

JOÃO LUCAS MIRANDA MENEGASSO

Software Engineer

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Porto Alegre, RS

<https://joaolucasmm.github.io/portfolio/>

GOAL

To build a career as a full stack software developer, helping design and implement new technologies. I'm committed to continuous learning and collaboration, seeking opportunities to contribute to dynamic teams that prioritize creativity and efficiency in software solutions.

EXPERIENCE

08/2024 - Present

Intelligent Agriculture Software Engineer - SAP

Write code into the product's repository in order to solve bugs, modify features, update functional behavior. Document the software changes. Use JIRA backlog to organize tasks. Participate in planning, review, refinement and daily meetings to communicate with other members of the team regarding the situation of the tasks and plan next steps. Work in testing API services provided by our team. **Languages and Tools:** Typescript, CAP, GitHub, UI5, NodeJS, Webdriver.io and Shell Script.

12/2023 - 08/2024

Intelligent Agriculture QA Engineer - SAP

Deliver data consistency verification thorough product analyses and code reviews. Notify responsible teams of bugs and errors, communicate with developers regarding issues, and ensure quality standards are maintained. Formulate strategies that guarantee the long-term stability of product use. Development of E2E test automation, setup and logging of data to assess the functionality usability of the features. **Languages and Tools:** Typescript, GitHub, NodeJS, Webdriver.io and Shell Script.

03/2023 - 12/2023

Commerce Cloud Support Engineer - SAP

Provide support to customers by researching and analyzing each incident scenario and its correlations with past incidents, Notes and KBAs. Provide calls to customers to better understand issues, provide updates, and speed up incident processing. Proactively review incidents and check for improvement points. Write and improve Knowledge Base Articles. Contact other teams to delight customers with complete and detailed information. **Tools:** Kibana, Dynatrace, Service Now.

02/2019 - 07/2020

IT Technician - UFRGS - Federal University of Rio Grande do Sul

Veterinary Hospital Equipment maintenance. **Tools:** Excel, Google Forms, OS installer, hardware tools.

01/2017 - 01/2019

Web developer - UFRGS - Federal University of Rio Grande do Sul

Vitamins and coenzymes educational website + Virtual evaluation of total protein in blood serum website. **Languages and Tools:** Javascript, PHP, HTML5, CSS, Adobe Animate and Apache Server

EDUCATION

01/2017

UFRGS

Physics Engineering

Federal University of Rio Grande do Sul

01/2014 - 01/2016

IFSC

Mechatronics Technician

Federal Institute of Santa Catarina

SKILLS

- Git
- NodeJS
- Webdriver.io
- Python
- CAP
- HTML5 / CSS
- Javascript
- Typescript
- Reactjs
- Docker
- SQL
- Shell Script

LANGUAGES

Portuguese 
Native

English 
Advanced

Spanish 
Intermediate