



Microsoft Power Platform **CONFERENCE**

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Enabling the Power Platform- Creating a Harmony between the Admins and Makers

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Event Invitation Code:
PPCFall2023

Topic of Conversation...

- Understanding Admin & Maker Priorities.
- Implementing a Centre of Excellence
 - Understanding your Environment Strategy.
 - Capturing and Managing Maker Requests.
 - Training & Communications.
- Q&A.

Before we get started....

“...I’m a Maker and struggling to create Apps and Flows because IT have either; made it too hard OR there is simply no responsibility to get things setup?”

I'm a Maker... what problems do I see?

"I need help and support. Where do I go?"

"Is there a template for this?"

"Which Environment should I be creating this in?"

"How do I request a Service Account?"

"Is there a catalogue of Apps I can view?"

"How do I request an Environment?"

Before we get started....

“...I’m an Admin and struggling to manage Maker demands and the use of the correct Environments / Service Accounts / Data Sources?”

I'm an Admin...what problems do I see?

"I'm not aware of this solution, how can I support it?"

"The solution hasn't been created in the correct Environment."

"A user has left the company. Their solution has stopped working."

"Why have they built this? We already have a system."

"The data source is not scalable and is going to cause a problem."

"This solution hasn't been built well. We'll need to re-build it."

The Answer...

Create a Centre of Excellence

Creating a Centre of Excellence



Define the CoE Structure and Objectives.

Leadership: Appoint a leader who will be responsible for overseeing Power Platform initiatives and team.

Scope: Determine the scope of the CoE, including which Power Platform components (e.g., Power Apps, Power Automate, Power BI) will be covered, as well as any specific business processes or departments.



Establish Governance and Best Practices:

Governance Framework: Develop a governance framework that outlines policies, procedures, and guidelines for using Power Platform.

Monitoring and Compliance: Implement monitoring tools and processes to ensure compliance with governance policies. Regularly audit apps, flows, and dashboards to identify and address any violations.



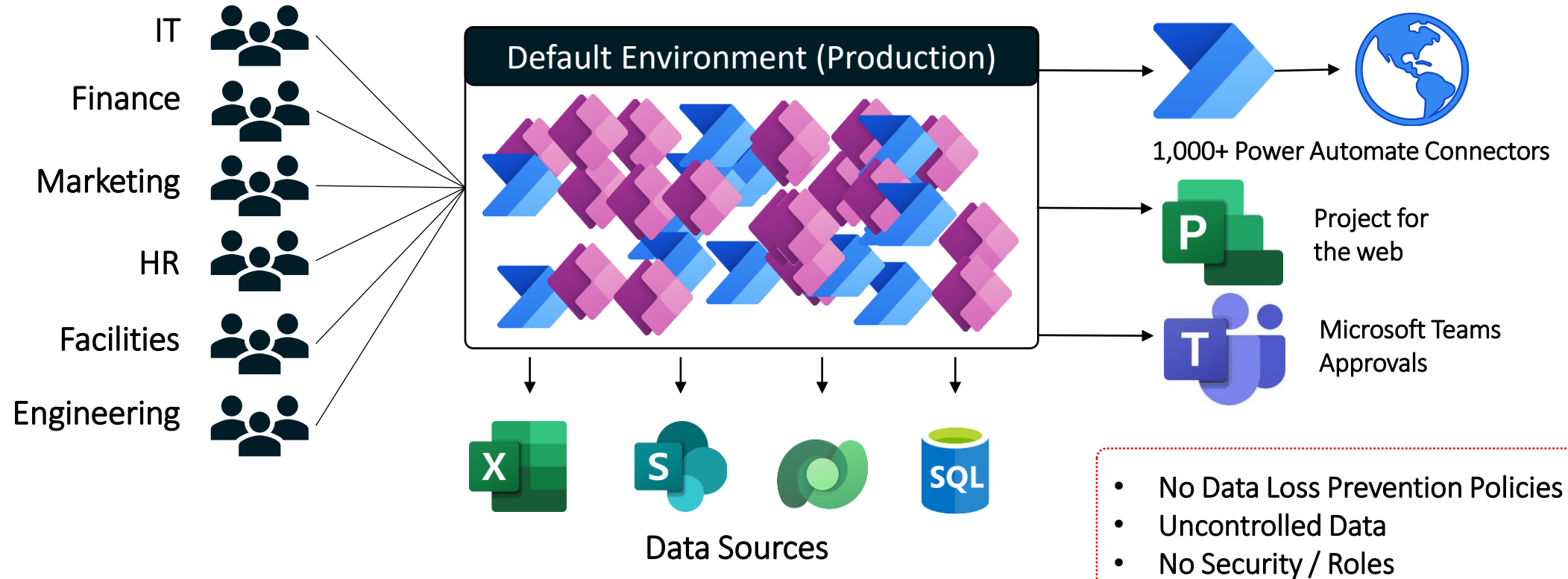
Provide Support and Collaboration:

