

Curso 03: Administração de Dados Complexos em Larga Escala

-- Business Intelligence e Big Data --

Prof. Jose Fernando Rodrigues Junior

Objetivo: visão geral da área de Business Intelligence no contexto de Big Data

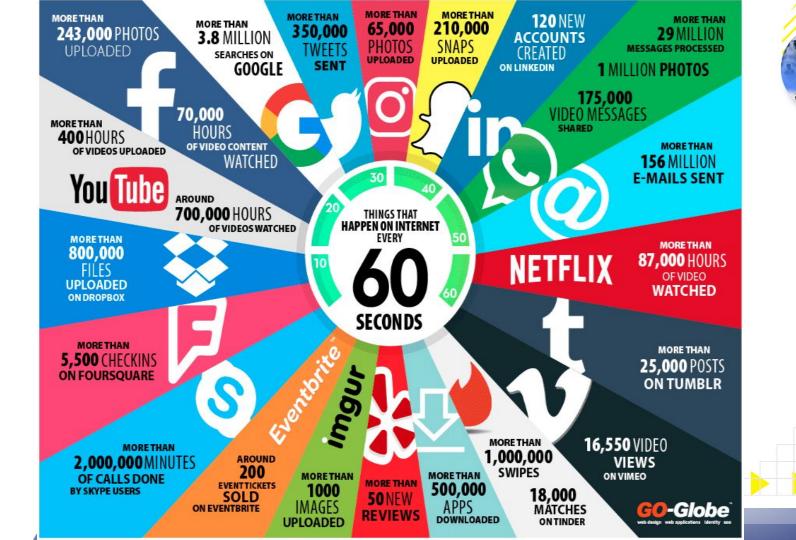
Big Data



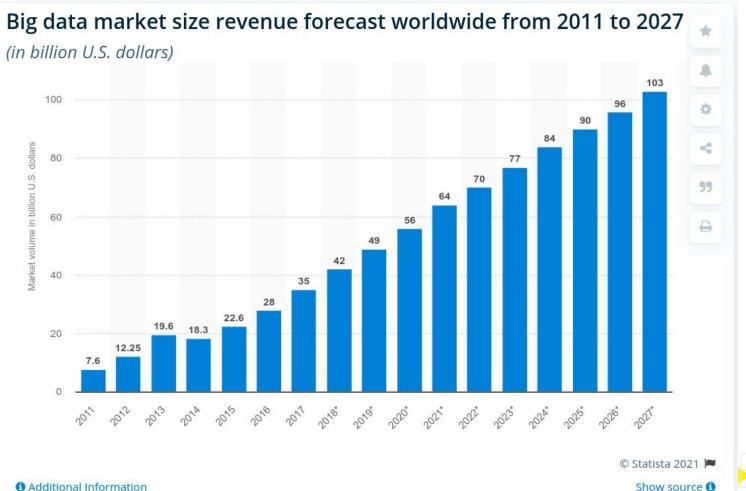
- -Definição mais recente: refere-se ao fato de que tudo o que fazemos está cada vez mais deixando rastros digitais, os quais podem ser usados para a tomada de decisão;
 - □ Cartão de crédito, celular, GPS, redes sociais, câmeras fotográficas, sistemas digitais de comunicação, buscadores, mídia digital, *smart devices*,

⇒ o uso de Big Data torna-se mandatório no momento quando seus concorrentes fazem uso dele.





MBA









fonte: https://www.statista.com/statistics/254266/global-big-data-market-forecast/



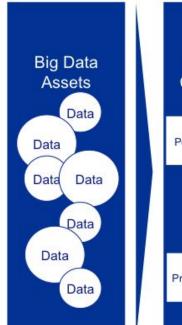
As definições variam entre 3 e 8 vs, um fato que não é muito relevante. O que importa é a compreensão de que se trata de volumes de dados desafiadores.

