

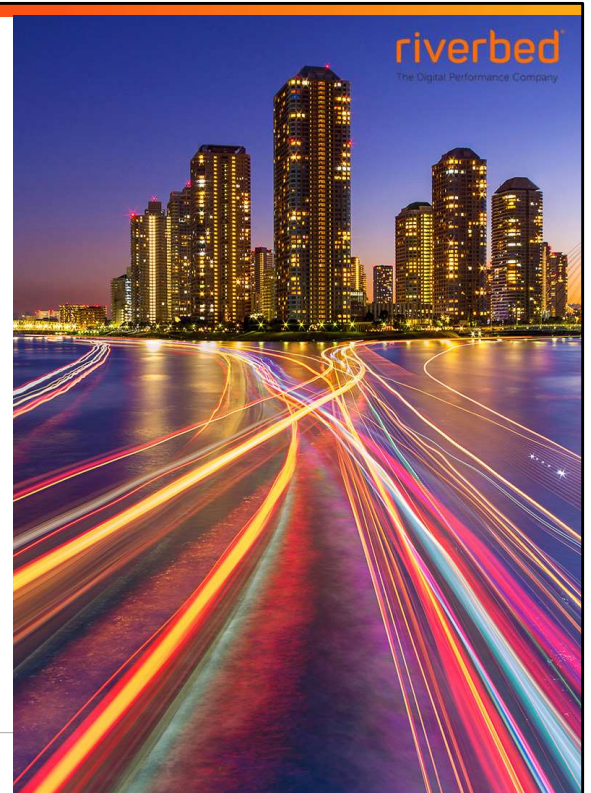


Learning Objectives

After completing this module, you will be able to:

- Describe the SteelCentral Controller for SteelHead (SCC).
- Setup and operate the SCC.
- Manage your configurations with the SCC.
- Manage your software with the SCC.

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Key Points



For deployments of more than a handful of SteelHead appliances the SteelCentral Controller (SCC) adds simplification and scalability.



The SCC uses groups and policies to manage the appliances.

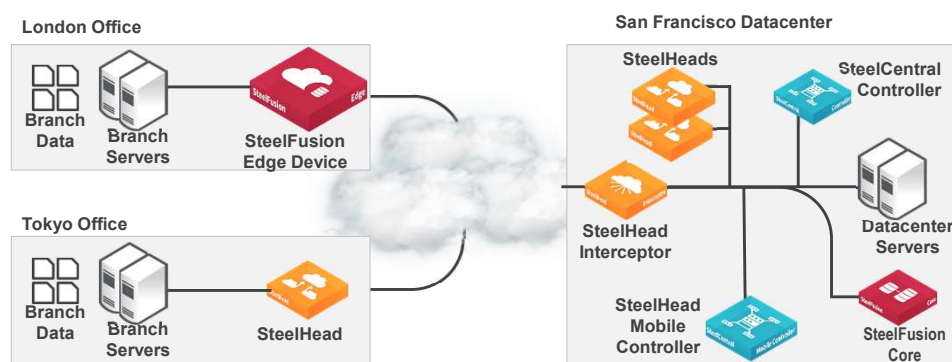


For SSL optimization, the management of certificates and trust relationships can be greatly simplified using the SCC's certificate authority signing services.

The SCC's Certificate Authority capability greatly simplifies SteelHead peering trusts, and can generate proxy certificates for bypassed servers.

SCC Overview

- Management and reporting for SteelHead family appliances
 - Simplifies deployment, configuration, monitoring, and upgrading
 - Available as physical or virtual appliance



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Configuration: The SteelCentral Controller (SCC) enables you to automatically configure new appliances or to send configuration settings to appliances in remote offices. The SCC utilizes configuration objects (policies and groups) to facilitate centralized configuration and reporting.

Monitoring: The SCC provides both high-level status and detailed statistics of the performance of appliances and enables you to configure event notification for managed appliances.

Management: The SCC enables you to start, stop, restart, and reboot remote appliances. You can also schedule jobs to send software upgrades and configuration changes to remote appliances or to collect logs from remote appliances.

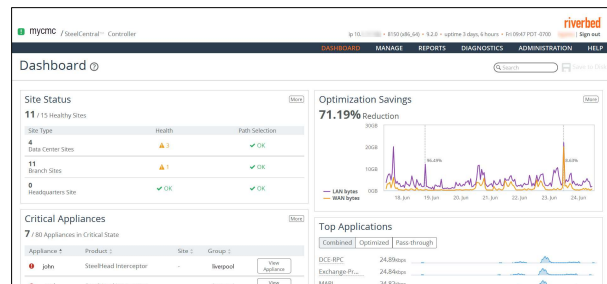
Partial Federation: You can put any appliance into branch-managed mode to prevent configuration changes or maintenance operations from the SCC. The SCC continues to monitor and gather statistics from appliances that are branch managed.

Operations History: The Operations History page lists all of the actions related to configuring SteelHead appliances that have been performed and tells you if they were successful or not.

SCC Highlights

Overview

- Configures SteelHeads & Interceptors
- Status info for SteelHead Mobile Controllers and SteelFusion devices
- Monitoring: both high-level status and detailed statistics
- Maintenance: image updates, restarts, reboots, & more
- Troubleshooting: centralized system & TCP dumps



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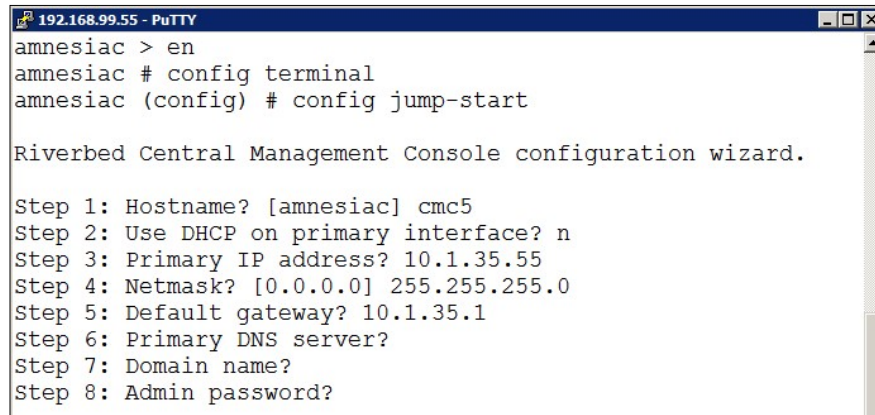
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- Operation History
- SteelHead firmware library for centralized updates
- Import existing SteelHead configurations
- CLI command broadcasting
- Touchless SteelHead configuration
- Secure appliance communications
 - HTTPS access to CMC
 - SH to CMC communications over SSH
 - Radius / TACACS+ authentication



SCC Startup & Operations (Op's) – Jumpstart Wizard

- Wizard from the console for initial Primary interface configuration



```
192.168.99.55 - PuTTY
amnesiac > en
amnesiac # config terminal
amnesiac (config) # config jump-start

Riverbed Central Management Console configuration wizard.

Step 1: Hostname? [amnesiac] cmc5
Step 2: Use DHCP on primary interface? n
Step 3: Primary IP address? 10.1.35.55
Step 4: Netmask? [0.0.0.0] 255.255.255.0
Step 5: Default gateway? 10.1.35.1
Step 6: Primary DNS server?
Step 7: Domain name?
Step 8: Admin password?
```

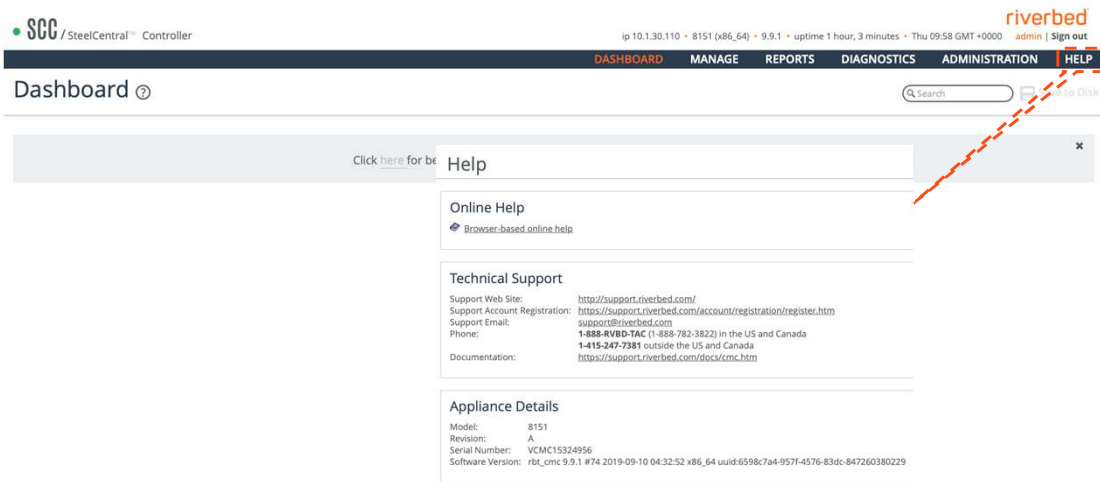

SCC Startup & Op's – SCC Best Practices/RIs Notes

The screenshot displays the SCC SteelCentral Controller Dashboard. At the top, the header includes the SCC logo, system status (ip 10.1.30.110, 8151 x86_64, 9.9.1, uptime 1 hour, 3 minutes, Thu 09:58 GMT+0000), and the Riverbed logo with admin and sign out links. The navigation bar contains DASHBOARD, MANAGE, REPORTS, DIAGNOSTICS, ADMINISTRATION, and HELP. The main content area shows a 'Dashboard' title and a 'Click here for best practices and to learn what's new in this release' link. A callout box on the right shows the 'SCC Best Practices' page, which includes a large number '2' and a list of sections: Best practices for SCC 9.9, Best practices for SCC 9.8, Best practices for SCC 9.7, Best practices for SCC 9.6, Best practices for SCC 9.5, Best practices for configuring hybrid networking 9.0 or later, and Best practices for SCC 9.1 and 9.2. The footer of the dashboard shows the copyright notice: © 2020 Riverbed Technology, Inc. All rights reserved.

