# **DP201 - Designing an Azure Data Platform Solution**

## Lab 2 – Azure Batch Processing Reference Architectures

**Exercise 3**

**Task 1: Architect an Enterprise-grade conversational bot in Azure.**

Use the template below to document the high-level architecture that would form part of an Enterprise-grade conversational bot in AdventureWorks.

|  |  |  |  |
| --- | --- | --- | --- |
| 1. **An Enterprise-grade conversational bot** | | | |
| Data Source | Ingestion and Data Storage | Analysis | Visualisation |
| Web application | Bot Services QnAMaker and Knowledgebase  Azure QnA Maker Service | Azure Synapse Analytics - Wintellect  Azure Synapse | Azure Monitor | Aidan Finn, IT Pro  Azure Monitor |

Great documentation for an easy commerce chatbot: <https://docs.microsoft.com/en-us/azure/architecture/solution-ideas/articles/commerce-chatbot>