Can Developers Prompt? A Controlled Experiment for Code Documentation Generation



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Hans-Alexander Kruse ©, Tim Puhlfürß ©, Walid Maalej © *Universität Hamburg*Hamburg, Germany

hans-alexander.kruse@studium.uni-hamburg.de, tim.puhlfuerss@uni-hamburg.de, walid.maalej@uni-hamburg.de

Abstract—Large language models (LLMs) bear great potential for automating tedious development tasks such as creating and maintaining code documentation. However, it is unclear to what extent developers can effectively prompt LLMs to create concise and useful documentation. We report on a controlled experiment with 20 professionals and 30 computer science students tasked with code documentation generation for two Python functions. The experimental group freely entered ad-hoc prompts in a Chat-GPT-like extension of Visual Studio Code, while the control group executed a predefined few-shot prompt. Our results reveal that professionals and students were unaware of or unable to apply prompt engineering techniques. Especially students perceived the documentation produced from ad-hoc prompts as significantly less readable, less concise, and less helpful than documentation from prepared prompts. Some professionals produced higher quality documentation by just including the keyword Docstring in their ad-hoc prompts. While students desired more support in formulating prompts, professionals appreciated the flexibility of ad-hoc prompting. Participants in both groups rarely assessed the output as perfect. Instead, they understood the tools as support to iteratively refine the documentation. Further research is needed to understand which prompting skills and preferences developers have and which support they need for certain tasks.

Index Terms—Software Documentation, Large Language Model, Program Comprehension, Developer Study, AI4SE

I. INTRODUCTION

Developers often overlook or ignore software documentation and generally assign it a low priority [1]. Yet, carefully documenting code is an essential task in software engineering. Up-to-date and high-quality documentation facilitates program comprehension [2], accelerates developer onboarding [3], [4], and mitigates technical debt [5]. Software documentation is also central to software maintenance, as documentation often requires updates and should evolve with software [6].

Researchers and tool vendors have thus investigated different ways to automate documentation [7]. In particular, LLMs designed to model and generate human language [8] hold great potential in automating documentation tasks [9]. Among popular LLM use cases, code summarization has recently gained much attention [10]. However, the output of LLMs usually depends on the user input, called *prompt*. Slightly changing the prompt can lead to different results regarding conciseness, language style, and content of generated text [11].

Several prompt engineering techniques have emerged to optimize interactions with LLMs [12]–[15]. Few-shot prompting is one of the most prominent techniques and comprises adding example outputs to a predefined prompt to specify

output requirements [16], [17]. This technique allows users to optimize LLM responses while minimizing the number of input messages sent to the model [10], [14].

Previous research has primarily focused on benchmarking the performance of various models and prompt engineering techniques for generating source code documentation [7]. Recently, Ahmed and Devanbu concluded that common prompt engineering techniques perform better than ad-hoc prompting according to popular benchmark metrics [18]. However, studies focusing on the perspectives of developers when using LLMs, e.g., to generate documentation, are still sparse. In fact, a recent study showed that common metrics to evaluate LLMs do not align with human evaluation to assess the quality of generated documentation [19]. Hence, it remains uncertain whether prompt engineering techniques meet developers' requirements for generating and using code documentation. Moreover, it is unclear whether developers prefer a flexible, iterative interaction using chatbot-like ad-hoc prompting or a rather transaction-like execution of predefined prompts.

This study takes a first step towards filling this gap, focusing on two research questions:

RQ1: How well can developers prompt LLMs to generate code documentation compared to a predefined prompt?

RQ2: How is the developer experience for ad-hoc prompting compared to executing predefined prompts?

To answer these questions, we conducted a randomized controlled experiment with 20 professional developers and 30 computer science students. The experiment involved generating code documentation using an LLM-powered integrated development environment (IDE). The first group utilized a Visual Studio Code (VS Code) extension based on GPT-4, enabling participants to enter ad-hoc prompts for selected code. The second group used a similar VS Code extension that executed a predefined few-shot prompt to generate code documentation via GPT-4 with a single click.

Overall, we observed that developers with less experience require more guidance in phrasing an ad-hoc prompt, whereas more experienced developers can generate fairly good documentation by including specific keywords like "Docstring" in the prompts. Overall, participants preferred transactional or guided LLM interactions to create code documentation while enjoying the flexibility of ad-hoc and iterative prompting. Our results show that predefined prompts deliver code documen-

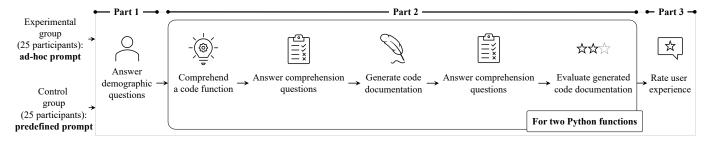


Fig. 1: Tasks of the between-subject experiment. Participants conducted the second part twice, with different code functions.

tation of significantly higher quality than ad-hoc prompts, especially due to a consistent documentation format.

We present the design of our study in Section II and report on the results in Section III (RQ1) and Section IV (RQ2). We then discuss the implication of our findings in Section V and potential threats to validity in Section VI. Finally, Section VII summarizes related work, and Section VIII concludes the paper. We share our experiment results, including the IDE extension, in our replication package [20].

II. METHODOLOGY

A. Experimental Design

We designed a controlled experiment in a laboratory setting to compare developer usage of and experience with two VS Code extensions employing different prompts for code documentation generation. We followed a between-subject design, with one participant testing only one of both tools to avoid learning effects [21]. The ad-hoc prompt group created prompts in an already available GPT-4-powered IDE extension, while the predefined prompt group interacted with our extension. We randomly assigned participants to the groups, with adjustments made to balance the occupations. Participants were unaware of their group.

We offered offline and online versions of the experiment. In the offline version, participants used our computer with VS Code and the digital questionnaire displayed on two screens. In the online version, we utilized *Zoom* for video conferencing, sharing a questionnaire hyperlink, and screen-sharing our VS Code window with external input control. Participants employed *Thinking Aloud* to express thoughts during the task [22]. To ensure a calm environment, we put a participant in a room empty of people. The questionnaire included questions about the code and the generated documentation. Additionally, we collected the ad-hoc prompts for a later comparison with the predefined prompt.

The experiment comprised three parts, as shown in Figure 1. In the **first part**, participants answered questions about occupation, as well as Python and VS Code experience to assess their ability to understand complex functions and use the IDE. Furthermore, we could check whether these variables have any effect on the observed behavior.