Welcome Widget - Click Learn More to view migration best practices for 9.0 and later, including how to set up sites, applications, path selection, QoS, and pushing configurations. Click the X to hide the widget.

SCC Startup & Op's – Help Menu

Documentation and Help



The screenshot shows the Riverbed SteelCentral Controller web interface. At the top, the header includes the SCC logo, system status (ip 10.1.30.110, 8151 x86_64, 9.9.1, uptime 1 hour, 3 minutes, Thu 09:58 GMT+0000), and user information (admin | Sign out). The navigation bar contains links for DASHBOARD, MANAGE, REPORTS, DIAGNOSTICS, ADMINISTRATION, and HELP. The HELP link is highlighted with a red dashed box. Below the navigation bar, the main content area displays the 'Help' menu. It includes a search bar, a 'Click here for help' link, and three sections: 'Online Help' with a link to browser-based online help, 'Technical Support' with links for support web site, account registration, support email, phone, and documentation, and 'Appliance Details' with model, revision, serial number, and software version information.

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ip 10.1.30.110 • 8151 (x86_64) • 9.9.1 • uptime 1 hour, 3 minutes • Thu 09:58 GMT+0000 admin | Sign out

DASHBOARD MANAGE REPORTS DIAGNOSTICS ADMINISTRATION **HELP**

Dashboard ⓘ

Click here for help Help

Online Help
Browser-based online help

Technical Support
Support Web Site: <http://support.riverbed.com/>
Support Account Registration: <https://support.riverbed.com/account/registration/register.htm>
Support Email: support@riverbed.com
Phone: 1-888-RVBD-TAC (1-888-782-3822) in the US and Canada
1-415-247-7381 outside the US and Canada
Documentation: <https://support.riverbed.com/doc/cmc.htm>

Appliance Details
Model: 8151
Revision: A
Serial Number: VCMC15324956
Software Version: rbt_cmc 9.9.1 #74 2019-09-10 04:32:52 x86_64 uuid:6598c7a4-957f-4576-83dc-847260380229

SCC Startup & Op's – Role Based Administration (RBA)

- Administration > Security > User Permissions
- Allows specific privilege levels
- Supported authentication integration methods:
 - Local (on SCC, the default)
 - RADIUS
 - TACACS
 - SAML

Accounts:

➤ Add a New Account ➤ Remove Selected Accounts

Account Name:

Password:

New Password Confirm:

☒ Enable Account

☐ Make this the AAA Default User (for RADIUS/TACACS+ logins)

☐ Policy Visibility Restricted

SCC Startup & Op's – RBA & SCC Settings

RBM User

CMC Roles

▼ CMC Settings:

Manage CMC features like host settings, network settings, reports etc.

	Select All	Select All	Select All
CMC General Settings:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
CMC Network Settings:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
CMC External Backup:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
CMC Reports:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
CMC Diagnostics:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write

▼ AAA Configuration:

Authentication and authorization of CMC users

CMC Security Settings:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
------------------------	---------------------------------------	---------------------------------	----------------------------------

Groups

Global:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
---------	---------------------------------------	---------------------------------	----------------------------------

SCC Startup & Op's – RBA & Appliance Settings

Appliance Management Roles

► **Appliance Management:** ☐ Deny ☒ Read-Only ☐ Read/Write
Control appliance upgrades, policy pushes etc.

► **Appliance Settings:** ☒ Deny ☐ Read-Only ☐ Read/Write
Manage appliance features like Cluster configuration, host settings, network settings etc.

► **Appliance AAA Configuration:** ☒ Deny ☐ Read-Only ☐ Read/Write
Appliance security setup

► **Optimization Settings:** ☒ Deny ☐ Read-Only ☐ Read/Write
Manage appliance optimization setup

► **Application Optimization Policies:** ☒ Deny ☐ Read-Only ☐ Read/Write
Configure optimization policies for different applications

► **Branch Services:** ☒ Deny ☐ Read-Only ☐ Read/Write
Branch services setup, like PFS, RSP and VSP

Appliance Management Roles

▼ **Appliance Management:**
Control appliance upgrades, policy pushes etc.

	Select All	Select All	Select All
Appliance Upgrade:	<input type="radio"/> Deny	<input checked="" type="radio"/> Read-Only	<input type="radio"/> Read/Write
File Transfer:	<input type="radio"/> Deny	<input checked="" type="radio"/> Read-Only	<input type="radio"/> Read/Write
Policy Push:	<input type="radio"/> Deny	<input checked="" type="radio"/> Read-Only	<input type="radio"/> Read/Write
Non Admin Connected Appliance's Policy Push:	<input type="radio"/> Deny	<input checked="" type="radio"/> Read-Only	<input type="radio"/> Read/Write
Steelhead Backup:	<input type="radio"/> Deny	<input checked="" type="radio"/> Read-Only	<input type="radio"/> Read/Write
Operation Status:	<input type="radio"/> Deny	<input checked="" type="radio"/> Read-Only	<input type="radio"/> Read/Write
CLI Commands:	<input type="radio"/> Deny	<input checked="" type="radio"/> Read-Only	<input type="radio"/> Read/Write
► Appliance Settings:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
<i>Manage appliance features like Cluster configuration, host settings, network settings etc.</i>			
► Appliance AAA Configuration:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
<i>Appliance security setup</i>			
► Optimization Settings:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
<i>Manage appliance optimization setup</i>			
► Application Optimization Policies:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
<i>Configure optimization policies for different applications</i>			
► Branch Services:	<input checked="" type="radio"/> Deny	<input type="radio"/> Read-Only	<input type="radio"/> Read/Write
<i>Branch services setup, like PFS, RSP and VSP</i>			

SCC Startup & Op's – Backups & Scheduled Op's

- SteelCentral Controller and SteelHead configuration are full backups
- Statistics (data for reporting) backups are incremental
- Configuration and statistic backups can be scheduled separately
- Protocol can be CIFS, NFS, or SSH
- Backups can be configured as one-time or recurring
- Shows status of idle, success, running, or failed

For SteelCentral Controller - typically, you do not need to use backups. Riverbed recommends that you restore an appliance to health by resending its configuration policies.

Backup/Restore Enhancement

The SteelCentral Controller now makes a distinction between the SteelCentral Controller's own configuration and nightly appliance backups (now called Appliance Configuration Snapshots) when backing up to or restoring from an external location. Additionally, nightly backups are only copied incrementally if SteelCentral Controller external appliance backups have a recurrence defined.

A status of idle indicates that there is no backup or restore history. The system does not retain a record of backup and restore statuses from prior to system startup (including reboots).

SCC Startup & Op's – SCC Dashboard

- Contains an overview of the current status
- Customizable per user, (Under Reports > Topology > Appliance Status > Settings)

The screenshot displays the SCC Dashboard interface. The top navigation bar includes 'DASHBOARD', 'MANAGE', and 'REPORTS'. The main content area is titled 'Appliance Status' and shows a 'Summary for Group Global' with metrics for Total Appliances, SteelHeads, and Connections. A 'Global Options' section allows users to select statistical data for the Reduction and Peak Throughput columns. On the right, the 'User admin's Options' panel provides settings for Appliance Status, Optional displays, and a list of columns to be displayed on the home page.

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After you connect to the SCC Management Console, the Dashboard appears. The Dashboard provides a general overview regarding the status of your SCC, including site status, the status of configured appliances, and optimization savings.

Site Status - Displays the health status of sites by site type; for example branch office or data center and its location. In addition, it lists the path selection status for each site.

Optimized Savings - Summarizes the overall inbound and outbound bandwidth improvements for your network at specified time intervals.

