João Anes
Software Engineer

6 years experience in product vision implementation, software engineering, client and end-user management, support and incident response

Computers are hard. Let me make them slightly easier for you to deal with.

Effective communicator, full-stack integrator, vision-focused and customer-oriented software engineer with a feather touch. Firm believer in teamwork.

Looking for senior development or product-oriented roles.

linkedin.com/in/joaoanes 🖥
github.com/joaoanes
joao@joaoanes.website ✉

Porto, Portugal 📍
(VERY remote friendly)

Relevant skills

ruby	es6 & typescript	terraform
node.js	react js	aws experience
elixir	react native	"devops"
	SPA & PWA	
docker	puppeteer	design principles
systemd		web interaction
linux	agile mgmt	
postgres	cert. scrummaster	CI & automation

(until now)
2019 Lead Support Engineer
Fractal GmbH
Porto, PT / Berlin, DE

Led engineering support team, bridging the operations, product and engineering team's focuses on handling user-level issues. Introduced automation to operation teams.

- Personally handled 6+ client accounts and informed on integration implementation, automatic reporting and support via text and video
- Supported management and operations efforts via custom dashboards and reports via Metabase BI and a command line application
- Expanded testing efforts by introducing integration tests to platform, error monitoring and logging, improving system reliability
- Working closely with support team, built custom software to support the operation team's processes, increasing throughput and reducing response time

2018 Senior Software Engineer
Fractal GmbH
Porto, PT / Berlin, DE

Helped build security-first KYC platform, with integration via OAuth and led time-scoped feature teams. Owned system-critical identity verification platform and improved support efficiency.

- Built react SPAs backed by rails microservices deployed to AWS Fargate that scaled to 10000+ concurrent users
- Migrated existing support KYC software to integrate with newly built OAuth system, improving user flow and code maintainability forwards
- Owned ethereum/bitcoin/lisk custom solution for secure airgapped transactions used by 5+ partners that transacted close to $1M USD
- Led community outreach, participated in 4+ conferences, managed 10+ summer interns with burocracy, direction and code direction and review

2016 Software Engineer
Life on Mars S.A.
Porto, PT

*Worked on multiple projects in areas such as VR, blockchain and education and delivered MVPs for a secure art trading platform and a mobile collectible card game.
Acqui-hired by Fractal.*

- Took ownership of community outreach efforts, actively participating in and sponsoring local events, in order to reach fresh talent
- Explored bleeding-edge tech such as React Native and Ethereum, turning them into delivered products after working closely with clients
- Built and deployed backends in elixir and node.js scaled for 1000+ concurrent users, with extensive testing coverage and contract-based design
- Delivered and maintained 2 user facing and 4 administration-based react frontends with a focus on component-based reusability and composition

2014 Lead Developer
Mailcube S.A.
Porto, PT

Led development team of next-gen performance and ease of use focused macOS email client with sophisticated features.

- Led team of interns and senior year students, frequently consulting with management regarding scope and delivery dates
- Supported outsourced design team in tech and UI implementation / platform support issues, delivering 2 user-facing websites
- Developed cocoa-based application in Objective-C, focusing on implementing pixel-perfect design specifications for look & feel

2014–2009 Faculty of Engineering
U. Porto

Masters in Informatics and Computer Engineering. Member of the university senate, increasing student-worker rights.

Thank you for your time and consideration.
please visit my website for talks, personal projects and more
https://joaoanes.website