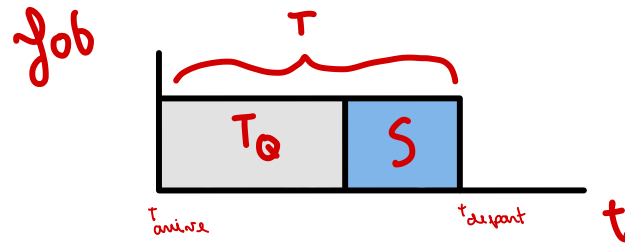


$$\rho = \frac{\lambda}{c\mu}$$



$$E[S] = \frac{1}{\mu}$$