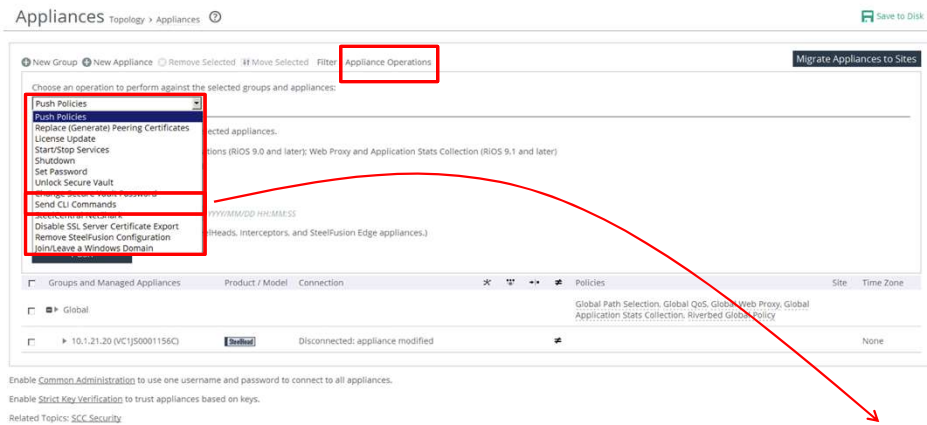
Top Applications - Top Applications on the Dashboard provide you with a summary of bandwidth reduction across applications for optimized, pass-through, and combined (optimized and pass through) traffic for the top ten applications in the network. Application statistics help you make optimization policy decisions and allocate resources appropriately. Top Applications provides historical data for up to one week for the entire network.

Byte counts - Refers to Layer 3 packet size (that is, the IP header plus the payload) without the potential tunnel overhead or higher layer retransmissions. Mouse over the data for each application to view the WAN throughput. Click the application name to go to the Applications Details page where you can view throughput data.

Critical Appliances - Provides a table of configured appliances that are currently in a Critical state. The table lists the appliance name, Riverbed appliance type (for example SteelHead or SteelHead EX), the hardware model, software version, site, and group. To view appliance details, click View Appliance. To connect to the appliance, click Console.

Appliance Administration

Perform actions on appliances / groups of appliances



Next
slide...

You can perform different appliance operations in the **Manage > Appliances** page - **Appliance Operations** tab.

Appliance Administration – CLI Broadcasting

- Quickly send CLI commands to a group of SteelHead appliances
- Send immediately or schedule for later
- Assumes a “conf t” mode

The screenshot shows the 'Appliances' page in the SteelCentral Controller. The page has a breadcrumb trail 'Topology > Appliances' and a help icon. Below the breadcrumb, there are several action buttons: 'New Group', 'New Appliance', 'Remove Selected', 'Move Selected', 'Filter', and 'Appliance Operations'. A dropdown menu is open, showing 'Send CLI Commands'. Below this, there is a text area labeled 'Enter the CLI commands to be executed:' with the text 'show configuration running' entered. A red arrow points to this text area. At the bottom, there is a checkbox for 'Schedule Deferred Command Execution' and a 'Date and Time' field set to '2016/06/06 14:08:01'. A 'Send' button is at the bottom right.

You can send CLI commands to selected appliances and appliance groups in the **Manage > Topology > Appliances** page.

Scheduled Jobs

- Ability to schedule any configuration push
- Scheduler built into software upgrade mechanism
- Job Management interface for job status

Scheduled Jobs Maintenance > Scheduled Jobs ? Save to Disk

Remove Selected Jobs

	ID	Name	Comment	Executes On	Created	Last Run
<input type="checkbox"/>	1	scheduled_push	Scheduled push to appliance n21-sh / 10.1.21.20 (VC1)S0001156C).	2016/07/06 14:14:00	2016/06/06 14:14:38	
<input type="checkbox"/>	2	scheduled_service	Scheduled service start on appliance n21-sh / 10.1.21.20 (VC1)S0001156C).	2016/07/06 14:14:38	2016/06/06 14:15:18	

Completed Recurs Error Occurs Once Pending Inactive Unknown

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You can view completed, pending and inactive jobs, as well as jobs that were not completed because of an error in the **Administration > Maintenance > Scheduled Jobs** page.

Jobs are CLI commands that execute at a time you specify.

The only jobs you can schedule using the SteelCentral Controller GUI are software upgrades and configuration pushes; for all other jobs, you must use the CLI.

Operation History

- View operations applied to SteelHead appliances and groups
- Search filter by date/time, event, or type

Operation History Operations > Operation History ⓘ

Filter

Operation Type: ☒ Send commands

Operation Status: ☒ Success ☒ Partial Success ☒ Pending ☒ Failed ☒ Incomplete

Appliance: (regular expression, address or serial number)

Timestamp Upper Bound: (YYYYMMDD HH:MM:SS)

Timestamp Lower Bound: (YYYYMMDD HH:MM:SS)

Apply Filter

Date/Time	Operation	Status	User
2016/06/06 14:17:50	Send Commands	failed	admin

Operations:

Date/Time	Operation	Status	User	Message
2016/06/06 14:17:50	Send Commands	failed	admin	

Operation Details:

Comment:

Apply

Selected appliances: n21-sh / 10.1.21.20 (VC1J50001156C).

Appliance	Product / Model	Status	Message
n21-sh / 10.1.21.20 (VC1J50001156C)	Unitel VCS55M	failed	Extraneous parameter "current". Type "show configuration ?" for help.

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You can view the operation history for the system, including the ID, time stamp, type, and the status of the operation in the **Manage > Operation History** page. You can open each operation in the history to view operation details, including the serial number of the appliance, current status of the operation for the appliance, and messages associated with the operation. For more information, see the *SteelHead Management Console User's Guide*.

Users can view the operation history of only those appliances and appliance groups for which they have permission.



Configuration Management (Config Mgmt) – Appliance Registration

- Appliances communicate over two connections
 - SSH
 - HTTPS
- Connections can be made manually or automatically
- Automatic registration requires DNS
 - All RiOS devices try to resolve riverbedcmc regularly
 - If resolved correctly they will auto-register
- If the Serial Number is added to the SCC it can be automatically configured and even upgraded after registration – *Touchless!*

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You can manage remote appliances in the Appliances page. SteelHeads must be registered with the SCC so that you can monitor and manage them with the SCC.

SteelHeads are designed to send a registration request periodically to the SCC so that they're automatically registered. It can take up to an hour for all registered SteelHeads to appear in the Appliances page.

An unregistered SteelHead appears on the Appliances page with the error "NO ADDRESS SPECIFIED." You can manually add the SteelHead in the Appliances page.

Adding a Riverbed appliance creates a connection between the SCC and the appliance.

After you have registered an appliance, you can configure features and push configurations to remote appliances by group or for individual appliances using the SCC. The SCC collects statistics, health, and connection history information from registered appliances.

If you have SteelHeads that are behind a firewall you can run a CLI command that creates an SSL authorized port.

Config Mgmt – Registration CLI Commands

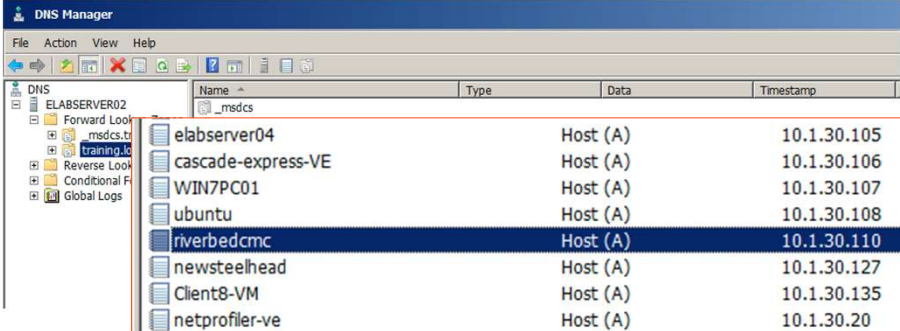
```
hostname$ ssh -l admin 10.1.30.26
Riverbed SteelHead
admin@10.1.30.26's password:
Last login: Thu Jan 30 11:01:14 2020
VCX255-B > en
VCX255-B # show cmc
CMC auto-registration enabled:      yes
CMC auto-registration hostname:    riverbedcmc
Managed by CMC:                    yes
CMC hostname:                      SCC (10.1.30.110)
Auto configuration status:          Inactive
Last message sent to cmc:          Auto-registration
Time that message was sent:        Thu Jan 30 11:02:12 2020
VCX255-B #
```

```
VCX255-B # show scc
Auto-registration:                  Enabled
HTTPS connection (to the SCC):
  Status:                          Connected
  Hostname:                        riverbedcmc
SSH connection (from the SCC):
  Status:                          Connected
  Hostname:                        SCC (10.1.30.110)
```

```
VCX255-A (config) # cmc ?
enable                Enable auto-registration with CMC
hostname              Set the CMC hostname used for auto-registration
VCX255-A (config) # scc ?
enable                Enable auto-registration with SCC
hostname              Hostname of the SCC.
VCX255-A (config) # scc
```

