RELATÓRIO DO TESTE

Consulta de Telecobrança - Callcenter – Cenário 1: Realização da consulta de Telecobrança

Data do teste: 20/08/2025 15:33:13

[15:33:13] 🚀 INICIANDO TESTE DE CONSULTA DE TELECOBRANÇA DO CALLCENTER

[15:33:13] ============================================================

[15:33:13] 🚀 Inicializando driver do Chrome...

[15:33:19] ✅ Driver inicializado com sucesso

[15:33:19] 🎯 Iniciando execução do teste de consulta de Telecobrança

[15:33:19] 🔄 Acessando sistema...

[15:33:23] ✅ Acessando sistema realizada com sucesso.

[15:33:24] 📸 Screenshot capturada: acessando\_sistema

Screenshot: acessando\_sistema



[15:33:24] 🔄 Realizando login...

[15:33:29] ✅ Realizando login realizada com sucesso.

[15:33:32] 📸 Screenshot capturada: realizando\_login

Screenshot: realizando\_login



[15:33:32] 🔄 Configurando ambiente...

[15:33:32] 🔍 Zoom ajustado para 90%.

[15:33:34] ✅ Configurando ambiente realizada com sucesso.

[15:33:35] 📸 Screenshot capturada: configurando\_ambiente

Screenshot: configurando\_ambiente



[15:33:35] 🔄 Acessando módulo Callcenter...

[15:33:35] Tentando estratégia de scroll 1...

[15:33:36] ✅ Scroll realizado com estratégia 1

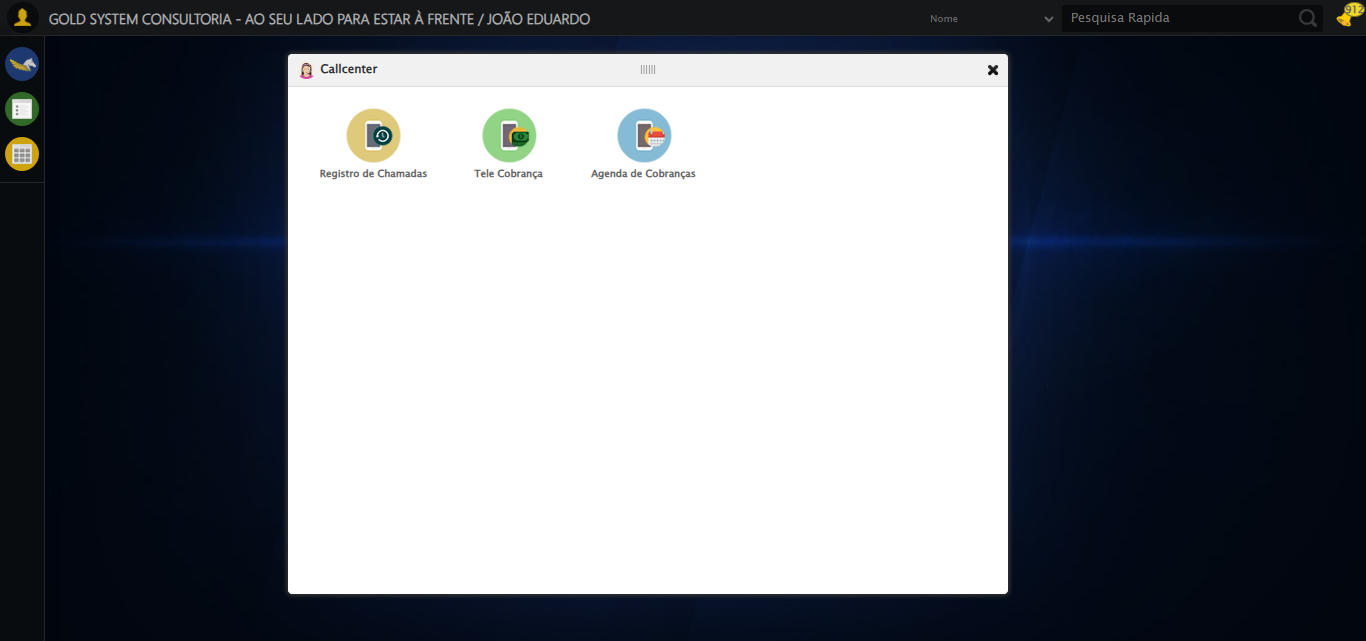
[15:33:37] Tentando estratégia de clique 1 para módulo PET...

[15:33:39] ✅ Clique no módulo PET realizado com estratégia 1

[15:33:39] ✅ Acessando módulo Callcenter realizada com sucesso.

