

Jocelyn Liu

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Communicative, intuitive, and adaptable fast-learner with extensive experience in fast-paced work environments.

Experience

lululemon

Los Angeles, CA — June 2024 - Present

Sales Associate

- Knowledgeable on products, educating guests on garment materials and fabrication
- Greet and interact with guests and create an excellent, personalized guest experience
- Assess guests' needs and collaboratively create solutions
- Work in a small team to support store operations through communication and efficiency

Dialog Cafe

West Hollywood, CA — July 2023 - Present

Cashier/Takeout

- Create a memorable and friendly guest experience while accurately taking orders
- Handle high volume of pickup/to go orders
- Run food to tables promptly and prioritizing customer satisfaction and dining experience

Wallflower, USC Marshall School of Business

January - May 2023

Development Intern

- Sole communicator between stakeholder and developers throughout the life cycle of the project, with responsibilities that included task management, communicating stakeholder expectations, scheduling meetings, and writing deliverables & documentation
- Took on responsibilities with front-end development of the application, utilizing skills including React.js, Git, HTML, CSS, and JavaScript

Education

University of Southern California — B.S. Computer Science, August 2019 - May 2023

Skills

Fluent in Mandarin, Notion, Google Workspace, Microsoft Suite, Excel, Java, C++, ServSafe Food Handler's Certification, POS Systems - Toast, Square