Config Mgmt – Auto-Registration: Using DNS

- DNS or Hostname Configuration is required
- Best Practice use NTP as well



The screenshot shows the 'DNS Manager' application window. The left pane displays a tree view with 'ELABSERVER02' expanded, showing 'Forward Look', 'Reverse Look', and 'Global Logs'. The main pane shows a table of DNS records. The table has columns: Name, Type, Data, and Timestamp. The records are as follows:

Name	Type	Data	Timestamp
elabserver04	Host (A)	10.1.30.105	03/02/2016 12:00:00
cascade-express-VE	Host (A)	10.1.30.106	static
WIN7PC01	Host (A)	10.1.30.107	22/07/2013 12:00:00
ubuntu	Host (A)	10.1.30.108	static
riverbedcmc	Host (A)	10.1.30.110	static
newsteelhead	Host (A)	10.1.30.127	static
Client8-VM	Host (A)	10.1.30.135	18/12/2019 14:00:00
netprofiler-ve	Host (A)	10.1.30.20	static

Config Mgmt – Auto-Registration: Using Hostname, GUI

The screenshot displays the SteelCentral GUI. On the left, the 'NETWORKING' tab is selected, and the 'Host Settings' option is highlighted. A red dashed line indicates the navigation path from 'Host Settings' to the 'Hosts' configuration page. The 'Hosts' page shows a form for adding a new host with the following fields:

- IP Address: 10.1.30.110
- Hostname: riverbedcmd (with a dropdown arrow)

Below the form is a table listing existing hosts:

IP Address	Hostname
127.0.0.1	localhost
::1	localhost

Config Mgmt – Auto-Registration: Using Hostname, CLI

```
VCX255-B (config) # ip host riverbedcmc 10.1.30.110
```

```
VCX255-B (config) # ping riverbedcmc
PING riverbedcmc (10.1.30.110) 56(84) bytes of data.
64 bytes from riverbedcmc (10.1.30.110): icmp_seq=1 ttl=64 time=0.267 ms
64 bytes from riverbedcmc (10.1.30.110): icmp_seq=2 ttl=64 time=0.403 ms
64 bytes from riverbedcmc (10.1.30.110): icmp_seq=3 ttl=64 time=0.388 ms
^C
--- riverbedcmc ping statistics ---
3 packets transmitted, 3 received, 0% packet loss, time 2676ms
rtt min/avg/max/mdev = 0.267/0.352/0.403/0.064 ms
```

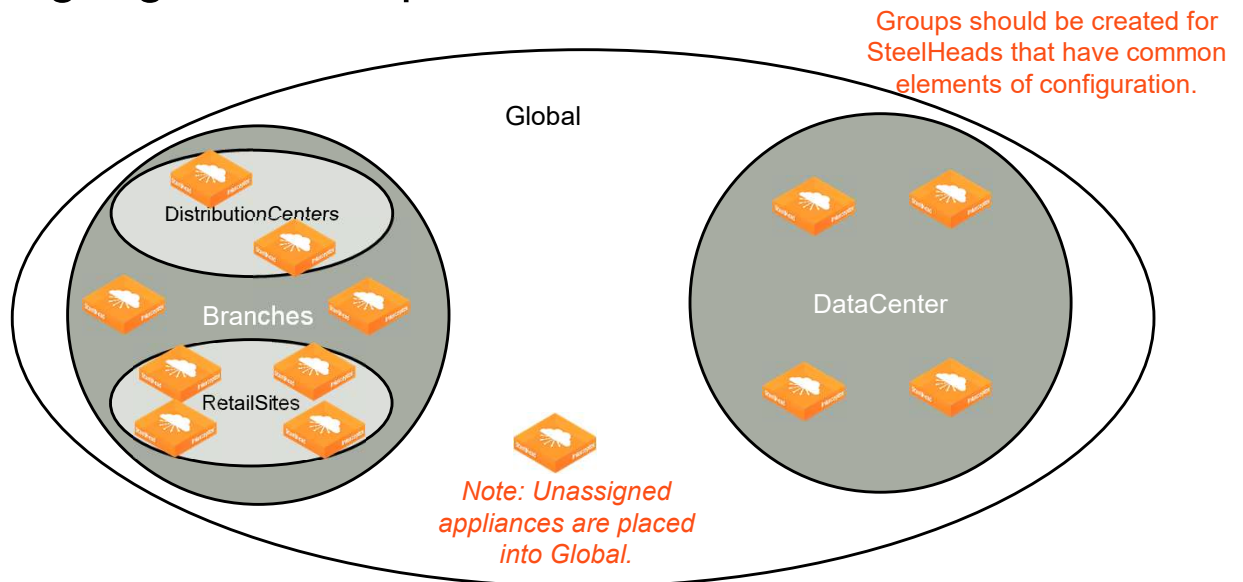
Config Mgmt – Manual Registration

The screenshot displays the SteelCentral Controller web interface. On the left, a sidebar menu is visible with categories: **TOPOLOGY** (Appliances, Sites & Networks, Clusters), **OPTIMIZATION** (Web Proxy), **OPERATIONS** (Operation History, Backup/Restore), and **VIRTUALIZATION** (Virtual Appliances, Package Library, Image Library). The **MANAGE** tab is selected, showing sub-menus for **SERVICES** (Policies, Path Selection, Secure Transport, Quality of Service), **APPLICATIONS** (App Definitions, Stats Collection), and **UPGRADES** (Upgrade Appliances, Downgrade Appliances, In-field Upgrades, Local Images, Remote Images, Reboot Appliances). The main content area is titled 'Appliances' and includes a breadcrumb 'Topology > Appliances'. It features a toolbar with 'New Group', 'New Appliance', 'Remove Selected', 'Move Selected', 'Filter', and 'Appliance Operations'. The 'New Appliance' form is open, showing fields for 'Appliance Type' (with 'SteelHead' selected), 'Serial Number', 'Hostname or IP Address', 'Comment', 'Group' (set to 'Global'), 'Branch Managed' (unchecked), 'Auto Configure' (unchecked), 'User Name' (set to 'admin'), 'Password', and 'Confirm Password'. An 'Add' button is at the bottom of the form.

Config Mgmt – SteelHead Configuration Aspects

- Create groups
 - Populate the groups with SteelHeads
- Create policies
 - Add pages to the policies
 - Configure the pages
- Assign the policies to groups
- Push the policies
 - Check the Operations History
- ...all explained on the following pages

Config Mgmt – Groups, SteelHeads, Policies



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There is a limit of 256 groups... if you call that a limitation.

Config Mgmt – Policy Examples

Global-Policy Pages

- Time/Date
- DNS
- Syslog
- SNMP
- Flow Statistics
- Secure Peering
- Announcements

DC-Policy Pages

- Domain Join
- Service Accounts
- Simplified Routing
- General Service Settings
- SMB2/3
- In-path Rules
- Peering Rules
- SSL Advanced

Branches-Policy Pages

- In-path Rules
- Simplified Routing
- General Service Settings
- SMB2/3

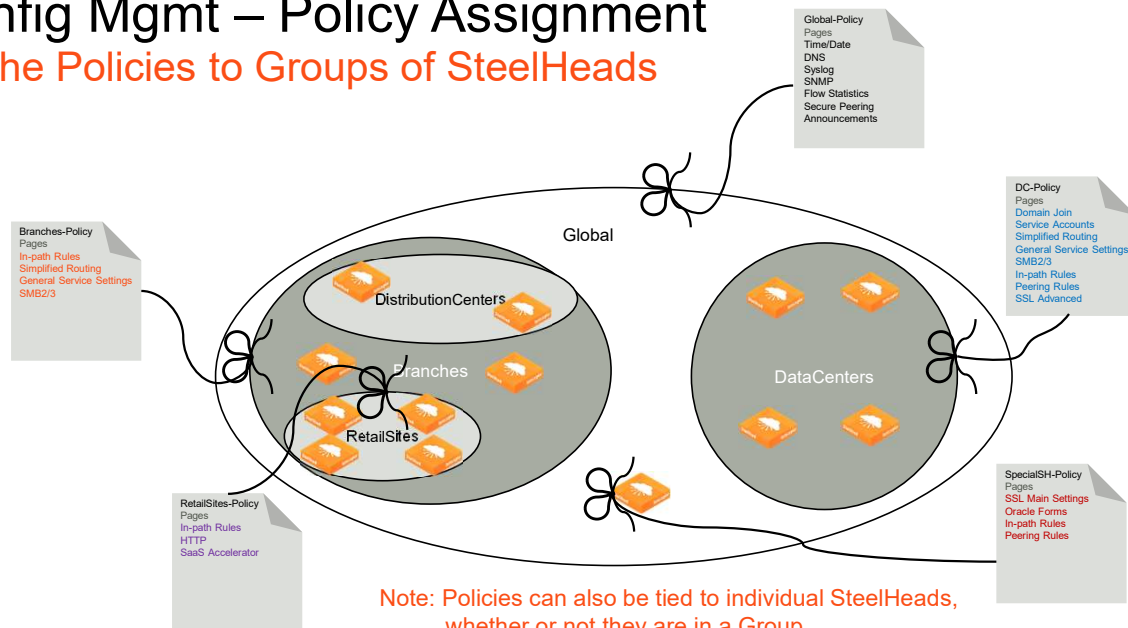
RetailSites-Policy Pages

- In-path Rules
- HTTP
- SaaS Accelerator

Note: The SCC will only configure the pages included in the push. All other pages/settings will stay as they are.

