Lab 5: How to build a simple dashboard

#### Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visitors are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Campus administration would like to modernize their visitor registration system where access to the buildings is controlled by security personnel and all visits are required to be pre-registered and recorded by their hosts.

Throughout this course, you will build applications and perform automation to enable the Bellows College administration and security personnel to manage and control access to the buildings on campus.

In this lab, you will build a Power BI dashboard that visualizes data about campus visits.

## High-level lab steps

We will follow the below steps to design and create the Power BI dashboard:

- Connect to Dataverse
- Transform the data to include user-friendly descriptions for the related rows (lookups)
- Create and publish a report with various visualizations of the campus visits information
- Utilize a user natural language query to build additional visualizations
- Build a mobile view of the Power BI dashboard

## **Prerequisites**

- Completion of Module 1 Lab Validate lab environment
- Completion of Module 2 Lab Introduction to Microsoft Dataverse

# Things to consider before you begin

- Who is the target audience of the report?
- How will the audience consume the report? Typical device? Location?
- Do you have sufficient data to visualize?
- What are the possible characteristics you can use to analyze data about the visits?

## Exercise #1: Create Power BI Report

**Objective:** In this exercise, you will create a Power BI report based on data from your Dataverse database.

## Task #1: Install Power BI Desktop / Prepare Power BI service

- 1. Follow the below instructions to setup Power BI:
  - If Power BI Desktop is already installed, please skip to Task #2.
  - If you do not have Power BI Desktop installed, complete **Step #2**.
  - If you do not have required permissions or encounter issues with running Power BI
     Desktop, continue to Step #4.
- 2. Navigate to https://aka.ms/pbidesktopstore to download and install Power BI Desktop.

NOTE: If you experience issues installing Power BI Desktop using Microsoft Store, try standalone installer that can be downloaded from https://aka.ms/pbiSingleInstaller.

1. If you successfully installed Power BI Desktop, you can now skip to Task #2; otherwise, continue to the next step.

If you do not have required permissions to install desktop applications or experience difficulties in running or configuring Power BI Desktop, complete the task steps below.

- 2. Navigate to https://app.powerbi.com/ and click Sign in.
- 3. Click My Workspace.
- 4. If presented with the **Get Data** page, click **Skip**.
- 5. Expand +New and select Upload a file.
- 1. Select Local File.
- 2. Locate and select the **visits.pbix** file.
- 3. Once data load is complete, select visits report (notice that the Type is set to Report).
- 4. Click **Edit**. If **Edit** menu item is not visible click ... and then select **Edit**.

You have now setup Power BI service to use for your labs. Continue to Task #3, but use the online Power BI service at https://app.powerbi.com instead of Power BI Desktop throughout the lab.

## Task #2: Prepare Data

- 1. Find out your organization URL
  - In a new tab, navigate to Power Platform Admin Center at https://admin.powerplatform.com

- In the left navigation page, select Environments, and then open your Practice environment.
- Right click the Environment URL on the Details panel, then select Copy link address.
- 2. Open Power BI Desktop, sign in with your provided credentials if prompted.
- 3. Select **Get data**.
- 4. Select **Power Platform** on the left, then select **Dataverse**, and press **Connect**.
- 5. Paste the environment domain URL you copied earlier WITHOUT the prefix https:// and the sufix / into the **Server URL** field, press **OK**.
- 6. Expand Entities node, select bc\_Building and bc\_Visit entities, click Load.
- 7. Click **Model** icon on the left vertical toolbar.
- 8. If there isn't a connection between the two tables, drag **bc\_buildingid** column from **bc\_Building** table and drop it to **bc\_building** column in **bc\_Visit** table.
- 9. Select **Report** icon on the left toolbar.
- 10. Expand **bc\_Visit** node in the **Fields** panel.
- 11. Click ... beside bc\_Visit and select New Column.
- 12. Complete the formula as following:

Column = RELATED(bc\_Building[bc\_name])

and press ENTER. That will add a new field with the building name into the visits data.

- 1. Click ... next to the **Column** field that you just created and select **Rename**. Enter **Building** as the field name.
- 2. Click ... next to the bc\_visitid field and select Rename. Enter Visit as the field name.
- 3. Click ... next to the **bc scheduledstart** field and select **Rename**. Enter **Start** as the field name.
- 4. Save work in progress by pressing **File | Save** and entering a filename of your choice.

