

JOÃO LUCAS MIRANDA MENEGASSO

Software Engineer

+5548996330209

joao_mm@hotmail.com

<https://www.linkedin.com/in/joão-lucas-miranda-menegasso/>

<https://github.com/joalucasmm/>

Porto Alegre, RS

<https://joalucasmm.github.io/portfolio/>

EXPERIENCE

08/2024 - Present

Intelligent Agriculture Software Engineer

SAP

Write code into the product's repository in order to solve bugs, modify features, update functional behavior. Document the software changes. Use JIRA backlog to organize tasks. Participate in planning, review, refinement and daily meetings to communicate with other members of the team regarding the situation of the tasks and plan next steps. Work in testing API services provided by our team.

12/2023 - 08/2024

Intelligent Agriculture QA Engineer

SAP

Deliver data consistency verification thorough product analyses and code reviews. Notify responsible teams of bugs and errors, communicate with developers regarding issues, and ensure quality standards are maintained. Formulate strategies that guarantee the long-term stability of product use. Development of E2E test automation, setup and logging of data to assess the functionality usability of the features.

03/2023 - 12/2023

Commerce Cloud Support Engineer

SAP

Provide support to customers by researching and analyzing each incident scenario and its correlations with past incidents, Notes and KBAs. Provide calls to customers to better understand issues, provide updates, and speed up incident processing. Proactively review incidents and check for improvement points. Write and improve Knowledge Base Articles. Contact other teams to delight customers with complete and detailed information.

02/2019 - 07/2020

IT Technician

UFRGS - Federal University of Rio Grande do Sul

Veterinary Hospital Equipment maintenance

01/2017 - 01/2019

Web developer

Educational Project at UFRGS

Vitamins and coenzymes educational website + Virtual evaluation of total protein in blood serum website

EDUCATION

01/2017

UFRGS

Physics Engineering

Federal University of Rio Grande do Sul

01/2014 - 01/2016

IFSC

Mechatronics Technician

Federal Institute of Santa Catarina

SKILLS

Git

Javascript

Typescript

Reactjs

Python

Webdriver.io

SQL

HTML5

CSS

CAP

LANGUAGES

Portuguese

Native



English

Advanced



Spanish

Intermediate

