RELATÓRIO DO TESTE

Consulta de Telecobrança - Callcenter – Cenário 1: Realização da consulta de Telecobrança

Data do teste: 20/08/2025 15:09:58

[15:09:58] 🚀 INICIANDO TESTE DE CONSULTA DE TELECOBRANÇA DO CALLCENTER

[15:09:58] ============================================================

[15:09:58] 🚀 Inicializando driver do Chrome...

[15:10:06] ✅ Driver inicializado com sucesso

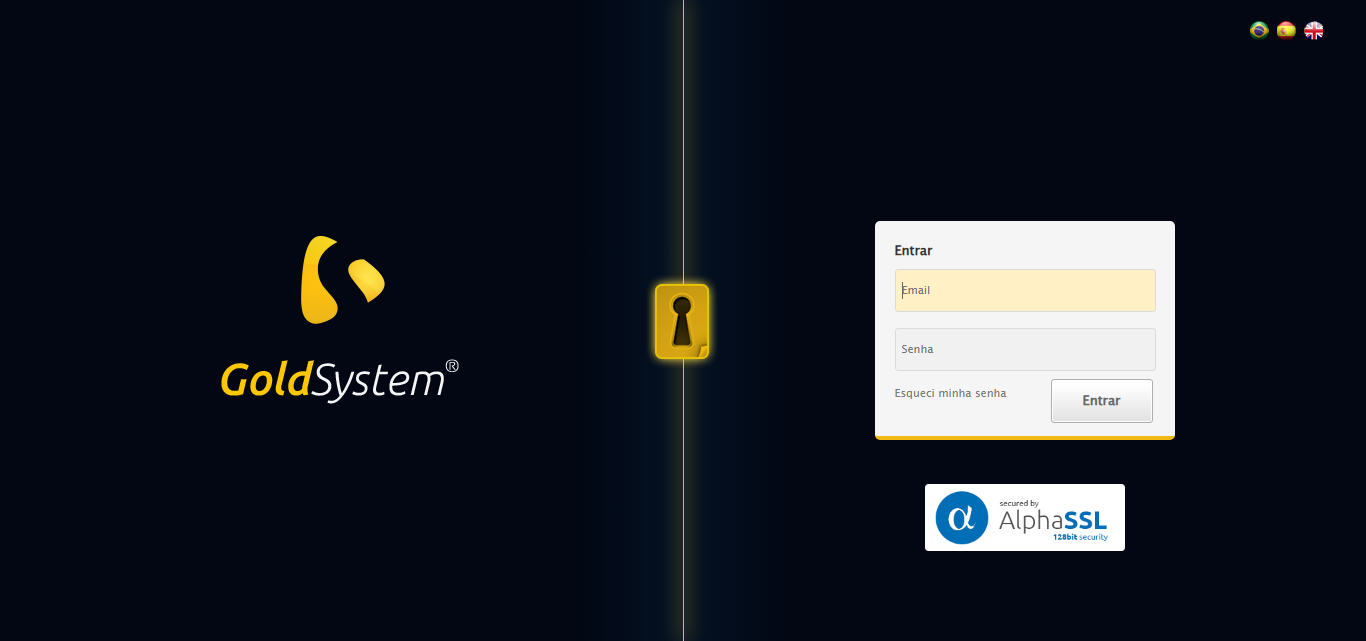
[15:10:06] 🎯 Iniciando execução do teste de consulta de Telecobrança

[15:10:06] 🔄 Acessando sistema...

[15:10:10] ✅ Acessando sistema realizada com sucesso.

[15:10:11] 📸 Screenshot capturada: acessando\_sistema

Screenshot: acessando\_sistema



[15:10:11] 🔄 Realizando login...

[15:10:16] ✅ Realizando login realizada com sucesso.

[15:10:21] 📸 Screenshot capturada: realizando\_login

Screenshot: realizando\_login



[15:10:21] 🔄 Configurando ambiente...

