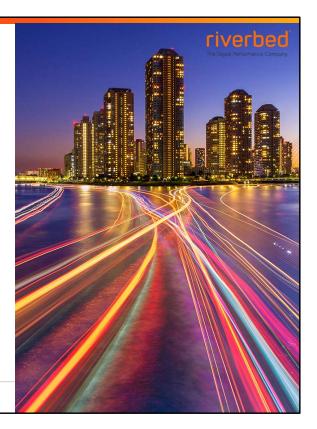


Learning Objectives

After completing this module, you will be able to:

- Manage your appliances.
- Perform basic housekeeping tasks.



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Key Points



Management is available using the CLI or the GUI.



It is available on all interfaces, unless otherwise dictated by the Management ACL



Configuration and Management is best performed using the SCC.

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Management and Configuration (Mgmt & Config)

Management Methods

- Command Line Interface, CLI
 - Console
 - -BMC
 - -SSH
 - Telnet (disabled by default)
- Graphical User Interface, GUI
 - HTTP
 - -HTTPS
- Rest API
- SNMP

- Management is available on all interfaces by default
- Configurable by Management ACL
- Rest API for special purposes, e.g., automation
- SNMP MIB downloadable from the GUI
- Best Practice: Always use the SCC.

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Mgmt & Config - CLI Command Entry Modes

- User, Enable and Config modes
- Command completion
- ?, context sensitive help
- Initial Configuration with a wizard

```
hostABC$ ssh -1 admin 10.1.30.25
Riverbed SteelHead
admin@10.1.30.25's password:
Last login: Thu Jan 23 11:46:49 2020 from 10.1.30.1
VCX255-A > enable
VCX255-A # conf terminal
VCX255-A (config) #
```

Note: the CX5080 & CX7080 use classic DB-9 serial interface for console access

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Mgmt & Config – CLI Command Completion

- User, Enable and Config modes
- Command completion
- ?, context sensitive help
- Initial Configuration with a wizard

```
VCX255-A # sh int inpath0 0
Interface inpath0_0 state
  : aU
   Interface type:
                       ethernet
  IP address: 10.1.30.125
Netmask: 255.255.255.0
  IPv6 link-local address: fe80::20c:29ff:fe28:b93d/64
  MTU: 1500
HW address: 00:0C:29:28:B9:3D
  Traffic status: Normal
HW blockable: no
  HW blockable:
  Counters cleared date: 2019/12/12 11:43:00
  RX bytes:
                      6526710
  RX packets:
                      51827
  RX mcast packets: 0
  RX discards:
  RX errors:
  RX overruns:
  RX frame:
  TX bytes:
                       1548
   TX packets:
                       18
  TX discards:
lines 1-23
```

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Mgmt & Config – CLI Basics

- User, Enable and Config modes
- Command completion
- ?, context sensitive help
- Initial Configuration with a wizard

```
VCX255-A # show interfaces ?
                   Display detailed running state for all
 interfaces
 <interface name>
 10
 primary
 wan0 0
lan0_0
inpath0_0
```

brief Display brief running state for all

interfaces

configured Display configuration for all interfaces mtu-override Display MTU sync override setting

VCX255-A # show interfaces

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Mgmt & Config – Config Wizard

- User, Enable and Config modes
- Command completion
- ?, context sensitive help
- Initial Configuration with a wizard

```
VCX255-A (config) # conf jump-start
```

Riverbed SteelHead configuration wizard.

```
Step 1: Hostname? [VCX255-A]
Step 2: Use DHCP on primary interface? [no]
Step 3: Primary IP address? [10.1.30.25]
Step 4: Netmask? [255.255.255.0]
Step 5: Default gateway? [10.1.30.254]
Step 6: Primary DNS server? [10.1.30.102]
Step 7: Domain name? [training.local]
Step 8: Admin password?
Step 9: SMTP server? []
Step 10: Notification email address?
Step 11: Set the primary interface speed? [auto]
Step 12: Set the primary interface duplex? [auto]
Step 13: Would you like to activate the in-path configuration? [yes]
Step 14: In-Path IP address? [10.1.30.125]
Step 15: In-Path Netmask? [255.255.255.0]
Step 16: In-Path Default gateway? [10.1.30.254]
Step 17: Set the in-path: LAN interface speed? [auto]
Step 18: Set the in-path: LAN interface duplex? [auto]
Step 19: Set the in-path: WAN interface speed? [auto]
Step 20: Set the in-path: WAN interface duplex? [auto]
```

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The Wizard comes up automatically from a factory reset. It is available all the time from configuration mode by typing *conf j*. Twenty questions include the basic reachability configuration for the Base interfaces, which are the Primary and Aux. You can also set the first in-path interface, but only the first one, all others are to be done with the GUI or CLI.

