**Johanna Avila**
Data Analyst | Machine Learning Engineer

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## Summary

As an engineer with a solid foundation in programming languages like C, Python, and JavaScript, as well as expertise in web technologies such as HTML and CSS, I am thrilled to contribute my skills to impactful and progressive projects in Machine Learning. With a focus on problem-solving and a deep understanding of the software development advancements, I am determined  to delivering high-quality solutions. My experiences in customer service and conflict resolution have honed my communication and multitasking abilities, making me a well-rounded team member ready to excel in the tech industry.

## Education

Diploma in Computer Science and Machine Learning

## Experience

**Machine Learning Student** - Holberton School, Tulsa, OK | 2022 - Present

- Acquired foundational knowledge in programming languages: C, Python, and JavaScript.
- Gained expertise in web technologies, including HTML and CSS.
- Demonstrated proficiency in database management using MySQL, emphasizing structured data storage and manipulation.
- Actively participated in real-world projects, simulating dynamic tech industry environments and enhancing problem-solving skills.
- Deepened understanding of the software development lifecycle.

**Server** - Cheesecake Factory, Tulsa, OK | 2021 - Present

- Deliver exceptional customer service to ensure a memorable dining experience.
- Excel in multitasking by efficiently managing multiple tables in a high-stress environment.
- Utilize strong communication skills to interact with diverse customers, promptly addressing inquiries and resolving issues for enhanced customer satisfaction.

**Property Manager** - We Store Bixby, Bixby, OK | 2018 - 2020

- Successfully directed day-to-day operations, maintaining high standards of customer service.
- Meticulously managed record-keeping and data to track storage usage, update customer profiles, and process payments.
- Demonstrated excellence in conflict resolution, promptly and professionally addressing disputes and issues.

## Projects

**AirBnB Clone** - Holberton School, Tulsa, OK | 2023

- Collaborated on the construction of a full-stack web application—an AirBnB clone.
- Focused on back-end foundation, introducing a command interpreter to manage objects.
- Laid the groundwork for HTML/CSS templating, database storage, API, and front-end integration in subsequent phases.
- Developed strong interpersonal and collaborative problem-solving skills.