

Jobin John

Linux System Administrator/ VMware Admin

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Career Objective

Motivated System Administrator with 1.6 years of experience in Linux and VMware environments. Skilled in configuring, maintaining, and troubleshooting servers in VMware-based high-availability setups. Eager to contribute to a growth-focused IT team.

Work Experience

VIPoint Solutions Pvt. Ltd. Infopark, Kochi

Jun 2023 - Dec 2024

Systems Engineer L1

- Specialized in VMware software suites, including VMware vSphere, VMware vCenter, VMware vCloud Director, VMware NSX-T, VMware VCDA and so on.
- Led and completed critical server cluster migrations using VMware VCDA utility for high-priority, top-tier clients, ensuring seamless transitions.
- Managed server deployments and administration of virtual machines in VMware multi-tenant environments as well as dedicated environments using VMware Cloud Director and vCenter respectively.
- Troubleshot and deployed company-offered products across diverse operating systems, including Acronis Backup, Imunify360, F5 AIP, Malwarebytes ThreatDown, ConfigServer CXS and so on.
- Collaborated with stakeholders and internal teams including sales, engineering and leadership to deliver critical tasks within tight deadlines.
- Resolved critical server downtime issues escalated by other teams and provided recommendations for preventive action plans.

Dynamed Healthcare Solutions, Infopark, Kochi

Apr 2023 - Jun 2023

Call Center Agent

- Handled high-volume inbound and outbound calls, assisting up to 170 customers daily with professionalism and efficiency.
- Utilized fast computer navigation skills and logical reasoning to troubleshoot and resolve complex customer queries during live calls.
- Demonstrated strong interpersonal skills by actively listening and de-escalating difficult situations.

Technical Skills

- **VMware virtualization tools:** Configuring, Deploying and maintaining servers on VMware High-Availability setups.
- **VMware VCDA:** Performed critical and high-priority server cluster migrations.
- **Linux Server Administration :** Administered and troubleshot server downs and other critical concerns.
- **KVM:** Worked with VMs in a KVM setup as well as HA-KVM setups
- **Computer Networking:** TCP/IP, firewall, CSF, UFW, iptables, etc.
- **Control Panels such as cPanel, Plesk, Interworx.**
- **Basic Windows Server Management**
- **Backup solutions such as Acronis Backup.**
- **Familiar with compliance standards such as PCIC and HIPAA**
- **Storage solutions such as NetApp SAN**
- **DBs such as mariaDB, PostgreSQL and MongoDB**
- **Computer Programming Languages:** JavaScript, Python, Bash.

Education

St.Thomas College of Engg and Technology, Chengannur

2016 - 2020

B.Tech. in Electronics and Communication Engineering

Govt. Model HSS Karunagappalli

2014 - 2016

Biology Science

Personal Info

- **DOB:** 16/07/1998
- **Hobbies:** Reading, Traveling, Cycling.
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