[15:33:40] 📸 Screenshot capturada: acessando\_módulo\_callcenter

Screenshot: acessando\_módulo\_callcenter

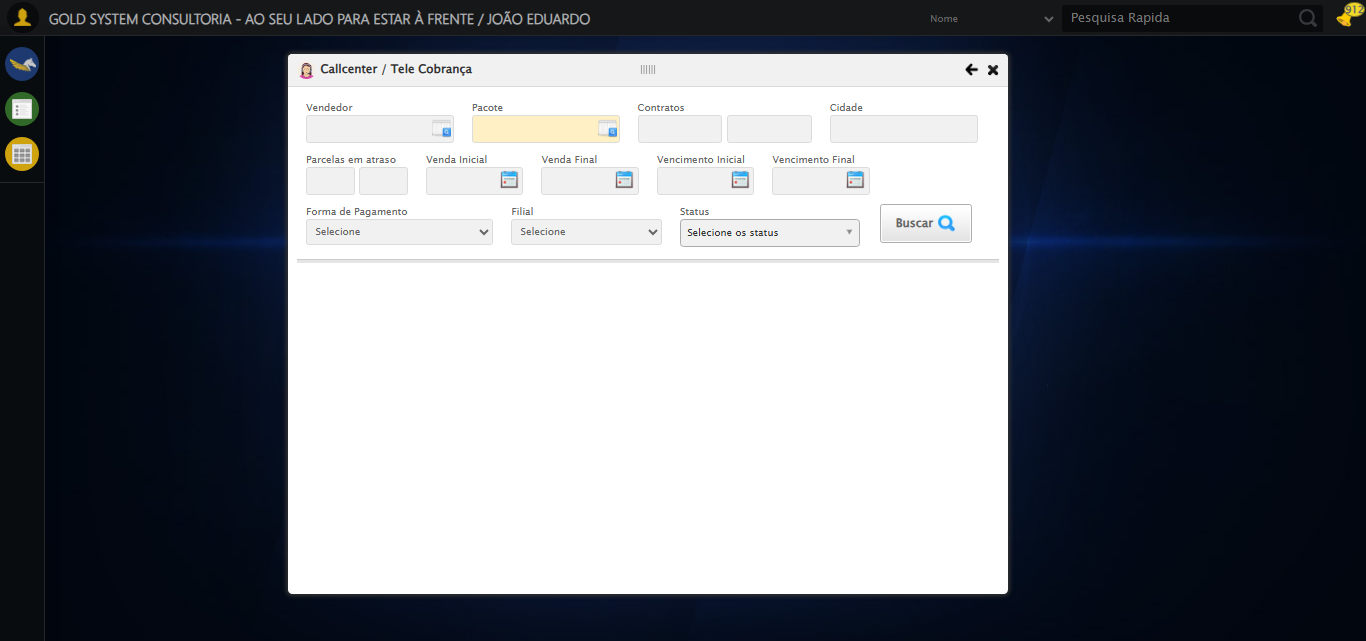


[15:33:40] 🔄 Abrindo Telecobrança...

[15:33:44] ✅ Abrindo Telecobrança realizada com sucesso.

[15:33:45] 📸 Screenshot capturada: abrindo\_telecobrança

Screenshot: abrindo\_telecobrança



[15:53:45] 🔄 Selecionando Vendedor...

[15:53:45] 🔘 Abrindo modal com botão: #gsCallCenter > div.wdTelas > div.telaCobranca.telaConsulta.relative > div.formRow.formLastLine > div:nth-child(1) > div > a

[15:53:45] ❌ Erro aguardando elemento #gsCallCenter > div.wdTelas > div.telaCobranca.telaConsulta.relative > div.formRow.formLastLine > div:nth-child(1) > div > a: Message: invalid session id: session deleted as the browser has closed the connection  
from disconnected: not connected to DevTools  
 (Session info: chrome=139.0.7258.128); For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683f63]  
 (No symbol) [0x0x6738e0]  
 (No symbol) [0x0x691709]  
 (No symbol) [0x0x6f7e4c]  
 (No symbol) [0x0x7124d9]  
 (No symbol) [0x0x6f12d6]  
 (No symbol) [0x0x6c0910]  
 (No symbol) [0x0x6c1784]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 GetHandleVerifier [0x0x897ad8+96840]  
 GetHandleVerifier [0x0x897c62+97234]  
 GetHandleVerifier [0x0x88277a+9962]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:53:45] ❌ Erro no modal: Message: invalid session id: session deleted as the browser has closed the connection  
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[15:53:45] ⚠️ Erro ao tirar screenshot erro\_selecionando\_vendedor: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
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 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
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[15:53:45] ⚠️ Continuando execução apesar do erro em: Selecionando Vendedor

[15:53:45] 🔄 Selecionando Pacote...

[15:53:45] 🔘 Abrindo modal com botão: #gsCallCenter > div.wdTelas > div.telaCobranca.telaConsulta.relative > div.formRow.formLastLine > div:nth-child(2) > div > a

[15:53:45] ❌ Erro aguardando elemento #gsCallCenter > div.wdTelas > div.telaCobranca.telaConsulta.relative > div.formRow.formLastLine > div:nth-child(2) > div > a: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
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[15:53:45] ⚠️ Continuando execução apesar do erro em: Selecionando Pacote

[15:53:45] 🔄 Preenchendo Números do Contrato...