The **second part** focused on code comprehension and documentation generation. It consisted of two rounds, each involving a pre-selected Python function (Listing 1). Per

round, participants (1) first attempted to comprehend the code without any documentation. This enabled us to analyze the effect of the LLM-generated documentation on understanding the code functions. Subsequently, (2) participants rated their comprehension on a scale from 1 (very low) to 5 (very high), and answered True/False questions about the code to further check their understanding (Table III). Participants could also state that they had insufficient information to answer a question. Furthermore, (3) participants manually created a function comment to externalize their understanding and better assess the quality of the comment subsequently generated by the tool. To guide the participants and shorten the completion time, we provided the participants with a comment template adhering to guidelines for clean Python code [23] and instructed them to add only the function description without the explanations of parameters. Participants then used the respective LLMpowered IDE extension to generate code documentation. Afterward, (4) as documentation should serve to facilitate code comprehension, they studied the generated comment and revisited the True/False questions. This step provided insights if the documentation supported or even hindered the comprehension. Finally, (5) they rated the generated documentation on six quality dimensions based on the human evaluation metrics by Hu et al. [19].

The documentation quality dimensions each provided a question and a five-point answer scale, addressing grammatical correctness, readability, missing relevant information, unnecessary information presence, usefulness for developers, and helpfulness for code comprehension. We made minor adjustments to the original answers of two dimensions as we found them overloaded for our goal. In particular, the answers for grammatical correctness originally also included a rating of fluency, and the original readability answers also concerned the comment's understandability. The lowest point of each scale represents the negative pole, like "very low readability", while the highest point represents the positive pole, like "very low amount of unnecessary information".

In the **third part** of the experiment, participants assessed the usability of the respective IDE extension. They completed the standardized User Experience Questionnaire (UEQ) with 26 items, each associated with a seven-point answer scale and one of six usability categories [24]. Finally, participants provided comments on tool strengths and areas for improvement in two free-text fields.

Listing 1: Python functions that participants had to comprehend and for which they generated documentation.

```
Function 1:
def string_from_vector_bool(data):
    return ",".join(str(int(i)) for i in data)

Function 2:
def _parse_date(date):
    if date is None:
        date = Timestamp()
    if isinstance(date, Timestamp):
        date = date.toLocal()
    d = dateutil.parser.parse(date)
    if d.tzinfo is None:
        d = d.replace(tzinfo=dateutil.tz.tzlocal())
    return d.astimezone(dateutil.tz.tzutc())
    .replace(tzinfo=None).isoformat()
```

B. Ethical Considerations

We followed the standard procedure of the ethics committee of our department for assessing and mitigating risks regarding ethics and data processing. Upon welcoming participants, we explained the privacy policy, study purpose, upcoming tasks, and data processing procedures. We designed the study to last for approx. 30 minutes per participant to prevent exhaustion and instructed participants not to seek perfect solutions to reduce stress. We offered clarifications on tasks and questionnaire content without providing solutions. We minimized observational bias by facing away while participants answered the questionnaire and also encouraged negative feedback [25]. To express our gratitude for the participation, we raffled vouchers among participants. We pseudonymized all published data as far as possible while maintaining our study objective.

C. Technical Setup

1) Selection of Experiment Tasks: We selected the Python source code for the experiment tasks from the open-source control system Karabo [26]. Karabo is maintained by the scientific facility European XFEL (EuXFEL), whose developers partially participated in the experiment. By choosing this project and involving project insiders, we could assess how their programming and domain experience supports their code comprehension and documentation rating, especially in comparison to outsiders.

Two authors conducted a thorough screening of available Karabo functions and identified six candidates. All six were utility functions, which we deemed comprehensible for experiment participants not associated with EuXFEL. Our selection criteria also included code documentation quality aspects such as conciseness, completeness, and usefulness especially relevant for the few-shot examples [27]. We independently analyzed the candidates and categorized them into the complexity levels *easy*, *medium*, and *hard*. Afterward, we resolved categorization conflicts by discussion.

We selected one easy-, and one medium-rated function for the tasks of the experiment (Listing 1). The first function converts a boolean vector into a comma-separated string.

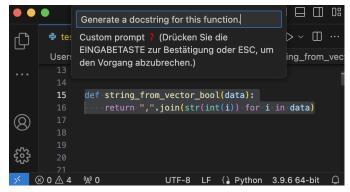
Listing 2: Predefined few-shot prompt. Few-shots 2 and 3 are comparable to 1 and included in the replication package [20].

```
For the following prompt, take into account these
three input/output pairs of functions and
corresponding appropriate comments:
Function 1:
def elapsed_tid(cls, reference, new):
    time difference = new.toTimestamp() - reference.
        toTimestamp()
    return np.int64(time_difference * 1.0e6 // cls.
        _period)
Comment 1:
    Calculate the elapsed trainId between reference
        and newest timestamp
    :param reference: the reference timestamp
    :param new: the new timestamp
    :type reference: Timestamp
    :type new: Timestamp
    :returns: elapsed trainId's between reference
        and new timestamp
Function 2:
Generate a comment for the following function:
{FUNCTION_CONTENT}. Fill in this template:
{TEMPLATE}. Adhere to the appropriate comment
syntax for multi-line comments.
```

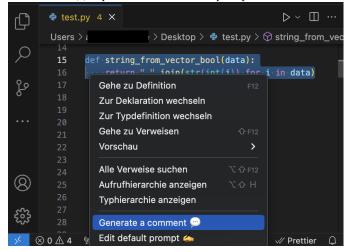
We considered the code easy to understand as only standard Python operations were used within this short function. The second function converts a given date to the *ISO* format. The complexity of this function lies in the usage of multiple classes and functions with abbreviated identifiers, and the lack of inline comments. Hence, participants must make assumptions based on identifier names and usage.

Initially, we also selected a third function rated hard but removed it after a pilot study with three software engineering researchers, who reported difficulties with this function and far exceeded the time limit. While we acknowledge that LLMs might require more sophisticated prompts and context information to generate appropriate documentation for more complex code, our user study focused on how differently skilled developers can and prefer to interact with an LLM for the creative process of documentation generation. Therefore, within the experiment's time limit, all participants should be able to phrase ad-hoc prompts that generate appropriate comments for these functions.