Training and Education: Offer training and educational resources to empower users and developers to make the most of Power Platform.

Support Mechanisms: Establish support channels where users and developers can seek assistance, report issues, and request enhancements.

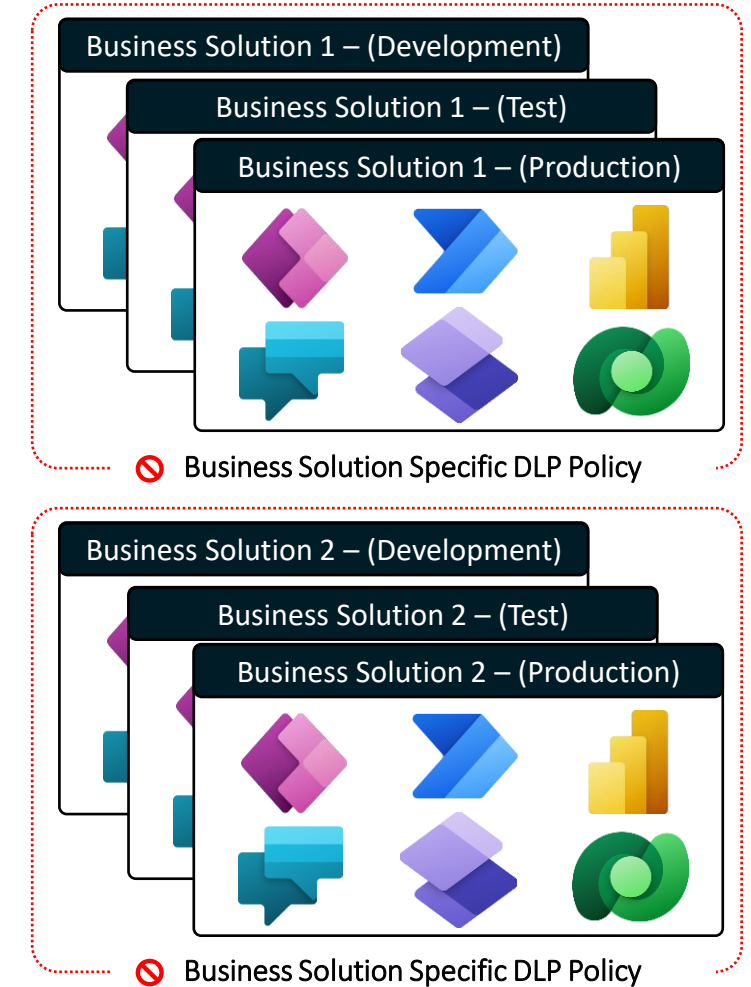
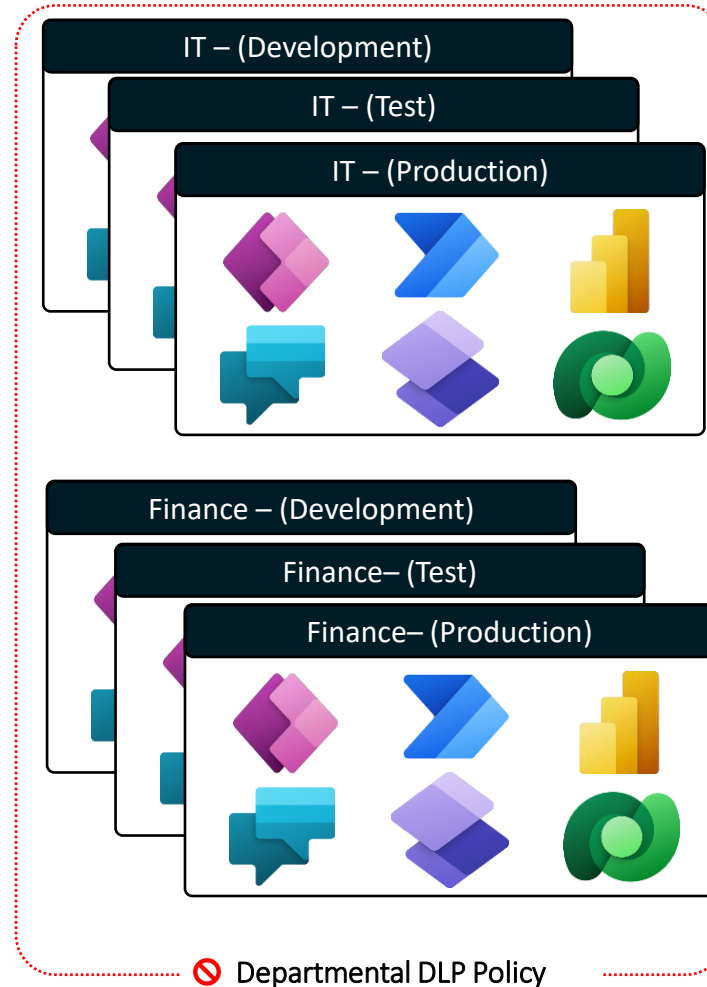
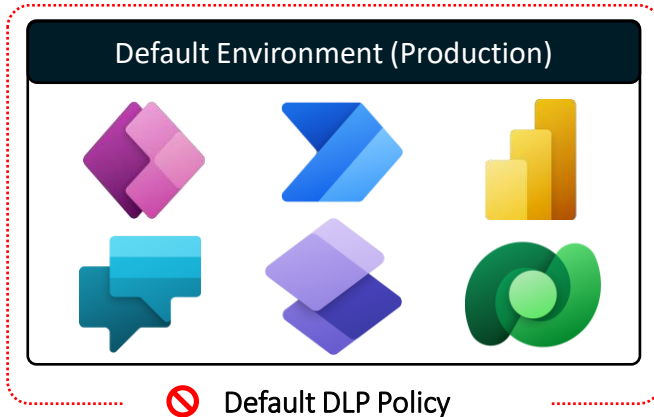
Understanding your Environment Strategy

