# **JOCELIN DARMA**

+1 (206) 822-7909 | jocelindarma13@gmail.com | linkedin.com/jocelindarma | github.com/jocelindarma

#### **SKILLS**

Programming: Python, Java, JavaScript, TypeScript

Web/Media: HTML/CSS, ReactJS, Redux, Node.js, Express, Flask

Others: Git, Docker, Ansible, Drone CI, Mongo DB, Agile Software Development

### **WORK EXPERIENCES**

#### **Starbucks Coffee Company**

Seattle, Washington

Application Developer I – Service Observability Engineering

July 2021 – November 2022

- Designed and developed microservices for our internal tools using Flask, MongoDB, and Docker
- Wrote clear, concise and testable code and troubleshot/debugged REST APIs
- Automated deployments via CI/CD pipelines using Drone and Ansible
- Created and maintained documentation supporting training, system administration, deployment, and operational processes and procedures
- Engaged and collaborated in an Agile development environment (Scrum, Kanban)

MAQ SoftwareSeattle, WashingtonData AnalystFebruary 2021 – July 2021

- Developed Power BI custom visuals for clients or internal use that enables people to create data visualizations
- Wrote unit tests, ensuring 100% passed test cases with more than 90% code coverage
- Utilized Power BI to pull data from various databases and created variety of interactive dashboards and reports to support business decision making for companies like Microsoft

#### **Starbucks Coffee Company**

Seattle, Washington

Application Developer I Intern — Operations Command Center

June 2020 - August 2020

- Expanded capabilities for a critical internal site, which shows the health of Starbucks Technology services, and was able to improve the mean time to respond (MTTR) for outages by over 10%
- Gathered requirements, designed, and implemented key features/enhancements to the UI and Data Integration
- Contributed to the automated deployment (CI/CD) process that enhances system efficiency
- Refactored the existing front-end codebase to follow new team standards

# Vrbo

Seattle, Washington

October 2019 - June 2020

- Software Developer (Senior Capstone Project)
  - Built an Android mobile application in Java and Kotlin, that allows speech-to-speech translation between 40+ languages; this will serve as a proof-of-concept for future feature integration with the Vrbo app
  - Project involves speech-to-text and text-to-speech conversion, cloud integration and building the mobile application itself

#### **AiChat**

Jakarta, Indonesia

Software Developer Intern — Front-End Development

July 2019 - September 2019

- Implemented front-end features onto their web-based content management system in React and Redux
- Collaborated with back-end developers to integrate UI elements with server-side logic

#### **EDUCATION**

## **Seattle University**

BS Computer Science (Cum Laude)

Seattle, Washington September 2018 – December 2020

North Seattle College

AS Computer Science

Seattle, Washington January 2017 – August 2018