2) LLM Selection and Prompt Construction: Research and industry have introduced multiple LLMs with individual strengths and limitations. For our study, we focused solely on the GPT-4 model by OpenAI (version *gpt-4-0613*). We did not aim to benchmark different models but rather to study developers prompting skills particularly for code documentation generation. OpenAI's models have been prominent in recent research on documentation generation [28]. Furthermore, dur-



(a) Input field of the ad-hoc prompt tool.



(b) "Generate a comment" action of the predefined prompt tool.

Fig. 2: VS Code extensions applied in the experiment.

ing our study period, GPT-4 demonstrated general superiority over other models [8], [19].

We defined the predefined few-shot prompt (Listing 2) based on prompt engineering guidelines [14], [15], [29] and tested it in a pilot study. Given GPT-4's limited context window at the time of the study, we applied a three-shot approach to specify the required output format. We chose three distinct functioncomment pairs from the remaining previously selected Karabo code candidates. Hence, these functions were from the same domain and of similar complexity as the two used in the experiment. They adhered to a structured documentation format with precise and concise content. We instructed GPT-4 to generate a comment for the selected source code that we passed as input (FUNCTION_CONTENT). To further enforce the clean code format [23], we explicitly defined an output template within the prompt (TEMPLATE) and requested adherence to Python's syntax for multi-line comments (Docstrings). Listing 2 only contains example 1 of the few-shot prompt. Examples 2 and 3 are available in our replication package [20]. We acknowledge that the prompt can be further optimized and generalized to multiple programming languages and application domains. We considered its performance and complexity sufficient for our research goal.

3) Tool of the Ad-hoc Prompt Group: We focused on IDE extensions as developers usually use IDEs for generating code documentation. We chose VS Code for its extensive customization capabilities through various extensions maintained by an open-source community. During our study, the extension marketplace already offered multiple ChatGPT-like tools that we examined. Additionally, VS Code supports multiple programming languages, including Python.

We selected the ad-hoc prompt tool based on two criteria. First, it needed to provide a user interface similar to the ChatGPT interface, allowing users to engage in a conversation with the software. This approach involves at least one self-written message to the model and copying and pasting the generated comment from the chat interface to the code. This criterion was crucial as we aimed to compare the user experience for this classic Q&A-based interaction with the one for the predefined prompt tool, which generates and inserts code documentation with a button click. Second, the tool had to support and behave like the original GPT-4 application programing interface (API) to handle any confounding factors related to the use of different LLM models.

After a thorough testing of available extensions, we opted for *ChatGPT* by *zhang-renyang* [30] in version *1.6.62*. This extension met all specified requirements. It offers a small prompt field (Figure 2a) and a larger ChatGPT-like chat window within the IDE. Our test showed that it mimics GPT-4. It was one of the most popular GPT extensions in the marketplace during our study period.

4) Tool of the Predefined Prompt Group: Our design objective for the predefined prompt group was to minimize the steps required for developers to generate a high-quality Docstring comment for a specific code section. We determined that marking the code within the IDE's code editor and selecting the "Generate a comment" action from the context menu should suffice, requiring three clicks to generate documentation (Figure 2b). Alternatively, the developer can choose this action through VS Code's command field. Hence, inexperienced and experienced VS Code users can use the primary feature of the tool with their preferred workflow. A secondary feature allows developers to customize the predefined prompt via the "Edit default prompt" action, enabling them to tailor the tool output to their preferred format.

We followed the VS Code guidelines to create the *Type-Script*-based extension [31] and utilized the *axios* package to implement calls to the OpenAI API. Based on the input prompt, the API returns a code comment generated by GPT-4. The extension automatically inserts this documentation above the previously selected code. To set up the extension, developers must enter their OpenAI API token into a configuration field. This token is stored locally on the developer's machine. For the experiment, we pre-configured the tool with our token.

We used GPT-4 version *gpt-4-0613* for both tools. Generating code documentation with this model took, on average, four seconds. The VS Code version was *1.85*. The predefined prompt tool is included in our replication package [20] and also available in the VS Code marketplace [32].

D. Experiment Execution and Participants

The experiment took place in October and November 2023, involving 50 participants: 25 per ad-hoc and predefined prompt group. 20 participants were professionals, including 12 software engineers, four data scientists, and four with other software development roles. 17 worked in the domains of scientific computing and three in finance. These participants took the expert perspective due to their professional experience with Python programming and, eventually, the application domain. The remaining 30 participants were students in computer science or related subjects, taking the *newcomer* perspective. We recruited participants through personal contacts in academia and industry to ensure that the participants had at least some experience with Python and VS Code. We conducted 33 experiments online and 17 offline at the EuXFEL campus in Schenefeld, Germany, with the first author leading the experiment and the second author assisting.

On a scale from 1 (very low) to 5 (very high), the mean value and standard deviation of the Python experience among professionals were 3.7 (1.06) in the ad-hoc and 4.5 (0.71) in the predefined prompt group. The values among students were notably lower, with 2.53 (0.83) in the ad-hoc and 2.47 (1.19) in the predefined prompt group. This difference confirms the expert/newcomer setting.

All participants were familiar with VS Code, which was important to mitigate biases due to the tool setup. Mean values and standard deviations in the ad-hoc/predefined prompt group among professionals were 2.9 (0.99) and 3.5 (1.18); among students they were 3.07 (1.03) and 3.07 (1.28).

At the beginning of each session, we trained each participant in using the respective tool to mitigate learning bias. We introduced them to the tool features, generated documentation for an example function, and answered tool-related questions. Afterward, we started the experiment. Due to manually writing prompts, ad-hoc prompt group participants completed the experiment after 23:53 minutes on average, while predefined prompt group participants required only 19:58 minutes.

E. Data Analysis

Our experiment comprised quantitative and qualitative data analyses. We report totals, mean values, and standard deviations where applicable. Furthermore, we employed inferential statistics to test for significant differences between the groups' ratings of the six documentation quality dimensions. Depending on the statistical assumptions fulfilled by the respective variables, we utilized the parametric *Welch's t test* or the non-parametric *Mann-Whitney U (MWU) test* [33], [34].

The assumptions for both tests were that the collected data points were quantitative and independent. The first assumption was fulfilled as we provided a five-point answer scale for each question related to a quality dimension. The second assumption was fulfilled as we conducted the experiment with each participant individually, and we asked participants to not share information with others to avoid external influences. The third assumption of the Welch's t test is a normal distribution of data points, which we tested with the *Shapiro-Wilk test*

TABLE I: Frequency of successful ad-hoc prompts for both tasks, subdivided by occupations.

