

<div>Skills</div> <div>Being able to use industry standard management tool to be able to asses issues and maintain printing capabilities on site</div> <div>Performing quickly and adapting to reduce downtime</div> <div>Repairing a printer</div> <div>Using industry standard management tools to assess the issue before attempting to fix</div>		
	Title:	Printer maintenance
	Description:	Printer consumable running low
	Evidence:	
	<div> <div>RE: DLRPICK03 - LR Printer Maintenance</div> <div> <div>received from: [REDACTED]n</div> <div>Service Desk.....Please can you raise a ticket for NLS ITFS</div> <div>Ivor, the service desk will send a ticket to IT. We cant help with printer maintenance</div> <div>Thanks</div> <div>[REDACTED]</div> <div>Neovia</div> <div>Peckleton Lane, Desford</div> <div>Leicestershire, LE9 9BZ</div> <div>neovialogistics.com&lt;http://www.neovialogistics.com/&gt;</div> </div> </div>	
	Write up:	The printer required a new maintenance kit and rollers to be fitted this was done simply by visual instructions on the printer, this had to be completed in a small timeframe to ensure nothing was disrupted