

# Regulation and Service Provision in Dynamic Oligopoly: Evidence from Mobile Telecommunications

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## Abstract

I study coverage requirements, a common regulation in the mobile telecommunications industry that intends to accelerate the introduction of new mobile telecommunications technologies to disadvantaged areas. I argue that the asymmetric nature of the regulation may engender entry deterrence effects that limit its efficacy and lead to patterns of technology introduction that are not cost efficient. To quantify the effects of coverage requirements on the introduction of new technologies and on the cost of technology introduction, I develop and estimate a dynamic game of entry and technology upgrade under regulation. I estimate the model using panel data on mobile technology availability at the municipality level in Brazil. In counterfactual simulations, I find that coverage requirements accelerate the introduction of 3G technology by 1 year, on average, and reduce firms' profits by 24% relative to a scenario with no regulation. I find the entry deterrence effects to be small. Moreover, an alternative subsidization policy attains slightly better speedups and leads to substantial cost-savings, though at the expense of reduced competition in the market. The subsidy is preferable to coverage requirements as long as the additional consumer surplus generated by one more firm in the market is less than 180 USD per consumer per year.

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# 1 Introduction

In industries with large fixed costs, firms' failure to appropriate the consumer surplus they generate when they enter new markets and introduce new products may lead to underprovision of goods and services. This possibility is particularly relevant in disadvantaged areas, where the prospects of recouping fixed costs are dim. Concerns regarding service underprovision have led to regulatory oversight and intervention in many industries, such as postal service, healthcare, airlines, and telecommunications.<sup>1</sup> These concerns have historically been particularly salient in the telecommunications industry (Wu (2010)). The substantial network investment costs raise fears that firms will not provide service and bring new mobile telecommunications technologies to low-income, rural, or isolated localities, despite the considerable benefits associated with telecommunications services<sup>2</sup>. These concerns have led to the regulation of the roll-out of new mobile telecommunications technologies in countries ranging from Nigeria to the United States and Brazil. This paper studies the effects of existing regulation in the mobile telecommunications industry on the introduction of new technologies, and evaluates the desirability of existing regulation relative to alternative forms of intervention.

Mobile telecommunications markets are typically characterized by a small number of firms. To provide mobile telecommunications services, these firms must acquire li-

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<sup>1</sup>USPS is subject to a Universal Service Obligation. The HRSA runs the Medicare Rural Hospital Flexibility Program. The DOT runs the Essential Air Service and Small Community Air Service Development Program. Finally, the Universal Service Administrative Company, which spends almost ten billion dollars annually to ensure that everyone in the United States has access to affordable high-speed connectivity.

<sup>2</sup>Telecommunications services have been shown to have positive effects on economic growth (Roller and Waverman (2001), Czernich, Falck, Kretschmer, and Woessmann (2011)); labor productivity (Bertschek and Niebel (2016), Akerman, Gaarder, and Mogstad (2015)); market efficiency (Jensen (2007)), and risk-sharing (Jack and Suri (2014)). Aker and Mbiti (2010) discuss many other potential benefits of mobile telecommunications in developing countries.

censes to use the radio spectrum from the government. These licenses typically cover large geographic areas containing many local markets. In the absence of regulation, firms would choose to provide service and introduce new technologies in those markets where variable profits exceed fixed costs, potentially leaving some areas without service or access to new technologies. To avoid this outcome, regulators impose what are called coverage requirements. A coverage requirement tasks a single firm with providing service of a specific technology in a given area by a date set by the regulator.<sup>3</sup>

The goal of this paper is to understand the welfare effects of coverage requirements and alternative regulatory interventions. At first glance, the trade-off faced by regulators when deciding whether or not to impose a coverage requirement is clear. On the one hand, the requirement presumably anticipates the introduction of the new technology, thus increasing the discounted stream of consumer surplus. On the other hand, coverage requirements impose a cost on the regulated firm, for it is required to enter a market or upgrade its technology when it might not have done so in the absence of regulation.

Quantifying the effect of coverage requirements on the introduction of new mobile telecommunications technologies and measuring the costs the regulation imposes on firms requires the calculation of firms' entry and upgrade decisions and their profits under coverage requirements and in a counterfactual world with no regulation. To do so, I develop and estimate an empirical dynamic game of firm entry and technology upgrade under regulation. Firms' incentives to enter a market and upgrade their technologies are determined by the incremental variable profit derived from those choices and the associated sunk costs. Therefore, an appropriate empirical model must accurately capture the key features determining those profits and costs. An important

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<sup>3</sup>Another common form of coverage requirements is that firms are obliged to provide service to at least some fraction of the territory covered by their license by a date set by the regulator. This fraction varies across countries and in some cases is close to 1.

characteristic of rapidly evolving industries such as mobile telecommunications is that demand for a new technology tends to increase over time whereas the associated adoption costs tend to decrease. Also important are local market features that shape demand and costs, as well as the local market structure. To account for these key factors, I model firms' flow profits as a time-varying function of market structure and local demographic characteristics. Similarly, the model allows the costs of introducing a new technology to vary over time and across local markets.

The other crucial determinant of firms' incentives to introduce the new technology is, of course, the regulation. In the model, as in the data, in each market exactly one firm is required to provide 3G service by a date set exogenously by the regulator. I model the regulation's enforcement by assuming that the regulated firm must pay a fine in every period after the regulation deadline in which it fails to comply with the regulation. There are two dimensions to the incentives stemming from the regulation, given its asymmetric nature. First, the single regulated firm has an added incentive to introduce the new technology, to avoid triggering punishments for non-compliance. Second, the firms that are not subject to the regulation know that the regulated firm will be in the market in the future, and with the new technology. Therefore, they know that the market will be more competitive in the future, and that knowledge negatively affects their incentives to enter and introduce the new technology. The latter mechanism may give rise to a further response by the regulated firm: knowing that the unregulated firms will not enter the market and knowing that adoption costs decrease over time, the regulated firm may have an incentive to wait for costs to fall before introducing the new technology. As this discussion makes clear, capturing these mechanisms requires an equilibrium model of entry and technology adoption.

The question of how much later (or earlier) the introduction of 3G technology would have occurred in the absence of regulation is a question about time, and thus requires a dynamic model. The nature of the regulation, which sets a deadline for the introduction of the new technology, also makes the problem dynamic (and non-

stationary). These aspects justify the dynamic nature of the model.

The time-varying nature of variable profits and technology adoption costs and the regulation deadline make the environment non-stationary, a departure from most of the literature on empirical dynamic games. I also depart from the existing empirical literature on technology adoption, which applies full-solution estimation routines based on backward induction solution algorithms. I instead assume that structural parameters stabilize before the end of the sample and focus on what I call quasi-stationary Markov Perfect Equilibria (QMPE). Essentially, QMPE have a non-stationary phase followed by a stationary phase. This structure allows me to adapt existing estimation methods used in stationary dynamic games to a non-stationary setting.

I estimate the model using new panel data on mobile technology availability at the municipality level in Brazil over the period 2013 to 2018. I analyze firms' entry and technology upgrade behavior in a set of mostly rural municipalities. In each of these municipalities, exactly one of the four major carriers in the country was required to provide 3G service by a date set by the regulator. I call that firm the regulated firm. The identity of the regulated firm varied across municipalities; all of the four major carriers in the country are regulated in some markets but not others. The entry and technology upgrade patterns observed in the data are consistent with the entry deterrence effect outlined above: unregulated firms are less likely to enter a market or upgrade their technology when the regulated firm is yet to satisfy its coverage requirement.

The model estimates show that the profits and costs associated with 3G are stable over my sample period. The profits associated with 4G rise sharply, and the costs of 4G installation decrease substantially. A sharp increase in 4G introductions in the latter part of the sample is what leads to the inference of a decrease in 4G installation costs. The empirical model also allows for market-level heterogeneity in entry costs<sup>4</sup>, which I estimate to be substantial. Finally, the fine for non-compliance with the regulation is

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<sup>4</sup>The heterogeneity in entry costs can also be interpreted, in my model, as heterogeneity in market profitability.

not observed, but it is identified from differences in behavior between regulated and unregulated firms. I estimate the fine to be sizeable: it amounts to about 90% of the median entry cost.

Counterfactual exercises show that in the absence of coverage requirements, 3G technology would have been introduced 1 year later. Coverage requirements accelerate the introduction of 3G in all municipalities, but there is substantial heterogeneity across municipalities in the extent of these speedups. The regulation reduces firms' aggregate expected profits by 2.15 billion 2010 USD, or 24% of the profits they obtain in the absence of regulation. I find the entry deterrence effects to be small; the overall effect of the regulation is almost equal to its direct effect on the regulated firm.<sup>5</sup>

I also use the model to evaluate alternative policy interventions. I find that a policy that subsidizes the first firm to introduce 3G technology accelerates the introduction of 3G technology but a further one month, on average. Moreover, this subsidy leads to substantial ex-post cost savings: firms' entry and upgrade costs are 1.9 billion USD lower than under coverage requirements, which corresponds to 55% of firms' profits under coverage requirements. These savings are fully explained by markets where the regulated firm is not active in the beginning of the sample. Under subsidies, these firms are less likely to enter and hence less likely to pay the associated entry costs; incumbents are the ones who take up the subsidy and introduce 3G technology. Therefore, the subsidy cost savings, though substantial, come at the cost of reduced competition in the market. I estimate that one extra firm in the market has to generate about 180 2010 USD in additional consumer surplus for coverage requirements to be more efficient than the subsidy.

This paper relates to the literature studying how regulation affects market structure and market outcomes in dynamic environments. Ryan (2012) shows that stricter environmental regulation increases entry costs, thus decreasing both the number of firms

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<sup>5</sup>This may be an artifact of the logit model used in modeling firms' flow profits. A revision of this paper will include a more flexible model of flow profits.

in the market and consumer surplus. Gowrisankaran, Lucarelli, Schmidt-Dengler, and Town (2011) study the effect of the Medicare Rural Hospital Flexibility Program on health care provision in rural America, and show that the program expanded coverage but had a net adverse effect on consumer welfare due to provisions that limited the size and scope of regulated hospitals. I contribute to this literature by studying the effect of regulation on the set of products (mobile telecommunications technologies) offered by firms and by studying the effects of asymmetric regulation.

This paper also relates to the empirical literature on technology adoption. Schmidt-Dengler (2006) studies US hospitals' decisions to adopt magnetic resonance imaging (MRI). Igami (2017) studies how cannibalization, preemption, and incumbents' cost advantages shape firms' adoption of a new generation of hard disk drives. My paper adds to this literature by studying how regulation affects technology adoption. Methodologically, my work departs from the previous literature on technology adoption. Models of technology adoption must allow for time-varying demand and adoption costs. The aforementioned papers accommodate this source of non-stationarity and apply full solution estimation methods, based on backward induction algorithms. Backward induction can be applied in these settings due to a finite horizon assumption (Igami (2017)) or full adoption in finite time (Schmidt-Dengler (2006)). I instead model technology adoption as happening in an infinite horizon and assume that the game has a non-stationary part followed by a stationary part. The aforementioned notion of quasi-stationary Markov Perfect Equilibria allows me to adapt existing iterative estimation methods.

My work also relates to the literature on regulation in telecommunications markets. Most recently, Björkegren (2019) has studied the adoption of mobile phones in Rwanda, and in that context evaluated the welfare effect of rural coverage requirements imposed on the dominant mobile network operator. His model is one of consumer choice, not firm rollout. I add to this work by modeling how firms respond to the coverage requirements, and moreover by doing so in an oligopoly context. My

work also relates to an earlier, mostly theoretical, literature on universal service obligations, such as Armstrong (2001), Choné, Flochel, and Perrot (2002), and Valletti, Hoernig, and Barros (2002), that was motivated by liberalization in the telecommunications industry (and also in the postal services industry) in the 1990s. My work is the first to empirically quantify the effect of such regulation on service provision and the introduction of new technologies.

Methodologically, my work is related to a long literature on applied dynamic games, going back to Ericson and Pakes (1995). The model I will present below will be a dynamic game with discrete controls. A number of estimators have been proposed for stationary dynamic games with discrete controls, e.g., Aguirregabiria and Mira (2007), Pakes, Ostrovsky, and Berry (2007), and Pesendorfer and Schmidt-Dengler (2008). I will depart slightly from that literature in that my model will feature a non-stationary phase followed by a stationary phase. My estimation routine adapts the work by Aguirregabiria and Mira (2007) to such a setting.

The rest of the paper is organized as follows. Section 2 introduces the institutional setting, the data, and presents some preliminary evidence on the effects of coverage requirements on firm behavior. Section 3 introduces a model of entry and technology upgrade with regulated and unregulated firms. Section 4 discusses the identification and estimation of the model, and also discusses the parameter estimates. Section 6 presents the counterfactual analysis. Finally, section 7 provides concluding remarks.

## **2 Institutional Setting and Data**

Operators of mobile telecommunications networks transmit data through the radio frequency spectrum, which is a public resource and is subject to government management in most countries. Starting in the 1990s, many countries have adopted auctions as their means of allocating frequency bands to firms, including mobile telecommunications service providers. In these auctions, the government sells licenses to use



bands of the radio frequency spectrum. These licenses typically come with a number of conditions, chief among them the coverage requirements that are the focus of this paper.

The Brazilian mobile telecommunications market is characterized by 6 mobile network operators (MNO), i.e., carriers that operate their own network infrastructure. There is also a handful of very small mobile virtual network operators (MVNO), which are carriers that do not own their own infrastructure, and instead rent space in one of the MNO's infrastructure. Of the 6 MNOs, four provide service in all of the country and have held licenses covering the entire Brazilian territory since the introduction of mobile telecommunications in the country. The other two MNOs provide more localized service. There has been no entry or exit in this market in the past twenty years<sup>6</sup>.

The Brazilian government conducted its first spectrum auction in 2007 and has since then imposed coverage requirements on the winners of these auctions. For the purpose of this paper, a coverage requirement is an imposition that a firm provide service in some well defined market by a deadline set by the regulator and with a minimum technological requirement (e.g., the firm may be required to provide 4G service, or either 3G service or 4G service). In Brazil, the relevant market for the implementation of the regulation is a municipality, and the requirement is considered to be satisfied if that firm provides the designated service in 80% of the municipality's territory. The details of the coverage requirements are a function of municipality population. In municipalities with more than 100,000 inhabitants, 4 MNOs were required to provide 3G service by April 2013; in municipalities with population between 30,000 and 100,000, 3 MNOs were required to provide 3G service by the end of 2017; and in municipalities with population below 30,000, 1 MNO was required to provide 3G ser-

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<sup>6</sup>In the last couple of years, a process of consolidation has started. Nextel, one of the two small MNOs was sold to Claro, one of the large ones. Oi, one of the big firms, is in the process of being sold, most likely to a consortium formed by the other three large MNOs.

vice.<sup>7</sup> For the latter group of municipalities, there were four different deadlines: April 2014, April 2016, June 2017, and December 2019.