Prompt pattern	All	Students	Professionals
Write a comment	34	24	10
Write a Docstring	12	3	9
Explain the function in a comment	2	2	0
Write a Python-conform description	1	1	0
Summarize the function in a comment	1	0	1

[35]. If a normal distribution was not met for a specific quality dimension, we applied the MWU test instead. Besides reporting the p-values for statistical significance, we also report the effect sizes to indicate practical significance. We particularly applied Cliff's δ [36], which describes the overlap of two groups of ordinal numbers. Values between 0.0 and 0.8 indicate a low to medium effect size, whereas values from 0.8 represent a large effect size, meaning a large difference between both groups.

To quantify the experience of developers using the experiment tools, we utilized the 26 seven-point scales of the UEQ [24] and its official data analysis tool [37]. This tool provides descriptive (mean values and standard deviations) and inferential statistics (t test) to compare user experience ratings for the two studied IDE extensions.

Each of the 26 scales is related to one of six quality categories. The first category, *Attractiveness*, represents the pure valence of and overall satisfaction with a tool. *Efficiency*, *Perspicuity*, and *Dependability* are the pragmatic, goal-directed categories, and *Stimulation* and *Novelty* are hedonistic, not goal-directed categories. We chose Efficiency, Perspicuity, Dependability, and Novelty to measure tool-related experience, as these categories focus on tool interactions.

To evaluate participants' assessment of the quality of generated documentation, we used the *Stimulation* category as it focuses on the output of a tool. We enhanced this analysis with qualitative insights made by manually analyzing participants' free-text answers to the questions "What did you like most about the tool?" and "What would you change about the tool?", placed at the end of the questionnaire. Two authors independently conducted *Open Coding* for all answers and discussed their codes to achieve consensus [38]. Furthermore, we report relevant remarks expressed by participants during the experiment.

III. PROMPTING FOR CODE DOCUMENTATION (RQ1)

A. Patterns in Ad-hoc Prompts

The prompts entered by the ad-hoc prompt group varied in detail and keywords. About half of the participants had to reenter a different prompt after their first attempt to generate a code comment. Among the failed attempts were prompts such as "Explain the function" and "Describe what this function does", which summarized the code in longer prose text.

We categorized the 50 prompts that led to a successful generation of code comments for both code functions into five prompt patterns, listed in Table I. These patterns commonly included documentation-specific keywords, i.e., *comment* (34x),

TABLE II: Ratings of the generated documentation along six quality dimensions (mean values and standard deviations of 5-point-scales) in ad-hoc and predefined prompt groups; for all participants, students, and professionals; for code functions 1 and 2. Higher ratings always imply better quality. Every third line presents the p-value of the MWU test and Cohen's Delta.

Group	Subgroup	Code Function	Grammatical Correctness	Readability	Missing Information	Unnecessary Information	Usefulness	Helpfulness
Ad-hoc	All	1	4.88 (0.33)	4.12 (0.88)	4.64 (0.76)	3.28 (1.21)	4.12 (0.83)	4.52 (0.59)
Predefined	All	1	4.88 (0.33)	4.72 (0.54)	4.36 (1.11)	4.32 (1.25)	4.44 (1.04)	4.32 (1.07)
p-val. $\mid \delta$	All	1	1.0 0.0	$0.005 \mid 0.82$	0.35 0.29	0.0009 0.85	0.08 0.3	0.91 0.23
Ad-hoc	All	2	4.48 (0.92)	3.52 (1.39)	3.92 (1.29)	2.84 (1.60)	3.52 (1.39)	4.0 (1.08)
Predefined	All	2	4.76 (0.66)	4.68 (0.48)	4.16 (0.85)	4.68 (0.85)	4.6 (0.76)	4.6 (0.82)
p-val. $\mid \delta$	All	2	0.12 0.35	0.0004 1.12	0.78 0.22	0.00002 1.44	0.002 0.96	0.02 0.63
Ad-hoc	Students	1	4.86 (0.35)	4.0 (1.0)	4.6 (0.63)	3.33 (1.35)	3.93 (0.88)	4.46 (0.64)
Predefined	Students	1	4.93 (0.26)	4.66 (0.62)	4.6 (0.83)	4.86 (0.35)	4.6 (0.63)	4.6 (0.63)
p-val. $\mid \delta$	Students	1	0.58 0.22	0.03 0.8	0.76 0.0	0.0002 1.56	0.03 0.87	0.52 0.21
Ad-hoc	Students	2	4.4 (1.06)	3.2 (1.47)	3.86 (1.30)	2.66 (1.68)	3.13 (1.41)	3.66 (1.23)
Predefined	Students	2	4.73 (0.80)	4.6 (0.51)	4.06 (0.96)	4.86 (0.35)	4.73 (0.46)	4.6 (0.74)
p-val. $\mid \delta$	Students	2	0.13 0.36	0.002 1.27	0.84 0.17	0.0002 1.82	0.0008 1.53	0.02 0.92
Ad-hoc	Professionals	1	4.9 (0.32)	4.3 (0.67)	4.7 (0.95)	3.2 (1.03)	4.4 (0.70)	4.6 (0.52)
Predefined	Professionals	1	4.8 (0.42)	4.8 (0.42)	4.0 (1.41)	3.5 (1.65)	4.1 (1.45)	3.9 (1.45)
p-val. $\mid \delta$	Professionals	1	0.58 0.27	0.07 0.89	0.08 0.58	0.51 0.22	0.97 0.26	0.38 0.64
Ad-hoc	Professionals	2	4.6 (0.70)	4.0 (1.15)	4.0 (1.33)	3.1 (1.52)	4.1 (1.20)	4.5 (0.53)
Predefined	Professionals	2	4.8 (0.42)	4.8 (0.42)	4.3 (0.67)	4.4 (1.26)	4.4 (1.07)	4.6 (0.97)
p-val. $\mid \delta$	Professionals	2	0.58 0.35	0.06 0.92	0.9 0.28	0.07 0.93	0.47 0.26	0.28 0.13

Docstring (12), and Python-conform description (1). Also, slightly longer prompts that included the comprehension-focused terms explain (2) and summarize (1) led to appropriate function comments. Professionals used the Docstring term more often (9x) than students (3x), which is in line with the higher Python experience of most participating professionals.

Successful prompts were generally short, with a mean length and standard deviation of 7.1 (2.09) words among professionals and 6.7 (2.62) words among students. The shortest prompt was "Generate docstring". None of the participants enhanced their prompts with examples or templates.

