



WE KEEP LIFE FLOWING™

Service Address:

NEEDLEMAN MANAGEMENT CO
BRANCH PIKE 10
CINNAMINSON, NJ 08077



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.newjerseyamwater.com

Monthly Statement

Page 1 of 4
646253124097

Account No. **1018-210024617928**

Total Amount Due:	\$33.42
Payment Due By:	August 13, 2020

Billing Date: July 22, 2020
Service Period: Jun 17 to Jul 17 (31 Days)
Total Gallons: 2,000

Account Summary – See page 3 for Account Detail

Prior Billing:		\$25.82
Payments - Thank You!	-	\$25.82
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$33.42
Total Amount Due:	=	\$33.42

REC'D JUL 27 2020
APPROVED AMT.
G/L ACCT #



View your account information or pay your bill
anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-800-272-1325
M-F 7:00am to 7:00pm – Emergencies 24/7

Messages from New Jersey American Water

The Distribution System Improvement Charge (DSIC) increased effective June 29, 2020, as reviewed by NJ Board of Public Utilities. Please see the "Understanding Your Bill" section for a description of the charge or learn more at newjerseyamwater.com/rates.

- *****IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/delaware.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-272-1325.
- Approximately 13.00 percent, or \$4.34 of your current charges, reflect Gross Receipts and Franchise Taxes paid to the state of New Jersey and largely distributed to New Jersey municipalities.
- For water conservation tips and ways to save money on your monthly bill, visit us online. Under **Water Information**, select **Wise Water Use** and **Detecting Leaks**.



CUSTOMER SERVICE: 1-800-272-1325

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711

(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.



Disputes: If you have questions or complaints about your bill, please call us at 1-800-272-1325 before the due date.



H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, contact our program administrator, NJShares, at 1-877-652-9426. For more information and links to other New Jersey utility assistance programs, visit us online at newjerseyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you. **Returned Check Fee:** If you submit a payment by check or direct debit that is returned by the bank as uncollectible, you will be charged a handling fee for each direct debit or check debit returned as outlined in New Jersey American Water's tariff. The current bill and handling charge will need to be paid by cash, certified check, money order or bank check.



Paying by mail? Please remember to include your payment coupon and do not send cash. Payments can be mailed to: New Jersey American Water, BOX 371331, Pittsburgh, PA 15250-7331



Reconnection Fee: If your service is discontinued, a reconnection fee will be applied. Before water service is restored, the outstanding balance and the reconnection fee must be paid in full, or satisfactory arrangements must be made to pay the bill in full. These reconnection fees are located within the tariff covering your service territory.



Correspondence: Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

Board of Public Utilities: New Jersey American Water is regulated by the New Jersey Board of Public Utilities (NJBPUB). Customers may contact the Division of Customer Assistance, 44 South Clinton Avenue, 3rd Floor Post Office Box 350 Trenton, New Jersey 08625-0350 at 1-800-624-0241 and 609-341-9188. Please do not send payments to this address.

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
13294267	1,000 gal	5/8"	06/17/2020	07/17/2020	156 (A)	158 (A)	2	20.00	2,000

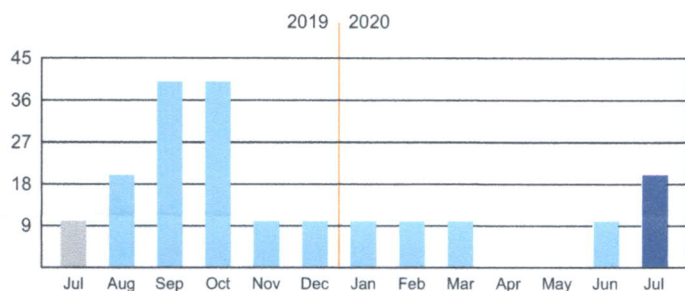
A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 2,000

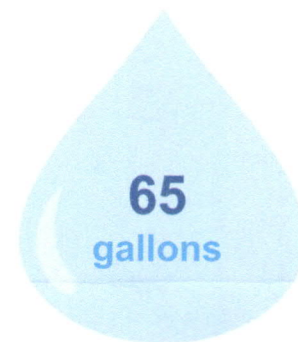
Billed Usage History (graph shown in 100 gallons)

- 2,000 gallons = usage for this period
- 1,000 gallons = usage for same period last year



Next Scheduled Read Date: on or about August 19, 2020
Account Type: Commercial

Average
daily use for
this period is:
(31 days)



Year to Date Billed Usage: 6,000 gallons

Account Detail

Account No. 1018-210024617928

Service To: BRANCH PIKE 10 CINNAMINSON, NJ 08077



Prior Billing 25.82

Payments -25.82

Total payments as of Jul 10. Thank you! -25.82

Balance Forward 0.00

Service Related Charges - 06/17/20 to 07/17/20

 Water Service	29.05
Water Service Charge	16.85
Water Usage Charge (20 x \$0.61005)	12.20
 Other Charges	4.37
Purchased Water Surcharge (20 x \$0.05113)	1.02
Distribution System Improvement Charge (1 x \$3.35)	3.35

Total Service Related Charges 33.42

Total Current Period Charges 33.42

Total Amount Due


\$33.42

Understanding Your Bill

- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection.
- **Water and Wastewater Service Charge:** This fixed charge represents the cost of meter reading, customer billing, accounting and to maintain the meter and service connection to your property.
- **Water and Wastewater Usage Charge:** This charge, which is based on usage, represents the cost related to operating and maintaining source of supply, pumping, treatment, and transmission and distribution facilities as well as the capital cost related to upgrading these facilities. One billing unit equals 100 gallons of water used. If the meter serving your property measures your water in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier for you to understand.
- **Discounted Water and Wastewater Charge:** This discount applies to customers who qualify for New Jersey American Water's low income discount program.
- **Other Charges:** The Distribution System Improvement Charge relates to the capital costs associated with improvements currently being made to the water system that are not included in base rates. The Purchased Water and Wastewater Surcharges are pass through charges that are paid to other companies or other agencies and do not remain with New Jersey American Water.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/njaw/rates>