I focus on the group of municipalities with less than 30,000 inhabitants. The coverage requirements targeting these municipalities are the most likely to influence the availability of service, for in larger municipalities it is probable that firms would have sufficient incentives to enter the market by themselves<sup>8</sup> I will speak of the single firm in each of these markets that is subject to a coverage requirement as the *regulated firm*; I will refer to the other firms as the *unregulated firms*. All the MNOs are regulated in some markets, but not all. Though these coverage requirements target the introduction of 3G technology, the regulated firm is considered to comply with the regulation if it deploys 4G technology instead. The descriptive analysis in this section uses data from all the municipalities with less than 30,000 inhabitants<sup>9</sup>. The structural analysis will focus on the subset of municipalities with a December 2019 deadline<sup>10</sup>.

The motivation for coverage requirements rests on two premisses. First, mobile telecommunications services generate substantial welfare gains<sup>11</sup>. In the words of the Brazilian telecom regulator<sup>12</sup>:

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<sup>7</sup>There are also coverage requirements related to 4G technology, but those only apply to municipalities with population above 30,000. There is no 4G coverage requirement in the municipalities with less than 30,000 inhabitants, which are the ones I focus on.

<sup>8</sup>It is likely that the coverage requirements targeting larger municipalities affect the number of firms in the market, but not the availability of service, which is the focus in this paper.

<sup>9</sup>The sample used here is subject to a single sample selection criterion. The regulator has provided me with two different sources of information on the identify of the regulated firm in each market. I keep only the municipalities where these two sources agree with each other.

<sup>10</sup>This is mostly for computational convenience, as in the structural model the definition of the state space depends on the regulation deadline. A revision of this paper will incorporate data from the other municipalities with less than 30,000 inhabitants.

<sup>11</sup>See, e.g., the references in footnote 2

<sup>12</sup>See, <https://www.anatel.gov.br/setorregulado/telefoniamovel> (last accessed in October 22, 2020).

[Mobile telecommunications technologies] *create employment opportunities, improve the education system, increase firm productivity, allow access to public digital services, among other benefits.*

Second, for the intervention to be justified, it must be that firms do not internalize the entirety of the surplus generated by their entry and introduction of new technologies. This seems likely, given the multiple aspects of these benefits and firms' limited ability to price discriminate.

Coverage requirements are enforced by the regulator in a number of ways. First, carriers are required to deposit financial guarantees with the regulator; these guarantees can be executed if the carrier fails to satisfy its coverage requirements. Perhaps more importantly, if a carrier fails to satisfy its coverage requirements, its license can be revoked. In this case, the carrier would also be charged the value paid for its license in proportion to the time used.

The selection of which carrier was to hold the coverage requirement in each municipality was subject to a number of rules. First, the country was divided into 131 "service areas". These varied substantially in size, from a single municipality to an entire code area, which include on average 83 municipalities. Within each of these service areas, one of the four large carriers was required to select 2.5% or 5% of the municipalities in that service area that were subject to the 3G coverage requirements imposed in 2012. The fraction of municipalities to be chosen depended on the license acquired by the firm. The carriers would take turns until all municipalities were chosen. Whenever the number of remaining municipalities in a service area was too small for this rule to be feasible, the regulator decided how many municipalities each carrier would have to choose. Figure 1 shows the result of this process. The figure shows a map of the Brazilian midwest, color-coded according to the identity of the regulated carrier. Each subdivision in the map is a municipality. The municipalities with no color were not the subject of the 2012 coverage requirements. All the municipalities in color had to be chosen by some carrier. The noteworthy feature of this figure is that

## Coverage Requirements -- Midwest

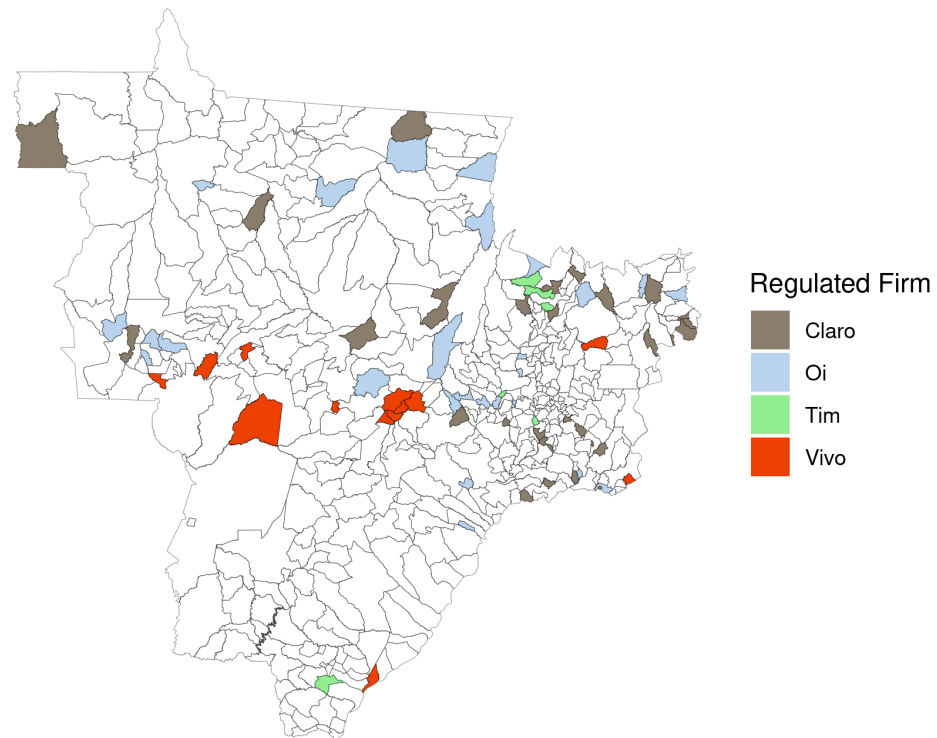


Figure 1: Regulated Carriers – Midwest

there is no obvious clustering; the municipalities where a firm is regulated are fairly spread out over the map.

The main dataset used in this study comes from ANATEL, the Brazilian telecommunications regulator. The data records at a monthly frequency, for each of the 5,770 municipalities, and for each of the country's mobile network operators whether or not they provide 2G, 3G, and 4G service in that municipality.<sup>13</sup> Figure 2 illustrates the structure of the data. The figure shows mobile technology availability in the state of Pará, a relatively poor northern state of Brazil. Each column of the figure corresponds to one of the four major carriers in Brazil and each row corresponds to a year. Within each map, the smaller subdivisions are municipalities in the state of Pará. Municipalities are color coded according to the most advanced technology offered by the

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<sup>13</sup>The data does not include MVNOs.

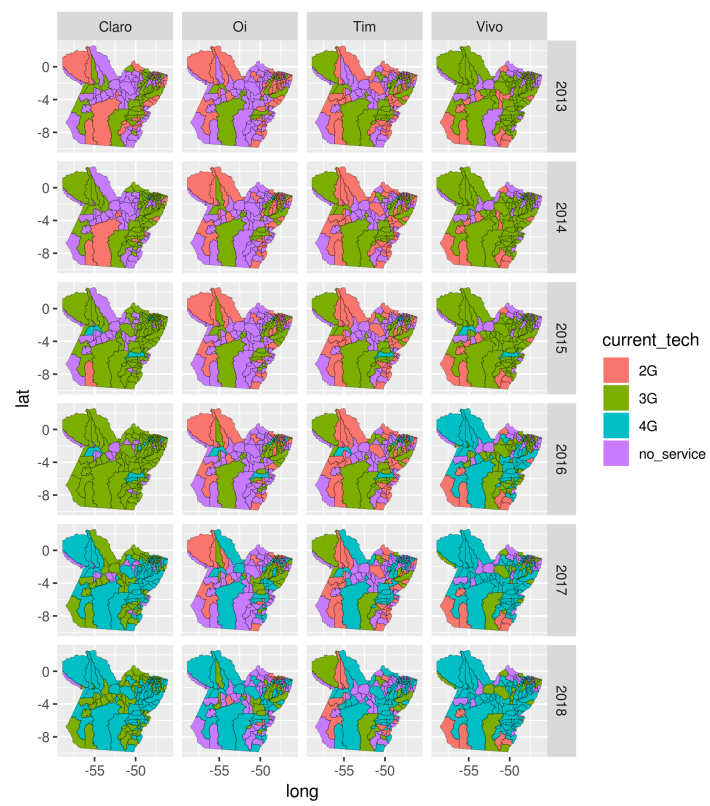


Figure 2: Technology availability in the state of Pará

corresponding carrier in December of the corresponding year. Therefore, the map in the first row and first column shows the technologies offered in each municipality of the state of Pará by the mobile service provider Claro in December 2013.

The second important piece of data coming from ANATEL is the identity of the regulated firm in each municipality. Finally, ANATEL also provides data on subscription to mobile telecommunications services. These data are available at the code area-month-carrier-technology level<sup>14</sup>, starting in February 2005 and until December 2018. Figure 3 shows the total number of subscribers in the country by technology for the period Jan 2013-Dec 2018. The figure shows that 2G has been in decline over the period, initially being overtaken by 3G. Moreover, 3G reaches a peak in the number of subscribers towards the end of 2015, around the time when the growth of 4G accelerates. To the extent that these patterns are driven by consumer preferences, they shape firms' incentives to introduce new technologies. The empirical model introduced below will account for this pattern in demand by allowing the demand side parameters to vary over time.

I complement the ANATEL data with a number of datasets from the Brazilian Census. First, I utilize municipality demographics and characteristics, such as population, GDP per capita, and area. Summary statistics on these variables are shown in table 2. Second, I use the 2017-2018 Family Budget Survey<sup>15</sup>, which provides information on households' income and their expenditure on mobile telecommunications services, among other household characteristics. Third, I use the 2010 Population Census to obtain information on the distribution of individual level demographics at the municipality level.

I drop all code areas where any of the three smaller carriers had a market share of at least 5% at any point in time. I then focus on the four major carriers. Moreover,

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<sup>14</sup>A code area in Brazil is much coarser than a municipality. There are 67 code areas in Brazil, and 5,770 municipalities.

<sup>15</sup>Pesquisa de Orçamentos Familiares.

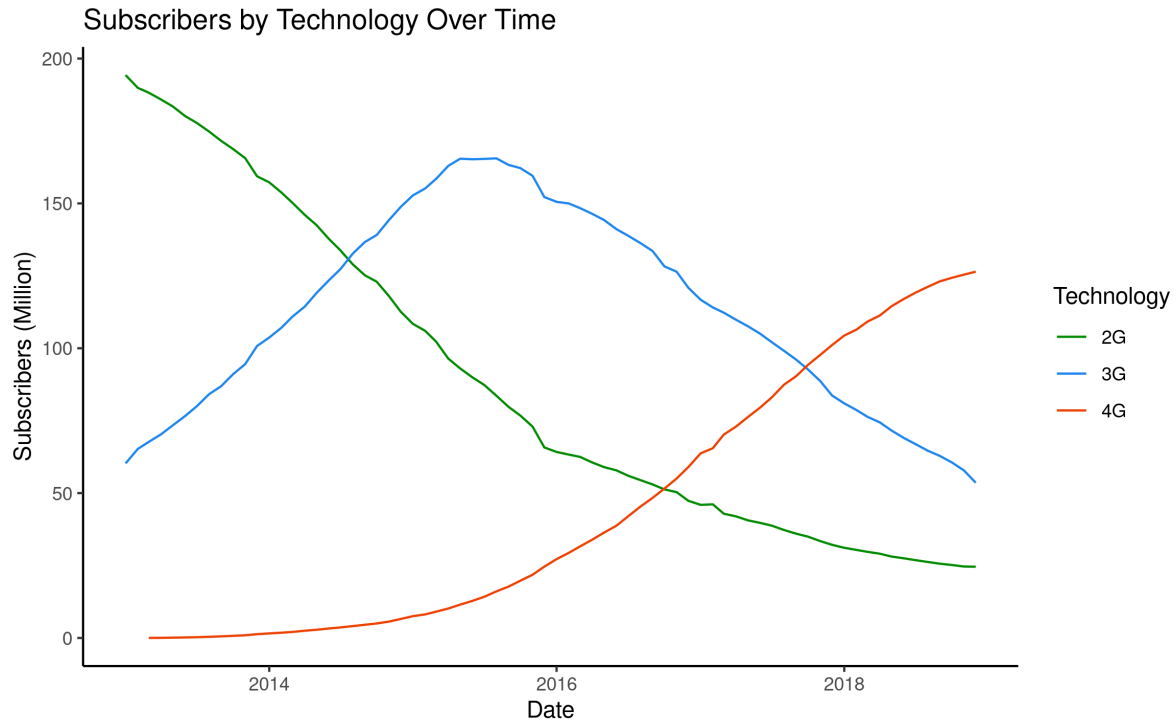


Figure 3: Subscribers by technology over time

The figure shows the total number of subscribers in the country, by technology. These quantities are calculated from ANATEL's data on subscription to mobile telecommunications services.

Table 1: Summary Statistics – Municipality Characteristics

	Variable	N	Mean	Std. Dev.	p10	p90
1	GDP Per Capita	972	10,936.05	10,016.44	4,248.89	20,573.72
2	Population	972	4,724.12	2,874.62	2,171.06	8,930.41
3	Area	972	1,029.50	3,799.37	90.34	1,746.49

The data in this table comes from the Brazilian Census Bureau. GDP per capita is in 2010 BRLs. Area is in squared kilometers. The values of GDP per capita are averages of data for 2010-2017, deflated to 2010 BRL. The values of population are averages of 2012-2019 data.

Table 2: Summary Statistics – Mobile Expenses and HH Characteristics

	Variable	N	Mean	Std. Dev.	p10	p90
1	Mobile Spending	77,655	88.23	166.48	6.74	259.82
2	HH Income PC	77,655	1,687.10	1,556.25	507.56	3,348.01
3	No. Residents	77,655	2.21	1.04	1	4
4	Urban	77,655	0.81	0.39	0	1

The data in this table comes from the 2017-2018 Family Budget Survey. The unit of observation is an individual. Mobile spending is the total amount the individual spent on mobile telecommunications. It is the sum of expenditures on voice and data plans, pre-paid expenditure, and SIM cards. “HH Income PC” is the per capita income in the individual’s household. “No. Residents” is the number of residents in the individual’s household. “Urban” is a dummy that is equal to 1 if the individual lives in an urban area.

ANATEL provides two different sources of information on coverage requirements, and I restrict attention to those municipalities for which the two sources of information are consistent with one another. The resulting sample used in the structural analysis contains 972 municipalities. Furthermore, because entering a market or upgrading a technology is a non-trivial investment that likely involves some time to build, I use data on a semester frequency rather than monthly. The unit of observation is thus a municipality-carrier-semester; there are 46,656 observations.