B. Perceived Quality of Generated Documentation

Participants rated the documentation generated by the adhoc and predefined prompt tools based on six five-point-scale questions. All participants were aware of the expected format of a Python Docstring, as they were familiar with Python. Moreover, before using the tool, they manually created a function comment based on a Docstring template. Table II displays the ratings per group, subgroup (student vs. professional), code function, and quality dimension, along with the p-values [33], [34] and effect sizes [36].

We performed several trials to determine the appropriate statistical test (see section II-E for details). We rejected the null hypothesis of the Shapiro-Wilk test for all groups and dimensions, indicating a non-normal data distribution, likely due to small sample sizes. We chose the MWU test for all comparisons due to its suitability for non-normally distributed data [34]. The null hypothesis of this test indicates no statistically significant difference between the mean values of both groups for a specific dimension. We rejected this null hypothesis if the p-value was lower than 0.05. We noted that in all cases when the null hypothesis was rejected, the effect size δ was large (0.8 or higher), indicating practical significance [36].

Comparing **all participants** in the ad-hoc and predefined prompt groups, we observed several statistically significant differences. For function 1, we found significant differences in the dimensions of Readability (4.12/4.72) and Unnecessary Information (3.28/4.32). The predefined prompt tool consistently provided concise Docstrings that participants perceived as more readable and contained less non-informative content compared to the output of the ad-hoc prompt tool. For function 2, significant differences were found in four dimensions, with the predefined prompt tool consistently receiving higher ratings than the ad-hoc prompt tool. The differences in Readability (3.52/4.68) and Unnecessary Information (2.84/4.68) reinforced the conclusions drawn from function 1.

We attribute the ratings of Usefulness (3.52/4.6) to the often excessive output length of the ad-hoc prompt tool. Participants noted that longer, prose documentation could impede development workflows, as these comments require more time to read while providing little additional information. Helpfulness was rated high in both groups (4.0/4.6), with some participants suggesting that the explanations provided by both tools were either too complicated or lacked the required level of detail. Across both groups, participants rated Grammatical Correctness and Missing Information very high.

When we compared documentation ratings between students and professionals, we observed similar statistically significant differences in the ad-hoc and predefined prompt groups for students, while professionals did not exhibit significant differences. Among **students**, we observed significant differences for function 1 in the dimensions Readability (4.0/4.66), Unnecessary Information (3.33/4.86), and Usefulness (3.93/4.6). The different expectations regarding the documentation content contributed to the disparity in Usefulness, with some students preferring the longer summarizations by the ad-hoc prompt tool, while most others expected a structured comment as taught in university.

TABLE III: Count of correct answers for comprehension questions (Q1, Q2) for code functions F1 and F2 in the ad-hoc and predefined prompt groups: before/after using the tool. Colors indicate if correct answers increased after using the tool.

-		All		Students		Professionals	
ID	Question	Ad-hoc	Predef.	Ad-hoc	Predef.	Ad-hoc	Predef.
F1 Q1	Does the function return a list of boolean values as its output?	19/22	23/24	11/14	13/15	8/8	10/9
F1 Q2	Does the function take an iterable as its input?	23/21	24/20	14/13	14/12	9/8	10/8
F2 Q1	Does the function modify the input date's time zone to UTC?	10/22	14/18	5/13	8/11	5/9	6/7
F2 Q2	Does the function parse JSON data into a dictionary structure?	15/21	13/21	7/12	5/14	8/9	8/7

For function 2, students in the predefined prompt group consistently provided significantly better ratings for Readability (3.2/4.6), Unnecessary Information (2.66/4.86), Usefulness (3.13/4.73), and Helpfulness (3.66/4.6) compared to students in the ad-hoc prompt group. Unnecessary Information had the highest differences, likely due to the unstructured and lengthy comments generated via the ad-hoc prompts.

Among the **professionals**, we found no statistically significant differences between the ad-hoc and predefined prompt groups. However, three dimensions showed large effect sizes (> 0.8), indicating a practical significance. These differences concerned Readability for functions 1 (4.3/4.8) and 2 (4.0/4.8), and Unnecessary Information for function 2 (3.1/4.4). This indicates that professionals also found the comments of the adhoc prompt tool to contain non-informative content, impairing readability. Conversely, the ad-hoc prompt group provided a more positive rating for the dimension Missing Information (4.7/4.0) for function 1. Professionals expected more detailed descriptions, which the concise comments by the predefined prompt tool did not provide. Furthermore, as professionals used the Docstring keyword more often than students in their prompts (Table I), the ad-hoc prompts in these cases resulted in similar documentation to the predefined prompt tool.

C. Code Comprehension

We analyzed how the LLM-generated documentation influenced the comprehension of the code. Initially, participants rated their perceived comprehension of the respective code function without available documentation, on a scale from 1 ("not at all") to 5 ("very well"). For function 1, the mean and standard deviation for these ratings were 3.6 (0.96) by the adhoc and 3.84 (1.11) by the predefined prompt group, indicating a similar good understanding. The assessment for function 2 was lower, with 2.4 (0.96) by the adhoc and 2.92 (0.81) by the predefined prompt group. Hence, the predefined prompt group expressed slightly higher confidence in the comprehension than the ad-hoc prompt group, despite similar stated Python experience. Across both groups and functions, professionals stated a higher comprehension than students, which aligns with their higher Python experience.

We assessed participants' actual comprehension through True/False questions about the code (Table III). We counted the number of participants who correctly answered these questions before and after generating the documentation. Participants could also choose the option "Not enough information available to answer the question", which we treated as an incorrect answer.

Before using the tools, most participants in both groups answered the two questions for function 1 correctly (Q1: 19+23; Q2: 23+24), as expected for this short and easy-categorized function. After using the tool, the correct answers for question 1 increased (Q1: 22+24), especially among students, while the ones for question 2 slightly decreased (Q2: 21+20) for both students and professionals. Thinking-aloud observations revealed that many participants were confused by the less technical documentation generated by both tools regarding this question, as it did not include the term *iterable*.

The number of correct answers to function 2 before using the tool was lower (Q1: 10+14; Q2: 15+13), reflecting its higher complexity. In both groups, correct answers increased after using the tools (Q1: 22+18; Q2: 21+21). Students had the highest increases: in the ad-hoc prompt group for Q1 from 5 to 13, and in the predefined prompt group for Q2 from 5 to 14. The increase in comprehension among professionals was marginal, except for the correct Q1 answers in the ad-hoc prompt group, which increased from 5 to 9. This data shows that the availability of documentation helped inexperienced developers to better comprehend the code, while the effect on professionals was mixed.