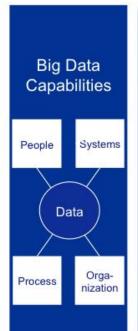
fonte: https://www.m-brain.com/technology/

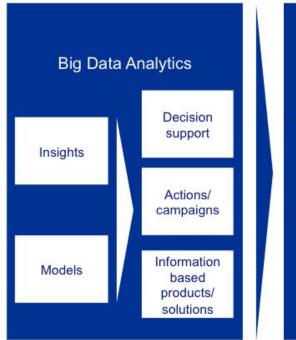


Big Data Valor

Big Data Value Creation Model









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Big Data – Exemplos de valor



- Empresas de telecom podem predizer a taxa de abandono de clientes (customer churn);
- Varejistas podem prever o que será mais vendido (e ajustar seus estoques e propaganda);
- Seguradoras podem prever como seus clientes irão dirigir (e ajustar os preços de acordo);
- Mapas eletrônicos e dados de tráfego podem melhorar o trânsito e a eficiência de cidades.
- Distribuidoras podem otimizar o tempo de entrega ao ajustar as rotas dinamicamente;
- Redes sociais podem ser usadas para monitorar epidemias e política;
- Operadoras de cartão podem identificar padrões fraudulentos.

Applications for Big Data Analytics

Smarter Healthcare



Multi-channel sales



Finance



Log Analysis



Homeland Security



Traffic Control



Telecom



Search Quality



Manufacturing



Trading Analytics



Fraud and Risk





Business Intelligence

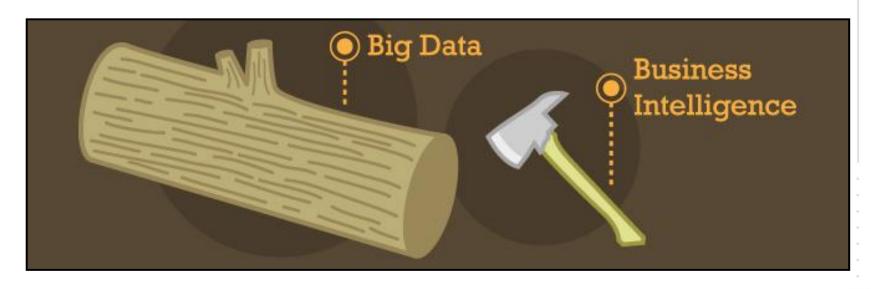


- entendimento da base de dados da empresa, gerando saídas lógicas e estratégicas;
- norteia as ações tomadas por uma organização, com base em dados com potencial estratégico;
- possibilidade de se acompanhar o que ocorre no negócio, assim como também no mercado.



Business Intelligence







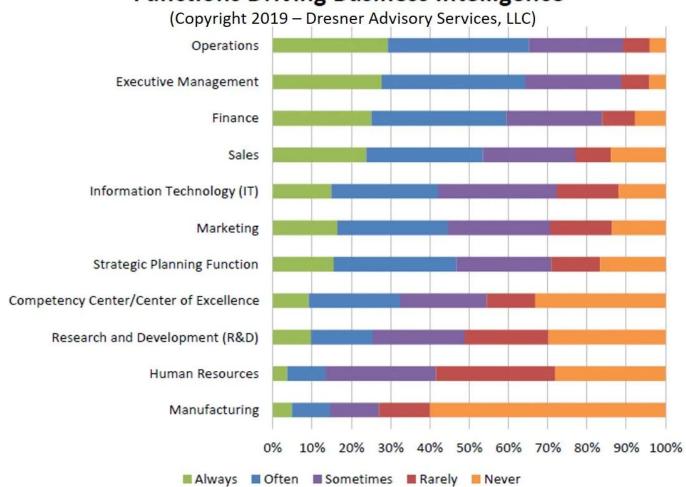
Business Intelligence - Tarefas



- -medição: criação de medidas que indicam o progresso da empresa em direção às metas;
- -reporting: geração de relatórios sobre dados estratégicos e de infraestrutura OLAP e visualização;
- -analytics: uso exploratório de dados mineração de dados, aprendizado de máquina, e predição;
- -colaboração: ferramentas que promovem o trabalho colaborativo intra e extra empresa;
- -gerência de conhecimento: promoção do uso das outras quatro tarefas a fim de se alcançar uma empresa orientada a dados.



