

JOÃO LUCAS MIRANDA MENEGASSO

Software Engineer

+5548996330209

joao_l_mm@hotmail.com

<https://www.linkedin.com/in/joão-lucas-miranda-menegasso/>

<https://github.com/joaolucasmm/>

Porto Alegre, RS

<https://joaolucasmm.github.io/portfolio/>

EXPERIENCE

08/2024 - Present

Intelligent Agriculture Software Engineer

SAP

Write code into the product's repository in order to solve bugs, modify features, update functional behavior. Document the software changes. Use JIRA backlog to organize tasks. Participate in planning, review, refinement and daily meetings to communicate with other members of the team regarding the situation of the tasks and plan next steps. Work in testing API services provided by our team.

12/2023 - 08/2024

Intelligent Agriculture QA Engineer

SAP

Delivered thorough product analyses, code reviews, and data consistency verification. Notified responsible teams of bugs and errors, communicate with developers regarding issues, and ensure quality standards are maintained. Formulated strategies that guarantee the long-term stability of product use. Development of E2E test automation, setup and logging of data to assess the functionality usability of the features.

03/2023 - 12/2023

Commerce Cloud Support Engineer

SAP

Provided support to customers by researching and analyzing each incident scenario and its correlations with past incidents, Notes and KBAs. Provided calls to customers to better understand issues, provide updates, and speed up incident processing. Proactively reviewed incidents and checked for improvement points. Wrote and improved Knowledge Base Articles. Contacted other teams to delight customers with complete and detailed information.

02/2019 - 07/2020

IT Technician

UFRGS - Federal University of Rio Grande do Sul

Veterinary Hospital Equipment maintenance

01/2017 - 01/2019

Web developer

Educational Project at UFRGS

Vitamins and coenzymes educational website + Virtual evaluation of total protein in blood serum website

EDUCATION

01/2017

UFRGS

Physics Engineering

Federal University of Rio Grande do Sul

01/2014 - 01/2016

IFSC

Mechatronics Technician

Federal Institute of Santa Catarina

SKILLS

Git

Javascript

Typescript

Reactjs

Python

Webdriver

SQL

Arduino

HTML5

CSS

LANGUAGES

Portuguese 
Native

English 
Advanced

Spanish 
Intermediate