Gaia Survey

3 responses

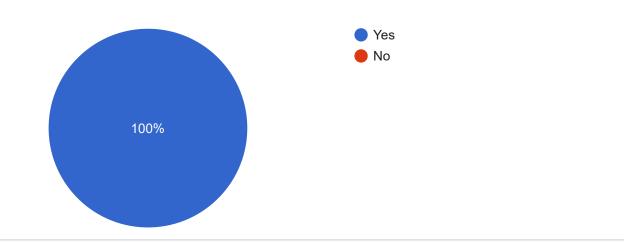
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Did you encounter any issues or bugs while exploring the Gaia app?



☐ Copy

3 responses



If yes, please describe the issue(s):

3 responses

The routing through the Walmart parking lot was bad. It made no sense. I chose to just leave the final waypoint at the entrance to the parking lot.

I had to look at the phone while driving.

Well, the app completely stopped working at some point. It didn't have normal car usage as a listed service for saving the route and it also just wasn't aesthetically pleasing. It chose a weird route too.



What was your favorite feature of the Gaia app?
3 responses
Being able to draw your own route (for the most part) is really nice.
Timing myself.
None
Why did you like this feature?
3 responses
I hate when a GPS only gives me route options that I don't like (tolls, annoying roads, traffic, whatever)
Can take more info about my commute.
Did not
What was your least favorite feature of the Gaia app?
3 responses
The difference between saving a planned route and saving my actual trip was confusing.
No route correction or notification while driving.
Everything. Not even kidding. But least favorite the terrible view of my car at some random point on the route that I can't really tell hell where I am and where I'm going.

How would you improve or replace this feature?

3 responses

More clearly define whether something is a planned route or a recorded trip and clearly show this

I don't really know.

Probably follow Google or Apple Maps. Perhaps even Waze

If no, what made it unintuitive?

2 responses

I had to keep looking at the app while driving.

It's not as simple as direction and go. But I feel like we're all used to very simple things

nowadays so once I got it it wasn't that unintuitive





Any feedbacks or suggestions for the workbook?

3 responses

Including screenshots of the actual Gaia GUI would have made some of the steps more clear, especially recording and saving my trip. I figured it out, but it was a bit confusing without a visual example. I also think a link to download the app would have been better so I knew I was getting the right app.

Please idiot proof it, I only managed to figure this with guidance from Joaquin

No it was pretty well written. I think there were some clarifying questions that I had to ask that could be included but that may be user error on my part.

On a scale of 1 (lowest) to 5 (highest), how would you rate your overall ☐ Copy experience with the Gaia app? 3 responses Average rating (3.00) 1.00 1 (33.3%) 1 (33.3%) 1 (33.3%) 0.75 0.50 0.25 0 (0%) 0 (0%) 0.00 1 2 3 4 5

Any final thoughts or suggestions for improving the Gaia app?

3 responses

Nothing further than what was mentioned already

I like it, it has potential!

Use it for what it's meant to be used for and not for Walmart runs.



Google Forms

