

Primary Phone: .

856-482-5165

Account Number: 753-165-547-0001-33

Bill Date: July 15, 2020

(2) Get answers fast

Visit verizon.com/business

Call 1.800.440.8000

## Your payment is due:

\$156.46

 ☐ What changed?

Your recent changes are detailed on page 3 in Requested Change in Service.

This month's charges \$131.99 Internet & Phone Bundle Services & Equipment \$13.26 Requested Change in Service \$.33 Fees & Other Charges \$10.88 \$156.46 **Total Due by August 10** 

JUL 2 4 2020

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Account Number: 753-165-547-0001-33

Total Due by Aug 10, 2020:

\$156.46 071520

Make check payable to Verizon

00025311 01 AV 0.386 KN071511 0110 XX 1103 N K H LLC 1060 N KINGS HWY SUITE 250 CHERRY HILL NJ 08034-1910

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VERIZON PO BOX 16801 NEWARK NJ 07101-6801

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#### THUSINKHLLC

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### Your Bundle

Price

| Bundle                | and the second of the second o | 44 |
|-----------------------|--|----|
| Basic Internet        | 56.99  |    |
| Solutions Bundle Line | 75.00  |    |
| <b>Bundle Price</b>   | \$131.99   |    |



# (2) Frequently Asked Questions

## What is a "Requested Change in Service"?

This is the amount of charges or credits as a result of adding, removing or changing your services prior to your bill date. Monthly charges for the first full 30 day period are shown separately.

#### Why is my bill amount different than the amount I was quoted?

Your bill amount may vary from the amount you were quoted due to a Requested Change in Service, Taxes, Fees and Surcharges and One-Time Activities.

## What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local taxes, governmental surcharges and fees as well as Verizon surcharges and fees. These charges vary depending on what products and services you have and in which state you use these products and services. For more information go to verizon.com/taxesandfees.



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# **Details of Payments**

| Payments                     | and the second | A second |
|------------------------------|----------------|----------|
| Previous Balance             | 154.42         |          |
| Payment Received - Thank You | -154.42        | 7/8      |
| Balance Forward              | \$.00          |          |

Payment activity since last bill date.

## **Details of Charges**

| 20071        | STATE OF THE PROPERTY OF THE PARTY OF THE PA | MERCHANIST STATE | grange and | TO CONTROL OF THE PARTY OF THE | permanent de la compansión de la compans |                  |
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| 366 I        | 224-182  | 1-140-1          | 8 ad\$ 3 \ | A188 3  | 0 9 1 2  | 1011-38          |

Your Solutions for Business bundle includes:

Basic Internet

Solutions Bundle Line

|   | Bundle Price                     | \$131.99 | 7/16 - 8/15 |  |
|---|----------------------------------|----------|-------------|--|
| E | Services & Equipment             |          |             |  |
|   | Services                         |          |             |  |
|   | Federal Subscriber Line Charge   | 6.45     | 7/16 - 8/15 |  |
|   | Federal Universal Service Fee    | 2.16     | 7/16 - 8/15 |  |
|   | Federal Access Recovery Charge   | 1.70     | 7/16 - 8/15 |  |
|   | VLD Long Distance Access Charge  | 1.85     | 7/10 - 8/9  |  |
|   | VLD Carrier Cost Recovery Charge | .36      | 7/10 - 8/9  |  |

Equipment and additional services to personalize your Verizon service.

Your monthly price.

Subtotal

Charge

\$13.26

.74

7/10 - 8/9

#### Requested Change in Service

VLD Long Distance Administrative

| \$.33 | 6/30 - 7/15 |
|-------|-------------|
| .29   |             |
| .04   |             |
|       | .29         |

Partial month charge or refund for services added or removed prior to the bill date.

#### Fees & Other Charges

#### Taxes, Governmental Fees & Surcharges

| Subtotal                          | \$10.88 |
|-----------------------------------|---------|
| VLD Federal Universal Service Fee | 3.62    |
| Verizon Surcharges & Fees         |         |
| 911 System/Emerg Resp Fee         | .90     |
| NJ State Sales Tax                | 6.11    |
| Federal Excise Tax                | .25     |
|                                   | •       |

**Total Due** 

\$156.46

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.



#### 1103 N K H L L C

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#### FUSF Fee Changes July 1, 2020

Your Federal Universal Service Fund (FUSF) fee may change on July 1, 2020. Authorized and reviewed quarterly by the Federal Communications Commission (FCC), the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

#### Notice Regarding Disclosure of Billing Name and Address to Third Parties

If you accept any collect or bill-to-third party calls to your local telephone number, your billing name and address (BNA) may be disclosed to other telecommunications providers and their authorized billing and collection agents as required under the policies and rules of the Federal Communications Commission (FCC). You have the right to request that your BNA not be disclosed to third parties by contacting Verizon at 1.800.Verizon (1.800.837.4966) to request a block. If you have an unlisted or non-published number, you must still request a block to prevent disclosure of your BNA. This also means you've given your consent to disclosure beginning 30 days after the first time you are advised of the information in this notice.

#### Caller ID Blocking and Automatic Number Identification

Caller ID Blocking - You can prevent the display of your telephone number on a Caller ID phone with these options:

- Per-Call Blocking To block your number on a per call basis, press \*67 before making a call (1167 on a rotary phone).
   There is no charge for this using this option.
- Line Blocking You may order per line blocking in states
  where it's available to block your number for all outgoing
  calls. You can press \*82 before a call to allow your number
  to display on that call (1182 on a rotary phone).

Automatic Number Identification - When you call 911, or dial 800, 888, 877, 866, 855, 844, 833 and other toll free numbers, the party you call can identify your telephone number using a network technology called Automatic Number Identification (ANI). Caller ID blocking may not prevent the people who answer such calls from seeing your phone number and name. Federal Communications Commission (FCC) rules do prevent parties that are assigned toll free numbers from reusing or selling the telephone numbers identified through ANI without the subscriber's consent.

## **Customer Notices**

# Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

• Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

#### · Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

#### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

#### **Late Payment Charges**

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Aug 15, 2020.

#### Service Providers

Verizon NJ provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

#### **Restatement of Charges**

This chart restates your charges by category. To help you maintain your basic telephone service when you can't pay your bill in full, Verizon applies your payment first to Basic and then to Non Basic. Basic includes local calling charges, applicable taxes and fees. If you don't pay the Past Due Basic amount, Verizon could disconnect your local telephone service after you receive a separate written statement. If you don't pay the Non Basic Past Due amount, Verizon won't disconnect your local telephone service but your other services may be suspended. The Board of Public Utilities regulates Verizon New Jersey.

| Category  | Past Due | New    | Total  |
|-----------|----------|--------|--------|
| Basic     | .00      | 97.10  | 97.10  |
| Non Basic | .00      | 59.36  | 59.36  |
| Total     | .00      | 156.46 | 156.46 |



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## Services

#### **New Jersey Board of Public Utilities**

This utility provides services regulated by the New Jersey Board of Public Utilities.

#### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

#### **Blocking of Third Party Charges Available**

You can block third party charges to your Verizon bill. Visit verizon.com/blocking or call 1.800.VERIZON (1.800.837.4966).