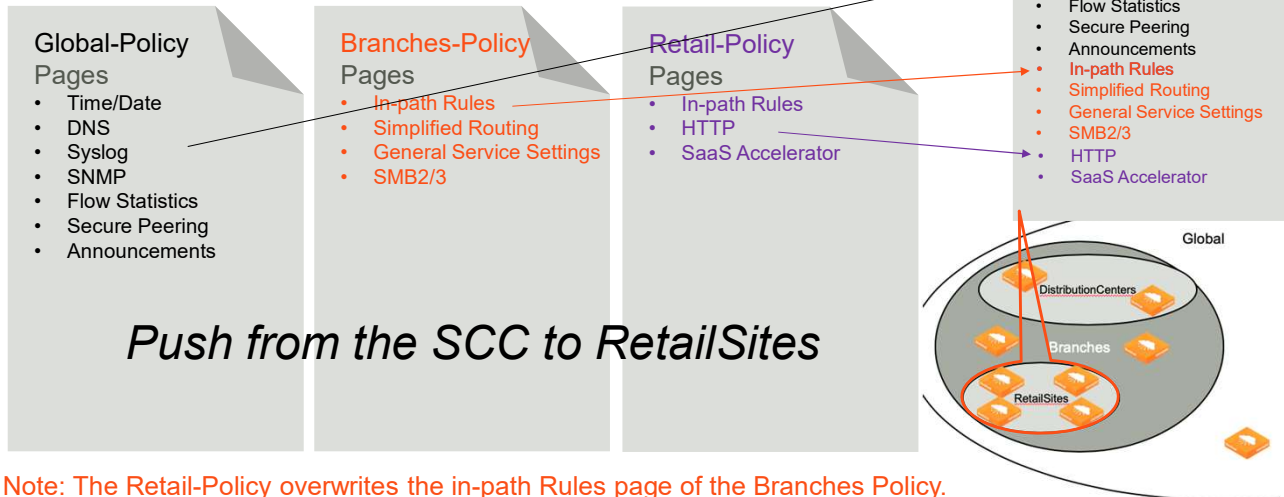
Config Mgmt – Policy Assignment

Tie the Policies to Groups of SteelHeads



Config Mgmt – Policy Inheritance

Hierarchy & Inheritance of Policies

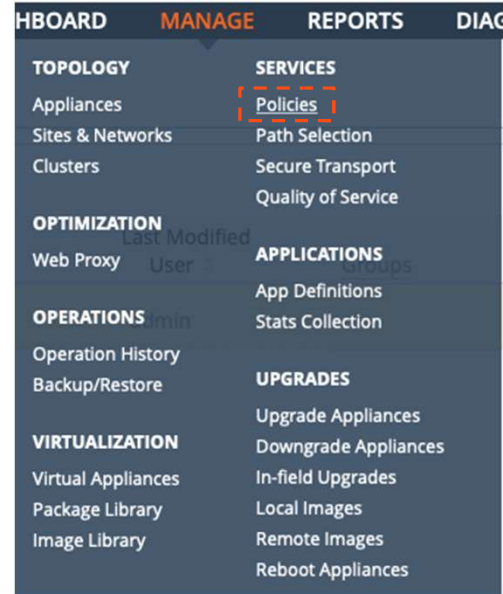


Note: The Retail-Policy overwrites the in-path Rules page of the Branches Policy.

Config Mgmt – Policy Creation

Create a Policy

- Manually
- Copy an existing policy and adjust it
- Import from a SteelHead
- Merge existing policies together



Config Mgmt – Merge Two or More Policies

- A group can have any number of policies assigned
- However, of course, each policy must have exclusive pages or you will not be allowed to apply it
- You can tidy up policies by merging them together

Config Mgmt – Policy Merge Example

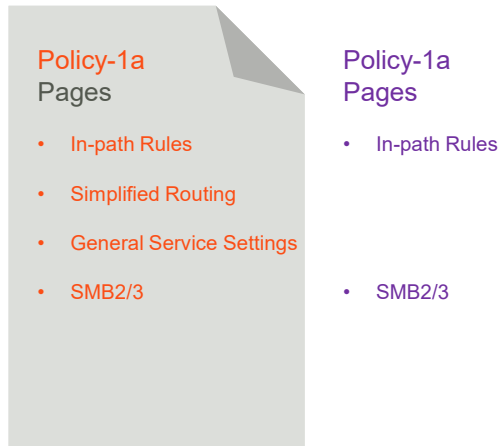
Merging Two or More Policies



Config Mgmt – Simplify Policy Rollback

Workflow & Consideration to Use Policies for Rollback

1. Create a new policy by copying the old one
2. Un-apply the old policy, and apply the new one to the group
3. Make your changes to the new policy and Push
 - You can easily reverse the change if needed



Important note: If new pages are added to the new policy, they will not be overwritten by changing back to the old one; a blank page will need to be added to the old policy and included in the push.

Config Mgmt – Add a New Policy

• SCC / SteelCentral™ Controller

Policies Services > Policies ?

▼ Add Policy ⓘ Remove Selected Policies

Policy Name:

- ☒ Add a new policy
- ☐ Add a copy of an existing policy
- ☐ Import policy from an appliance configuration
- ☐ Merge existing policies

Description:

CLI Commands:

Add

Config Mgmt – Adding Pages to a Policy

The screenshot shows the 'Policies' section in the SteelCentral Config Mgmt interface. A modal dialog titled 'Add/Remove Policy Pages' is open, allowing the user to select which pages to include in a policy. The dialog has two columns of checkboxes under the 'Optimization:' section. The first column includes 'General Service Settings', 'In-Path Rules', 'General Service Settings (Interceptor)', 'Peering Rules', 'XBridge', 'Transport Settings', 'Service Ports', 'Data Store', 'Performance', and 'CIFS (SMB1)'. The second column includes 'NFS', 'Lotus Notes', 'Citrix', 'FCIP', 'SRDF', 'SnapMirror', 'Windows Domain Auth', 'SSL Main Settings', 'Secure Peering (SSL)', 'Certificate Authorities (SSL)', and 'CIFS (SMB1)'. Below the checkboxes, a summary line states: 'These pages will be added: General Service Settings, In-Path Rules, SMB2/3'. At the bottom of the dialog are 'Apply' and 'Cancel' buttons. A red dashed line in the main interface points to the 'Add/Remove Pages' button in the 'BranchesPolicy' section.

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Config Mgmt – Editing Page Settings

Don't forget to include the pages in the Push.

It can be done here...

...or here.

Add/Remove Pages

Page

Networking

Simplified Routing

Optimization

General Service Settings

In-Path Rules

SMB2/3

Branch Services

System Settings

Security

Maintenance

Apply

riverbed
SteelCentral Controller

DASHBOARD MANAGE REPORTS DIAGNOSTICS ADMINISTRATION HELP

Editing Policy: BranchesPolicy

Page: In-Path Rules

Copy Page Contents From Policy: 1

This page is **not** included in the policy push.

Go to "BranchesPolicy" Policy Page

Editing Policy: BranchesPolicy, In-Path Rules

Add a New In-Path Rule Remove Selected Rules: 0 Move Selected Rules...

Rule	Type	Source	Destination	VLAN	Protocol	Preoptimization Policy	Latency Policy	Data Reduction Policy	Cloud Acceleration	Web Proxy	Kickoff	Enabled	Email Notify	Ignore Latency Detection
1	Pass Through	All-IP*	All-IP-Secure	All	TCP	--	--	--	Auto	None	--	Yes	■	n/a
2	Pass Through	All-IP**	All-IP-Interactive	All	TCP	--	--	--	Auto	None	--	Yes	■	n/a
3	Pass Through	All-IP*	All-IP-HTTPS-Proxy	All	TCP	--	--	--	Auto	None	--	Yes	■	n/a
default	Auto Discover	All-IP*	All-IP*	All	--	None	Normal	Normal	Auto	Auto	No	Yes	■	n/a

Description: Default In-Path Rule

After the pages are added, they are configured exactly as they would be on a SteelHead.

Config Mgmt – Creating Groups

The screenshot shows the SteelCentral Controller's 'Appliances' management page. The 'New Group' form is active, with 'RetailSites' entered in the Name field. The Parent Group dropdown is set to 'Global'. The Comment field is empty. Below the form is a table of existing groups and managed appliances.

