RELATÓRIO DO TESTE

Consulta de Registro de Chamadas - Callcenter – Cenário 1: Nesse teste, o usuário irá realizar a consulta de um Registro de Chamadas sem preencher nenhum campo para verificar se o sistema efetua o disparo das mensagens de alerta corretamente.

Data do teste: 19/08/2025 17:13:41

[17:13:41] 🚀 INICIANDO TESTE DE CONSULTA DE REGISTRO DE CHAMADAS DO CALLCENTER

[17:13:41] ============================================================

[17:13:41] 🚀 Inicializando driver do Chrome...

[17:13:48] ✅ Driver inicializado com sucesso

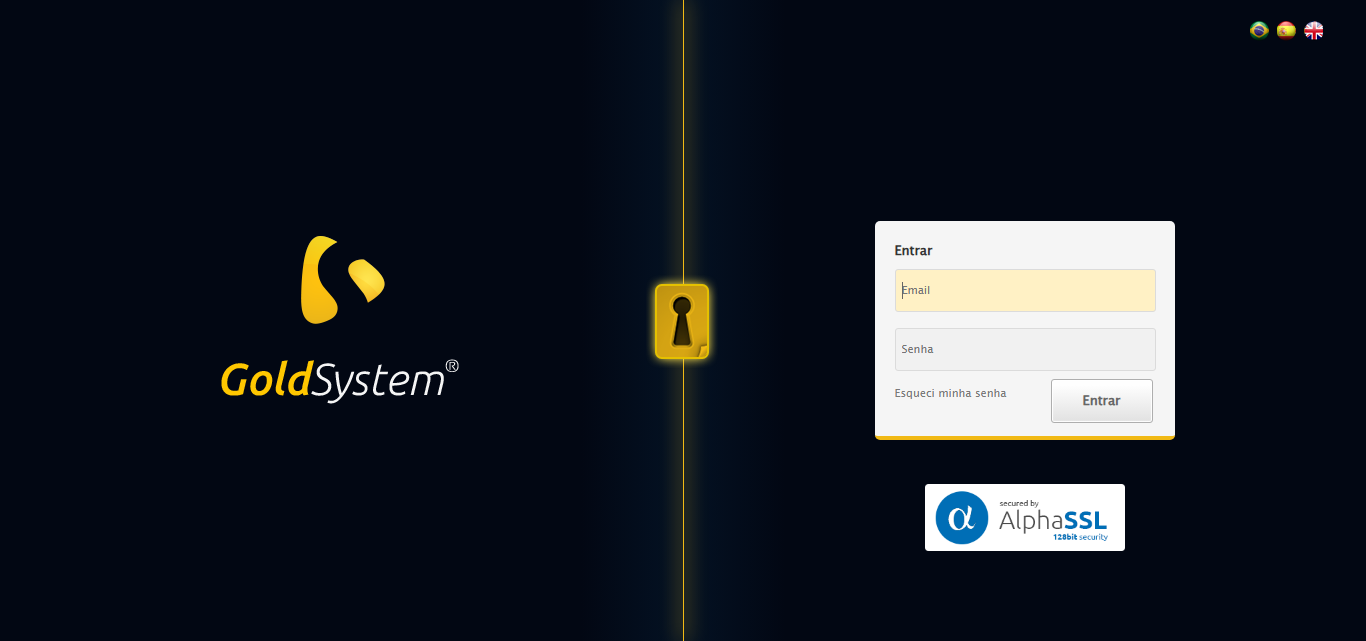
[17:13:48] 🎯 Iniciando execução do teste de consulta de contrato Pet

[17:13:48] 🔄 Acessando sistema...

[17:13:51] ✅ Acessando sistema realizada com sucesso.

[17:13:52] 📸 Screenshot capturada: acessando\_sistema

Screenshot: acessando\_sistema



[17:13:52] 🔄 Realizando login...

[17:13:58] ✅ Realizando login realizada com sucesso.

[17:14:00] ⚠️ Erro ao tirar screenshot realizando\_login: Message: target frame detached  
 (failed to check if window was closed: disconnected: Unable to receive message from renderer)  
 (Session info: chrome=138.0.7204.185)  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x412b60]  
 (No symbol) [0x0x411cd1]  
 (No symbol) [0x0x42f922]  
 (No symbol) [0x0x42ec48]  
 (No symbol) [0x0x4b06c9]  
 (No symbol) [0x0x48f1a6]  
 (No symbol) [0x0x45e7b2]  
 (No symbol) [0x0x45f654]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 GetHandleVerifier [0x0x5e3b78+96408]  
 GetHandleVerifier [0x0x5e3d02+96802]  
 GetHandleVerifier [0x0x5ce90a+9770]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:00] 🔄 Configurando ambiente...