#### Task #3: Create Chart and Time Visualizations

- 1. Press the pie chart icon in the **Visualizations** panel to insert a chart.
- 2. Drag the **Building** field and drop it into **Legend** box.
- 3. Drag the **Visit** field and drop it into **Values** target box.
- 4. Resize the pie chart using corner handles so that all chart components are visible.

- 5. Click on the report outside of the pie chart to deselect it and select stacked column chart in **Visualizations** pane.
- 6. Drag Visit field and drop it into Values target box.
- 7. Drag **Start** field and drop it into **Axis** target box.
- 8. In the Visualizations pane, click **x** next to **Day** and **Quarter** to leave only **Year** and **Month** totals for the Axis.
- 9. Resize the chart as desired using the corner handles.
- 10. Test the report interactivity:
  - Select various building slices on the pie chart and observe changes on the time report.
  - Click on the column chart. Press the down arrow to turn on **Drill down** mode, then
    press the column to drill down to the next level (months). Another way to do this is
    to click **Data/Drill | Expand next level** on the ribbon.
  - Drill up and down and select various bars on the time column chart to observe changes on the pie report.
- 11. Save work in progress by pressing **File | Save**.

## Exercise #2: Create Power BI Dashboard

#### Task #1: Publish Power BI Report

- 1. Press **Publish** button on the Home tab of the ribbon.
- 2. Select **My workspace** as the destination, then press **Select**.
- 3. Wait until publishing is complete and click Open <name of your report>.pbix in Power BI.

#### Task #2: Create Power BI Dashboard

- 1. You should have the report open from the previous task.
- 2. Select **Pin to a dashboard** on the menu. Depending on the layout you may need to press ... to show additional menu items.
- 3. Select **New dashboard** on **Pin to dashboard** prompt.
- 4. Enter [Your Last Name] Campus Management as a Dashboard name, press Pin live.
- 5. Select My workspace at the top, select [Your Last Name] Campus Management dashboard.
- 6. Test interactivity of the pie and bar charts displayed.

### Task #3: Add Visualizations Using Natural Language

- 1. Within your **Campus Management** dashboard, select **Ask a question about your data** bar at the top.
- 2. Enter **buildings by number of visits** in Q&A area. The bar chart will be displayed.
- 3. Select **Pin visual**.
- 4. Select Existing dashboard, select your Campus Management [Your Initials] dashboard, press Pin.
- 5. Click Exit Q&A.

Your **Campus Management** dashboard should be displayed. You may have to scroll down to see the new Q&A visual.

## Task #4: Build Mobile Phone View and Share a Report with a QR Code

- 1. In the Dashboard, select **Edit | Mobile View**.
- 2. Rearrange tiles as desired.
- 3. Click **Phone view** at the top right and change the View to **Web view**.
- 4. Select **My Workspace** at the top, and select your **Report**.
- 5. Select **Edit** and then select ... | **Generate QR Code**.
- 6. *Optional:* If you have a mobile device, scan the code using a QR scanner app available on both iOS and Android platforms, or the camera app if your phone supports it. Log in to your account if prompted. Navigate and explore the report on a mobile device.

# Module 6: Chatbots

## Lab 6: How to build a chatbot

#### Scenario

Bellows College is an educational organization with multiple buildings on campus. Campus visits are currently recorded in paper journals. The information is not captured consistently, and there are no means to collect and analyze data about the visits across the entire campus.

Like most organizations, Bellows College is quickly responding to concerns with misinformation about COVID-19, best practices, schedules, and so on. In this lab, you will build a Power Virtual Agent chatbot that will point to the Center for Disease Control page with questions and answers regarding the current status of the pandemic. The college will want this setup so that it can be embedded on their portal site, as well made available ad hoc as departments make their own planned reopening.

# High level steps

We will follow the below outline to build our Power Virtual Agent:

- Sign up for a trial of Power Virtual Agent
- Build a bot using FAQs
- Test the bot
- Change the default greeting
- Publish the bot

## **Prerequisites**

The following have been identified as requirements you must implement to complete the project:

- Completion of Module 1 Lab Validate lab environment
- Completion of Module 2 Lab Introduction to Microsoft Dataverse

# Things to consider before you begin

Bots can be very useful in many different scenarios. Based on what you know so far about Bellows College, consider where else in the organization a bot might be of use.

## Exercise #1: Sign up for PVA and Create a New Bot

In this exercise, you will sign up for Power Virtual Agents trial.

- 1. Navigate to Power Virtual Agents (https://powerva.microsoft.com/)
- 2. Click **Start Free Trial**.