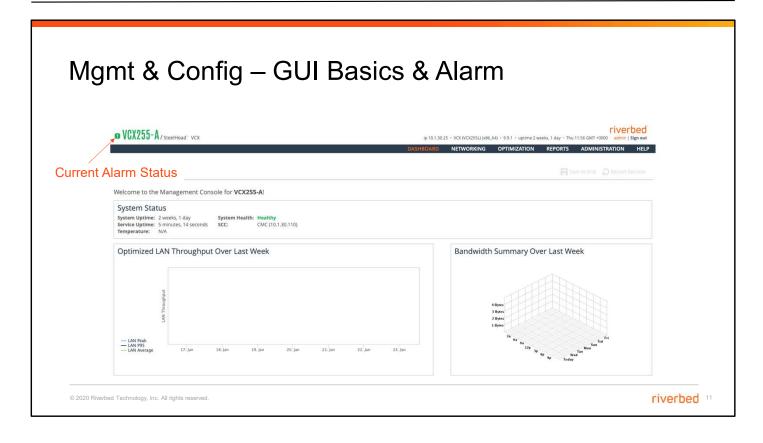
Mgmt & Config – Search from CLI with "/"

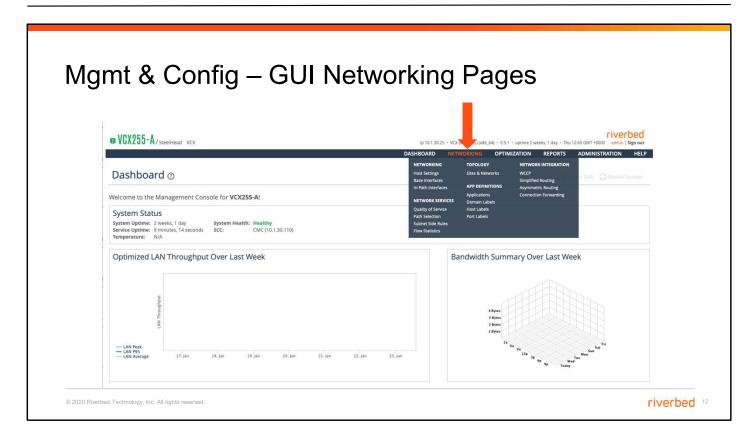
```
interface aux description ""
interface aux dhcp
interface aux dhcp
interface aux dhcpd
interface aux dhcpv6
interface aux shutdown
interface aux shutdown
interface aux speed "auto"
interface inpath8 e description ""
interface inpath8 e dhcp
interface inpath8 e dhcp
interface inpath8 e dhcpv6
interface inpath8 e dhcpv6
interface inpath8 e dhcpv6
interface inpath8 e force-wdi-x enable
interface inpath8 e force-wdi-x enable
interface inpath8 e htu "1588"
interface inpath8 e htu "1588"
interface inpath8 e shutdown
interface inpath8 e shutdown
interface inpath8 e speed "auto"
interface inpath8 e speed "auto
```

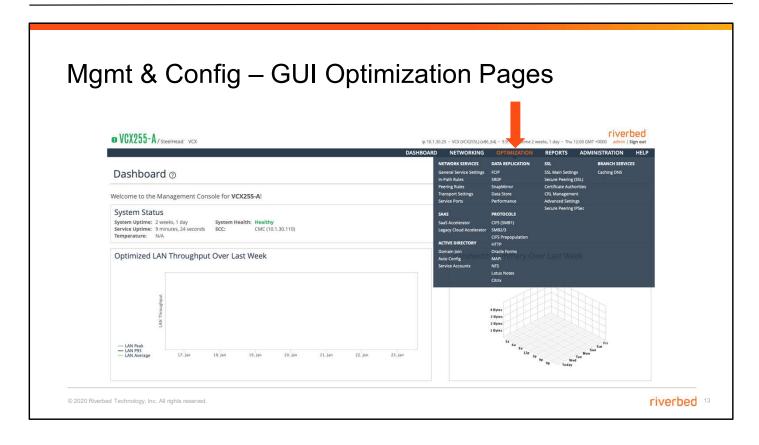
```
in-path Vlan-combased
ip rt-cache rebuild-count "8"
limit confection "4896"
no out-of-path enable
no packet-bude enable
prepop enable
protocol cifs applock enable
no protocol cifs dear-read-resp enable
no protocol cifs dear-treatheresp enable
no protocol cifs dear-treatheresp enable
protocol cifs dear-treatheresp enable
protocol cifs mac plack enable
protocol cifs mac oplock enable
no protocol cifs mac oplock enable
protocol cifs mac upath-allinfo squash enable
protocol cifs nosupport client add "macunk"
protocol cifs nosupport client add "minunk"
protocol cifs nosupport client add "minunk"
protocol cifs nosupport server add "minunk"
protocol cifs oopen enable
protocol cifs oopen enable
protocol cifs oopen extension modify ldb setting deny
lines 1736=1759
```