Your Power Platform Environment without a Strategy




Microsoft 365 Tenant

Your Power Platform Environment with a Strategy



*Default Environment Routing



“Designing Your Power Platform Environment Strategy”

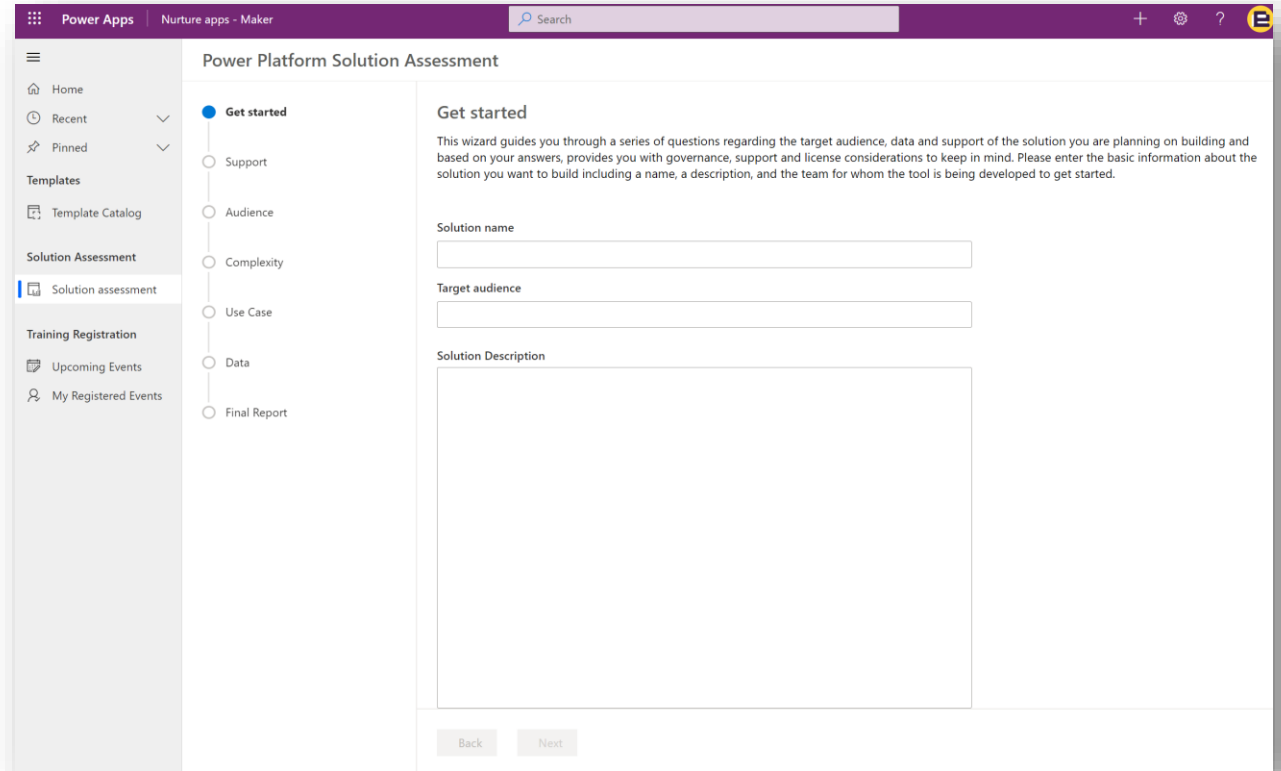
Premier Ballroom 317 – 09:15

Creating Harmony with the Centre of Excellence



Solution Assessment

Ask users a series of questions regarding the target audience, data and support of the solution they're planning and informing them about governance, support and license considerations a maker needs to keep in mind before starting the development of their solution.



The screenshot shows the 'Power Platform Solution Assessment' wizard in the Power Apps environment. The interface is divided into three main sections: a left-hand navigation pane, a central progress indicator, and a main content area.

Left-hand navigation pane: Contains links to 'Home', 'Recent', 'Pinned', 'Template Catalog', 'Solution Assessment', 'Solution assessment' (highlighted), 'Training Registration', 'Upcoming Events', and 'My Registered Events'.

Central progress indicator: A vertical list of steps: 'Get started' (selected with a blue dot), 'Support', 'Audience', 'Complexity', 'Use Case', 'Data', and 'Final Report'.

Main content area: Titled 'Get started', it contains the following text: 'This wizard guides you through a series of questions regarding the target audience, data and support of the solution you are planning on building and based on your answers, provides you with governance, support and license considerations to keep in mind. Please enter the basic information about the solution you want to build including a name, a description, and the team for whom the tool is being developed to get started.'

Below the text are three input fields:

- 'Solution name' with a text input box.
- 'Target audience' with a text input box.
- 'Solution Description' with a large text area.

At the bottom right of the main content area are two buttons: 'Back' and 'Next'.