Table 3 shows summary statistics of the data, measured in June 2013 and December 2018, respectively. The tables show statistics for the number of active firms, the number of (firm, technology) pairs available (labeled “products” in the table), whether 3G and 4G are available, and whether the regulated and some unregulated firm offer 3G or 4G technology. In June 2013, there is on average just over 1 firm per market, and about 1.4 products; 3G is available in 28% of municipalities and 4G is not available anywhere. The regulated firm has adopted 3G technology in just over 20% of cases. In 7% of municipalities, an unregulated firm has adopted 3G.

By December 2018, there are just under 1.7 firms per municipality, with about 3.2 products. By December 2018, 3G has reached 88% of municipalities, whereas 4G has reached just under 60% of municipalities. The diffusion of new mobile technologies is



Table 3: Summary Statistics

Panel A – June 2013							
Statistic	N	Mean	St. Dev.	Min	Pctl(25)	Pctl(75)	Max
Number of Firms	972	1.124	0.469	0	1	1	4
Number of Products	972	1.404	0.730	0	1	2	6
3G Available	972	0.277	0.448	0	0	1	1
4G Available	972	0.000	0.000	0	0	0	0
Regulated 3G+	972	0.212	0.409	0	0	0	1
Unregulated 3G+	972	0.068	0.252	0	0	0	1
Panel B – December 2018							
Statistic	N	Mean	St. Dev.	Min	Pctl(25)	Pctl(75)	Max
Number of Firms	972	1.665	0.655	0	1	2	4
Number of Products	972	3.188	1.550	0	2	4	10
3G Available	972	0.881	0.324	0	1	1	1
4G Available	972	0.580	0.494	0	0	1	1
Regulated 3G+	972	0.807	0.395	0	1	1	1
Unregulated 3G+	972	0.414	0.493	0	0	1	1

Summary statistics across the 972 municipalities in the sample, measured in June 2013 and December 2018. Number of firms is the number of firms active in a municipality. Number of products is the number of (firm,technology) pairs available in a municipality. 3G Available is a dummy that is equal to 1 if at least one firm provides 3G service in the municipality. 4G Available is defined analogously, but for 4G technology. Regulated 3G+ is a dummy that is equal to 1 if the regulated firm provides either 3G or 4G service in the municipality. Unregulated 3G+ is a dummy that is equal to 1 if some unregulated firm provides either 3G or 4G service in the municipality.

driven mostly by regulated firms, but the contribution of unregulated firms is far from negligible: by December 2018, regulated firms have introduced 3G technology (or 4G) in just over 80% of the municipalities in the sample; in 41% of those municipalities, at least one unregulated firm has introduced 3G technology or better.

The descriptive statistics in table 3 suggest an important role for coverage requirements in explaining the diffusion of new mobile telecommunications technologies: regulated firms introduce 3G technology (or better) at a faster pace than unregulated firms. This difference is potentially composed of two different effects of coverage requirements: a positive effect on regulated firms and a negative effect on unregulated firms. Unregulated firms may be less likely to enter new markets or upgrade their technologies because they know that the regulated firm will introduce 3G by the requirement deadline. This implies that the market will be more competitive in the future, reducing the incentives for the unregulated firm to enter the market or upgrade its technology.

The data allow me to investigate these positive and negative mechanisms further. I estimate logit models of entry and technology upgrade decisions, which are reported in table 4. These models use data on all municipalities with a 3G coverage requirement. An observation in these models is a firm-municipality-date triple. The key explanatory variables in these models are the dummy variables “Regulated”, “Regulated Competitor - Out”, and “Regulated Competitor - 2G”. The first of these variables is equal to 1 when the firm is regulated, and 0 otherwise. The second variable is equal to 1 when the firm faces a regulated competitor that is out of the market. The third variable is equal to 1 when the firm faces a regulated competitor that has 2G technology. The omitted case is when no firm is subject to the regulation<sup>16</sup>. The models also

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<sup>16</sup>To be precise, the omitted case pools together observations where either the regulated firm has satisfied its coverage requirement or the regulated firm is one of the small firms. Because I restrict the sample to regions where the small firms have always had negligible market shares, I interpret both situations as there being no firm subject to the regulation.

control for the municipality's GDP per capita, population, and area, and also include the number of competitors with each technology.<sup>17</sup> Moreover, to account for unobserved municipality level heterogeneity, these models also include group fixed effects, where the groups are defined by a heuristic approach explained in detail in the Section 4.<sup>18</sup>

Each column in Table 4 corresponds to a different state for the firms included in the sample. The first column includes only observations such that the corresponding firm is not active and includes only data for the years 2013-2015; the second column includes only observations such that the firm is inactive and only data for 2016-2018; the third column includes observations such that the firm offers only 2G technology and data for 2013-2015; the samples for the remaining two columns are similarly defined. The dependent variable for columns 1 and 2 is a dummy that is equal to 1 if the firm enters the market in the next period; the dependent variable for the remaining columns is a dummy that is equal to 1 if the firm upgrades its technology in the following period. There are two key results in Table 4. First, regulated firms that have not satisfied their coverage requirements are more likely to enter the market and upgrade their technologies than unregulated firms. Second, unregulated firms are less

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<sup>17</sup>It may also be expected that a firm's network infrastructure in neighboring municipalities is important for their choices. I test for that in Appendix B. There I do find that having service in a neighboring municipality increases the probability of entry and technology upgrade. However, the inclusion of those variables changes the estimated coefficients on the other variables only slightly, if at all. This suggests that the choice of the regulated firm is uncorrelated with their local network infrastructure. Characteristics of a firm's network in neighboring municipalities will not be included in the structural model, as doing so would increase the computational burden by several orders of magnitude. The descriptive results discussed here, however, suggest that this omission will not bias my inference regarding the effect of coverage requirements.

<sup>18</sup>The group fixed effects affect the coefficients on the numbers of competitors the most. The other coefficients change only slightly with their introduction. Appendix B shows the results obtaining estimating these models without the group fixed effects.

Table 4: Entry/Upgrade Models

	<i>Dependent variable:</i>				
	Out 13-15	Out 16-18	Upgrade 2G 13-15	2G 16-18	3G
	(1)	(2)	(3)	(4)	(5)
Log GDP PC	1.750*** (0.091)	0.970*** (0.118)	0.685*** (0.066)	0.195*** (0.071)	0.181*** (0.038)
Log Pop.	2.495*** (0.104)	1.997*** (0.147)	1.324*** (0.072)	0.945*** (0.083)	−0.073 (0.045)
Log Area	−0.507*** (0.037)	−0.386*** (0.050)	−0.291*** (0.026)	−0.322*** (0.030)	0.018 (0.019)
Regulated	1.735*** (0.108)	2.192*** (0.126)	2.127*** (0.076)	0.870*** (0.107)	−0.397*** (0.040)
Regulated Competitor - Out	−0.705*** (0.172)	−1.082*** (0.284)	0.116 (0.151)	−0.341** (0.165)	−0.162 (0.133)
Regulated Competitor - 2G	0.103 (0.112)	−0.101 (0.192)	−0.522*** (0.121)	−1.199*** (0.316)	−2.333*** (0.235)
No. Competitors 2G	−1.345*** (0.093)	−1.043*** (0.117)	−0.422*** (0.055)	−0.238*** (0.067)	−0.064* (0.038)
No. Competitors 3G	−1.937*** (0.120)	−2.179*** (0.144)	−0.598*** (0.082)	−0.578*** (0.086)	0.211*** (0.047)
No. Competitors 4G	−1.472 (1.036)	−1.534*** (0.151)	−2.000*** (0.723)	−0.889*** (0.089)	0.426*** (0.047)
Group FE	Yes	Yes	Yes	Yes	Yes
Observations	36,230	31,620	24,753	14,002	39,923

Note:

\*p&lt;0.1; \*\*p&lt;0.05; \*\*\*p&lt;0.01

likely to enter and upgrade their technologies when the regulated competitor is either out of the market or has 2G technology. These results show that the regulation indeed accelerates the introduction of the new technology by regulated firms, but also that it *delays* the introduction of new technologies by unregulated firms, which is evidence of the entry deterrence effects outlined in the introduction. Determining which of these two effects dominates and whether or not coverage requirements accelerate the introduction of new technologies is part of the analysis to follow.

The rest of the paper is concerned with developing tools that allows us to quantify the net effect of coverage requirements on the time to adoption of new mobile telecommunications technologies, as well as the entry deterrence effects alluded to above and the costs that the regulation imposes on firms. This requires, we will need a model of how firms make their entry and upgrade decisions. That is the topic of the next section.

### 3 Model

In this section, I introduce an empirical model of mobile service providers' decisions to enter a market and upgrade their technologies. In this model, firms' profits depend on their own technologies and the technologies of their competitors. Because one of the goals of this paper is to understand the effectiveness of coverage requirements as a tool to accelerate the diffusion of new mobile technologies, coverage requirements are explicitly modeled.

Each municipality is a market. There are four carriers in each market. The four carriers compete by choosing which technology to operate, if any. The available technologies are 2G, 3G and 4G. I assume that firms offer every technology less advanced than their best technology<sup>19</sup>. Time is discrete and time periods, which are denoted

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<sup>19</sup>This assumption is consistent with the data and reduces the dimension of the state space considerably, making the model computationally tractable.

by  $t$ , are grouped into two phases; an early phase denoted  $E$  (up to and including December 2015) and a later phase denoted  $L$  (after December 2015). This allows the model to capture firms' incentives to wait for costs to decrease before introducing a new technology. I will denote by  $p(t)$  the phase associated with period  $t$ .

The timeline is as follows. In the beginning of each period  $t$  incumbent firms earn their flow profits. Each firm then privately observes action-specific cost shocks  $\varepsilon(a)$  and firms simultaneously decide which of the available actions to take. Potential entrants can enter with any technology and incumbents can choose to upgrade to any technology that is more advanced than their current technology. After choosing an action, firms pay the associated costs. Technologies change deterministically according to firms' decisions.

Let  $s_{fmt}$  denote firm  $f$ 's technology in market  $m$  and period  $t$ :  $s_{fmt} \in \mathcal{S} := \{0, 2, 3, 4\}$ , where  $s_{fmt} = 0$  denotes that firm  $f$  is out of the market and the other values correspond to each of the available technologies, namely 2G, 3G, and 4G. The market's *technological state*  $s_{mt} \in \mathcal{S}^4$  is a vector recording each firm's technology. Firms' flow profits are given by a phase-specific function of the market's technological state  $s$ , the distribution  $G_{x_m}$  of demographics  $x_m$ , and an unobservable profit shifter  $\xi_m$ :  $\pi_{p(t)}(s, G_{x_m}) + \xi_{g(m)}$ . The specification of  $\pi_{p(t)}$  is explained in further detail in subsection 3.3. The term  $\xi_{g(m)}$  allows for unobserved market-level heterogeneity. It is allowed to vary across municipality groups, denoted by  $g(m)$ . Similar in spirit to the recent literature on group fixed effects, that group structure is recovered in estimation. See section ?? for further details.

Entry and upgrade are costly. I model the costs of deploying each technology as a technology-period specific linear function of market characteristics,  $z_m$ . Specifically, costs are modeled as

$$c_t(a, s_{fmt}, z_m, \varepsilon) = \begin{cases} -\varepsilon(a) & \text{if } a = s_{fmt} \\ \sum_{\{g': g' > s_{fmt}\}}^a z'_m \theta_{g', p(t)} + \mathbf{1}(s_{fmt} = 0) z'_m \theta_e - \varepsilon(a) & \text{if } a > s_{fmt} \end{cases} \quad (1)$$

In equation 1,  $a \in \{s_{fmt}, \dots, 4\}$  is the action chosen by the firm and  $\varepsilon(a)$  is an action-specific cost shock;  $\varepsilon$  is a vector collecting all the  $\varepsilon(a)$ . If  $a = s_{fmt}$ , the firm pays no costs (other than receiving the cost shock). A potential entrant that decides to enter pays an entry cost  $z'_m \theta_e$ . Moreover, associated with every technology  $g$  there are installation costs  $z'_m \theta_{g,p(t)}$ . One can interpret  $z'_m \theta_e$  as the cost of installing basic infrastructure, like cell phone towers, and  $z'_m \theta_{g,p(t)}$  as the cost of installing technology-specific infrastructure, like radios that only transmit 3G or 4G signal. In equation (1),  $z_m$  is a vector of observed market characteristics and the  $\theta$ 's are parameters to be estimated. Equation (1) reflects the previous assumption that firms offer all technologies less advanced than their best technology. If, for example, a firm's current best technology is 2G, and that firm upgrades to 4G, equation (1) says that the firm will pay the costs of installing both 3G and 4G<sup>20</sup>. The cost shocks are assumed to follow a Type 1 Extreme Value distribution with scale parameter  $\sigma$ , and they are iid across actions, firms, markets and periods.

In each market  $m$ , exactly one firm is required to provide 3G service or better by a date  $T_m$  exogenously specified by the regulator<sup>21</sup>. I will call that firm the *regulated* or *committed* firm and the other firms the *unregulated* or *uncommitted* firms. If the regulated firm fails to provide at least 3G service by the date  $T_m$ , that firm pays a fine  $\varphi$  every period, starting in  $T_m + 1$  and until that firm deploys either 3G or 4G.

Firms choose their actions to maximize their discounted expected profits, given the behavior of their competitors. I focus on Markov Perfect Equilibria, as is typical in empirical applications of dynamic games. I allow regulated and unregulated firms to behave differently, but beyond that I impose symmetry.

As explained above, I allow parameters to depend on the time period. Specifically, I

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<sup>20</sup>Note this implies that an entering firm will always offer 2G. Because the 2G cost is only paid by an entering firm,  $\theta_e$  and  $\theta_{2G}$  will not be separately identified. Therefore, in estimation I drop  $\theta_{2G}$ . The estimate of  $\theta_e$  thus includes both the entry and 2G costs.

<sup>21</sup>In the empirical application,  $T_m$  is always equal to December 31, 2019.

allow for one set of profit and cost parameters for the period 2013-2015 and another set of profit and cost parameters for the period starting in 2016. I assume that structural parameters don't change after 2016, that firms don't anticipate the introduction of new technologies<sup>22</sup> and that the time horizon is infinite. Because structural parameters change over time, the environment is non-stationary. The environment is also non-stationary because of the nature of coverage requirements: suppose that the regulated firm has not satisfied its commitment and  $t < T_m$ ; as time goes by, the regulated firm gets closer to being fined and therefore should become more likely to introduce 3G technology. Conditional choice probabilities thus change over time. I now discuss symmetry and non-stationarity in turn.