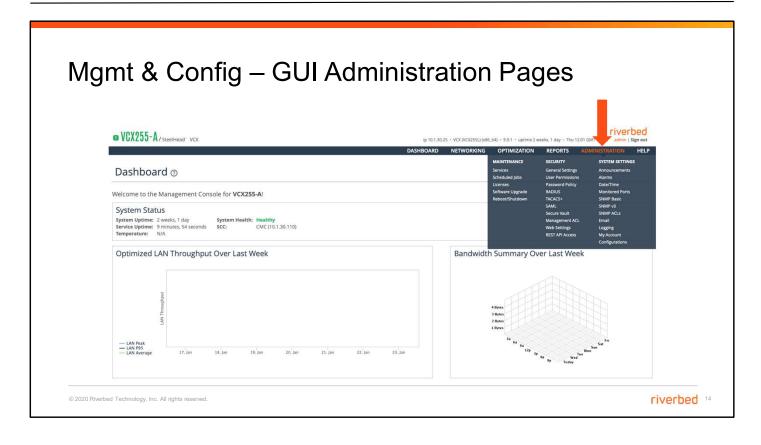
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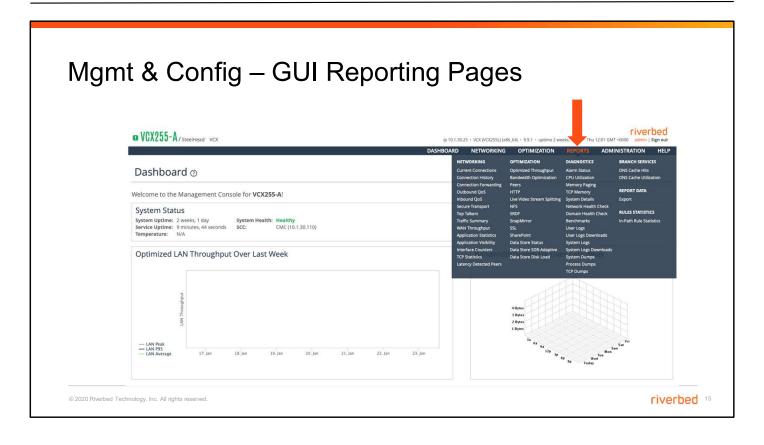
VCX-255A # VCX-255A # show configuration full