Groups and Managed Appliances		Product / Model	Connection	Policy
<input type="checkbox"/>	Global			Global Path 5 Application S
<input type="checkbox"/>	VCX255-A / 10.1.30.25 (VC1HX0085600E)	Steelhead	Connected: Critical	
<input type="checkbox"/>	VCX255-B / 10.1.30.26 (VC1GR0085600F)	Steelhead	Connected: Critical	
<input type="checkbox"/>	Branches			
<input type="checkbox"/>	DataCenter			

Enable [Common Administration](#) to use one username and password to connect to all appliances.
Enable [Strict Key Verification](#) to trust appliances based on keys.
Related Topics: [SCC Security](#)

Config Mgmt – Add Existing SteelHead to Group (1/3)

SCC / SteelCentral™ Controller

ip 10.1.30.110 • 8151 (x)

DASHBOARD MANAGE

Appliances

Topology > Appliances ②

+ New Group + New Appliance - Remove Selected - Move Selected Filter Appliance Operations

Groups and Managed Appliances	Product / Model	Connection	Policies
Global			Global Path Select Application Stats
VCX255-A / 10.1.30.25 (VC1HX0085600E)	SteelHead VCX255L	Connected: Critical	
VCX255-B / 10.1.30.26 (VC1GR0085600F)	SteelHead VCX255L	Connected: Critical	
Branches			
DistributionCenters			
RetailSites			
DataCenter			

Expand the SteelHead with the twisty.

Config Mgmt – Add Existing SteelHead to Group (2/3)

The screenshot shows the SteelCentral Controller web interface. The top navigation bar includes 'DASHBOARD' and 'MANAGE'. The main content area is titled 'Appliances' and shows a list of appliances. A red arrow points to the 'Edit Appliance' tab in the top navigation bar, with the text 'Select Edit Appliance.' next to it.

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Config Mgmt – Add Existing SteelHead to Group (3/3)

SCC / SteelCentral™ Controller ip 10.1.30.110 • 8151 (x)

DASHBOARD MANAGE

Appliances Topology > Appliances

+ New Group + New Appliance - Remove Selected - Move Selected Filter Appliance Operations

Groups and Managed Appliances Product / Model Connection Policies

Global

Product / Model	Connection
VCX255-A / 10.1.30.25 (VC1HX0085600E)	Connected: Critical
VCX255-B / 10.1.30.26 (VC1GR0085600F)	Connected: Critical

Global Path Select Application Stats

Serial Number: Hostname or IP Address: Comment: Group: Branch Managed: ☐ Enable Branch Managed

Global
Branches
DataCenter
DistributionCenters
RetailSites

Choose the Group and apply.

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Config Mgmt – Hierarchical Group Display

The screenshot shows the SteelCentral Controller interface. At the top, the header includes the SCC logo, 'SteelCentral™ Controller', and the IP address 'ip 10.1.30.110 - 8151 (pt)'. Below the header, there are tabs for 'DASHBOARD' and 'MANAGE'. The main section is titled 'Appliances' with a breadcrumb 'Topology > Appliances'. Below this, there are several tabs: 'New Group', 'New Appliance', 'Remove Selected', 'Move Selected', 'Filter', 'Appliance Operations', 'Groups and Managed Appliances', 'Product / Model', 'Connection', and 'Policies'. The 'Groups and Managed Appliances' tab is selected, showing a hierarchical tree structure. The tree has a root node 'Global' with a subnode 'Branches'. Under 'Branches', there are two main categories: 'DistributionCenters' and 'RetailSites'. Under 'DistributionCenters', there is a node 'DataCenter' which contains two sub-nodes: 'VCX255-B / 10.1.30.26 (VC1GR085600F)' and 'VCX255-A / 10.1.30.25 (VC1HX0085600E)'. Both sub-nodes are marked as 'Connected: Critical'. To the right of the tree, there are links for 'Global Path Select' and 'Application Stats'. Below the tree, there are instructions: 'Enable Common Administration to use one username and password to connect to all appliances.', 'Enable Strict Key Verification to trust appliances based on keys.', and 'Related Topics: SCC Security'.

Enable [Common Administration](#) to use one username and password to connect to all appliances.

Enable [Strict Key Verification](#) to trust appliances based on keys.

Related Topics: [SCC Security](#)

Config Mgmt – Add Policy to Group, or SteelHead (1/2)

SCC / SteelCentral™ Controller ip 10.1.30.110 - 8151 (pt)

DASHBOARD MANAGE

Appliances Topology > Appliances

[New Group](#) [New Appliance](#) [Remove Selected](#) [Move Selected](#) [Filter](#) [Appliance Operations](#)

Groups and Managed Appliances	Product / Model	Connection	Polices
<input type="checkbox"/> Global			Global Path Select Application Stats
<input type="checkbox"/> Branches			
<input type="checkbox"/> DistributionCenters			
<input type="checkbox"/> RetailSites			
<input type="checkbox"/> VCX255-B / 10.1.30.26 (VC1GR085600F)	VCX255L	Connected: Critical	
<input type="checkbox"/> DataCenter			
<input type="checkbox"/> VCX255-A / 10.1.30.25 (VC1H085600E)	VCX255L	Connected: Critical	

Enable [Common Administration](#) to use one username and password to connect to all appliances.

Enable [Strict Key Verification](#) to trust appliances based on keys.

Related Topics: [SCC Security](#)

Expand the group with the twisty.

Config Mgmt – Add Policy to Group, or SteelHead (2/2)

The screenshot shows the SteelCentral Controller web interface. The top navigation bar includes the SCC logo, the text "/SteelCentral™ Controller", the IP address "ip 10.1.30.116 - 8151 (d)", and tabs for "DASHBOARD" and "MANAGE". The main heading is "Appliances" with a subheading "Topology > Appliances". Below this, there are tabs for "Groups and Managed Appliances", "Product / Model", "Connection", and "Policies". The "Groups and Managed Appliances" tab is active, showing a list of groups: "Global", "Branches", "DistributionCenters", and "RetailSites". The "RetailSites" group is selected and highlighted in orange. Below the group list, there are buttons for "Policies" and "Edit Group". A red dashed line connects the "Add/Remove Policies" button (which is highlighted with a red dashed box) to the "Add/Remove Policies" dialog box on the right. The dialog box contains a list of policies: "BranchesPolicy", "DC-Policy", "Global-Policy", "RetailSites-Policy" (which is checked), and "Riverbed Global Policy". A note next to "Riverbed Global Policy" states "Riverbed Global Policy created for pre-canned application". At the bottom of the dialog are "Done" and "Revert" buttons.

Config Mgmt – Push Policy/Config from SCC (1/2)

On the Manage Appliances page, select Appliance Operations.

The screenshot displays the SteelCentral Controller (SCC) interface. The top navigation bar includes 'DASHBOARD', 'MANAGE', 'REPORTS', 'DIAGNOSTICS', 'ADMINISTRATION', and 'HELP'. The 'MANAGE' tab is active, and the 'Appliances' page is shown. A modal window titled 'Push Policies' is open, allowing users to choose an operation to perform on selected groups and appliances. The modal includes checkboxes for 'Include Path Selection, QoS, and Applications (RDS 9.0 and later; Web Proxy and Application Stats Collection (RDS 9.1 and later))', 'Restart QoS Service If Required', and 'Schedule Deferred Push'. A 'Push' button is visible at the bottom of the modal. A red dashed box highlights the 'Appliance Operations' tab in the top navigation bar, and a red arrow points from the text 'On the Manage Appliances page, select Appliance Operations.' to this tab.

Groups and Managed Appliances	Product / Model	Connection	Policies	Site	Time Zone
Global			Global Path Selection, Global QoS, Global Web Proxy, Global Application Stats Collection, Global Policy		
Branches			BranchesPolicy		
DistributionCenters					
RetailSites			RetailSitesPolicy		
VCX255-B / 10.1.30.26 (VC1GR0085600F)	VCX255L	Connected: Critical			Etc/GMT
DataCenter			DC-Policy		
VCX255-A / 10.1.30.25 (VC1H00085600G)	VCX255L	Connected: Critical			Etc/GMT

Config Mgmt – Push Policy/Config from SCC (2/2)

Choose an operation to perform on the selected groups and appliances:

- ✓ Push Policies
- Replace (Generate) Peering Certificates
- License Update
- Start/Stop Services
- Shutdown
- Set Password
- Unlock Secure Vault
- Change Secure Vault Password
- Send CLI Commands
- SteelCentral NetShark
- Disable SSL Server Certificate Export
- Remove SteelFusion Configuration
- Join/Leave a Windows Domain
- SteelConnect Manager Registration

0:00 YYYY/MM/DD HH:MM:SS

(Note that this operation only applies to SteelHeads, Interceptors, and SteelFusion Edge appliances.)

Push

Select the options you require – a major change may well need a restart of the services to take effect.

You can schedule it for later if you wish, when someone else is on shift perhaps.

Select the groups or individual SteelHeads to include in the push, then Push.

