

Skills

Being able to use industry standard management tool to be able to assess issues and maintain printing capabilities on site

Performing quickly and adapting to reduce downtime

Repairing a printer

Using industry standard management tools to assess the issue before attempting to fix

Title:

Printer maintenance

Description:

Printer consumable running low

Evidence:

RE: DLRPICK03 - LR Printer Maintenance

received from: [REDACTED] n

Service Desk.....Please can you raise a ticket for NLS ITFS

Ivor, the service desk will send a ticket to IT. We cant help with printer maintenance

Thanks

[REDACTED]
Neovia
Peckleton Lane, Desford
Leicestershire, LE9 9BZ

neovialogistics.com<<http://www.neovialogistics.com/>>

Write up:

The printer required a new maintenance kit and rollers to be fitted this was done simply by visual instructions on the printer, this had to be completed in a small timeframe to ensure nothing was disrupted