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Do low-code projects need Change Management? Appsolutely!

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A tale of 3 cities

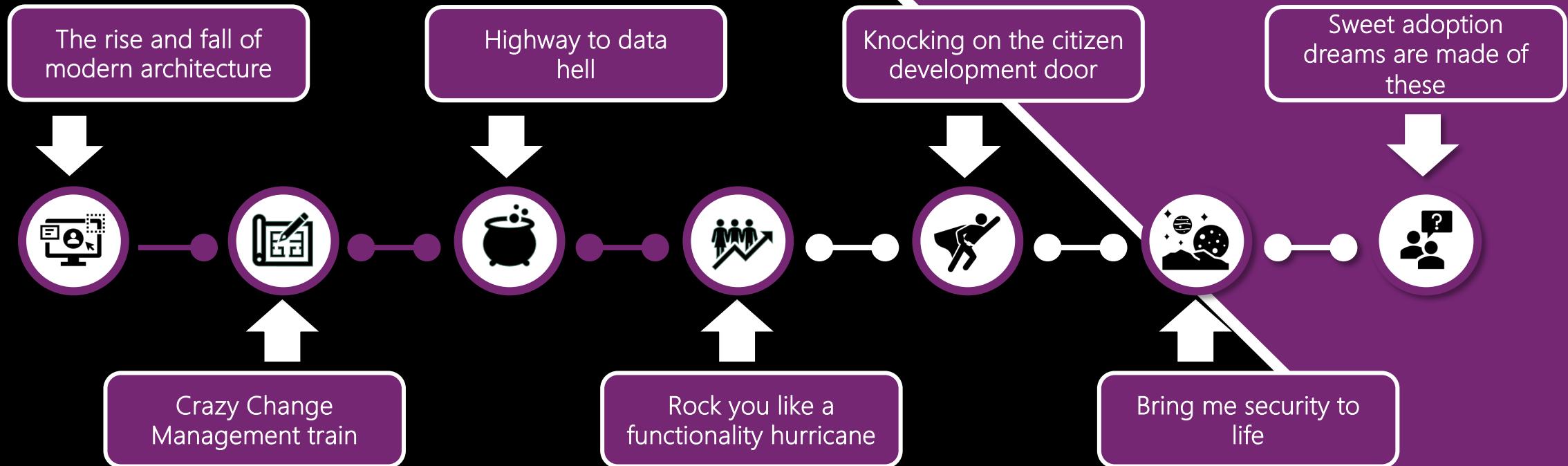


Human Evangelist



ANGELIKI PATSIAVOU

So, what's going on?



Brief history of computing



PC rise (Apple and MS), ALM foundations and more power in client-server era

1980s-90s



From WW2 Colossus and mainframe computing to new software discipline

1940s-80s



Web to mobile era led from monolithic to rich applications, Agile & DevOps

2000s-10s



Disrupting and democratizing IT to meet ask for end-user computing

2010s-present

Through the looking glass



Gartner estimates that *by 2026, 75%* of new applications developed by enterprises will use *low-code or no-code technologies*, up from less than 25% in 2020.

The evil that men do



Pro-
dev



Governed fusion teams



Shadow citizen
developers

IT Governance



Change Management

Mama, I just killed a man (made IT function)



Where was the business maturity assessment?

No leadership alignment or Change Champions?

Did no one communicate the licensing process?

And many more Change Management misses...

Highway to data hell

- Without Governance Framework or Change Management, it's **garbage in-garbage out**
- From cradle to grave with Change Management:



Data mapping, dictionaries & reporting



CRUD permissions & configuration



Model changes, integrity & compliance

+ Solid data strategy (and Loop) key for M365 Copilot!



The best way to contribute more is not to take up more airtime. It's to increase your ratio of insight to airtime.



Adam Grant

Rock you like a functionality hurricane

- Without a Change Approval Board and defined ownership, it's total **architecture wilderness**
- From cradle to grave with Change Management:



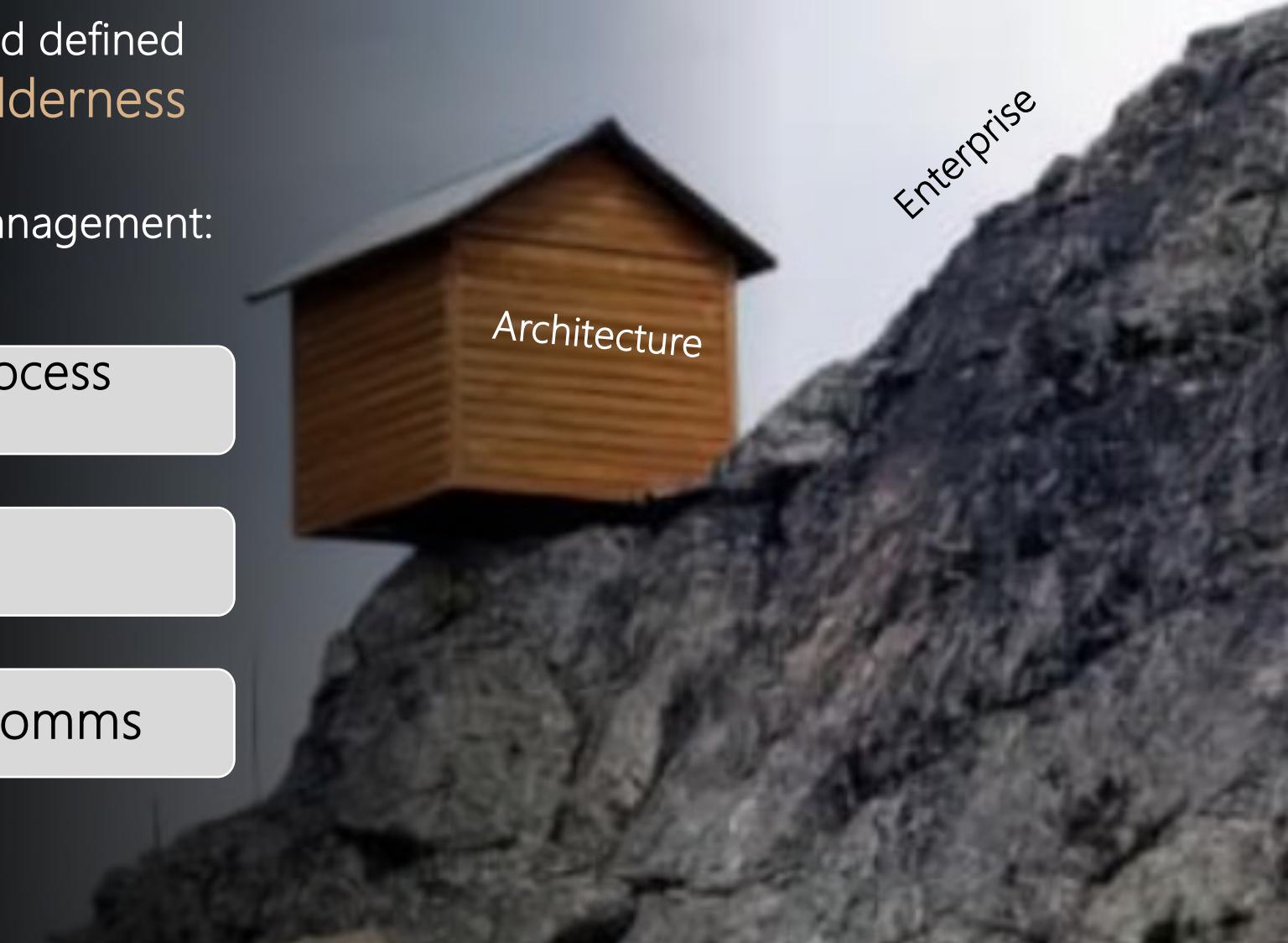
People VS system & process mapping



Prioritization & Change Champions



Business continuity & Comms



Knocking on the citizen development door

- Without a relatable vision for reimagining IT or fusion teams, it's like **crossed wires**
- From cradle to grave with Change Management:



Fusion center of enablement



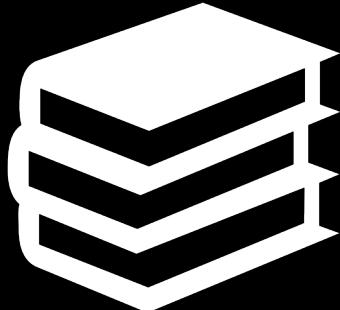
Operating model & custom
OKRs



Copilot Lab and Power up
together



Rulebooks
tell people what to do

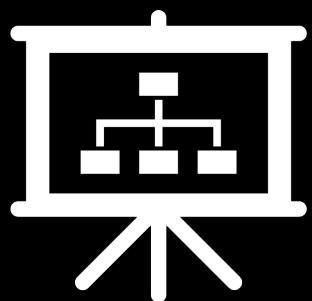


Rulebooks
insist on discipline



Frameworks
guide people on how to act

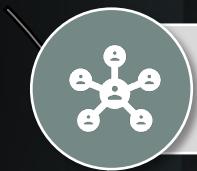
Frameworks
allow for creativity



Simon
Sinek

Bring me security to life

- Without a joint cyber mission to avoid hidden costs, it's like post-apocalyptic fiction
- From cradle to grave with Change Management:



Roles, responsibilities & due diligence



Role-based training & XLA



Due diligence goals & recognition



Sweet adoption dreams are made of these

- Without a clear case for change or adoption, it's a blind freefall jump
- From cradle to grave with Change Management



"So what?" benefits explained



User journeys co-designed



AI learning habits-Copilot Lab



Who you gonna call?

Innovation cannot be stopped but needs the right culture to thrive



Gartner research

x2.6 more likely to accelerate digital transformation

4/5 technologists in departments outside of IT

Some facts

Over **140** Microsoft Copilot products, always increasing

ChatGPT only took **~2** months to reach 100 million users

Workplace trends

70% of employees to delegate to AI, **87%** of companies see a competitive edge

The next frontier of low-code is **extensibility** at all levels

Sources:

Why Do Business Technologists Matter? (Gartner)

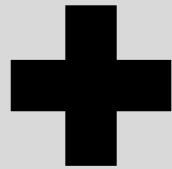
Microsoft 2023 Work Trends Index, MIT Sloan Management Review

Smells like change spirit

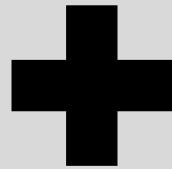
Your to-do list is here to invest on your people



Low/no code
to max ease,
storytelling &
productivity



Always listen
for modern
real-time
service



Consumer
value →
loyalty &
outcomes



Thriving and
meaningful
low/ no code
ecosystem

Change Management enabled

Fire up your questions





HAVE A GREAT DAY

Looking forward to connecting!



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Build Stuff, Lithuania

And keep on rocking!