

# JOCELIN DARMA

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## SKILLS

**Programming:** Python, Java, JavaScript, TypeScript

**Web/Media:** HTML/CSS, ReactJS, Redux, Node.js, Express, Flask

**Others:** Git, Docker, Ansible, Drone CI, Mongo DB, Agile Software Development

## WORK EXPERIENCES

### Starbucks Coffee Company

Seattle, Washington

*Application Developer I – Service Observability Engineering*

July 2021 – November 2022

- Designed and developed microservices for our internal tools using Flask, MongoDB, and Docker
- Wrote clear, concise and testable code and troubleshoot/debugged REST APIs
- Automated deployments via CI/CD pipelines using Drone, Ansible and Docker Compose
- Created and maintained documentation supporting training, system administration, deployment, and operational processes and procedures
- Engaged and collaborated in an Agile development environment (Scrum, Kanban)

### MAQ Software

Seattle, Washington

*Data Analyst*

February 2021 – July 2021

- Developed Power BI custom visuals for clients or internal use that enables people to create data visualizations
- Wrote unit tests, ensuring 100% passed test cases with more than 90% code coverage
- Utilized Power BI to pull data from various databases and created variety of interactive dashboards and reports to support business decision making for companies like Microsoft

### Starbucks Coffee Company

Seattle, Washington

*Application Developer I Intern — Operations Command Center*

June 2020 - August 2020

- Expanded capabilities for a critical internal site, which shows the health of Starbucks Technology services, and was able to improve the mean time to respond (MTTR) for outages by over 10%
- Gathered requirements, designed, and implemented key features/enhancements to the UI and Data Integration
- Contributed to the automated deployment (CI/CD) process that enhances system efficiency
- Refactored the existing front-end codebase to follow new team standards

### Vrbo

Seattle, Washington

*Software Developer (Senior Capstone Project)*

October 2019 – June 2020

- Built an Android mobile application in Java and Kotlin, that allows speech-to-speech translation between 40+ languages; this will serve as a proof-of-concept for future feature integration with the Vrbo app
- Project involves speech-to-text and text-to-speech conversion, cloud integration and building the mobile application itself

### AiChat

Jakarta, Indonesia

*Software Developer Intern — Front-End Development*

July 2019 - September 2019

- Implemented front-end features onto their web-based content management system in React and Redux
- Collaborated with back-end developers to integrate UI elements with server-side logic

## EDUCATION

### Seattle University

Seattle, Washington

*BS Computer Science (Cum Laude)*

September 2018 – December 2020

### North Seattle College

Seattle, Washington

*AS Computer Science*

January 2017 – August 2018