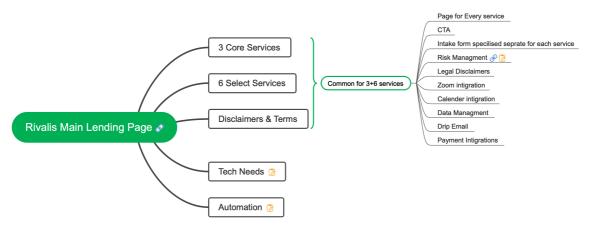
Rivalis Main Lending Page



Drive Link

- 1. 3 Core Services
- 2. 6 Select Services
- 3. Disclaimers & Terms
- 4. Common for 3+6 services
 - 4.1. Page for Every service
 - 4.2. CTA
 - 4.3. Intake form specilised seprate for each service
 - 4.4. Risk Managment

Hyperlink1

☐ RIVALIS LAW

Risk Management Procedures & Protocols

Comprehensive Framework for Legal Practice Excellence

Document Control

Version: 2.0

Effective Date: January 2025 Last Updated: January 2025

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Owner: Risk Management Committee

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Crisis Management & Incident Response

Continuous Improvement

1. Introduction & Philosophy

1.1 Purpose Statement

This Risk Management Procedures manual establishes the comprehensive framework for identifying, assessing, mitigating, and managing risks inherent in legal practice. These procedures protect clients, preserve firm reputation, ensure regulatory compliance, and maintain the highest standards of professional excellence.

1.2 Core Principles

Prevention Over Reaction

Identify risks before they materialize Implement proactive safeguards Build risk awareness into daily operations Create redundant protection systems

4.5. Legal Disclaimers

4.6. Zoom intigration

4.7. Calender intigration

4.8. Data Managment

4.9. Drip Email

4.10. Payment Intigrations

5. Tech Needs

Domain & Hosting : Secure premium hosting

SSL Certificate : Implement HTTPS for all forms and

secure communications

Email System : Set up contact@rivalislaw.com , deals@,

investigations@, etc.

Phone System : Configure with emergency routing

Analytics : Install Google Analytics, Hotjar for user

behavior tracking

CRM Integration : Connect intake forms to client

management system

6. Automation

Automated Responses : Set up immediate confirmation for all form submissions

Emergency Triage : Implement 4 business hourin during working business day and business operations time response protocol for urgent matters

Conflict Checks : Automated system for immediate

conflicts screening

Initial Consult : Standardized 30-minute assessment

call process