### 3.1 Symmetric Markov Perfect Equilibria

A Markov Perfect Equilibrium is a strategy profile  $(\sigma_1, \dots, \sigma_4)$ , such that  $\sigma_i$  is a function that maps a firm's state variables into a feasible action. In a *symmetric* Markov Perfect Equilibrium, strategies don't depend on firms' identities. Instead, I define value and policy functions for regulated and unregulated firms. To simplify the notation, I subsume all the market-specific variables that don't vary over time in a superscript. The state of an unregulated firm is  $(s_1, s_r, s_-, t, \varepsilon)$ , where  $s_1$  is that firm's technology,  $s_r$  is the technology of the regulated firm, and  $s_-$  is a vector with the technologies of the other two firms. The state of a regulated firm is  $(s_1, s_-, t, \varepsilon)$  where now  $s_-$  denotes the technologies of the three remaining firms. Let  $\Omega_0, \Omega_1$  denote the state space for unregulated and regulated firms, respectively, with typical element  $\omega_r, r \in \{0, 1\}$ . A strategy is a function  $\sigma_r : \Omega_r \rightarrow \{0, 2, 3, 4\}$  satisfying the restriction that  $\sigma_r(\omega_r) \in A(s_1(\omega_r)) := \{s_1(\omega_r), \dots, 4\}$ , where  $s_1(\omega_r)$  is the first coordinate of

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<sup>22</sup>This is a reasonable assumption for my empirical setting. The Brazilian telecommunications regulator started discussions of the format of a 5G spectrum auction in February 2020. Therefore, the diffusion of 5G in Brazil will still take many years, and it will take longer for the set of small municipalities I focus on in this paper.



$\omega_r$ .

Let  $(\sigma_0^m, \sigma_1^m)$  be a symmetric strategy profile. Define the implied ex-ante value function

$$V_{r,\sigma}^m(s, t) := \mathbb{E}_\varepsilon \left\{ \sum_{\tau \geq t} \delta^{\tau-t} \left[ \pi_{m,p(\tau)}(s_{f\tau}, s_{-f,\tau}) + \xi_m - c_{p(\tau)}^m(a_{f\tau}, s_{f\tau}) + \varepsilon_{f\tau}(a_\tau) - \varphi r \mathbf{1}(T_m < \tau, s_{f\tau} < 3) \right] \middle| r, s, t; \sigma \right\}$$

where  $\mathbb{E}_\varepsilon$  indicates that the expectation is taken over the sequence of  $\varepsilon$ 's for all firms and firms' states evolve according to  $(\sigma_0^m, \sigma_1^m)$ .

Symmetry implies restrictions on  $\sigma_0, \sigma_1, V_0, V_1$ . For example, for a regulated firm, it is irrelevant whether  $s_- = (3, 2, 1)$  or  $s_- = (1, 2, 3)$ . Therefore  $V_1(s_1, 3, 2, 1) = V_1(s_1, 1, 2, 3)$  and similarly for the policy function  $\sigma_1$ . Similar restrictions apply to unregulated firms<sup>23</sup>. Furthermore, symmetry implies that  $V_0$  and  $V_1$  are equal for some states. For example, suppose that  $s_j = s_r \geq 3$ . Then  $V_0(s_j, s_r, s_-) = V_1(s_r, s_j, s_-)$ . Symmetry implies further restrictions on value and policy functions. Appendix ?? presents all of those restrictions and how they're used to efficiently represent firms' state spaces in the computer.

Finally, note that the recursive characterization of Markov Perfect Equilibria (e.g., Doraszelski and Escobar (2010)) implies that  $\{\sigma_0^m, \sigma_1^m\}$  is a MPE if and only if

$$\sigma_r^m(s, t, \varepsilon) = \max_{a \in A(s_f)} \left\{ \pi_{m,p(t)}(s_{ft}, s_{-f,t}) + \xi_m - c_{p(t)}^m(a, s_f) + \delta \mathbb{E}_{\varepsilon_{-f}} [V_{r,\sigma}^m(a, s'_{-f}, t+1) | r, s, t] + \varepsilon(a) \right\} \quad (2)$$

where, for firms  $h \neq f$ ,  $s'_h = \sigma_{r_h}^m(s, t, \varepsilon_h)$  and the expectation is with respect to the

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<sup>23</sup>The idiosyncratic nature of the regulated firm's technology is the reason why I don't define the state variable to be given by the number of competitors with each technology. The model could be equivalently represented in that way, but given that it is necessary to keep track of the regulated firm's technology, it is simpler to keep track of all firms technologies and impose the appropriate symmetry conditions.

shocks of firms  $h \neq f$ .

### 3.2 Quasi-Stationary Markov Perfect Equilibria

As discussed above, there are two sources of non-stationarity in this environment. First, flow profits and cost parameters change over time. Second, coverage requirements impart additional stationarity on the environment, for they imply that firms' policy functions respond to the proximity of the requirement expiration date  $T_m$ .

I impose some stationarity while respecting these two sources of non-stationarity. Specifically, I make two assumptions. First, after parameters have stabilized (i.e., after December 2015) and the expiration date of the coverage requirement has passed, behavior doesn't depend on the calendar date anymore. Second, if parameters have stabilized and the committed firm has satisfied its commitment, then behavior in period  $t$  has to agree with behavior after  $T_m$ .

Formally, I focus on *Quasi-stationary Symmetric Markov Perfect Equilibria*, defined below. For this definition, let  $T_\theta$  be the smallest  $\tau$  such that  $p(t) = L$  for all  $t \geq \tau$  – i.e.,  $T_\theta$  is the date when parameters stabilize.

**Definition 1.** A Symmetric Markov Perfect Equilibrium  $(\sigma_0, \sigma_1)$  is said to be *quasi-stationary* if there exist functions  $\tilde{\sigma}_r(s, \varepsilon)$ ,  $r \in \{0, 1\}$ , such that

(i)  $\sigma_r(s, t, \varepsilon) = \tilde{\sigma}_r(s, \varepsilon)$  for all  $t \geq \max\{T_m + 1, T_\theta\}$ , and

(ii) For all  $t \geq T_\theta$  if  $s_r \geq 3$ , then

- $\sigma_1(s_r, s_-, t, \varepsilon) = \tilde{\sigma}_1(s_r, s_-, \varepsilon)$ , and
- $\sigma_0(s_1, s_r, s_-, t, \varepsilon) = \tilde{\sigma}_0(s_1, s_r, s_-, \varepsilon)$

I assume throughout that the data is generated by a Quasi-Stationary Symmetric Markov Perfect Equilibrium. Models of technology adoption must somehow contend with the fact that the demand for and costs of adopting a new technology vary over

time. One way of dealing with the time-varying nature of demand and costs that appears in the literature is to assume a finite horizon and solve the game played by firms via backward induction; see, e.g., Igami (2017). That method raises the issue of assigning continuation values to different industry states in the final time period. In Igami (2017), that is done by assuming that the state of industry doesn't change after the terminal period, and computing the implied discounted stream of profits. Quasi-stationarity instead assumes that firms will keep playing the entry and technology upgrade game forever, so that firms' continuation values are always given by the equilibrium value function in the relevant states.

### 3.3 Modeling Flow Profits

Ideally, flow profits would be derived from an underlying model of consumer choice. Estimating such a model would require data on available plans and consumer choices. Unfortunately, such data is not available in my setting. I thus follow a different route. I assume that firms' marginal costs are zero, which seems reasonable in the mobile telecommunications setting. Any fixed operating costs would be subsumed in the entry cost intercept (if the operating costs are not technology-specific) or the upgrade costs (if the operating costs are technology specific), and thus are not explicitly modeled. Under the zero marginal cost assumption, flow profits are equal to revenue.

Suppose that consumer  $i$  in market  $m$  chooses what carrier to subscribe to, what technology to use, and how much to spend on mobile telecommunications services,  $e_i$ . Let  $\sigma_{fg}(s, G)$  be the resulting market share of firm-technology pair  $(f, g)$  when the industry state is  $s$  and the distribution of demographics is  $G$ ; a model for  $\sigma_{fg}$  will be specified below. Let  $M$  be the size of the market and, as before, let  $s_f$  be the firm's

state.<sup>24</sup> Firms' profits are then given by<sup>25</sup>:

$$\begin{aligned}\pi_{p(t)}(s, G_{x_m}) &= M \sum_{\{g: 0 < g \leq s_f\}} \sigma_{fg}(s, G_{x_m}) \mathbb{E}_m[e_i|g] \\ &= M \sum_{\{g: 0 < g \leq s_f\}} \sigma_{fg}(s, x_m) \int \mathbb{E}[e_i|g, x_i] dG(x_i|g)\end{aligned}\tag{3}$$

Throughout, I am assuming that firms are symmetric, which is why I don't condition on firm identity.

The main data limitation I face is that I never observe consumer expenditures together with their technology (and carrier) choices. I will therefore make the following assumption:

**Assumption 1.**  $\mathbb{E}[e_i|g, x_i] = \mathbb{E}[e_i|x_i]$ .

This assumption says that conditional on individual characteristics  $x_i$ , consumer expenditure is mean independent of the technology chosen by that consumer. This is, admittedly, a strong assumption. It would hold, e.g., in a world in which consumers pay per usage (a popular model in Brazil), and technology doesn't affect usage. In that case, technology can still be allowed to affect how consumers sort into technologies. This assumption would fail if better technologies induce consumers to utilize more data. This assumption would thus be untenable if we were dealing with a population that uses high-bandwidth applications. Because we are dealing with small, rural mu-

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<sup>24</sup>I set the market size to be twice the population of the municipality, because Brazilians on average have more than one mobile telecommunications subscription.

<sup>25</sup>The expression in the right hand side of 3 is an approximation. Firms' profits are equal to  $\sum_{g \in s_f} \sum_{i \in fg} e_i$ , where the summations are over the technologies offered by firm  $f$  and over individuals  $i$  subscribing to firm-technology pair  $(f, g)$ . This approximation holds in the sense that the difference between firms' profits and the right hand side of equation 3 is  $O_p(\sqrt{M})$ , whereas the included term is  $O(M)$ . This implies that the approximation error becomes negligible relative to the included term for large  $M$ . This approximation is analogous to the (implicit) approximation to profit functions used routinely in supply and demand models in empirical industrial organization.

nicipalities in Brazil, the assumption is more palatable. Note that Assumption 1 does not imply that consumers that subscribe to different technologies will spend (on average) the same amount, for different individuals are still allowed to sort into different technologies.

Assumption 1 and equation 3 imply that (dropping the approximation sign)

$$\pi_{p(t)}(s, G_{x_m}) = M \sum_{g \in s_f} \sigma_{fg}(s, G_{x_m}) \int \mathbb{E}[e_i | x_i] dG(x_i | g) \quad (4)$$

I model  $\sigma_{fg}(s, G_{x_m})$  as arising from a simple logit model. Specifically, consumer  $i$ 's utility of being a subscriber to firm-technology pair  $j = (f, g)$  in market  $m$  and period  $p$  is given by

$$u_{ijmp} = \gamma_{r(m),p} + \mu_{g(j),p} + \beta_{g(j),p} y_i + \theta_{g(j),p} d_m + \varepsilon_{ijmp} \quad (5)$$

where  $r(m)$  is the state of municipality  $m$ ,  $y_i$  is individual  $i$ 's monthly income,  $d_m$  is the population density of municipality  $m$  and  $\varepsilon_{ijmp}$  is an iid Type 1 extreme value distributed utility shock. In equation (5),  $\gamma_{r(m),p}$  is a state-period fixed effect meant to capture variation in the share of the outside good;  $\mu_{g(j),p}$  is a technology-period fixed effect, which captures average changes in the popularity of each technology over time; and the effect of income and population density on consumer preferences is also allowed to vary by technology and time period. Letting  $\delta_{jmp}(y_i) := \gamma_{r(m),p} + \mu_{g(j),p} + \beta_{g(j),p} y_i + \theta_{g(j),p} d_m$ , equation (5) and the distributional assumption on  $\varepsilon_{ijmp}$  imply that market shares are given by:

$$\sigma_{jmp}(s) = \int \frac{\exp(\delta_{jmp}(y_i))}{1 + \sum_{k \in s} \exp(\delta_{kmp}(y_i))} dG_{mp}(y_i) \quad (6)$$

The predicted quantity of subscribers is  $M_m \sigma_{jmp}(s)$ .

It remains to model  $\mathbb{E}[e_i | x_i]$ . I assume that individual  $i$ 's expenditure in municipal-

ity  $m$ ,  $e_{im}$ , is given by

$$\log(e_{im}) = \alpha_{r(m)u} + \alpha_1 \log(y_i) + \alpha_2 n_i + \eta_{im} \quad (7)$$

In equation (7),  $r(m)$  indicates the state of municipality  $m$ , as before;  $u$  indicates whether the municipality is classified as urban or rural by the Census;  $y_i$  is income;  $n_i$  is the number of residents in  $i$ 's household; and  $\eta_{im}$  is an error term that is uncorrelated with the included regressors.

## 4 Identification and Estimation

I start this section by discussing the estimation of the flow profit function in subsection 4.1. In subsection 4.2 I discuss the recovery of the municipality group structure, and in subsection 4.3 I discuss the dynamic parameters of the model estimation, i.e., the entry and upgrade costs and the fine for non-compliance with the regulation.

### 4.1 Estimation of the Flow Profit Function

The flow profit function is given by equation (4). Estimation of the parameters in the market share function is done by using equation (6). I have data on the quantity of subscribers at the (area code, year, firm, technology) level. Equation (6) predicts quantities at the municipality level, so that quantities at the (area code, year) level are obtained by simply aggregating up from equation (6) to the area code level. Note that  $G_{mp}$  is observed directly in the Census data<sup>26</sup>. The parameters in equation (5) are estimated by non-linear least squares, minimizing the distance between observed and predicted quantities.

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<sup>26</sup>The last available Census data is from 2010. That data gives me income distributions at the municipality level. To get income distributions varying with  $p$ , I simply inflate the incomes of all individuals sampled by the Census by the appropriate municipality GDP per capita growth rate.

The term  $\mathbb{E}[e_i|x_i]$  in equation (4) is calculated from equation (7), which is estimated by ordinary least squares using the Household Budget Survey. From (7) it follows that  $\mathbb{E}[e_{im}|x_i] = \exp(\alpha_{r(m)u} + \alpha_2 n_i) y_i^\alpha \mathbb{E}[\exp(\eta_{im})|x_i]$ . I assume that  $\exp(\eta_{im})$  is mean independent of  $x_i$  and estimate  $\mathbb{E}[\exp(\eta_{im})]$  using the residuals from equation (7).

