

JOBIN JOSE

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ACADEMIC QUALIFICATION

Bachelor of Technology (Computer Science and Engineering), Government Model Engineering College, Cochin (CUSAT), April 2014, Aggregate – 72.6%

WORK EXPERIENCE

SAP Labs, Bangalore

Developer Associate, April 2015 – Present

Roles and responsibilities:

- Part of AFS development support team
- Holds expertise in AFS-MM topic and familiar with AFS-SD, AFS-PP, SCM-APO-INT-AFS, AFS-BD, AFS-HU, Procurement, MRP and ARUN areas
- Holds expertise in customer collaboration, de-escalation and handling of very high incidents
- Leads Quality and Compliance events within the team to ensure quality of work and data protection standards
- Travels globally to handle critical customer escalations, through SAP's expertise on demand program; the most recent one was to New Jersey, USA

Broadcom, Bangalore

Test Engineer, May 2014 – March 2015

Roles and responsibilities:

- Ensuring Compatibility of Broadcom's WLAN products with Microsoft's Hardware Certification Specifications
- Set up multiple test beds to be controlled by a single Test Manager Machine, a feat previously unachieved by Bengaluru WHCK team
- Worked on various automation tasks, and scripted various batch files to aid the test runs

INTERNSHIP

Cognicor, Cochin, May – June 2013

- Designed and developed the UI for a web application for processing complaints using NLP
- Developed a Complaint registration App for Twitter platform using Twitter's REST API
- Integrated the above NLP application with Zendesk to provide a seamless CRM experience

ACADEMIC PROJECTS

OLAP on Big data for Identifying Consumer Behaviour

Location: Cochin

Team Size: 4

Duration: October 2013 – March 2014

Objective: To develop an analytics tool that provides insights on consumer behaviour by analysing historical consumer data in the telecom sector

Individual Role: Handled the complete UI Development, Data Flow Design and Project Integration

Online Portal for Intellectual Property Rights (IPR)

Location: Cochin

Team Size: 4

Duration: January – March 2013

Objective: To develop a website that provides information and awareness about Intellectual Property Rights

Individual Role: Handled frontend development and testing for the entire project

SEMINAR / WORKSHOPS

- Presented a seminar on the security and usability aspects of CAPTCHAs(Completely Automated Public Turing test to tell Computers and Humans Apart) and how to overcome their weaknesses, Cochin, October 2016
- Attended BlackBerry application development Hackathon held at Startup Village, March 2013
- Participated in a Microsoft Techdays, a workshop on Windows app development, St. Joseph's College of Engineering and Technology, Pala, February 2013

PROFESSIONAL TRAINING

SAP Labs, Bangalore, 2015

- Technical trainings: SAPTEC, BC400, BC401, BC414, BC430 (All courses related to SAP ABAP), Core Java
- Business & Functional trainings: SAP01, SCM 510, SCM 515, SCM500, SCM600, ICP310, ICP320 (All courses related to SAP SCM, Logistics and AFS areas)

INDUSTRIAL VISITS

- Visited CAT Entertainments, Kochi and learned about digital film making, Cochin, May 2013
- Visited the Headquarters of FWD Life magazine, and learned content management and presentation, Cochin, May 2013

TECHNICAL SKILLS

Skilled in: ABAP, C, C++, Java, HTML, CSS, JavaScript, PHP, MySQL, Hardware Assembly, WHCK Studio, JIRA, FIORI, UI5, XML, Python, Machine Learning

Operating Systems: Windows (98 and later, Server 2008), Linux (Ubuntu/Kali flavours), OS X

ACHIEVEMENTS

- Won the first place in Google Tensorflow challenge held by SAP Leonardo/ IoT Innovation Hub at SAP, May 2017
- Was voted to represent my team at ASUG SIG Fall Influence Meeting, which is the interaction platform for SAP AFS customers held every year, Fort Wayne, Indiana, November 2016
- Won a case study on talent retention within SAP; the award was presented by **Stefan Ries, Chief Human Resources Officer, SAP SE**, during his visit to India; Bengaluru, February 2016
- Made it to the worldwide top 30 entries in SAP d-kom 2016 Photography contest, and received a memento from **Bernd Leukert, Chief Technology Officer, SAP SE**, Germany
- Won in several coding competitions held at Rajagiri School of Engineering and Technology in association with Abhyantriki 2013, the college's tech fest, Cochin

EXTRACURRICULAR ACTIVITIES

- Part of IMS cloud pioneers; we created a cloud curriculum for SAP employees, February 2017
- Participated in 'Aawishkar 2016', an SAP internal Hackathon, and created a cross platform (Android, iOS, Browser) app that has features which are missing on JIRA, November 2016
- Developed a Rewards and Recognition portal on HCP which was used by my colleagues to vote for outstanding colleagues. I worked on the frontend using UI5, June 2016
- Served as the Captain of AFS, FMS and Retail teams for IMS Compliance Champions League, Bengaluru, December 2016
- Served as the Captain of AFS team for the IMS Quality week, Bengaluru, March 2016
- Developed a Personal Website that summarizes my work – jobinjose.github.io
- Redesigned my College's website and developed its wireframe layout, Cochin, October 2013
- Tested the infrastructure and created a LAN map for my college, Cochin, August 2013
- Part of the web team, MEC Association of Computer Students, Cochin, 2013
- Served as the College Senate Member for the Academic Years 2010 – 2011 & 2012 – 2013.
- Part of the design team in Excel 2013 & Excel 2012. 'Excel' is the annual techno-managerial symposium held in Govt. Model Engineering College, Cochin