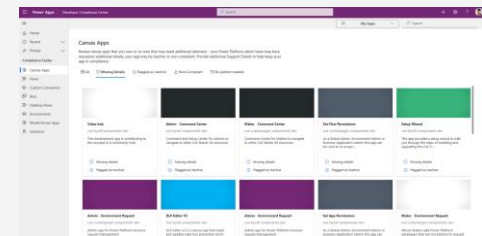
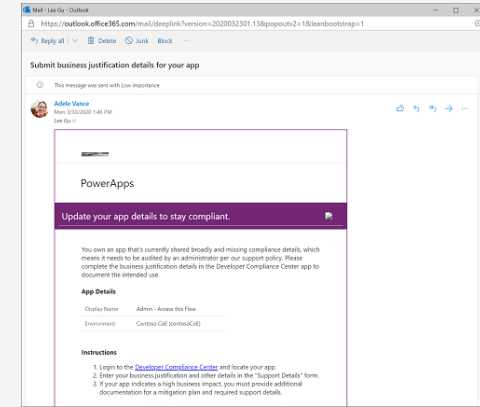
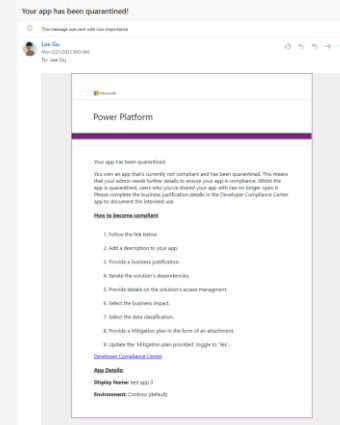
DEMO

A



Compliance Process

- The app is shared with more than 20 users or at least one group, and no business justification details have been provided for it.
- The app does have business justification details but hasn't been published in 60 days (so it's likely not on the latest version of Power Apps) or is missing a description.
- The app has business justification details and an indication of high business impact, but no mitigation plan has been submitted to the attachments field.





DEMO

Conclusion...



Create a Centre of Excellence – no matter how small the Organisation.



Deploy the Centre of Excellence Starter Kit.



Automate the process and expediate the creation of assets.



Provide training and guidance.

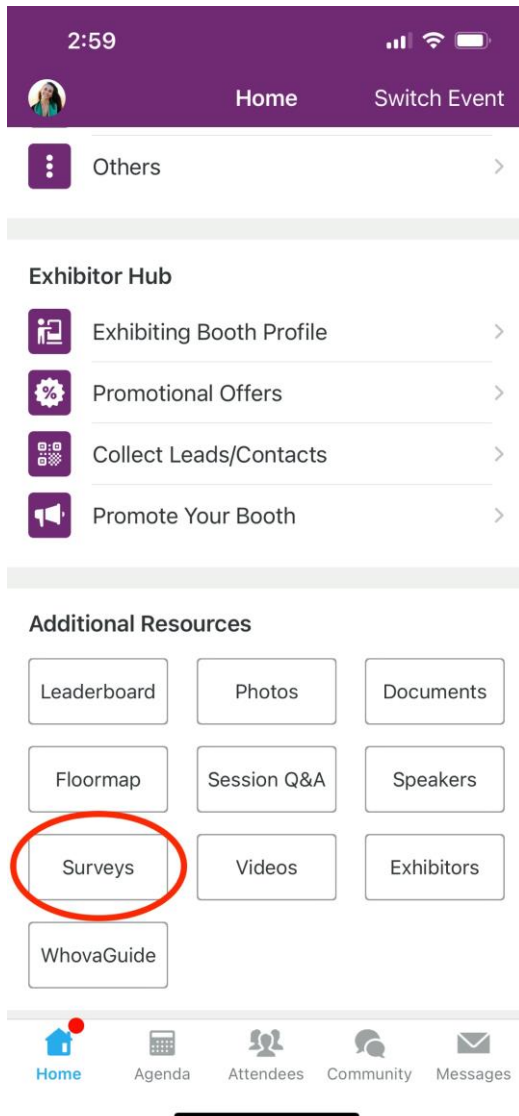


Provide means to create Service Accounts / Service Principles.



Provide a means of least resistance – otherwise they'll simple find alternatives!

Thank You



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In the pursuit of making next year's Microsoft Power Platform Conference even better, we want to hear your feedback about this session.

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- *Simply go to the Whova App on your smartphone*
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- *Scroll down to find this session title.*
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