The last ingredient needed to use equation (4) is the conditional distribution  $G(x_i|g)$ . By Bayes' rule,

$$g(x_i|g) = \frac{\sigma(g|x_i)g(x_i)}{\int \sigma(g|x'_i)g(x'_i)dx'_i} \quad (8)$$

The term  $\sigma(g|x_i)$  is derived from the technology choice model; the unconditional distribution of  $x_i$  comes from the Census data. I obtain  $g(x_i|g)$  by drawing a random sample from the Census data, computing  $\sigma(g|x_i)$  for each drawn  $x_i$ , and calculating  $\sigma(g|x_i)/\sum_j \sigma(g|x_j)$ . This gives me all the necessary ingredients to compute flow profits, as defined by equation (4).

## 4.2 Recovering the Group Structure of $\xi_{g(m)}$

The empirical model introduced above allowed for an unobserved profit shifter,  $\xi_{g(m)}$ . I use the following heuristic approach to incorporate that source of unobserved heterogeneity. First, I project the number of firm-technology pairs in municipality  $m$  and period  $t$  onto municipality and time dummies. Next, I run a linear regression of the estimated municipality fixed effects on the municipality characteristics included in the structural model. The residuals from these regressions can be thought of as time-invariant unobserved factors that determine the number of products in a market, and hence are related to profitability in that market. Therefore, I group municipalities according to the distribution of these residuals. In estimation, I allow for 10 groups, so I group municipalities following the deciles of the residual distribution. Finally, note that  $\xi_{g(m)}$  and the entry cost are not separately identified in my model. For this reason,

I will estimate group-specific entry costs<sup>27</sup>.

### 4.3 Identification and Estimation of the Dynamic Parameters

The flow payoffs of the dynamic game introduced in the previous section are linear in the structural parameters. For this class of models (dynamic games with linear flow payoffs), it is possible to show that structural parameters are identified if conditional choice probabilities are identified<sup>28</sup>. The requirement that conditional choice probabilities be identified excludes from this result general models with unobserved state variables. However, this result encompasses models where the unobserved state variables possess a group structure and that group structure can be recovered from the data in a first stage, as is the case in this paper.

The conditional value functions inherit the linearity from the flow payoffs: there exists a function  $w_{rt, P^m}^m(a, s, z_m)$  such that  $v_{r,t}^m(a, s) = w_{rt, P^m}^m(a, s, z_m)' \psi$ , where  $\psi$  is a vector collecting all structural parameters (see Appendix ?? for details), and I am subscripting these functions by  $m$  because flow profits also vary with  $m$ . This fact can be used to establish identification.

Since the idiosyncratic errors follow a Type 1 Extreme Value distribution, the conditional choice probabilities have the logit form:

$$P^m(a|s, r, t) = \frac{\exp(v_{r,t}^m(a, s)/\sigma)}{\sum_{a' \in A(s)} \exp(v_{r,t}^m(a', s)/\sigma)}$$

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<sup>27</sup>This heuristic procedure is related to approaches taken by Collard-Wexler (2013) and Sanches, Silva-Junior, and Srisuma (2018) to account for unobserved heterogeneity. A recent literature in econometrics has introduced methods to deal with group fixed effects in panel data and structural models. On this, see, e.g., Bonhomme and Manresa (2015), Bonhomme, Lamadon, and Manresa (2017), and Cheng, Schorfheide, and Shao (2019). It is possible that those methods can be adapted to deal with group-level unobserved heterogeneity in dynamic games.

<sup>28</sup>This is a known result, see, e.g., Aguirregabiria and Nevo (2013). I review the argument here for completeness.



We can apply the usual logit inversion to this equation to obtain:

$$\ln(P^m(a|s, r, t)) - \ln(P^m(s_f|s, r, t)) = \frac{v_{r,t}^m(a, s) - v_{r,t}^m(s_f, s)}{\sigma}$$

Using the linear representation of the conditional value functions we can then write

$$\ln(P^m(a|s, r, t)) - \ln(P^m(s_f|s, r, t)) = \left[ w_{rt, P^m}(a, s, x_m, z_m) - w_{rt, P^m}(s_f, s, x_m, z_m) \right]' \frac{\psi}{\sigma} \quad (9)$$

Equation (9) leads to an OLS-like formula for  $\psi/\sigma$ .

The intuition for identification is that the structural parameters are identified by exogenous variation in  $(\pi_m, z_m, s, r, t)$  and the fact that we observe how firms respond to this variation (i.e., we observe conditional choice probabilities). One can, for example, entertain the thought experiment of varying one of the exogenous covariates and observing how the behavior of firms changes. If we vary the distribution of income, for example, flow profits will vary; the extent to which firms respond in their entry and upgrade behavior is informative about the costs of such actions<sup>29</sup>. The fine parameter  $\varphi$  is identified by the difference in behavior between regulated and unregulated firms. Time variation provides additional variation to identify  $\varphi$ . Intuitively, for small  $\varphi$  the behavior of regulated firms will change only slightly as the regulation deadline approaches; large  $\varphi$ , on the other hand, should lead to larger changes in behavior.

## 4.4 Estimation

Having discussed identification, I can now explain how the model is estimated. I apply the Nested Pseudo Likelihood (NPL) algorithm of Aguirregabiria and Mira (2007).

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<sup>29</sup>Although useful, this intuition is slightly imprecise. When we vary the distribution of income, the endogenous conditional choice probabilities  $P^m$  will also change, thus changing the other terms in  $w_{rt, P^m}^m(a, s, z_m)$ . This makes clear that functional form assumptions play a role in obtaining identification in dynamic games, which is why all empirical models in this literature are tightly parameterized.

In light of the results of Pesendorfer and Schmidt-Dengler (2010), my choice of estimator requires some justification.

A popular alternative is to use a two-step estimator, e.g. Bajari, Benkard, and Levin (2007), Pakes et al. (2007) or Pesendorfer and Schmidt-Dengler (2008). These estimators all proceed by flexibly estimating policy functions in a first stage and then using those policy functions to construct a second-stage objective function that is then minimized to yield structural estimates. Because my model features substantial non-stationarity, it would be challenging to obtain flexible and accurate first stage estimates of policy functions. For this reason, I opt to use an estimator that makes heavier use of the already imposed structural assumptions.

As is well known, the computational cost of the maximum likelihood estimator is prohibitive in the case of dynamic games. I thus adopt Aguirregabiria and Mira (2007). An alternative that was recently proposed is Dearing and Blevins (2019). The estimator proposed by Dearing and Blevins (2019) enjoys good theoretical properties. In particular, it is guaranteed to converge, thus overcoming the main issue raised of NPL raised by Pesendorfer and Schmidt-Dengler (2010). However, the algorithm in Dearing and Blevins (2019) requires updating players' conditional choice probabilities for every guess of the structural parameters. This adds substantial computational cost relative to two-step or iterative algorithms<sup>30</sup>. For my application, the added computational cost makes the application of Dearing and Blevins (2019) computationally infeasible.

A Nested Pseudo Likelihood (NPL) fixed point is a pair  $(\tilde{\theta}, \{\tilde{P}^m\}_m)$  that satisfies

- (i)  $\tilde{\theta} = \operatorname{argmax}_{\theta} \sum_{m,t,f} \ln \Psi(a_{mft} | s_{mt}, r_{fm}, t, m; \theta, \tilde{P}^m)$
- (ii)  $\tilde{P}^m = \Psi(\tilde{P}^m; \tilde{\theta})$  for all  $m$

The NPL *estimator* is the NPL fixed point with the maximum value of the pseudo-

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<sup>30</sup>In my experience with NPL, most of the computational cost resides in computing transition matrices. For related computational results, see Doraszelski and Judd (2012).

likelihood. The set of NPL fixed points is known to be non-empty. However, it need not be a singleton. This implies that the researcher applying this method has to be sure to explore the parameter space to ensure that the pseudo-likelihood is being maximized in the set of NPL fixed points.

In practice, one finds NPL fixed points via an iterative algorithm. Starting with a guess for CCPs,  $\{\tilde{P}^m\}_m$ , the implied pseudo likelihood is maximized (see condition (i) above). One then uses the resulting guess for  $\theta$  to update firms' CCPs (see condition (ii) above). These two steps are repeated until the CCPs converge. For further details on how I implement the NPL estimator, refer to Appendix ??.

## 5 Estimation Results

Table 5 presents the estimates of the static parameters, those in the market shares and expenditure functions.<sup>31</sup> The results show that the market share of 4G is, in both the early and the later periods, the most responsive to income, suggesting that richer individuals have higher demand for high-bandwidth uses of mobile communications. The market share of 4G also grows the most with population density in the earlier part of the sample. This is consistent with individuals in more densely populated areas having more connections and therefore having higher demand for faster connectivity. Surprisingly, this result is not present for the later part of the sample. Estimates of

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<sup>31</sup>The results in the first 6 columns of table 5 were obtained by OLS estimation of the equation

$$\log(s_{jct}) - \log(s_{0ct}) = \gamma_{r(c),p} + \mu_{g(j),p} + \beta_{g(j),p}y_{ct} + \theta_{g(j),p}d_{ct} + \xi_{jct}$$

where  $c$  indexes a code-area,  $y_{ct}$  is a weighted average of the GDP per capita of the municipalities in code-area  $c$  in year  $t$ , and similarly  $d_{ct}$  is a weighted average of municipality-level population density. This equation is based on the usual logit inversion of the market shares implied by 5, aggregating income and population density and adding an unobserved characteristic  $\xi_{jct}$ . Results based on non-linear least squares applied to equation 6, as discussed in section 4.1, are in progress.

the expenditure model show that richer individuals spend more on mobile telecommunications, as one would expect. Mobile expenses also increase in the number of residents in the household; this is consistent with the notion that individuals in larger families have more reason to communicate and are therefore more active users of mobile telecommunications services.

Table 5: Static Parameter Estimates

	Market Shares, Early			Market Shares, Late			Expenditures
	2G	3G	4G	2G	3G	4G	
Intercept		-1.913 (0.969)	-9.849 (1.527)		-0.210 (0.944)	-4.133 (1.279)	
Log Income	0.009 (0.151)	0.168 (0.192)	0.501 (0.243)	-0.174 (0.169)	-0.068 (0.164)	0.304 (0.176)	0.356 (0.003)
Pop Dens.	0.314 (0.043)	0.366 (0.034)	0.459 (0.031)	0.178 (0.044)	0.220 (0.028)	0.219 (0.027)	
Residents							0.031 (0.002)
$N$	4,752	4,752	4,752	4,752	4,752	4,752	71,994
$R^2$	0.641	0.641	0.641	0.641	0.641	0.641	0.199
State FEs	Yes	Yes	Yes	Yes	Yes	Yes	No
State-Rural FEs	No	No	No	No	No	No	Yes

The first six columns show estimates of the parameters in equation 5, separately by the two phases, early and late. See footnote 31 for further details. These estimates are based on code-area level data on market shares of firm-technology pairs.

The last column shows OLS estimates of equation 7. These estimates are based on survey data on consumers' expenses on mobile telecommunications services and demographic characteristics.

Table 6 displays the dynamic parameters estimates: entry costs, technology upgrade costs, the fine for non-compliance with the regulation, and the standard deviation of the cost shocks. The results show that there is substantial heterogeneity in entry costs, with the difference between the minimum and the maximum entry costs being about 20 million 2010 BRL. The costs associated with the introduction of 3G are found to be essentially constant over the earlier and the later period. In contrast, the costs of introducing 4G decrease sharply, driven by the coefficient on the municipality's area. Lastly, the fine is found to be very substantial: 57 million BRL, which is about 90% of the median entry cost.

Table 6: Dynamic Parameter Estimates

Parameter	Estimate	Parameter	Estimate
$\sigma$	4.71	$\theta_{e,g}$	39.67
$\min \theta_{e,g}$	32.38	$\max \theta_{e,g}$	52.16
$\theta_{e,Area}$	-1.05	$\varphi$	57.01
$\theta_{3G,0}^E$	22.32	$\theta_{3G,Area}^E$	-0.61
$\theta_{3G,0}^L$	22.41	$\theta_{3G,Area}^L$	-0.48
$\theta_{4G,0}^E$	-34.20	$\theta_{4G,Area}^E$	8.00
$\theta_{4G,0}^L$	-35.67	$\theta_{4G,Area}^L$	4.01

$\sigma$  is the standard deviation of the cost shocks.  $\theta_{e,g}$  is the entry cost intercept for the  $g$ -th group. I allow for 10 groups in estimation and report the average, minimum, and maximum entry cost intercepts.  $\theta_{e,Area}$  is the coefficient on the logarithm of area in the entry cost function.  $\varphi$  is the regulation non-compliance fine. The remaining parameters are associated with installing 3G and 4G technology. The subscripts 3G and 4G indicate the technology. The subscripts 0, *Area* indicate the intercept and the area term. The superscripts *E*, *L* indicate the two periods, early and late. For example,  $\theta_{4G,0}^L$  is the intercept of the cost of introducing 4G technology in the later period.

## 6 Counterfactual Analysis

The counterfactual exercises I conduct in this section directly address the questions posed in the beginning of the paper. In subsection 6.1, I use the model to analyze the effect of coverage requirements on the time to introduction of 3G technology. I also use the model to quantify the cost that the regulation imposes on firms and to decompose the total effect of coverage requirements into a direct effect on the regulated firm and indirect equilibrium effects. In subsection 6.2, I use the model to evaluate alternative regulations. Specifically, I study the counterfactual effects of a policy that uses coverage requirements as insurance, in the sense that the regulated firm is only fined in case no firm introduces 3G technology, and another policy that subsidizes the first firm to introduce 3G technology.