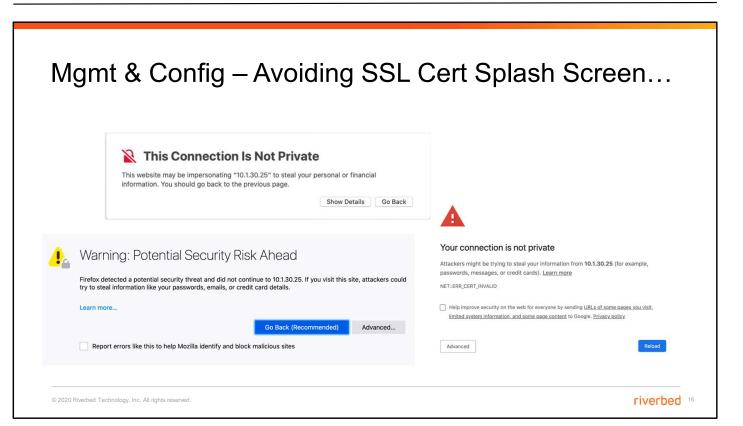




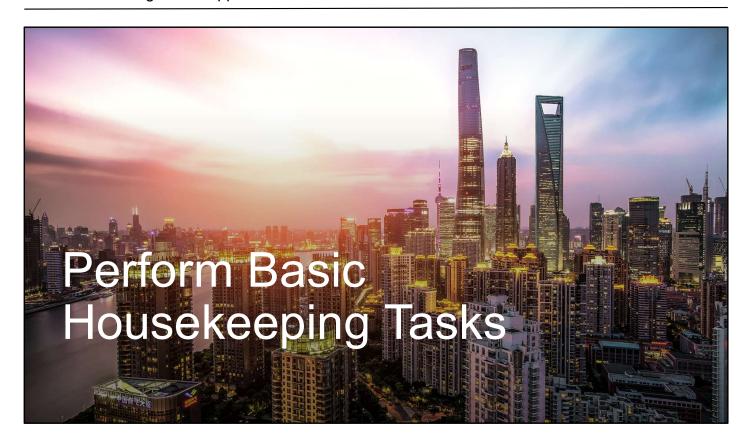








Mgmt & Config – Replacing SSL Web Certificate Avoid the Splash Screen for SSL Certificates OPTIMIZATION MAINTENANCE SECURITY SYSTEM SETTINGS Generate Self-Signed Certificate and New Private Key Services **General Settings** Announcements Certificate **User Permissions** Password Policy Licenses Date/Time Choose File | no file selected Software Upgrade RADIUS Monitored Ports O Paste it here (PEM only) Reboot/Shutdown SNMP Basic SNMP v3 SAMI Secure Vault SNMP ACLs Management ACL Email O The Private Key is in a separate file (see below) Web Settings Logging This file includes the Certificate and Private Key REST API Access The Private Key for this Certificate was created with a CSR generated on this appliance Configurations Separate Private Key O Upload (PEM or DER formats) Choose File | no file selected You can replace the SSL certificate for management with O Paste it here (PEM only) one that is trusted within your domain © 2020 Riverbed Technology, Inc. All rights reserved. riverbed 17

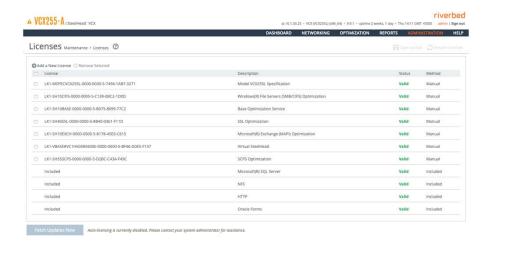


Housekeeping – Licensing Structure

- Licenses are small strings of text tied to the HW
 - -e.g., LK1-SH40SSL-0000-0000-5-8B40-0361-F11D
- Basic Licenses plus options and sizing
- Can be added by:
 - -CLI
 - -GUI
 - Call Home function
- Slightly different on Virtual Appliances, more later...

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Housekeeping - Licensing: Using the GUI



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Housekeeping - Licensing: Using the CLI

```
VCX255-A (config) \# license install LK1-SH40SSL-0000-0000-5-8B40-0361-F11D You must restart the optimization service for your changes to take effect. VCX255-A (config) \# restart Terminating optimization service...... Relaunching optimization service. VCX255-A (config) \#
```

Don't forget to 'wr mem'

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Housekeeping – Licensing: The Call Home Function

 The Primary Interface will need Internet access, so may need Proxy access configured



Housekeeping – License Types: Tiered



Description

Bandwidth-focused WANOp

Use Case

Bandwidth Arbitrage

Sample Features

- Full De-Dup and LZ Compress
- TCP Optimization / MXTCP
- Hybrid Networking: QOS / Secure Transport / Path Selection
- Network Services and topologies (e.g., wccp, EAD, connection forwarding, IPv6)
- DNS Caching
- Pre-pop for HTTP



Full WANOp with App Accel

Application Acceleration Most DC + SaaS Applications SteelCentral Telemetry

Essentials +

- HTTP/S Optimization (includes Sharepoint, wta, uid, video caching, stream splitting)
- SMB/CIFS & pre-pop
- MAPI
- WebProxy
- SaaS Accelerator
- Legacy Cloud Accelerator SCA



Full Featured App Accel + Next Gen Features

Replication, Security

Standard +

- NFS
- Data Center Replication (fcip, srdf, snap mirror)
- Lotus Notes
- Oracle Forms
- Citrix
- SCPS
- FIPS

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Housekeeping – Licensing: Virtual vCX (NG-VCX)