Groups and Managed Appliances	Product / Model	Connection	Policies	Site	Time Zone
<input checked="" type="checkbox"/> Global			Global Path Selection, Global QoS, Global Web Proxy, Global Application Stats Collection, Global Policy		
<input type="checkbox"/> Branches			BranchesPolicy		
<input type="checkbox"/> Distrib					
<input type="checkbox"/> RetailIS			RetailSites-Policy		
<input type="checkbox"/> VCK2					Etc/GMT
<input type="checkbox"/> DataCenter			DC-Policy		
<input type="checkbox"/> VCK255-A / 10.1.30.25 (VC1HX0085600E)	SteelHead VCK255L	Connected: Critical			Etc/GMT

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Config Mgmt – Operation History, Partial Success

Operations:

Date/Time	Operation	Status	User	Message
▼ 2020/01/31 10:29:11	Policy Push	partial success	admin	Partially successful push - 1 appliance(s) successful, 1 appliance(s) failed.



Operation Details:

Comment:

Apply

Selected groups: Global.


Expand for details.

Appliance	Product / Model	Status	Message
▶ CX255-A / 10.1.30.25 (VC1HX0085600E)	 VCX255L	failed	Push Failed
▶ VCX255-B / 10.1.30.26 (VC1GR0085600F)	 VCX255L	success	Push Completed successfully

▶ 2020/01/30 16:47:57 Policy Push failed admin Push failed to all (2) attempted appliance(s).

Some worked, some didn't.

Config Mgmt – Operation History, Details

Appliance	Product / Model	Status	Message
▼ VCX255-A / 10.1.30.25 (VC1HX0085600E)	 VCX255L	failed	Push Failed
Appliance Details:			
Timestamp	Message		
2020/01/31 10:29:12	Beginning push to appliance		
2020/01/31 10:29:12	Failed preparation of page Simplified Routing: Simplified routing cannot be enabled while in-path is turned off.		
2020/01/31 10:29:12	Failed preparation of page General Service Settings: in-path cannot be turned off while simplified routing is enabled.		
2020/01/31 10:29:12	No peer certificates to push.		
2020/01/31 10:29:12	Removing existing peer certificates.		
2020/01/31 10:29:12	No mobile trusts to push.		
2020/01/31 10:29:12	Removing existing mobile trusts.		
2020/01/31 10:29:12	Appliance push failed but no changes were made		

The issues are listed here.

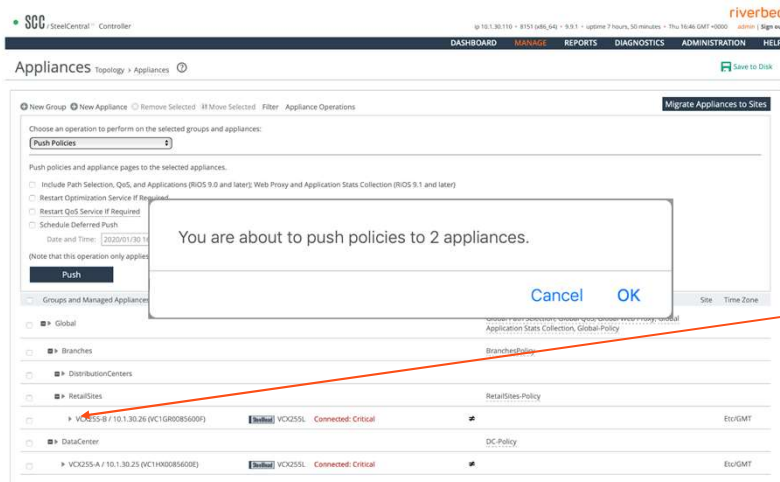
Important point: If a push fails nothing at all is changed.

Config Mgmt – Operation History, Successful Push

A more successful one.

VCX255-B / 10.1.30.26 (VC1GR0085600F)		SteelHead	VCX255L	success	Push Completed successfully
Appliance Details:					
Timestamp	Message				
2020/01/31 10:29:12	Beginning push to appliance				
2020/01/31 10:29:12	Dropping some config from page "HTTP"				
2020/01/31 10:29:12	No peer certificates to push.				
2020/01/31 10:29:12	Removing existing peer certificates.				
2020/01/31 10:29:12	No mobile trusts to push.				
2020/01/31 10:29:12	Removing existing mobile trusts.				
2020/01/31 10:29:26	Service restart is required and has been requested, sending serv restart				

Config Mgmt – Push Policies



This would be a scary moment if you were not sure what was being pushed. You can check by using the twisty on the individual appliances.

Config Mgmt – Appliance > Policy Inheritance Page

The screenshot displays the SteelCentral Config Mgmt interface. The left pane shows a tree of configuration pages, and the right pane shows a table of policy inheritance. A red dashed box highlights the 'In-Path Rules' page in the left pane, and a red dashed line points from it to the 'In-Path Rules' row in the table on the right.

Page	Policy/Cluster
Appliance Pages	
Policy Pages	
Networking	
Host Settings	Global-Policy
Simplified Routing	BranchesPolicy
Flow Statistics	Global-Policy
Optimization	
General Service Settings	BranchesPolicy
In-Path Rules	RetailSites-Policy

Config Mgmt – Appliance Pages Overview

- Policies are used to create consistent configurations across a group, however, some settings are unique to each device:
 - Hostname,
 - IP addresses,
 - SSL Certificate
 - and so on...
- These settings are kept on the SCC in each device's **Appliance Pages**
- They are not by default populated, nor Pushed
- A manual 'fetch' can be carried out to easily populate the pages

Config Mgmt – Appliance Pages GUI

One use case for Appliance Page info is Interceptor Cluster Management, where the SCC needs control of the in-path interfaces, thus requires every Cluster member in-path interface in use be filled out, and the “Include in Policy Push” checkbox selected

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SCC Initial Configuration and Policy Management

In this lab, you will:

- Perform Initial Configuration of an SCC
- Manage Appliances & Policies

Duration: **45 minutes**

HOL1710
HOL1721



*eLab system: link and access details
provided in your course confirmation email*



Software Management – Upgrade Appliances

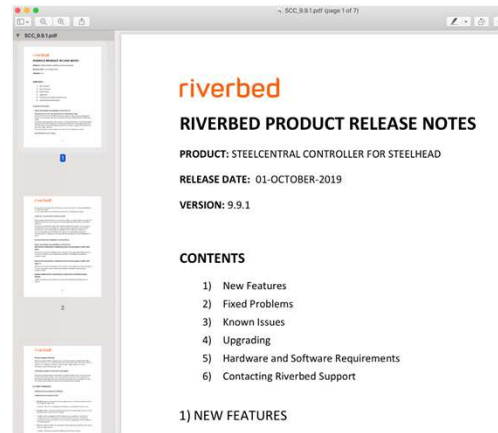
- The SCC can upgrade or downgrade:
 - SteelHeads
 - Interceptors
 - Mobile Controllers
 - SteelFusion Edges
 - SteelFusion Cores

Software Management – Upgrade Workflow

1. Upgrade the SCC, if Necessary
2. Add the new SteelHead code to the Library
3. Run the Upgrade Wizard

Software Management – Obtain SCC Upgrade Image

- This procedure is the same for all RiOS devices
- Visit the Support Website
- Go to appliance (SCC, in this case)
- Download the code and check the Release Notes



Software Management – Access SCC Upgrade Page

- Logon to the SCC and select **Software Upgrade** under Administration.



Software Management – Options to Download Code

- “From Local File”, if you are doing the upgrade locally from your workstation.
- “From URL”, if your image is on a networked Server.
- “From Riverbed Support Site”; the SCC (or any RiOS device) can ‘call home’, if it has Internet access.
- Choose the file and press **Install** when ready, then reboot.

One of the following: `it`ch

- `http://host/path/to/file`
- `https://host/path/to/file`
- `ftp://user:password@host/path/to/file`
- `scp://user:password@host/path/to/file`

Installation Upgrade

☒ From URL

☐ From Riverbed Support Site

Image check upgrades failed. Could not resolve host: api.licensing.riverbed.com

☐ From Local File

Choose File no file selected

☐ Schedule Upgrade for Later

Date: 2020/02/05 (YYYY/MM/DD) Time: 10:09:31 (HH:MM:SS)

Install

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You can upgrade or revert to a backup version of the software in the Software Upgrade page. The bottom of the page displays the software version history, including the version number and the software installation date.


To find allowed upgrades between RiOS versions and recommended upgrade paths, use the Software Upgrade tool on the Riverbed Support site at <https://support.riverbed.com>. The tool includes all of the recommended intermediate RiOS versions.

Software Management – Upgrade Considerations

- The installed code always overwrites code on the backup partition.
- Once installed, the device will automatically switch the next boot to the newly-installed code.
 - You can cancel this switch if you like.
- The SCC upgrade process and the reboot can be independently scheduled.
 - Upgrading devices directly, it is always a two-step process: Upgrade, then Reboot.
 - When the SCC is used to centrally manage upgrades, both the Install and the Reboot can be scheduled.