### 6.1 The Effect of Coverage Requirements

To quantify the effect of coverage requirements on the time to introduction of 3G technology and firms' ex-ante expected profits, I use the estimated model to simulate data under two alternative regulatory regimes. First, I solve the game and simulate data

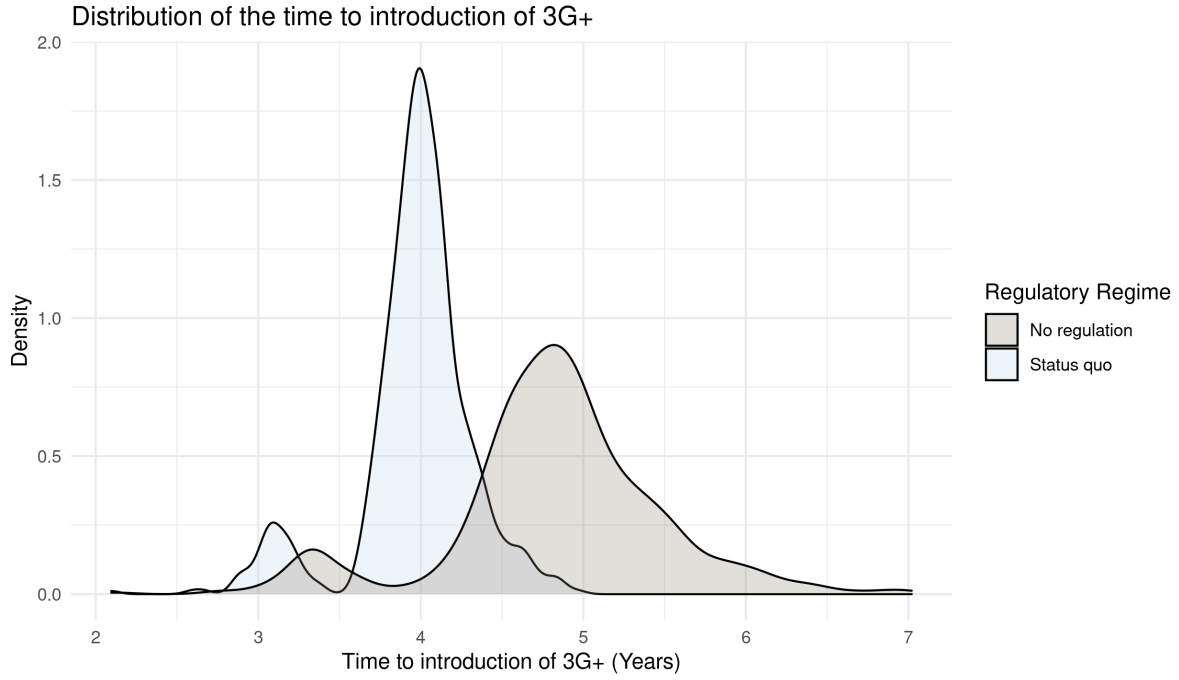


Figure 4: Distribution of the time to introduction of 3G technology or better under alternative regulatory regimes.

under the estimate fine  $\hat{\varphi}$ . Second, I solve the game and simulate data setting  $\varphi = 0$ , i.e., with no regulation. I simulate 250 paths of play for each municipality under these two regulatory regimes. For each such simulation, I compute how long it took for some firm to introduce 3G technology or better, and then average that quantity across simulations. This gives me an average time to introduction of 3G (or better) for each municipality and regulatory regime.

Figure 4 shows the distribution (across municipalities) of the average time to 3G introduction under these two regulatory regimes. In the figure, the case labeled “Status quo” corresponds to setting the fine to  $\hat{\varphi}$ . The case labeled “No regulation” corresponds to setting the fine to 0. As can be seen from the figure, the regulation reduces the average time to 3G introduction significantly – by just under 1 year, on average – and also considerably reduces the dispersion in the time to introduction, mostly by eliminating a long right tail that exists in the absence of regulation.

To further understand the determinants of the effects in figure 4, I investigate how

the time to 3G introduction in the absence of regulation and the speedup afforded by coverage requirements relate to observable market characteristics. Specifically, I project the time to introduction of 3G with no regulation and the speedup induced by coverage requirements onto observable market characteristics and variables that capture the initial market structure in each market. I restrict attention to the municipalities that did not have 3G in the beginning of the sample. Table 7 reports the results.

The dependent variable in column 1 of table 7 is the time to 3G introduction without regulation, measured in years, and the explanatory variables are a municipality's GDP per capita, population (both measured in 2010), and area, as well as the number of firms in the beginning of the data<sup>32</sup>. The results show that the time to 3G introduction without regulation is decreasing in a municipality's GDP per capita and in its population, and it is increasing in a municipality's area. Moreover, the time to 3G introduction is decreasing in the number of firms in the market in  $t = 0$ . These results are all intuitive: firms are more likely to enter and upgrade their technologies in richer, more populous, and smaller markets; since incumbents have a lower cost of introducing 3G than potential entrants, a larger initial number of firms leads to faster 3G introduction.

The second column in table 7 models the speedup in the introduction of 3G generated by coverage requirements, measured in years, as a function of the same variables included in column 1, and additionally a dummy for whether the regulated firm was active in the market in the beginning of the data. The coefficients on the market characteristics and the number of firms show the same pattern as column 1, i.e., markets where, in the absence of regulation, 3G would be introduced faster also experience a smaller speedup, as one might expect. Lastly, the estimates imply that regulating an incumbent leads to a slightly larger speedup than regulating a potential entrant, of about one month and a half.

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<sup>32</sup>Note that due to the sample restriction, all of these firms offer only 2G service.

Table 7: Explaining Time to Adoption and the Effect of Regulation

	<i>Dependent variable:</i>			
	Time to 3G (1)	Speedup (2)	No. Entrants (3)	Regulation Cost (4)
Log GDP	−0.054*** (0.016)	−0.026** (0.010)	−0.005 (0.006)	
Log Population	−0.174*** (0.021)	−0.078*** (0.014)	0.027*** (0.009)	
Log Area	0.372*** (0.008)	0.228*** (0.005)	−0.051*** (0.003)	
No. Firms t = 0	−1.208*** (0.031)	−0.459*** (0.020)		
Regulated Active t = 0		0.126*** (0.011)	−0.873*** (0.007)	
Regulated				5.774*** (0.104)
Active				0.032*** (0.002)
Regulated * Active				−5.424*** (0.104)
Constant				0.001*** (0.0001)
Group FEs	Yes	Yes	Yes	No
Observations	678	678	678	2,712
R <sup>2</sup>	0.891	0.844	0.961	0.905
Adjusted R <sup>2</sup>	0.889	0.840	0.960	0.905

Note:

\*p&lt;0.1; \*\*p&lt;0.05; \*\*\*p&lt;0.01



The third column in table 7 reports a regression of the average number of entrants in a market, computed from simulations at the end of 2022, on market characteristics and whether the regulated firm was active in  $t = 0$ . Regulating an incumbent instead of a potential entrant reduces the average number of entrants by just under 0.9. The sign is expected, as a regulated potential entrant has to enter the market. The coefficient is less than one in absolute value because regulating an incumbent implies that there is one more unregulated potential entrant, and thus more entry that is not due to the regulation. Moreover, unregulated potential entrants may be more likely to enter the market when an incumbent firm is regulated, because they forecast less future competition<sup>33</sup>. I will show below, however, that the magnitude of this mechanism is small.

Next, I use the model to calculate the cost that the regulation imposes on firms<sup>34</sup>. Solving the dynamic game under the estimated fine and under no regulation, I obtain firms' ex-ante expected profits in those two regulatory regimes for each municipality. I calculate the cost of the regulation by aggregating firms' ex-ante expected profits in their initial state in the data across firms and municipalities, i.e.,

$$\text{Regulation Cost} = \sum_m \sum_f \left( V_{\varphi=0}^m(s_{f0}, s_{-f0}, t=0) - V_{\varphi=\hat{\varphi}}^m(r_f, s_{f0}, s_{-f0}, t=0) \right)$$

where  $V_{\varphi}^m(\omega)$  is the firm's ex-ante expected profit in municipality  $m$  and state  $\omega$  when the fine is set to  $\varphi$ <sup>35</sup>. For the set of 972 municipalities used in estimation, I calculate that the cost of the regulation amounts to 3.8 billion 2010 BRL, or 2.15 billion 2010 USD<sup>36</sup>. This amounts to 24% of firms' aggregate ex-ante expected profits with no regulation.

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<sup>33</sup>Look directly into the policy functions.

<sup>34</sup>Note that part of this cost is borne by the government, via reduced revenue in spectrum auctions.

<sup>35</sup>Note that in the first term,  $V_{\varphi=0}^m(s_{f0}, s_{-f0}, t=0)$ , I do not include the regulation indicator  $r_f$  as an argument because there is no regulation in that case;  $r_f$  does appear as an argument in the second term.

<sup>36</sup>This conversion uses the average exchange rate in 2010.

The last column in table 7 reports estimates of a regression of the municipality-firm-specific regulation cost,  $V_{\varphi=0}^m(s_{f0}, s_{-f0}, t = 0) - V_{\varphi=\hat{\varphi}}^m(r_f, s_{f0}, s_{-f0}, t = 0)$ , onto a dummy for whether or not the firm is regulated, a dummy for whether or not the firm was active in the market in  $t = 0$ , and their interaction.

The estimates show that for unregulated potential entrants (i.e., Regulated = 0 and Active = 0), the cost of the regulation is essentially zero. It is slightly positive because the regulation leads to a more competitive market when these potential entrants do enter, thus reducing their profits. As discussed in more detail below, that effect is small, thus explaining the small cost of the regulation on these firms. Along the same lines, the cost for unregulated active firms is larger, because these firms are directly affected by the extra competition brought about by coverage requirements. The cost on regulated potential entrants is substantial: 5.78 million 2010 USD<sup>37</sup>. This is because these firms are forced to enter the market when they might have chosen not to enter. Finally, the cost on regulated active firms is equal to 0.38 million 2010 USD, substantially smaller than that on regulated potential entrants. Combined with column (2) of table 7, this may suggest that coverage requirements should be imposed on active firms: that imposes a much lower cost on firms and generates slightly larger speedups. The extent to which this policy can be pursued, however, is limited by concerns of competitive neutrality. Furthermore, this policy has an opportunity cost that is illustrated by column (3) of table 7: imposing the coverage requirement on an incumbent leads to less competition in the market than imposing the requirement on a potential entrant<sup>38</sup>. For the imposition of coverage requirements on potential entrants to be better, in terms of welfare, than imposing those requirements on incumbents, the

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<sup>37</sup>As a fraction of their profits with no regulation?

<sup>38</sup>Column 1 of table 7 suggests a second cost. Imposing the coverage requirement on a potential entrant may also accelerate the introduction of even newer technologies. Below I investigate the effects of alternative coverage requirements on the adoption of 4G (which hasn't been directly regulated for this set of municipalities). TBW

added competition (which is of 0.87 firms on average, according to table 7) has to generate an increase of discounted consumer surplus of about 1,141 2010 USD, or about 105 USD per year (at a 10% interest rate)<sup>39</sup>.

I close this subsection on the effects of coverage requirements by decomposing these effects into direct effects on the regulated firm and indirect equilibrium effects. To do so, I proceed in three steps. First, I solve the game and simulate data in the absence of regulation. I then solve for the regulated firm's optimal policy given the estimated fine and holding the policy functions of the unregulated firms fixed at the equilibrium policies without regulation. Next, I solve for the Markov Perfect Equilibrium under regulation. The difference between the time to adoption under the equilibrium policies with regulation and the time to adoption when only the regulated firm responds to the regulation gives the desired equilibrium effects.

Figure 5 shows the distribution, across municipalities, of the equilibrium effects. Most of the values are positive: the equilibrium adjustment leads to a longer time to introduction of 3G, relative to the case when only the regulated firm adjusts to the policy. This reflects the reduced incentives to enter and upgrade faced by unregulated firms, resulting from the increased future competition generated by the regulation. Quantitatively, however, the equilibrium effects are very small. The total effects of the policy are therefore almost entirely explained by the direct effects on the regulated firm<sup>40</sup>.

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<sup>39</sup>This number is obtained by simply dividing the added cost from imposing the requirement on a potential entrant by the average population in the subsample of municipalities that don't have 3G in the beginning of the sample, which is 4,689.

<sup>40</sup>As already noted above, this may be an artifact of the simple logit model of market shares. A revision of this paper will include a more flexible model of market shares.

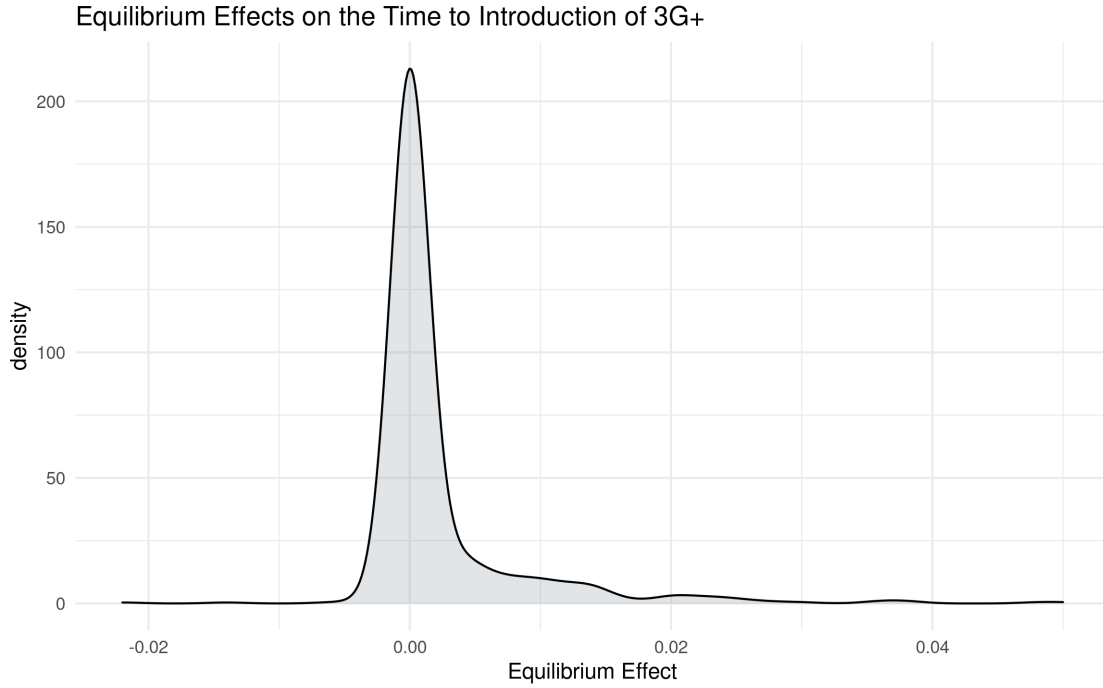


Figure 5: Equilibrium Effects

## 6.2 Alternative Regulatory Interventions

The final question posed in the beginning of this paper was whether we can design more effective regulation than coverage requirements. As before, I am mostly concerned with two dimensions of a policy's effect: to what extent it accelerates the introduction of the new technologies, and the cost of adoption of these new technologies. I will also highlight the effect of different policies on market structure. In this subsection, I evaluate two alternative forms of intervention: using coverage requirements as "insurance" against lack of service, and subsidizing the first firm to introduce 3G.

### 6.2.1 Coverage Requirements as Insurance

The regulation currently in place consists of tasking one firm with introducing 3G technology by a given date. If that firm fails to do so, it pays a fine. An alternative implementation of coverage requirements would be to fine the regulated firm only if no firm provides 3G by the regulation deadline. This implementation would achieve

introduction of 3G by the regulation deadline, but it would also carry some benefits relative to the current implementation of the regulation. First, it would reduce the cost imposed on the regulated firm, because if some other firm chooses to introduce 3G, the regulated firm would not be subject to the requirement anymore. Moreover, this implementation is likely to lead to de facto intervention only when it is needed for the introduction of 3G by the deadline. If the equilibrium without regulation features 3G introduction prior to the regulation deadline, then the strategies played with no regulation are also constitute an equilibrium with this form of coverage requirements. A second benefit is that this implementation of coverage requirements would do away with negative entry deterrence effects. However, given the results above showing that the equilibrium effects of the regulation are small, this benefit should also be small.