[15:10:22] 🔍 Zoom ajustado para 90%.

[15:10:26] ✅ Configurando ambiente realizada com sucesso.

[15:10:27] ⚠️ Erro ao tirar screenshot configurando\_ambiente: Message: invalid session id: session deleted as the browser has closed the connection  
from disconnected: not connected to DevTools  
 (Session info: chrome=139.0.7258.128)  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683f63]  
 (No symbol) [0x0x6738e0]  
 (No symbol) [0x0x691709]  
 (No symbol) [0x0x6f7e4c]  
 (No symbol) [0x0x7124d9]  
 (No symbol) [0x0x6f12d6]  
 (No symbol) [0x0x6c0910]  
 (No symbol) [0x0x6c1784]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 GetHandleVerifier [0x0x897ad8+96840]  
 GetHandleVerifier [0x0x897c62+97234]  
 GetHandleVerifier [0x0x88277a+9962]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] 🔄 Acessando módulo Callcenter...

[15:10:27] ❌ Erro aguardando elemento /html/body/div[15]/ul/li[18]/img: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] ❌ Erro ao acessar módulo PET: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] ⚠️ Erro ao tirar screenshot erro\_acessando\_módulo\_callcenter: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] ❌ Acessando módulo Callcenter falhou: InvalidSessionIdException: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] — stacktrace —

[15:10:27] Traceback (most recent call last):  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 157, in safe\_action  
 resultado = func()  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 1485, in acao  
 elemento = aguardar\_elemento(xpath\_callcenter, TIMEOUT\_DEFAULT, 'present', By.XPATH)  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 203, in aguardar\_elemento  
 elemento = wait\_obj.until(condicoes[condicao]((by\_type, seletor)))  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\support\wait.py", line 137, in until  
 value = method(self.\_driver)  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\support\expected\_conditions.py", line 110, in \_predicate  
 return driver.find\_element(\*locator)  
 ~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 898, in find\_element  
 return self.execute(Command.FIND\_ELEMENT, {"using": by, "value": value})["value"]  
 ~~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 429, in execute  
 self.error\_handler.check\_response(response)  
 ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\remote\errorhandler.py", line 232, in check\_response  
 raise exception\_class(message, screen, stacktrace)  
selenium.common.exceptions.InvalidSessionIdException: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] ❌ ERRO CRÍTICO NO TESTE: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] — stacktrace —

[15:10:27] Traceback (most recent call last):  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 1573, in executar\_teste  
 safe\_action(doc, "Acessando módulo Callcenter", acessar\_modulo\_callcenter(), critico=True)  
 ~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 157, in safe\_action  
 resultado = func()  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 1485, in acao  
 elemento = aguardar\_elemento(xpath\_callcenter, TIMEOUT\_DEFAULT, 'present', By.XPATH)  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 203, in aguardar\_elemento  
 elemento = wait\_obj.until(condicoes[condicao]((by\_type, seletor)))  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\support\wait.py", line 137, in until  
 value = method(self.\_driver)  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\support\expected\_conditions.py", line 110, in \_predicate  
 return driver.find\_element(\*locator)  
 ~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 898, in find\_element  
 return self.execute(Command.FIND\_ELEMENT, {"using": by, "value": value})["value"]  
 ~~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 429, in execute  
 self.error\_handler.check\_response(response)  
 ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\Python313\Lib\site-packages\selenium\webdriver\remote\errorhandler.py", line 232, in check\_response  
 raise exception\_class(message, screen, stacktrace)  
selenium.common.exceptions.InvalidSessionIdException: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] ⚠️ Erro ao tirar screenshot erro\_critico\_final: Message: invalid session id  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:10:27] 🏁 Finalizando teste...

[15:10:27] ❌ TESTE FINALIZADO COM ERROS.

[15:10:27] ============================================================

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RESUMO FINAL DO TESTE

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Teste finalizado em: 20/08/2025 15:10:27

Total de screenshots capturadas: 2