Answering RQ1, we conclude that developers were able to generate code documentation using ad-hoc prompts without prompt engineering techniques, often by providing relevant documentation keywords. However, particularly less experienced students initially did not use such keywords and generated lengthy, less readable, and less useful code explanations instead. This is reflected in participants rating the quality of generated documentation. We observed statistically significant differences exclusively among students, who rated the readability, conciseness, usefulness, and helpfulness of comments generated via the predefined few-shot prompt higher than those created via adhoc prompts. Although we observed large effect sizes for some quality dimensions among professionals, this subgroup was generally less critical as they often generated documentation of the required quality and format by using specific keywords.

We also conclude that documentation generated by both tools helped (particularly students) comprehend more complex code. The generated documentation could also lead to confusion, even for professionals.

TABLE IV: Comparison of developer experience: Ratings of the six UEQ categories (mean values and standard deviations) from the ad-hoc and predefined prompt groups, including the p-values (t test) and Cohen's Delta.

Group	Subgroup	Attractiveness	Efficiency	Perspicuity	Dependability	Stimulation	Novelty
Ad-hoc	All	1.01 (1.14)	0.70 (1.19)	1.25 (0.68)	1.05 (1.05)	0.82 (1.13)	1.10 (1.15)
Predefined	All	1.99 (0.63)	1.98 (0.67)	1.87 (0.47)	1.84 (0.79)	1.62 (0.83)	1.18 (0.92)
p-val. $\mid \delta$	All	0.0006 1.06	0.0000 1.33	0.0005 0.71	0.004 0.85	0.007 0.81	0.79 0.08
Ad-hoc	Students	0.64 (1.14)	0.42 (1.0)	1.33 (0.74)	0.85 (1.15)	0.6 (1.23)	0.92 (1.31)
Predefined	Students	1.94 (0.65)	2.12 (0.68)	1.98 (0.27)	1.95 (0.87)	1.6 (0.88)	1.18 (0.85)
p-val. $\mid \delta$	Students	0.0009 1.4	0.0000 1.99	0.005 1.17	0.007 1.08	0.02 0.94	0.51 0.24
Ad-hoc	Professionals	1.55 (0.94)	1.13 (1.38)	1.13 (0.58)	1.35 (0.83)	1.15 (0.93)	1.38 (0.84)
Predefined	Professionals	2.05 (0.64)	1.78 (0.64)	1.7 (0.65)	1.68 (0.68)	1.65 (0.78)	1.18 (1.06)
p-val. $\mid \delta$	Professionals	0.18 0.62	0.2 0.6	0.05 0.93	0.35 0.43	0.21 0.58	0.65 0.21

IV. DEVELOPER EXPERIENCES WITH PROMPTING (RO2)

A. Overall Experience

Participants rated both tools positively in all six categories of the standardized UEQ [24], with values ranging from -3 to +3 (Table IV). However, students found the predefined prompt tool more positive in all user experience categories than the adhoc prompt tool, with statistically significant differences and large effect sizes in five categories. Professionals also rated the predefined prompt tool more positively in five categories, without significant differences but a large effect size in one category. For the pure valence category **Attractiveness** (1.01 ad-hoc / 1.99 predefined prompt group), the predefined prompt tool received higher ratings than the ad-hoc prompt tool, with a high difference among students (0.64/1.94). This indicates an overall better developer experience with the predefined prompt tool.

B. Tool-Related Experience

The most significant difference between the groups was in the category Efficiency (0.7/1.98), with the predefined prompt tool receiving higher ratings, especially among students (0.42/2.12). Participants praised the ad-hoc prompt tool for its practicality of not having to open ChatGPT in the browser (two students, one professional), flexibility in selecting relevant code (one professional), and custom prompts (one professional). They noted issues with copy-pasting the tool output to the code panel (six students, four professionals), multiple tries sometimes required for sufficient results (one student), the need to phrase a prompt (one professional), missing keyboard shortcuts (one professional), and the slow output generation, which is primarily caused by the performance of GPT-4 (one student). Participants who interacted with the predefined prompt tool also noted the slow response (one student, two professionals), but expressed no further positive or negative comments.

The ratings for **Perspicuity** (1.25/1.87) were higher for the predefined prompt tool, with large effect sizes for students and professionals. While some participants of the ad-hoc prompt group participants found their tool easy to use (four students, one professional), others reported that they would find it easier to enter the prompt in a separate IDE panel instead of the pop-up at the top of the screen (one professional) and that the right-click context menu, which listed the tool

features besides non-related IDE features, was obscure to them (one professional). Multiple predefined prompt group participants also found their tool easy to use (eight students, four professionals), highlighting the ease of generating comments without the need for further prompt input besides the code and a short command (one professional). Nevertheless, they assessed that the selection of relevant code could be facilitated (one professional). Overall, this assessment aligns with our observation that participants quickly understood both IDE extensions but tended to prefer the simplicity of the predefined prompt tool without having to create an effective prompt.

Ratings for **Dependability** (1.05/1.84) showed strongly diverging views among students (0.85/1.95). Participants praised the ad-hoc prompt tool for supporting the comment creation workflow (six students, two professionals) and code comprehension (three students, four professionals). They criticized the lack of prompt templates (three students), that the tool did not always generate code comments (two students, one professional), and the missing opportunity for iterative improvements caused by the limitations of the OpenAI API at the time of our study (one student, one professional). The predefined prompt tool was also noted for facilitating the workflow (three students, one professional) and code comprehension (four students), as well as for its reliability (two professionals). However, participants suggested adding a progress bar (one professional), previewing generated comments within the function (one professional), enabling the configuration of the required comment content (one student), adding a disclaimer that the output might be incorrect (one student), implementing a linter that alerts when generated comments became outdated (one professional), and using a locally deployed API for data security (one professional). Besides these improvement comments, the predefined prompt group was overall satisfied regarding the Dependability aspects, whereas the adhoc prompt group, and especially the students, required more enhanced tool support.

Both tools achieved similar positive results concerning **Novelty** (1.1/1.18), without significant differences. Interestingly, the ad-hoc prompt tool received a higher rating from professionals (1.38/1.18) for its chat-like interaction within an IDE, which they considered more novel than clicking a button for documentation generation. Participants expressed no further comments regarding this UEQ category.