Results and discussion to be added.

### **6.2.2 Subsidizing the Introduction of 3G**

The estimation results above show that coverage requirements provide strong incentives for the regulated firm to introduce 3G: the fine for non-compliance is commensurate with the costs of entering a new market. These strong incentives ensure service provision. However, they come at the cost of forcing a firm to enter a market or upgrade its technology when it might not have done so in the absence of regulation. The analysis above established that these costs are substantial, especially when the regulated firm is not active in the market.

A policy that, instead of focusing on a single firm, treats firms symmetrically, may save on those costs. The intuition is simple. By providing the same incentive to all firms, the firm that will eventually choose to introduce the new technology will tend to be the most cost-efficient one.

Motivated by this reasoning, in this section I evaluate a regulation that subsidizes the first firm to introduce 3G technology or better. I denote the subsidy by  $\beta$ . If more than one firm introduces the new technology, those firms split the subsidy equally.

Therefore, flow profits are added with the term

$$\beta \times \underbrace{\mathbf{1} \left\{ \left( \max_{f'} s_{f'} \right) < 3 \leq a_f \right\}}_{\text{Subsidy is paid}} \times \underbrace{\sum_{n=0}^3 \mathbb{P} \left( \left( \sum_{f' \neq f} \mathbf{1} \{ a_{f'} \geq 3 \} \right) = n \right)}_{\text{Expected fraction of the subsidy}} \times \frac{1}{1+n}$$

I set the value of  $\beta$  to be equal to the average difference between firms' ex-ante expected profits in a world with coverage requirements and in a world with no regulation. Specifically,

$$\beta = \frac{1}{N_m} \sum_m \sum_f \left( V_{\varphi=0}^m(s_{f0}, s_{-f0}, t=0) - V_{\varphi=\hat{\varphi}}^m(r_f, s_{f0}, s_{-f0}, t=0) \right)$$

where  $N_m$  is the number of municipalities in the sample and  $V_{\varphi=\hat{\varphi}}^m(\cdot)$  is the firm's ex-ante expected profit when the fine is set to  $\tilde{\varphi}$ <sup>41</sup>. I set  $\beta$  in this way because the firms themselves would be willing to finance this subsidy<sup>42</sup>.

Figure 6 shows the resulting speedups in the introduction of 3G technology under both the status quo regulation and the subsidy. On average, 3G is introduced about 1 month earlier under the subsidy. The subsidy generates larger speedups for 2/3 of the municipalities. As figure 6 shows, relative to coverage requirements, the subsidy eliminates some small speedups, but also loses some large ones. The large speedups "lost" by the subsidy come from municipalities that would experience relatively late introduction of 3G in the absence of regulation. Consider, for example, those municipalities where coverage requirements generate a speedup of one year and a half or larger. The

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<sup>41</sup>I have also conducted simulations with municipality-specific subsidies, namely,  $\sum_f \left( V_{\varphi=0}^m(s_{f0}, s_{-f0}, t=0) - V_{\varphi=\hat{\varphi}}^m(r_f, s_{f0}, s_{-f0}, t=0) \right)$ . The municipality-specific subsidies lead to a bimodal distribution of time to 3G introduction, thus favoring some municipalities over others. Here I focus on the subsidy above as it leads to a more equitable distribution of times to 3G introduction.

<sup>42</sup>Firms' aggregate ex-ante expected profits turn out to be increasing in the subsidy, so that firms are indeed willing to finance the subsidy  $\beta$  above.

average time to introduction of 3G in these municipalities is almost one year and a half more than in the remaining municipalities. This is a set of municipalities where the introduction of 3G is relatively unprofitable, and the homogeneous subsidy provides less incentives to 3G introduction in these municipalities than coverage requirements do. For this set of municipalities, the subsidy leads to 3G introduction 6 months later than coverage requirements, on average.

The municipalities where coverage requirements generate small speedups (less than 6 months) all turn out to be relatively competitive municipalities. All of them have at least two active firms in the beginning of the data, whereas the vast majority of municipalities in the sample have a single active firm. The introduction of 3G in these municipalities in the absence of regulation is relatively fast: just over 3 years compared to just under 5 years for the other municipalities. In these markets, the effect of the subsidy is very close to the mean effect, so that these markets are moved from the left tail of the “Status Quo” distribution in figure 6 to the middle of the subsidy distribution.

The subsidy also generates substantial ex-post cost savings relative to coverage requirements, as predicted above. The aggregate cost savings are 1.94 billion USD, or 55% of firms’ aggregate profits under coverage requirements. All of these cost savings come from markets where the firm subject to coverage requirements is not an incumbent. The total savings in these markets are 1.97 billion USD. In the markets where the firm subject to a coverage requirement is an incumbent, the subsidy actually increases costs by 32 million USD. This occurs because the subsidy incentivizes potential entrants to provide 3G service in these markets, and the potential entrants that do enter incur the entry costs. In short, the subsidy decreases the overall cost of 3G introduction by saving on entry costs.

These cost savings, stemming entirely from reduced entry costs, come, of course, at the expense of reduced competition in the market. The subsidy leads to entry of 0.5 firms, on average, by the end of 2022. In contrast, coverage requirements lead

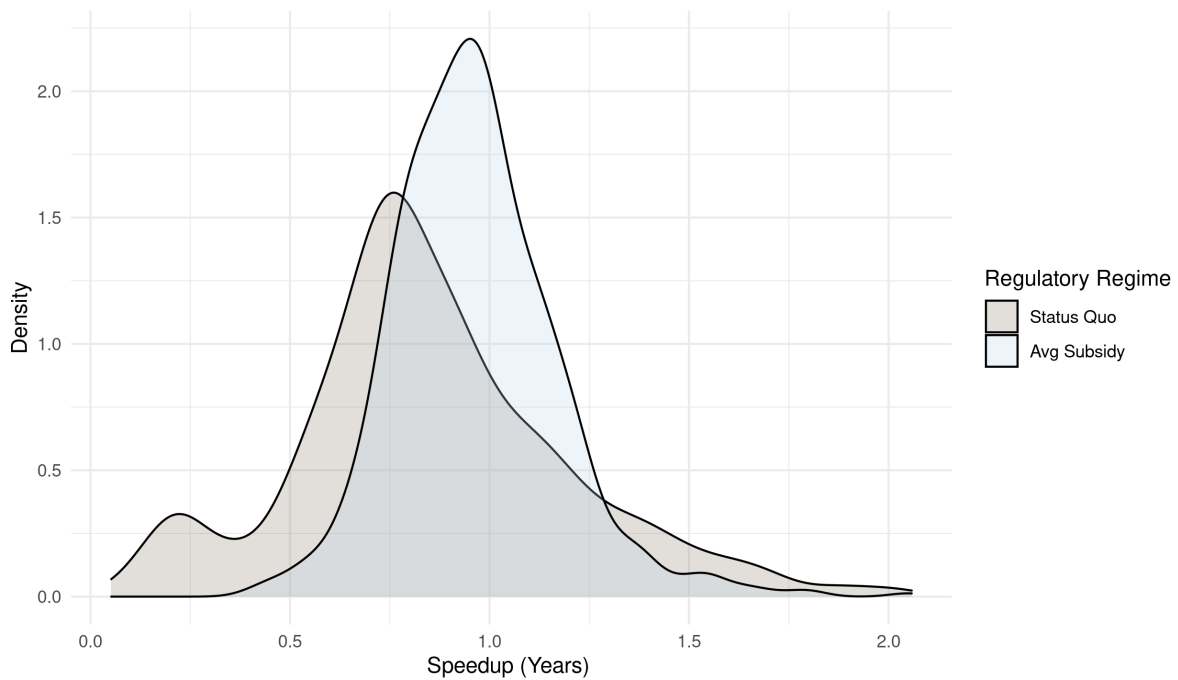


Figure 6: Speedup of 3G Introduction Under Coverage Requirements and Subsidy

to entry of 0.82 firms. Moreover, this difference is entirely driven by those markets where the regulated firm is a potential entrant, which are the source of the cost savings discussed above. The average number of entrants in these markets, under coverage requirements, is 1.31, whereas it is equal to 0.52 under subsidy. In the remaining markets, those where the regulated firm is an incumbent, coverage requirements result in entry of 0.44 firms, on average; the subsidy results in entry of 0.49 firms. In those markets where a potential entrant is subject to the coverage requirement, the coverage requirement would be more desirable than the subsidy if the added competition from one additional firm generated 180 USD of additional consumer surplus per year per consumer. To summarise, the subsidy leads to slightly faster introduction of 3G, on average. Moreover, it generates substantial cost savings relative to coverage requirements, but those cost savings come at the cost of reduced competition.



## 7 Conclusion

Concerns regarding lack of service provision in certain markets are widespread and so is regulatory intervention. However, little is known about the effect of such regulation on market outcomes. This paper studies service provision regulation in the mobile telecommunications industry, using new technology availability data from Brazil. To quantify the effects of existing regulation and evaluate alternative interventions, I propose and estimate a dynamic game of entry and technology upgrade with service provision regulation. Key to the analysis is the identification of the stringency of existing regulation, which is accomplished by observing the entry and technology upgrade behavior of both regulated and unregulated firms.

Counterfactual simulations show that in the absence of regulation, third generation mobile telecommunications technology would have been introduced one year later, on average. This faster introduction comes at a high cost: firms' ex-ante expected profits are 24% lower under the existing regulation than they would have been in its absence. I also use the model to evaluate alternative policies. In particular, I find that a policy that subsidizes the first firm to introduce 3G technology, by an amount that the firms themselves would be willing to finance, achieves slightly better speedups in the introduction of 3G than the existing regulation and at a substantially lower adoption cost. These benefits, however, come at the cost of reduced competition in the market. I calculate that the added competition from one extra firm has to generate an added consumer surplus of 180 USD per year and per consumer for the existing regulation to be preferred over the proposed subsidy. These findings have immediate implications for the design of regulation in mobile telecommunications markets. They may also have implications in other scenarios where regulators make use of asymmetric regulation.

Some interesting and related questions are not addressed in this paper. First, though my results are informative for the design of regulation, data limitations preclude me

from conducting a complete welfare analysis. It would be interesting to combine data such as the one used in this paper with detailed price and quantity data to conduct such an analysis. Second, I have abstracted away from the underlying geography. It would also be interesting, though challenging, to study the introduction of new mobile telecommunications technologies while modeling geographic cost interdependencies. These interesting and challenging topics are left for future research.

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# Appendix

## Appendix A Regulation and Delay in the Fudenberg-Tirole Model

### A.1 The Model

There are two firms. Firm 1 is an incumbent and firm 2 a potential entrant. Time is continuous and the discount rate is  $r$ . Firm 1 initially operates as a monopolist with constant marginal cost  $\bar{c}$ . At any point in time  $t \geq 0$ , firms can adopt a technology with constant marginal cost  $\underline{c}$ . Adopting this technology at time  $t$  costs  $C(t)$ , where  $C(t) > 0$ ,  $C'(t) < 0$  and  $C''(t) > 0$ , for all  $t \geq 0$ .

Let  $p^m(c)$  and  $\pi^m(c)$  be, respectively, the monopoly price and profit when marginal cost is  $c$ . I focus on the case in which the innovation is *non-drastic*, i.e.,  $p^m(\underline{c}) \geq \bar{c}$ . If both firms are in the market, they compete à la Bertrand. Let  $\pi^d(c, c')$  be a firm's profit when its cost is  $c$  and its competitor's cost is  $c'$ . Under the assumption of a non-drastic innovation and Bertrand competition,  $\pi^d$  satisfies

$$\pi^d(\underline{c}, \bar{c}) = (\bar{c} - \underline{c})D(\bar{c}), \quad \pi^d(\bar{c}, \underline{c}) = 0 \quad \text{and} \quad \pi^d(c, c) = 0 \quad \forall c$$

Firms' strategies specify their decisions to adopt or not the new technology as a function of  $t$  and their competitor's technology<sup>43</sup>. Note that due to the Bertrand assumption, a firm will never adopt the new technology after its competitor has adopted, as they would incur the positive adoption cost but their flow profits would stay at zero.

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<sup>43</sup>The discussion here is somewhat informal. Fudenberg and Tirole 1985 provide a careful description of appropriate strategies for this game. Their analysis is far from trivial.

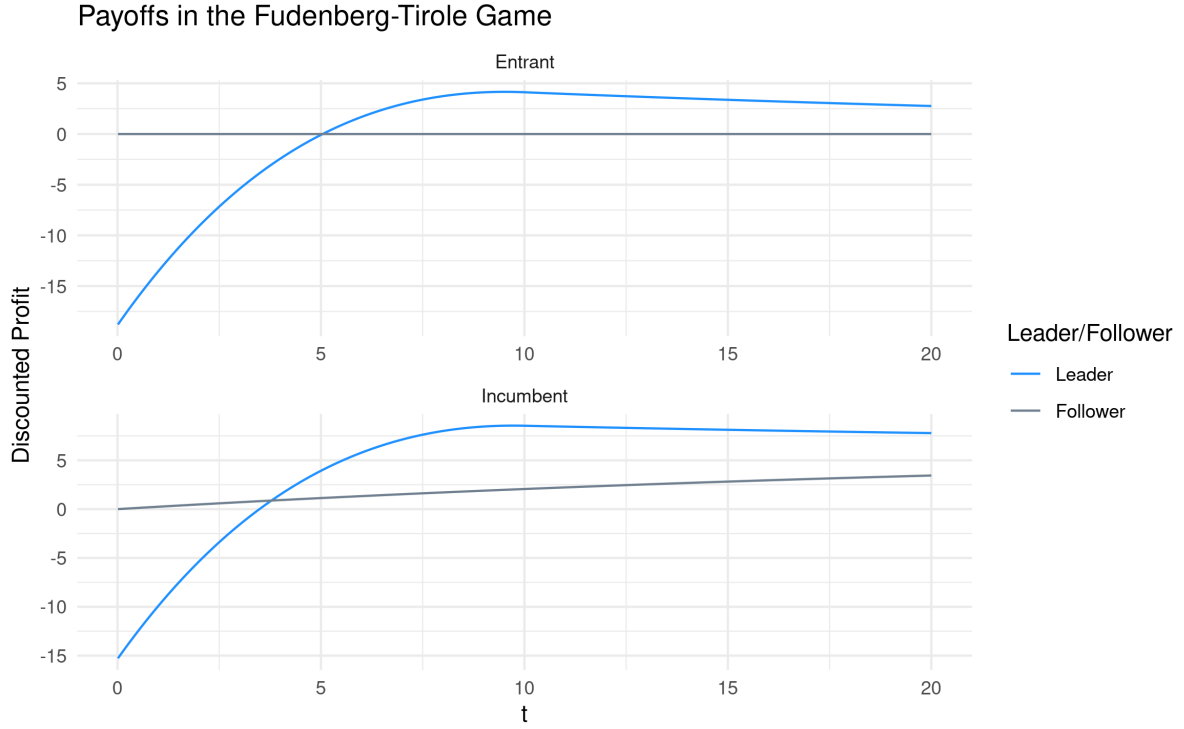


Figure 7: Payoffs in the Fudenberg-Tirole Model.