- 3. Sign in, if required.
- 4. The **Create new bot** window should appear.
  - 1. Enter Crisis Bot for Name
  - 2. Select **English** as language
  - 3. Select your Practice environment
- 5. Click **Create**. Wait for the bot to be created. Click **Explore bot** if prompted.
- 6. Test the bot. Type **Hello** in the message box and click **Send**. The bot should greet you and tell you what it can do.
- 7. Close the **Chat**.
- 8. Select **Topics**. The bot comes with some sample user topics and some system topics. The default greeting came from the system topics.

In the next exercise, you will generate your own topics from the CDC FAQ site. Do not navigate away from this browser window.

## Exercise #2: Create Topics

In this exercise, you will generate topics from the CDC FAQ site.

- In a new tab, navigate to the CDC FAQ (www.cdc.gov/coronavirus/2019-ncov/faq.html) site
  and examine what is on the site. You will generate your topics from these FAQs.
- 2. Copy the URL.
- 3. Go back to Power Virtual Agents and make sure you still have **Topics** selected.
- 4. Select the **Suggested** tab, below **Topics**.
- 5. Click Get started.
- 6. Paste the URL you copied in the Link to online content textbox and click Add.
- 7. Click **Start** and wait.

#### Note: This can take a few minutes

- Getting your suggestions. This may take several minutes
- 8. When it's finished, you should get some suggested topics created for you.
- 9. Click to open one of the suggested topics.
- 10. You should see the trigger phrase and what the bot reply will be. Click Add to topics.

- 11. The suggested topic should be added to your topics. Select all the suggested topics and click **Add to topics** 
  - You can select all topics by using the icon to the left of the Name column. If you receive an error message, please try again.
- 1. Once the Suggested topics have been added, select the **Existing** tab. You should see the new topics with their status set to Off.
- 2. Use the toggle button in the **Status** column to turn some of the topics to **On**.
- 3. Write down the trigger phrase for one of the topics that you have turned on so that you can test with this later.

Do not navigate away from this browser window.

# Exercise #3: Test Topics

In this task, you will test the topics you added.

- 1. Click **Test your bot** at the bottom left.
- 2. Click Reset.
- 3. Type the trigger phrase that you recorded from the previous task and click **Send**.
- 4. The bot should give you the correct information and ask if it answered your question. Click **Yes**.
- 5. The bot should ask you the rate how it did. Give it an excellent rating.
- 6. The bot should ask if it can help you with anything else. Click **No, thanks**.
- 7. The bot should conclude the chat session.
- 8. Type **hello** and click **Send**.
- 9. The bot should greet you and tell you what it can do. Your bot can now help users with COVID-19 FAQs, so you will need to change the greeting message in the next task. Do not navigate away from this browser window.

# Exercise #4: Change the Greeting

In this task, you will change the greeting to COVID-19 specific.

- 1. Make sure you have **Topics** selected and select the **Existing** tab.
- 2. Collapse the **User Topics** section.
- 3. Click to open the **Greeting** topic of the System Topics. You can also use the search box to **Search existing topics**.
- 4. The greeting topic has 52 trigger phrases, click **Go to authoring canvas**.

- 5. Go to the first message and replace it with Hi, I'm a virtual agent. I can tell you about how COVID-19 spreads, how to protect yourself, preparing your home and family for COVID-19, symptoms, testing, and more.
- 6. Click Save.
- 7. Click **Test Bot** if your bot is not still open. Click **Reset** to reset the chat.
- 8. Type hello and click **Send**.
- 9. The bot should now reply with the new greeting.

## Exercise #5: Publish the Bot

In this exercise, you will publish the bot.

- 1. Select **Publish** on the left navigation bar.
- 2. Click Publish.
- 3. Click **Publish** again and wait for the publishing to complete.
- 4. Expand **Manage** on the left navigation bar and select **Channels**.
- 5. You will get list of available channels you can publish your bot to. Select **Demo website**.
- 6. Change the welcome message to Try my COVID-19 FAQ bot.
- 7. Enter the following in **Conversation starters**:

```
"Who is at higher risk for serious illness from COVID-19"
"What does more severe illness mean"
"What is the CDC doing about COVID-19"
```

- 1. Click Save.
- 2. Copy the URL.

You can share the URL with your colleagues and get feedback from them.

- 1. Start a new browser window or tab and navigate to the URL you copied. The demo website should like the image below.
- 2. Go ahead and start chatting with the bot.