Software Management – Upgrade Appliances with SCC

- Wizard-driven process for upgrade and downgrade
- Strict rules apply when downgrading
- The Appliance Status Report shows the code that your appliances are currently running

Appliance Status [Topology](#) > [Appliance Status](#) 

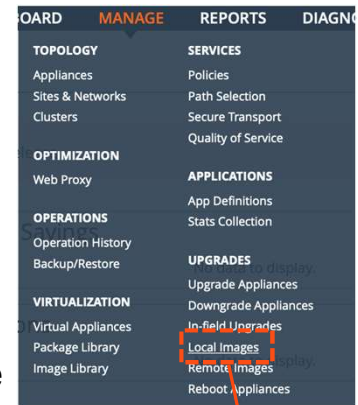
[Save to Disk](#)

Summary for Group Global									
Total Appliances:		4							
SteelHeads:		2		Healthy:		0		Disconnected:	
SteelFusion Edges:		2		Disconnected:		4			
Total Connections Handled by SteelHeads:		0							

Appliances									
Appliances Needing Attention									
Groups Display									
Settings									
Note: The Reduction, Peak Throughput columns data is over Last Week / Bi-Directional. The table will refresh every 5 minutes.									
Appliances within Group Global:									
Appliance	Product / Model	Group	Status	Appliance Version	Reduction	Peak Throughput	Total Connections	Database Use	
SFED-Branch-1-backup / 10.1.70.26	SteelFusion Edge SF2000	Global	Disconnected: No HTTPS connection	5.5.1 (p86_64)			0	0.0	
VCQ255-A / 10.1.30.25	SteelHead VCQ255L	Global	Disconnected: No HTTPS connection	9.9.0b (p86_64)			0	0.0	
SFED-1 / 10.1.70.25	SteelFusion Edge SF2000	Global	Disconnected: No HTTPS connection	6.0.0 (p86_64)			0	1.6	
VCQ255-B / 10.1.30.26	SteelHead VCQ255L	Global	Disconnected: No HTTPS connection	9.9.0b (p86_64)			0		

Software Management - SCC Library

- For configuration of SteelHeads, the SCC must be equal or newer in release, check the release notes
- The SCC has a library of code images, and knows which images are valid for each appliance



SCC / SteelCentral™ Controller ip 10.1.30.110 • 8151 (x86_64) • 9.9.0 • uptime 21 hours, 35 minutes • Wed 09:59 GMT+0000 [admin](#) | [Sign out](#)

DASHBOARD **MANAGE** REPORTS DIAGNOSTICS ADMINISTRATION HELP

Local Images Upgrades > Local Images ⓘ

[Save to Disk](#)

Images stored on the SteelCentral Controller

[Add](#)

URL of the image	Product	Architecture	Source Version	Target Version	Status	Signature Status	Verification Date	
▶ --	Steelhead	x86_64	any	9.2.1 (#95)	successful	Not Verified		Verify Signature
▶ --	Steelhead	x86_64	any	9.5.0a (#4)	successful	Not Verified		Verify Signature
▶ --	Steelhead	x86_64	any	9.9.1 (#100)	successful	✓ Successful	2020-02-04 15:49:52	Verify Signature
▶ --	Steelhead	x86_64	any	9.1.2b (#2)	successful	Not Verified		Verify Signature
▶ --	Steelhead	i386	any	9.1.0 (#6)	successful	Not Verified		Verify Signature
▶ --	Steelhead Mobile Controller	x86_64	any	5.5.1 (#5)	successful	Not Verified		Verify Signature

Software Management – Add Image to the Library

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ip: 10.1.30.110 • 8751 (486.5G) • 5.0.0 • uptime 21 hours, 35 minutes • Wed 20:59 GMT+0800 • 1 Edge-Net

DASHBOARD MANAGE REPORTS DIAGNOSTICS ADMINISTRATION HELP

Local Images Upgrades > Local Images

Upload or fetch an image

Choose the way you want to add the image

☒ Upload an image

File: image_rbt_sh_9_9_1_n100_x86_64.img (416.7MB)

96%

☐ Copy from a file server

URL of the image to fetch: http://

Add

File name	Product	Architecture	Source Version	Target Version	Status	Signature Status	Verification Date
image_rbt_sh_9_9_1_n100_x86_64.img	Steelhead	i386	any	9.2.0 (#8)	successful	Not Verified	Verify Signature
image_rbt_sh_9_9_1_n100_x86_64.img	SteelFusion Edge	x86_64	any	5.5.1 (#12)	successful	Not Verified	Verify Signature
image_rbt_sh_9_9_1_n100_x86_64.img	Steelhead	i386	any	9.1.1 (#31)	successful	Not Verified	Verify Signature

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Software Management – Upgrade Wizard Process

- Run Wizard, then select the product you want to upgrade, such as Steelhead or Interceptor.
- Select the target version.
- Filter and select the appliances.
 - This page also displays ineligible appliances that cannot be upgraded due to the reasons displayed.
- Specify the upgrade settings.
 - Notes about the upgrade job, upgrade time, reboot options, and ESXi force (for Steelhead EX).
- Review your selections. You can go back to change or cancel your settings.
- Click Upgrade to upgrade the appliances.

Software Management – Run the Upgrade Wizard

The screenshot displays the SteelCentral Controller web interface. The top navigation bar includes 'HBOARD', 'MANAGE' (highlighted), 'REPORTS', and 'DIAGNOSTICS'. A left sidebar menu lists categories: 'TOPOLOGY' (Appliances, Sites & Networks, Clusters), 'OPTIMIZATION' (Web Proxy, etc.), 'OPERATIONS' (Operation History, Backup/Restore), and 'VIRTUALIZATION' (Virtual Appliances, Package Library, Image Library). The main content area is titled 'Upgrade Appliances' with a breadcrumb 'Upgrades > Upgrade Appliances' and a help icon. A prominent button reads 'Launch new upgrade job...'. Below this is a table with headers: 'User', 'Create Time (UTC)', 'Status', and 'Product Type'. The table currently shows 'No Data'.

User	Create Time (UTC)	Status	Product Type
No Data			

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Software Management – Select Appliance Type

- Once selected the code can be chosen
- The SCC knows current the versions of the appliances
- It will only show the valid code in the list

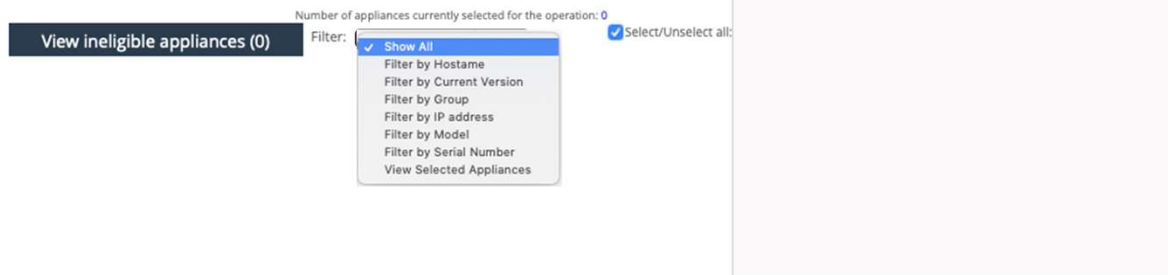
Select the appliances to upgrade

Choose product type:

Choose target version:

Software Management – Choose Your Appliances

- Only eligible appliances are listed
- If it's a large number, you can filter the list



Software Management – Choose Upgrade Settings

Choose the settings for the upgrade

Notes for this upgrade job

Note for new
upgrade job.

Upgrade Time

☒ Upgrade now

☐ Schedule the upgrade:

☒ UTC - Type the UTC date and time to upgrade appliances at UTC time regardless of your time zone, appliance time zone, or SteelCentral Controller time zone.

2020-02-07 16:04:31

☐ Local - Type the local date and time to upgrade appliances when the appliance local time matches this value.

2020-02-07 16:04:31

Reboot Options

☒ Reboot immediately after installing the image

☐ Schedule the reboot after installing the image:

☒ UTC - Type the UTC date and time to upgrade appliances at UTC time regardless of your time zone, appliance time zone, or SteelCentral Controller time zone.

2020-02-07 16:04:31

☐ Local - Type the local date and time to upgrade appliances when the appliance local time matches this value.

2020-02-07 16:04:31

☐ Do not reboot

Upgrade

Software Management – View Upgrade Status

User	Create Time (UTC)	Status	Product Type	Target Version	Number of appliances
admin	2020-02-07 15:09:49	running	Steelhead	9.9.1 (#100)	2

Comment

Note for new upgrade job.

Associated reboot operation

This upgrade job has a reboot operation associated. For further information, please check the [reboot page](#) operation.
Overall status of the associated reboot: **scheduled**.

Upgraded appliances

Fetches 2 of 2 entries.

Hostname	Upgrade Time (UTC)	Upgrade status	Reboot status	Upgrade/Reboot Logs
VCX255-A	2020-02-07 15:10:13	running: downloading	scheduled	See All Logs
VCX255-B	2020-02-07 15:10:13	running: downloading	scheduled	See All Logs

Cancel the job

Module Review

You should now be able to:

- Describe the SteelCentral Controller for SteelHead (SCC).
- Setup and operate the SCC.
- Manage your configurations with the SCC.
- Manage your software with the SCC.

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