[17:14:02] ⚠️ Erro ao ajustar zoom: Message: invalid session id: session deleted as the browser has closed the connection  
from disconnected: not connected to DevTools  
 (Session info: chrome=138.0.7204.185); For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x422113]  
 (No symbol) [0x0x411b20]  
 (No symbol) [0x0x42f922]  
 (No symbol) [0x0x495c9c]  
 (No symbol) [0x0x4b0099]  
 (No symbol) [0x0x48f1a6]  
 (No symbol) [0x0x45e7b2]  
 (No symbol) [0x0x45f654]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 GetHandleVerifier [0x0x5e3b78+96408]  
 GetHandleVerifier [0x0x5e3d02+96802]  
 GetHandleVerifier [0x0x5ce90a+9770]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] ⚠️ Erro ao tirar screenshot erro\_configurando\_ambiente: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] ❌ Configurando ambiente falhou: InvalidSessionIdException: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] ⚠️ Continuando execução apesar do erro em: Configurando ambiente

[17:14:02] 🔄 Acessando módulo Callcenter...

[17:14:02] ❌ Erro aguardando elemento /html/body/div[15]/ul/li[18]/img: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] ❌ Erro ao acessar módulo PET: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] ⚠️ Erro ao tirar screenshot erro\_acessando\_módulo\_callcenter: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] ❌ Acessando módulo Callcenter falhou: InvalidSessionIdException: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] — stacktrace —

[17:14:02] Traceback (most recent call last):  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosRegistrodeChamadas\consultaregistrodechamadas2ºcenario.py", line 157, in safe\_action  
 resultado = func()  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosRegistrodeChamadas\consultaregistrodechamadas2ºcenario.py", line 1480, in acao  
 elemento = aguardar\_elemento(xpath\_callcenter, TIMEOUT\_DEFAULT, 'present', By.XPATH)  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosRegistrodeChamadas\consultaregistrodechamadas2ºcenario.py", line 203, in aguardar\_elemento  
 elemento = wait\_obj.until(condicoes[condicao]((by\_type, seletor)))  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\wait.py", line 129, in until  
 value = method(self.\_driver)  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\expected\_conditions.py", line 104, in \_predicate  
 return driver.find\_element(\*locator)  
 ~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 926, in find\_element  
 return self.execute(Command.FIND\_ELEMENT, {"using": by, "value": value})["value"]  
 ~~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 458, in execute  
 self.error\_handler.check\_response(response)  
 ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\errorhandler.py", line 232, in check\_response  
 raise exception\_class(message, screen, stacktrace)  
selenium.common.exceptions.InvalidSessionIdException: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] ❌ ERRO CRÍTICO NO TESTE: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:02] — stacktrace —

[17:14:02] Traceback (most recent call last):  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosRegistrodeChamadas\consultaregistrodechamadas2ºcenario.py", line 1568, in executar\_teste  
 safe\_action(doc, "Acessando módulo Callcenter", acessar\_modulo\_callcenter(), critico=True)  
 ~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosRegistrodeChamadas\consultaregistrodechamadas2ºcenario.py", line 157, in safe\_action  
 resultado = func()  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosRegistrodeChamadas\consultaregistrodechamadas2ºcenario.py", line 1480, in acao  
 elemento = aguardar\_elemento(xpath\_callcenter, TIMEOUT\_DEFAULT, 'present', By.XPATH)  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosRegistrodeChamadas\consultaregistrodechamadas2ºcenario.py", line 203, in aguardar\_elemento  
 elemento = wait\_obj.until(condicoes[condicao]((by\_type, seletor)))  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\wait.py", line 129, in until  
 value = method(self.\_driver)  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\expected\_conditions.py", line 104, in \_predicate  
 return driver.find\_element(\*locator)  
 ~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 926, in find\_element  
 return self.execute(Command.FIND\_ELEMENT, {"using": by, "value": value})["value"]  
 ~~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 458, in execute  
 self.error\_handler.check\_response(response)  
 ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\errorhandler.py", line 232, in check\_response  
 raise exception\_class(message, screen, stacktrace)  
selenium.common.exceptions.InvalidSessionIdException: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:03] ⚠️ Erro ao tirar screenshot erro\_critico\_final: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x5dba83+63395]  
 GetHandleVerifier [0x0x5dbac4+63460]  
 (No symbol) [0x0x421f70]  
 (No symbol) [0x0x45daa8]  
 (No symbol) [0x0x48f266]  
 (No symbol) [0x0x48ae65]  
 (No symbol) [0x0x48a3e6]  
 (No symbol) [0x0x3f3a45]  
 (No symbol) [0x0x3f3f9e]  
 (No symbol) [0x0x3f442d]  
 GetHandleVerifier [0x0x858883+2672035]  
 GetHandleVerifier [0x0x853cba+2652634]  
 GetHandleVerifier [0x0x602bca+223466]  
 GetHandleVerifier [0x0x5f2cb8+158168]  
 GetHandleVerifier [0x0x5f978d+185517]  
 (No symbol) [0x0x3f3710]  
 (No symbol) [0x0x3f2f1d]  
 GetHandleVerifier [0x0x98db9c+3938492]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[17:14:03] 🏁 Finalizando teste...

[17:14:03] ❌ TESTE FINALIZADO COM ERROS.

[17:14:03] ============================================================

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RESUMO FINAL DO TESTE

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Teste finalizado em: 19/08/2025 17:14:03

Total de screenshots capturadas: 1