- Starting with RiOS 9.6.1
 - Allows subscription-based licensing
 - Appears as VCX-10, VCX-20..., instead of VCX255, VCX755H...
- Uses Support ID rather than serial number to activate licenses
- To view Support ID, use CLI "show info"
- See KB <u>S30770</u>, "SteelHead NG-VCX license installation"

```
VCX-10 # show info
Current User: admin

Status: Healthy
Config: initial
Appliance Up Time: 5m 59s
Service Up Time: 3m 29s
Managed by CMC: no

Serial: VC1GG00862AB1
Model: VCX (VCX10)
Revision: A
Version: 9.8.0
Support IDs: CDC-HAIKXXFTKC: FIPS,
SH10BASE, SH10CIFS, SH10EXCH,
SH40SSL, SH55SCPS, VCX-10
```

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License installation can be summarized by these two steps:

- 1. Download and install your Virtual SteelHead on a supported hypervisor (such as ESX/ESXi, Hyper-V, or KVM) from the Riverbed Support site
- 2. Install your customer and feature keys via the UI or CLI. These instructions are sent via email entitled as "Riverbed License for your Virtual SteelHead" and contain all of the information needed to complete the required steps.

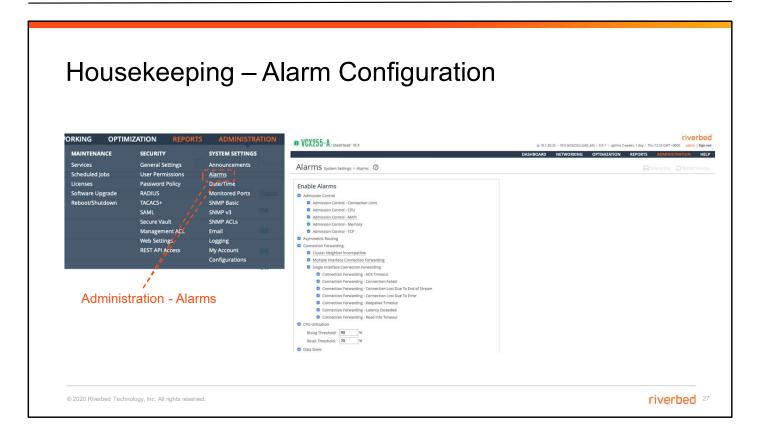
Housekeeping – Alarms and Notifications

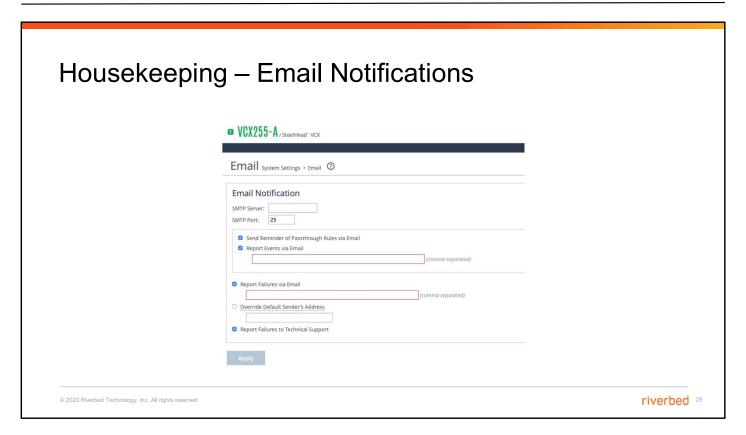
- Active alarms can be viewed via a report
- Uninteresting ones can be disabled
- Some can be sent by email
- System logs are held locally and can be exported
- SNMP Traps are available

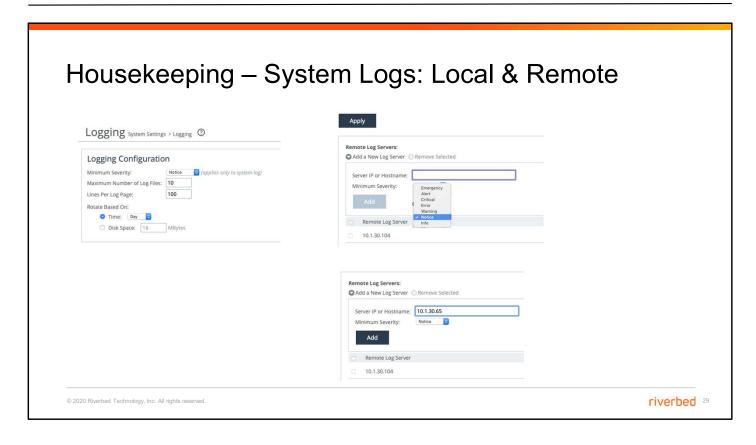
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You set up local and remote logging details in the Administration > System Settings: Logging page.