C. Documentation-Related Experience

For **Stimulation** (0.82/1.62), predefined prompt tool ratings were higher, especially among students (0.6/1.6). Concerning the output of the ad-hoc prompt tool, participants noted the detailed explanations (two students, two professionals), the mitigation of personal biases (one student), inspirational value (one professional), and overall high quality (three professionals). Other participants criticized the output for containing unnecessary information (five students, three professionals), lack of detail regarding complex code (three students), and inconsistent format due to using prompts of varying qualities (two students, one professional). The predefined prompt tool output received positive ratings for its conciseness (four students, one professional), overall high quality (three professionals), and similar structure across all generated comments (one student, one professional). Improvements were deemed necessary for the parameter descriptions (one student, one professional), line breaks (one professional), consistent punctuation (one student), and lack of detail for complex code (one student, one professional). These insights show that students were especially unsatisfied with the ad-hoc prompt tool output, while professionals were overall satisfied with both tools.

Answering RQ2, we conclude that the participants overall preferred a tool that automates code documentation generation with a few clicks while offering options to configure this process. On average, professionals and students preferred executing predefined prompts over creating ad-hoc prompts. The simplicity and efficiency of a single button click to receive consistently high-quality documentation were key factors for this assessment. While the predefined prompt group praised their tool, some missed the flexibility to adjust the documentation depth. Users of the adhoc prompt tool appreciated this flexibility, which often unintentionally resulted in longer and more explanatory comments that may assist code comprehension.

V. DISCUSSION

We summarize the results of our experiment and discuss potential implications for research and practice.

A. Developers are not Necessarily Prompting Experts

Our study indicates that developers are generally neither skilled (RQ1) nor inclined (RQ2) to effectively prompt an LLM in a way that it generates concise, readable code documentation. This partly aligns with previous studies showing that optimized, predefined prompts outperform ad-hoc prompts [18]. But it also partly contradicts the underlying assumption that effective optimized prompts, such as few-shot prompts, are trivial and can intuitively be created by developers in their daily work. We observed in our experiment that participants interacted with the provided tools intuitively via natural language queries. However, they were often disappointed by the results as the tools provided outputs that were aligned

with their unspecific prompts. In fact, we even observed that the generated documentation can partly be misleading during comprehending code.

The lack of prompting skills among developers is unsurprising, as this is not a standard skill taught in universities or commonly practiced in software development. Therefore, researchers should explore ways to learn effective prompting and to intuitively support conversations with LLMs, particularly in domains like software engineering where the LLM outcome has an impact on other users. One approach is to compile a catalog of evaluated prompt templates for different well-defined tasks (e.g., documentation of Python functions). Recently, Torricelli et al. also found such templates beneficial for LLM users [39]. Tool vendors could integrate the templates into their tools. Each template could include instructions for the LLM to ask clarifying and contextual questions, e.g., related to the expected documentation style [40]. Additionally, educators could use these prompt templates, together with underlying ideas and hints, to teach prompting skills in schools and universities. Such templates should only provide guidance and should not hinder human creativity in asking out-of-thebox and follow-up questions to an LLM-powered tool.

B. Generating Documentation With LLMs is an Iterative Task

Our results show that the participants rated the quality of documentation generated via the predefined prompt as high. However, many were not completely satisfied with the documentation quality after this initial iteration. The first iteration helped to comprehend the code, formulate the initial comment version, and gather ideas to alter and extend the documentation during further iterations. This indicates that generating code documentation is rather an iterative task, not to be fully automated without the feedback of developers.

To better understand and assist this task, additional research should be conducted to identify and satisfy the preferences of code documentation providers and consumers [40]–[42]. Personal aspects include the depth of explanations, tone of the text, and lyrical style. Project aspects include documentation style used [40] and knowledge needs of code users. This research can help vendors of artificial intelligence (AI)-powered code documentation tools align the generated comments with the requirements of their users. Thus, vendors can focus on applying and optimizing predefined prompts, which participants in our experiment preferred, while also offering additional iterations to customize the output based on preferences and needs. Furthermore, generating multiple documentation versions at once might also stimulate developer creativity in exploring possibilities to document code [43].

C. Evaluating Code Documentation Quality Requires Human-Centered Quality Metrics

As Hu et al. [19] pointed out, current metrics used to assess the quality of AI-generated content do not align with human evaluation regarding code documentation generation. For instance, the usefulness of generated content [42] should be crucial in practice but is barely evaluated in common

LLM benchmarks. Our results suggest that the assessment of code documentation quality depends on multiple factors [44], such as the preferences of documentation consumers, the ratio between documentation conciseness and code complexity, and the availability of certain information and style that developers expect to be included in the documentation. Current metrics for automatically assessing the quality of generated texts do not incorporate these aspects. Hence, while automatically generating code documentation is fairly straightforward with LLMs, an expert assessment is still required to ensure good quality, e.g., during a code review. It remains unclear how far this assessment can be fully automated, e.g., by other agents or other LLMs. Future research should focus on creating and testing quality metrics for generated documentation through documentation analyses, expert surveys, and developer and benchmark studies.

D. Better Code Comprehension Requires Support by Personalized LLM-Generated Explanations On The Fly

The results of our code comprehension tasks show that LLMs can support developers in understanding code. Especially, the longer explanations provided by the ad-hoc prompt tool in response to vague prompts helped participants understand the given code function. However, such explanations can also mislead developers if the generated output does not consider the information needs [45] or provide the particular knowledge nuggets needed for the comprehension task [46].

Therefore, similar to the work of Nam et al. [47], we propose that vendors of IDE-integrated code comprehension tools should offer multiple code-related aspects that tool users can explore during the comprehension process. Examples include the concepts mentioned in the code or the typical code usage [47], but could also extend to explaining the code in a personalized way. Researchers should survey developers to identify additional aspects and test their relevance in practice.

E. Practitioners May Have Specific LLM Requirements

Participants in our study expressed multiple requirements for an LLM-powered documentation generation tool. For example, participants expressed concerns regarding security risks associated with using closed-source, externally hosted models and highlighted the extended time required for generating comments via the LLM model we used.

To address these issues, tool vendors should support a variety of LLMs within a single tool, including smaller, open-source models, to better meet the needs of organizations operating with sensitive data and under specific constraints. One of the research challenges is that different models may respond variably to the same prompt, impacting the consistency and reliability of generated outputs.