If the incumbent is first to adopt at date  $t_1$ , its overall profit is

$$L_1(t_1) = \int_0^{t_1} \pi^m(\bar{c})e^{-rt}dt + \int_{t_1}^{\infty} \pi^m(\underline{c})e^{-rt}dt - C(t_1)e^{-rt_1} \quad (10)$$

If the incumbent is preempted at date  $t_2$ , its present discounted profit is

$$F_1(t_2) = \int_0^{t_2} \pi^m(\bar{c})e^{-rt}dt \quad (11)$$

If the entrant is first to adopt at date  $t_2$ , its overall profit is

$$L_2(t_2) = \int_{t_2}^{\infty} \pi^d(\underline{c}, \bar{c})e^{-rt}dt - C(t_2)e^{-rt_2} \quad (12)$$

Finally, if the entrant is preempted at time  $t_1$ , its profit is given by  $F_2(t_1) = 0$ .

Figure 7 plots the functions<sup>44</sup>  $L_1, F_1, L_2, F_2$ . That figure is sufficient to determine the equilibrium outcome of the game<sup>45</sup>. Let  $t_2^*$  be defined by  $F_2(t_2) = L_2(t_2)$ . In Figure 7,  $t_2^* \approx 5$ . Firm 2 will not adopt before  $t_2^*$ , as it would prefer to be preempted by firm 1. Knowing this, firm 1 will wait to adopt, as  $L_1(t_1)$  is increasing over  $t_1 < t_2^*$ . Now suppose firm 2 is first to adopt at some  $t_2 > t_2^*$ . Since  $L_1(t_2 > F_1(t_2))$ , firm 1 prefers to adopt at  $t_2 - \varepsilon$ . In equilibrium, firm 1 adopts at  $t_1 = t_2^*$ , and firm 2 never adopts.

## A.2 Incorporating Regulation

Now suppose that the incumbent is regulated: is must adopt by some exogenously set deadline  $\tau$ , lest it pay an exorbitant fine. The  $L_i$  and  $F_i$  functions are now defined (for  $t_i \leq \tau$ ) as follows:

$$\begin{aligned} L_1(t_1) &= \int_0^{t_1} \pi^m(\bar{c})e^{-rt}dt + \int_{t_1}^{\infty} \pi^m(\underline{c})e^{-rt}dt - C(t_1)e^{-rt_1} \\ F_1(t_2) &= \int_0^{t_2} \pi^m(\bar{c})e^{-rt}dt - C(\tau)e^{-r\tau} \\ L_2(t_2) &= \int_{t_2}^{\tau} \pi^d(\underline{c}, \bar{c})e^{-rt}dt - C(t_2)e^{-rt_2} \\ F_2(t_1) &= 0 \end{aligned} \tag{13}$$

Figure 8 plots these payoffs for the same parametrization underlying Figure 7, and  $\tau = 10$ . As can be seen from the figure, the fact that the incumbent will adopt the technology at time  $\tau$ , at the latest, eliminates all incentive for the entrant to adopt the new technology. With no need to preempt the entrant, the incumbent is free to delay its own adoption to its most preferred time, which in this example is  $t_1^* \approx 9.7$ . Therefore, the regulation delays the adoption of the new technology from  $t \approx 5$  to  $t \approx 9.7$ . Of course, if  $\tau < 5$ , the regulation speeds up the adoption of the new technology.

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<sup>44</sup>The specification is as follows.  $D(p) = 2 - p$ ,  $\bar{c} = 1$ ,  $\underline{c} = 3/4$ ,  $C(t) = \mathbf{1}\{t \leq 10\} \left( \frac{t^2}{4} - 5 * t + 25 \right) + 0.1$ .

<sup>45</sup>But not the equilibrium itself, i.e., the strategy profile.



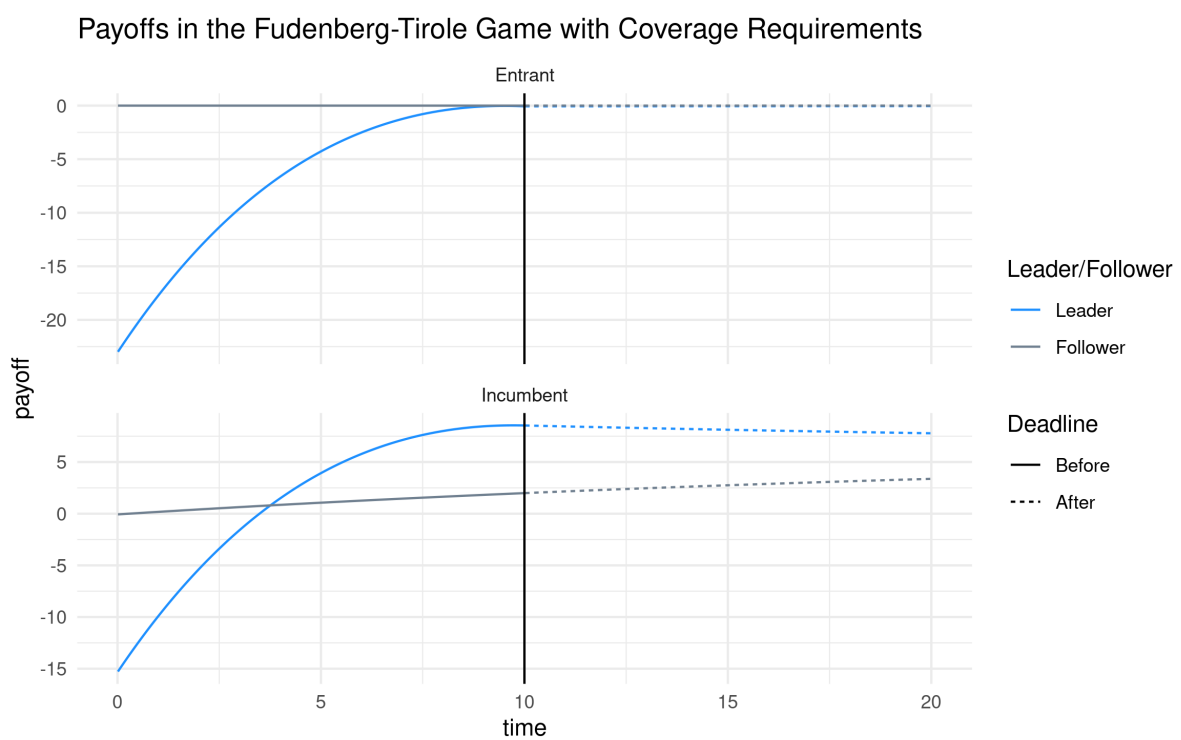


Figure 8: Payoffs in the Fudenberg-Tirole Model with Regulation.

## Appendix B Descriptive Models – Alternative Specifications

This appendix reports alternative specifications of the descriptive models in table 4. In particular, table 8 reports models without group fixed effects, and table 9 reports models that include characteristics of firms' networks in neighboring states. Specifically, it includes dummies for whether or not the firm provides 2G, 3G, and 4G service in any neighboring municipality. Comparing table 8 and table 4 shows the importance of the group fixed effects. Without them in table 8, the competition coefficients are mostly small in absolute value and sometimes positive. That is in stark contrast with the results in table 4, where the competition coefficients are almost all negative and much larger in absolute value. This suggests that the group fixed effects capture important unobserved factors related to how desirable it is to provide service in a given market.

Now let me turn to table 9. The first thing to note is that service in neighboring municipalities is important. The estimated coefficients on 3G service and 4G service are sizeable and precisely estimated. Interestingly, the coefficients on 2G service in neighboring municipalities are negative. This is surprising because these coefficients are relative to not having service in the neighboring municipality. The next thing to observe is the effect of the network variables on the competition coefficients. These effects are mostly small, except perhaps for the number of competitors with 4G technology. Albeit small, the effects are always in the direction of increasing (in absolute value) the estimated competition coefficients. This may suggest that there are unobservable factors that are geographically correlated<sup>46</sup>. Finally, and most importantly for the analysis in this paper, note that the effect of the network variables on the regulation variables is very minor, if it exists at all. This suggests that the regulation variables (in

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<sup>46</sup>Variables that are currently omitted and could potentially be included are variables related to the terrain.

Table 8: Entry/Upgrade Models – Without group fixed effects

	<i>Dependent variable:</i>				
	Out 13-15	Out 16-18	Upgrade 2G 13-15	2G 16-18	3G
	(1)	(2)	(3)	(4)	(5)
Log GDP PC	0.389*** (0.064)	−0.001 (0.081)	0.241*** (0.047)	−0.194*** (0.051)	0.186*** (0.032)
Log Pop.	0.761*** (0.066)	0.728*** (0.086)	0.851*** (0.051)	0.430*** (0.058)	−0.059* (0.035)
Log Area	−0.123*** (0.031)	−0.078** (0.040)	−0.221*** (0.025)	−0.233*** (0.027)	0.018 (0.019)
Regulated	1.712*** (0.110)	2.111*** (0.126)	2.312*** (0.076)	0.926*** (0.104)	−0.398*** (0.040)
Regulated Competitor - Out	−0.662*** (0.173)	−1.167*** (0.284)	0.320** (0.150)	−0.221 (0.162)	−0.137 (0.132)
Regulated Competitor - 2G	−0.021 (0.115)	−0.157 (0.192)	−0.304** (0.120)	−1.202*** (0.314)	−2.345*** (0.235)
No. Competitors 2G	−0.044 (0.069)	−0.374*** (0.097)	−0.035 (0.036)	0.137*** (0.049)	−0.064** (0.027)
No. Competitors 3G	−0.269*** (0.090)	−1.239*** (0.104)	0.047 (0.047)	−0.001 (0.053)	0.190*** (0.033)
No. Competitors 4G	0.212 (1.031)	−0.466*** (0.107)	−1.343* (0.719)	−0.307*** (0.056)	0.411*** (0.034)
Group FE	No	No	No	No	No
Observations	36,230	31,620	24,753	14,002	39,923

Note:

\*p&lt;0.1; \*\*p&lt;0.05; \*\*\*p&lt;0.01

particular, whether or not a firm is regulated) are not correlated with the surrounding network infrastructure.

Table 10 tests the hypothesis of no correlation between a firm's status as the regulated firm and that firm's infrastructure in neighboring markets. The unit of analysis for the models in table 10 is a firm-market pair, and only data from the June 2016 (the first period in the data) is used. The table reports estimation results of a logit model and a linear probability model (included for the sake of interpretability) where the dependent variable is a dummy that takes the value 1 if the firm is regulated, and 0 otherwise. The explanatory variables are a constant and a set of dummies. The variable "2G Service" is equal to 1 if the firm provides 2G service in that market; "3G service" is analogously defined. "2G Service Nb." is equal to 1 if the firm provides 2G service in some neighboring market, and "3G Service Nb." is defined similarly. The results show that, conditional on the technologies offered by a firm in the market, which are included in the structural model, its infrastructure in neighboring municipalities has a small effect on the probability that the firm is regulated. The point estimates are in fact negative. These results suggest that there is no cause for concern that the difference in behavior between regulated and unregulated firms, which identifies the fine parameter  $\varphi$  in the structural model, is driven not by the regulation itself but by omitted differences in firms' neighboring infrastructure. Therefore, despite the importance of neighboring infrastructure shown in table 9, I omit these variables from the structural model, as doing so would likely not bias the inference regarding the effects of regulation and would increase the computational burden by several orders of magnitude.

Table 9: Entry/Upgrade Models – With Neighboring Network Info

	<i>Dependent variable:</i>				
	Out 13-15 (1)	Out 16-18 (2)	upgrade 2G 13-15 (3)	2G 16-18 (4)	3G (5)
Log GDP PC	1.772*** (0.093)	1.116*** (0.120)	0.693*** (0.066)	0.261*** (0.071)	0.323*** (0.039)
Log Pop.	2.537*** (0.106)	2.151*** (0.151)	1.337*** (0.072)	1.081*** (0.085)	0.137*** (0.047)
Log Area	−0.512*** (0.038)	−0.398*** (0.051)	−0.294*** (0.027)	−0.402*** (0.031)	−0.063*** (0.020)
Regulated	1.716*** (0.110)	2.269*** (0.130)	2.191*** (0.077)	0.887*** (0.110)	−0.275*** (0.042)
Regulated Competitor - Out	−0.720*** (0.173)	−0.997*** (0.285)	0.131 (0.152)	−0.364** (0.168)	−0.100 (0.136)
Regulated Competitor - 2G	0.099 (0.114)	0.023 (0.195)	−0.487*** (0.121)	−1.114*** (0.319)	−2.155*** (0.236)
No. Competitors 2G	−1.445*** (0.093)	−1.153*** (0.120)	−0.448*** (0.056)	−0.339*** (0.069)	−0.154*** (0.039)
No. Competitors 3G	−2.072*** (0.122)	−2.265*** (0.146)	−0.667*** (0.082)	−0.741*** (0.088)	−0.015 (0.050)
No. Competitors 4G	−1.796* (1.036)	−1.823*** (0.158)	−2.310*** (0.734)	−1.275*** (0.093)	−0.184*** (0.051)
Nb. Service 2G	−0.398** (0.157)	−1.135*** (0.171)	−0.174 (0.230)	−0.534 (0.328)	−0.047 (0.204)
Nb. Service 3G	1.040*** (0.097)	1.523*** (0.180)	0.601*** (0.063)	0.654*** (0.108)	0.490*** (0.161)
Nb. Service 4G	0.960*** (0.179)	0.495*** (0.097)	0.575*** (0.133)	1.200*** (0.062)	1.640*** (0.043)
Group FE	Yes	Yes	Yes	Yes	Yes
Observations	36,230	31,620	24,753	14,002	39,923

Note:

\*p&lt;0.1; \*\*p&lt;0.05; \*\*\*p&lt;0.01

Table 10: Testing for Selection on Infrastructure in Neighboring Municipalities

	<i>Dependent variable:</i>	
	Regulated	
	Logit (1)	LPM (2)
2G Service	1.727*** (0.058)	0.237*** (0.008)
3G Service	0.883*** (0.058)	0.194*** (0.010)
2G Service Nb.	−0.240* (0.125)	−0.018 (0.016)
3G Service Nb.	−0.345*** (0.052)	−0.047*** (0.008)
Constant	−2.104*** (0.117)	0.116*** (0.015)
Observations	13,204	13,204
R <sup>2</sup>		0.139
Adjusted R <sup>2</sup>		0.139
<i>Note:</i>	*p<0.1; **p<0.05; ***p<0.01	