Housekeeping — System Logs: Severity Levels Logging system Settings > Logging ② Logging Configuration Minimum Severity: Maximum Number of Log Files: Lines Per Log Page: Rotate Based On: O Time: Disk Space: 16 MBytes

By default, the system rotates each log file every 24 hours or if the file size reaches 1 GB uncompressed. You can change this setting to rotate every week or month, and you can rotate the files based on file size.

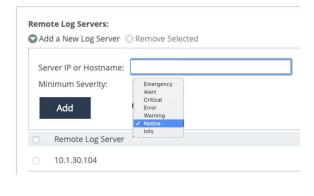
The automatic rotation of system logs deletes your oldest log file, labeled as Archived log #10, pushes the current log to Archived log # 1, and starts a new current-day log file.

To rotate the logs manually, under Log Actions, click Rotate Logs. After the logs are rotated, this message appears:

```
logs successfully rotated
```

When you click Rotate Logs, your archived file #1 contains data for a partial day because you are writing a new log before the current 24-hour period is complete.

Housekeeping – System Logs: Exporting



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Housekeeping – Export Flow Statistics

- NetFlow and other Flow Data Collectors gather network statistics about network hosts, protocols and ports, peak usage times, traffic paths, and others
- The flow data collectors update flow records with information pertaining to each packet traversing a specified network interface

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NetFlow Considerations

Generating NetFlow data from every SteelHead and sending it across the WAN to a Collector may utilize a good deal of bandwidth, especially on low bandwidth links. Setting up an additional Collector is a good idea for resiliency, but can double the bandwidth used by NetFlow unless compression & deduplication efforts are taken as with SteelCentral Flow Gateway.

NetFlow v5 monitors an interface's ingress traffic only. To obtain a full picture of bidirectional flow information, NetFlow must be deployed such that all ingress and egress flows are captured.

NetFlow Cache Expiry Timers

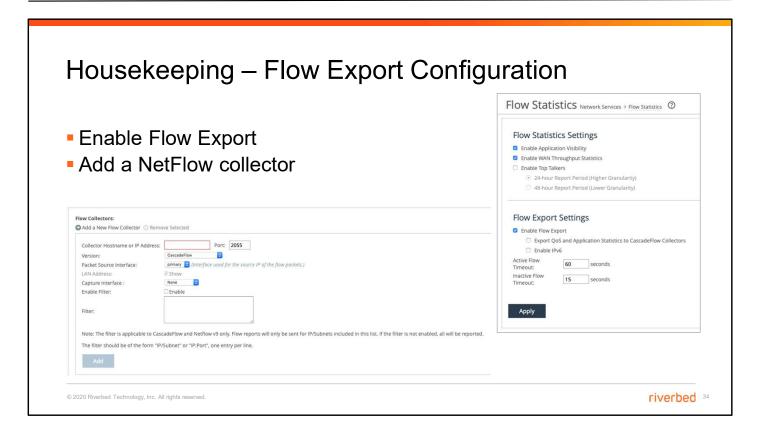
A NetFlow cache is used to collect the flow records. The cache timer has to expired before these flow records are exported. Rules for expiring NetFlow cache entries include:

- Flows which have been inactive for a specified time (15 seconds) are expired and removed from the cache (defined as a flow where no traffic have been sent for 15 second gap).
- Active flows are expired and removed from the cache (flows are not allowed to live more than 30 minutes by default; the underlying packet conversation remains undisturbed).
- As the cache becomes full, oldest flows are expired (1 second).

Housekeeping - Flow Data Component Basics

- Exporter A device that sees the data flows going through the network, such as a SteelHead or a router
- Collector A server or appliance designed to aggregate data sent to it by NetFlow Exporter, such as SteelCentral Flow Gateway
- Analyzer A collection of tools (usually provided in conjunction with a collector) used to analyze the data and provide relevant data summaries and graphs, such as SteelCentral NetProfiler

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These versions of flow records are available from the "Version:" drop-down list:

- CascadeFlow Use with Cascade Profiler 8.4 or later.
- CascadeFlow-compatible Use with Cascade Profiler 8.3.2 or earlier, and select the LAN Address check box.
- NetFlow v9 Enables both ingress and egress flow records.
- NetFlow v5 Enables ingress flow records.

CascadeFlow and CascadeFlow-compatible are enhanced versions of flow export to the SteelCentral. These versions allow automatic discovery and interface grouping for SteelHeads in a Riverbed SteelCentral NetProfiler or a SteelCentral Flow Gateway and support WAN and optimization reports in SteelCentral.

