

Jocelyn Suzette Villegas

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TECHNICAL SKILLS

- ❖ **Programming Languages:** Java, Python, C, HTML, CSS, x86 Assembly
- ❖ **Software:** Intel Quartus Prime, MATLAB, Freshservice
- ❖ **Operating Systems:** Linux, Mac OS, Windows
- ❖ **Knowledge** of data structures, sorting algorithms, Agile development, GitHub, Configuration Management, Group Policy, Imaging, Junit Testing, Test Driven Development, System Administration

EDUCATION

Bachelor of Science in Computer Science Expected May 2026
Colorado State University, Fort Collins, CO GPA: 3.9
Awards: Reisher Scholar, Dean's List

Relevant Coursework: Operating Systems, Software Development, Digital Circuit Logic, Linear Algebra, Discrete Mathematics

Associates of Science in Computer Science, Summa Cum Laude August 2024
Front Range Community College, Fort Collins, CO GPA: 4.0
Awards: Anschutz Family Foundation Scholar, President's List

Relevant Coursework: Computer Architecture and Assembly Language

WORK EXPERIENCE

Desktop Support Technician June 2024 - Present
CSU Libraries, Fort Collins, CO

- ❖ Resolve and troubleshoot hardware and software issues in a timely manner.
- ❖ Delegate customer support tickets for optimal team performance and customer satisfaction.
- ❖ Configure hardware and software, increasing productivity for approximately 80 faculty and staff and 100 student employees.
- ❖ Efficiently image desktops and laptops for all staff warranty replacements to maintain IT process compliance.
- ❖ Optimize systems inventory for 400+ devices across 10 departments and public-use labs.

Cashier November 2022 - June 2024
Whole Foods Market, Fort Collins, CO

- ❖ Managed transactions daily with accuracy and ensured customer satisfaction.

Teen Council Lead Artist August 2021 – May 2022
Artpace Contemporary Art Museum, San Antonio, TX

- ❖ Led the design and illustration of commissioned illustrations and marketing materials.
- ❖ Collaborated with exhibition managers and resident artists to develop teen programs, city events, and accessible, community-based projects.

ORGANIZATIONS

- ❖ **ColorStack**
National nonprofit
- ❖ **Web Developer & Social Media Manager of Computing Machinery – Women (ACM-W)**
Colorado State University Chapter
- ❖ **Hispanics in Computer Science**
Colorado State University Club