

exp. service  
1 server

$M/M/1 / \infty / \infty / FCFS$

↳ Poisson arrival

General service  
3 servers

Shortest packet First

$G/G/3 / 20 / 1500 / SPF$

↳ General arrival

↳ 1500 total jobs

↳ 17 (20 - 3) queue slots