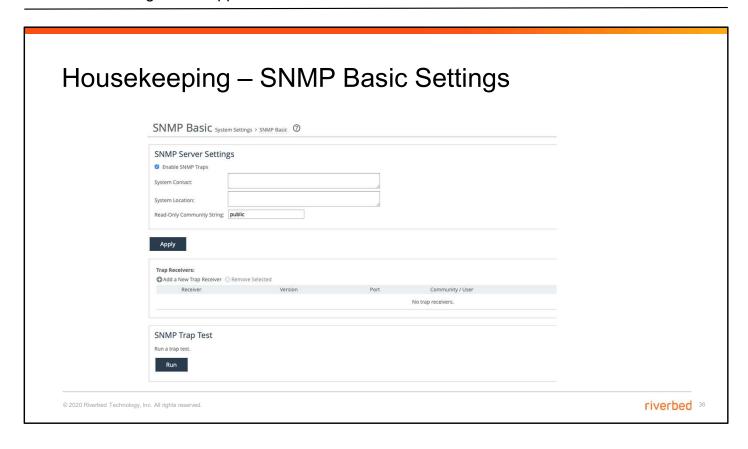
Housekeeping – Subnet Side Rules

- For Virtual In-Path, i.e.: WAN connected only, configure Subnet Side Rules
 - Helps SteelHead differentiate WAN-to-LAN traffic from LAN-to-WAN traffic
 - A fake if-index is automatically created

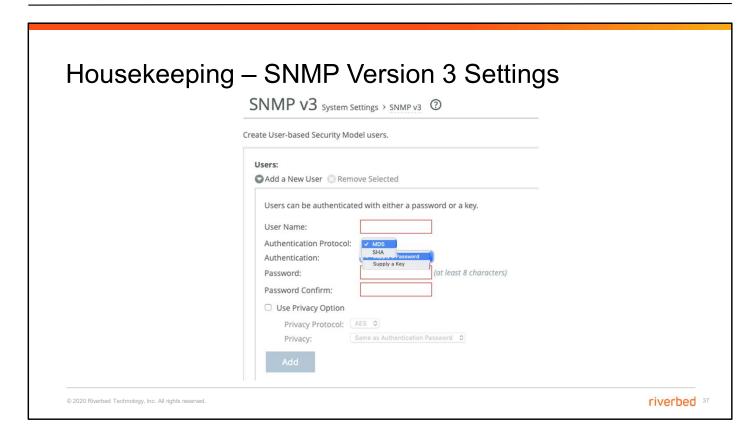


The SteelHead supports the export of data flows to any compatible flow data collector. During data flow export, the flow data fields provide information such as the interface index that corresponds to the input and output traffic. An administrator can use the interface index to determine how much traffic is flowing from the LAN to the WAN and from the WAN to the LAN.

In virtual in-path deployments, such as the server side of the network, traffic moves in and out of the same WAN interface; the LAN interface is not used. As a result, when the SteelHead exports data to a flow data collector, all traffic has the WAN interface index. Though it is technically correct for all traffic to have the WAN interface index because the input and output interfaces are the same, this setting makes it impossible for an administrator to use the interface index to distinguish between LAN-to-WAN and WAN-to-LAN traffic. The fake index feature is enabled by default if you enable the *CascadeFlow* export option.



You configure SNMP contact and trap receiver settings to allow events to be reported to an SNMP entity in the Administration > System Settings: SNMP Basic page.

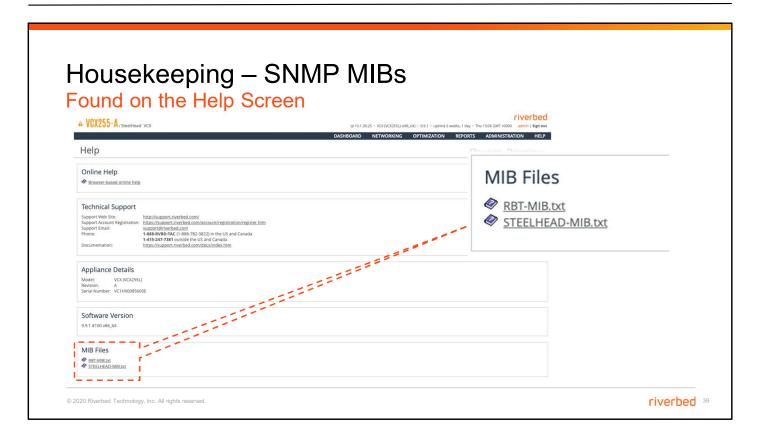


SNMPv3 provides additional authentication and access control for message security. For example, you can verify the identity of the SNMP entity (manager or agent) sending the message.