VI. THREATS TO VALIDITY

A. Construct Validity

(T01) Our study exclusively employed human evaluation techniques to assess code documentation quality, introducing a mono-method bias [21]. Although automated metrics are used

in other studies, we opted for human evaluation due to its limited correlation with automated metrics [19], and considered it beneficial for a more comprehensive understanding.

B. Internal Validity

(T02) We unintentionally excluded the Understandable scale from our UEQ, which may compromise the Perspicuity category's accuracy. Remedying this, we calculated Perspicuity scores with and without the scale's median value, finding only marginal differences. Despite this omission, participant feedback indicated an adequate understanding of the tool. (T03) Customizability of the predefined prompt could have positively influenced participant satisfaction and tool assessment. However, allowing customization could have affected the comparability of assessments among the predefined prompt group. (T04) Lack of significant differences in professional ratings may be attributed to the small sample size of ten professionals per group. Nevertheless, descriptive statistics reveal fewer differences among the professionals' ratings compared to students, likely due to their more targeted use of keywords in ad-hoc prompts. (T05) A potential language barrier existed given the non-native English-speaking background of most participants. However, this was deemed a minor threat as all were able to produce coherent prompts in English.

C. External Validity

(T06) Our controlled lab setup, where developers documented unfamiliar code, may not accurately represent typical documentation practices. However, this setting was intended to eliminate variability and enable statistical analysis. (T07) The professionals in our study predominantly came from EuXFEL, with specific expertise in Python, which might influence the results due to familiarity with the experimental code. This was seen as potentially beneficial, providing insight into how domain knowledge of one experiment group might improve their prompt creation. (T08) The findings' generalizability is limited, yet they corroborate and broaden the insights from similar studies that involved different methodologies.

D. Conclusion Validity

(T09) The selection of utility functions as code candidates might limit the applicability of our results to more complex coding tasks. We chose these functions based on a pilot study confirming the difficulty of comprehending challenging code under time constraints. (T10) Variations in LLM outputs due to inherent randomness [10] may have influenced assessments in the predefined prompt group, though differences in outputs were marginal. (T11) Dividing the experimental and control groups into professionals (experts) and students (newcomers) reduced overall sample sizes, weakening statistical power but allowing for a more detailed analysis of differing perceptions between these groups. The separation between experts and newcomers was confirmed by the participants' self-perceived Python experience. Hence, we believe our findings can be generalized to a broader population. Nevertheless, developers with different expertise in conversational agents might behave differently.

VII. RELATED WORK

A. Prompting Skills of Practitioners

Prompt engineering has been pivotal since the introduction of few-shot prompting [16]. Ahmed et al. demonstrated its effectiveness in code summarization [18], [48]. They highlighted that applying a few-shot prompt can outperform traditional models like *CodeBERT* [49], while zero- and one-shot prompts were less effective, aligning with findings of Geng et al. [50]. Meanwhile, subsequent techniques, like *chain-of-thought prompting* [51] and *active prompts* [52], have emerged.

Prompt engineering remains a skill requiring practice [53]. LLM providers and researchers have published guidelines and prompt pattern catalogs for effective LLM interaction across various domains, including healthcare [14], [15], [54], [55]. Our study is among the first to examine if and how well developers utilize prompt-related knowledge in software engineering tasks.

B. LLM-Powered Developer Assistants

Recent studies on AI programming assistants show that tools like *GitHub Copilot* [56] boost productivity, reduce keystrokes, and assist in syntax recall [43], [57]. However, users desire tool enhancements for direct feedback, personalized output, and improved code context understanding [43]. Currently, they often avoid these tools due to unmet requirements and lack of control. For example, Copilot often fails to grasp instructions for code adjustments unless precisely specified [11]. However, tool shortcuts to optimize an initial prompt can also nudge users to explore fewer prompts and lead to less diverse output [39]. We can confirm these findings with our study. While our participants overall preferred the interaction with and the output of the predefined prompt tool, the more exploratory ad-hoc prompts often led to more extensive output that supported code comprehension.

C. Code Documentation Generation in the IDE

In the last decade, researchers have developed various methods for generating code documentation [7], including template-based [58], [59], information retrieval [60], and, more recently, deep learning techniques [49], [61]–[66]. Especially deep learning approaches trained on large datasets have shown high performance in code documentation generation and enabled better scalability and more complete results than the other techniques [7]. We found many available IDE extensions that use these AI models to facilitate developer workflows. However, they were conceptualized as general-purpose tools and lacked code documentation features. In the academic realm, the VS Code extension Divinator was the most relevant tool to our project [67]. It provides short code summaries in multiple programming languages but has limited performance and interactivity. With our study, we aimed to counter this lack of IDE features related to code documentation generation.

D. Evaluating Documentation Quality

Empirical research on software documentation quality is an active field that focuses on various artifacts, like API reference documentation [40] or README files [68], and the perspectives of documentation writers [1]. Studies on the evaluation of AI-generated documentation usually focus on automated metrics like *BLEU*, *ROUGE*, and *METEOR* [29], [64], [69]–[71]. Hu et al. compared such automated metrics with human evaluations on six documentation quality dimensions [19] and found that automated metrics often misalign with human judgment [19]. Consequently, our study benefited from their human-centered metric by capturing nuanced aspects in the generated code documentation that automated approaches may have missed.

VIII. CONCLUSION

Recently, many LLMs have emerged, offering the potential to automate developer tasks, including creating code documentation. However, it remained unclear how effectively developers could prompt LLMs to generate useful documentation. We studied the interactions of developers with and their perception of LLM-powered IDE extensions during a controlled experiment with professionals and computer science students. To generate documentation for two Python functions, the experimental group freely prompted an LLM and the control group applied a predefined few-shot prompt. Our results revealed that students, who had relatively low Python experience, preferred the guidance of the few-shot prompt over ad-hoc prompting. They rated the documentation generated by predefined prompts significantly higher in quality, particularly regarding readability, conciseness, usefulness, and helpfulness. Professionals were more adept than students at including Python-specific keywords in their ad-hoc prompts, resulting in the generation of higher-quality documentation. Consequently, they enjoyed the flexibility of ad-hoc prompting more than students, even if they did not apply prompt engineering techniques. Overall, both types of LLM interactions improved the code comprehension of the study participants, but the participants often viewed the generated documentation as an intermediate result that needed iterative improvement.

We hope our findings encourage researchers to replicate this study [20] in diverse settings, aiming to improve developers' prompting skills and AI-powered tool support.

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