Functions Driving Business Intelligence





Data Sources

Data Flow

BI results





Operational System



ERP



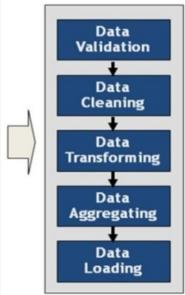
CRM



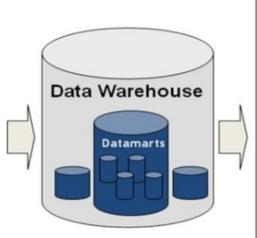
SQL



Flat Files, Spredsheets



ETL Extract, Transform, Load



OLAP Analysis



Data Mining



Data Visualization



Reports



Dashboards



Alerts

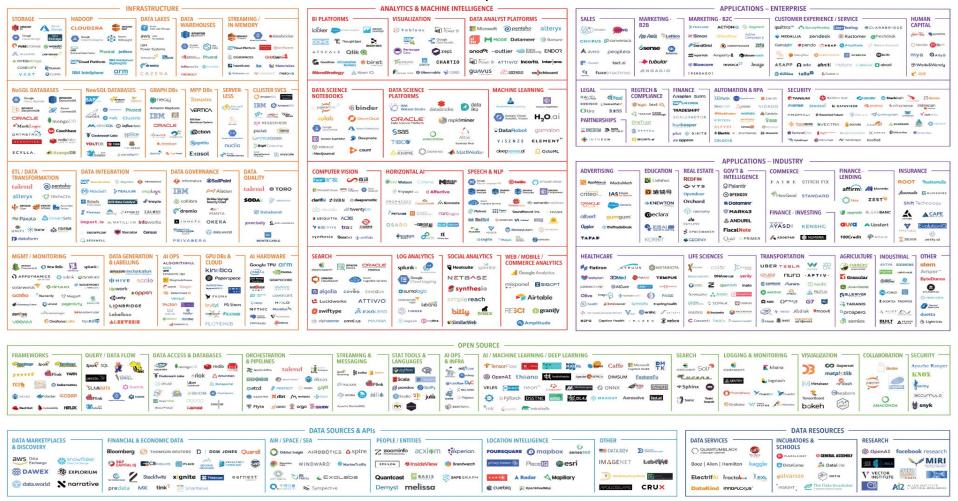
Business Intelligence - Tools

- **-DW:** fontes de dados, na maioria das vezes heterogêneas organizadas em datamarts ou data warehouses Apache Hive, Oracle Exadata, IBM Netezza, Microsoft Azure, e outras;
- **-DW/OLAP:** software capaz de sumarizar grandes quantidades de dados de maneira rápida;
- -Visualização: software para exibir os produtos finais do processamento de dados; Tableau, MS PowerBI, IBM Cognos, Metabase, e outros;

-Advanced Analytics:

- +Estatística R, Matlab, Saas;
- +Aprendizado de Máquina Scikit Learn, Saas, Scilab;
- +Inteligência Artificial em amadurecimento.

Data & IA Landscape 2020



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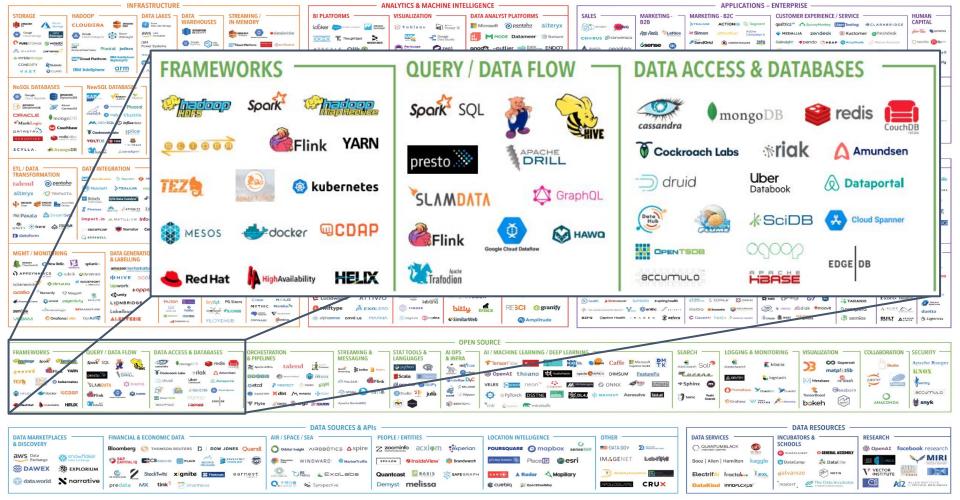
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