RiOS 7.0 and later support SNMPv3 message encryption for increased security. Using SNMPv3 is more secure than SNMPv1 or v2; however, it requires more configuration steps to provide the additional security features.



Traps are messages sent by an SNMP entity that indicate the occurrence of an event. The default system configuration doesn't include SNMP traps.



Housekeeping - Configuration Management

- The Configuration is held in binary format
- Pasting a text file to the CLI is NOT recommended
- Configuration files are backed up locally with a .bak copy and can be uploaded manually to a server
- Files are also regularly backed up to the SCC
- Files can be saved locally before every change
- Creates an easy rollback if required in a service window

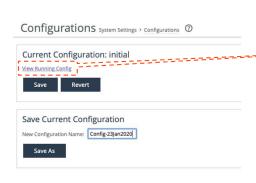
 Practice
- Configuration changes are best done with the SCC Very Best Practice

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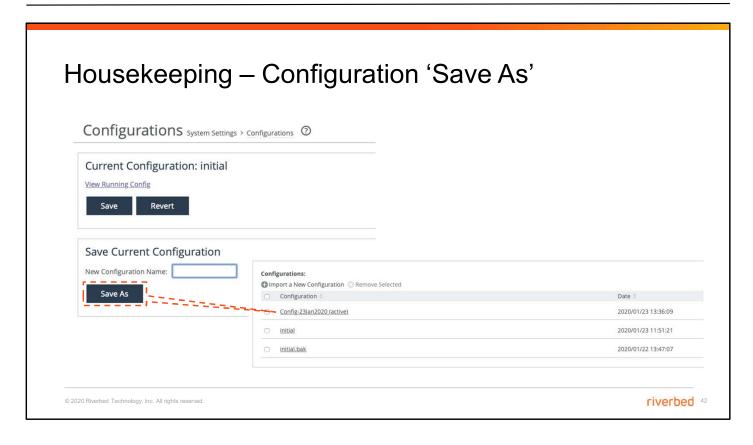
Best

Housekeeping - View text config from GUI





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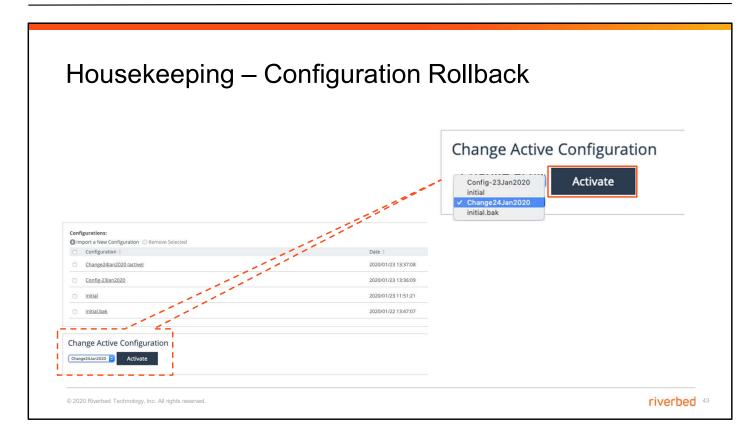


You can save, activate, import, and revert configurations in the Administration > System Settings: Configurations page.

Each SteelHead has an active, running configuration and a written, saved configuration. When you Apply your settings in the Management Console, the values are applied to the active running

configuration, but the values aren't written to disk and saved permanently. When you Save your configuration settings, the values are written to disk and saved permanently. They take effect after you restart the optimization service.

Each time you save your configuration settings, they're written to the current running configuration, and a backup is created. For example, if the running configuration is myconfig and you save it, myconfig is backed up to myconfig.bak and myconfig is overwritten with the current configuration settings.



The Configuration Manager is a utility that saves configurations as backups or active configuration backups.

Deploy SteelHead Appliance

In this lab, you will:

- Perform an Initial SteelHead Configuration
- Configure the SteelHead to use RADIUS Authentication

Duration: 45 minutes

HOL1124 HOL1125



eLab system: link and access details provided in your course confirmation email

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Module Review

You should now be able to:

- Manage your appliances.
- · Perform basic housekeeping tasks.

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