[15:53:45] ❌ Erro aguardando elemento #gsCallCenter > div.wdTelas > div.telaCobranca.telaConsulta.relative > div.formRow.formLastLine > div:nth-child(3) > input[type=text]:nth-child(2): Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
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[15:53:45] ⚠️ Erro ao tirar screenshot erro\_preenchendo\_números\_do\_contrato: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
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 GetHandleVerifier [0x0x88ffc3+65331]  
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[15:53:45] — stacktrace —

[15:53:45] Traceback (most recent call last):  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 157, in safe\_action  
 resultado = func()  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 526, in acao  
 elemento = aguardar\_elemento(seletor, timeout, 'clickable')  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 203, in aguardar\_elemento  
 elemento = wait\_obj.until(condicoes[condicao]((by\_type, seletor)))  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\wait.py", line 129, in until  
 value = method(self.\_driver)  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\expected\_conditions.py", line 624, in \_predicate  
 target = driver.find\_element(\*target) # grab element at locator  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 926, in find\_element  
 return self.execute(Command.FIND\_ELEMENT, {"using": by, "value": value})["value"]  
 ~~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 458, in execute  
 self.error\_handler.check\_response(response)  
 ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\errorhandler.py", line 232, in check\_response  
 raise exception\_class(message, screen, stacktrace)  
selenium.common.exceptions.InvalidSessionIdException: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
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 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:53:45] — stacktrace —

[15:53:45] Traceback (most recent call last):  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 1606, in executar\_teste  
 preencher\_campo\_robusto('#gsCallCenter > div.wdTelas > div.telaCobranca.telaConsulta.relative > div.formRow.formLastLine > div:nth-child(3) > input.marginLeft5', '112106'),  
 ...<2 lines>...  
   
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 157, in safe\_action  
 resultado = func()  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 526, in acao  
 elemento = aguardar\_elemento(seletor, timeout, 'clickable')  
 File "C:\RPASelenium\RPAsPegasusSelenium\cenariostestespegasus\Processos\CadastrosCenáriosCallcenter\ConsultaCenáriosTeleCobrança\consultatelecobrança1ºcenario.py", line 203, in aguardar\_elemento  
 elemento = wait\_obj.until(condicoes[condicao]((by\_type, seletor)))  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\wait.py", line 129, in until  
 value = method(self.\_driver)  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\support\expected\_conditions.py", line 624, in \_predicate  
 target = driver.find\_element(\*target) # grab element at locator  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 926, in find\_element  
 return self.execute(Command.FIND\_ELEMENT, {"using": by, "value": value})["value"]  
 ~~~~~~~~~~~~^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\webdriver.py", line 458, in execute  
 self.error\_handler.check\_response(response)  
 ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~^^^^^^^^^^  
 File "C:\RPASelenium\RPAsPegasusSelenium\venv\Lib\site-packages\selenium\webdriver\remote\errorhandler.py", line 232, in check\_response  
 raise exception\_class(message, screen, stacktrace)  
selenium.common.exceptions.InvalidSessionIdException: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
 GetHandleVerifier [0x0xaceae2+2419282]  
 GetHandleVerifier [0x0x8b712a+225434]  
 GetHandleVerifier [0x0x8a6e08+159096]  
 GetHandleVerifier [0x0x8add5d+187597]  
 (No symbol) [0x0x655680]  
 (No symbol) [0x0x654e8e]  
 GetHandleVerifier [0x0xbea2ec+3580508]  
 BaseThreadInitThunk [0x0x75abfcc9+25]  
 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:53:45] ⚠️ Erro ao tirar screenshot erro\_critico\_final: Message: invalid session id; For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#invalidsessionidexception  
Stacktrace:  
 GetHandleVerifier [0x0x88ffc3+65331]  
 GetHandleVerifier [0x0x890004+65396]  
 (No symbol) [0x0x683dc0]  
 (No symbol) [0x0x6bfbd8]  
 (No symbol) [0x0x6f1396]  
 (No symbol) [0x0x6ecf70]  
 (No symbol) [0x0x6ec4f6]  
 (No symbol) [0x0x6559b5]  
 (No symbol) [0x0x655f0e]  
 (No symbol) [0x0x65639d]  
 GetHandleVerifier [0x0xad38b3+2439203]  
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 RtlGetAppContainerNamedObjectPath [0x0x776d82ae+286]  
 RtlGetAppContainerNamedObjectPath [0x0x776d827e+238]

[15:53:45] 🏁 Finalizando teste...

[15:53:45] ❌ TESTE FINALIZADO COM ERROS.

[15:53:45] ============================================================

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RESUMO FINAL DO TESTE

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Teste finalizado em: 20/08/2025 15:53:45

Total de screenshots capturadas: 5