

No Place No Pay

Terms and Conditions

1. Students who have applied to attend a University or a Higher Education Establishment in any of the cities in which DIGS operates as a First Choice and with entry in September 2019, will be eligible to be released from their Licence\Tenancy Agreement if, as a result of not achieving the required A-Level, Scottish Higher (or equivalent) results, they do not gain a place at their First Choice university.
2. Students who have applied to attend a University or a Higher Education Establishment in any of the cities in which DIGS operates as an Insurance Choice and with entry in September 2019, will be eligible to be released from their Licence\Tenancy Agreement if, as a result of not achieving the required A-Level, Scottish Higher (or equivalent) results, they do not gain a place at their Insurance Choice university or as a result of being accepted by their First Choice.
3. International students who have applied to attend a University or a Higher Education Establishment in any of the cities in which DIGS operates and with entry in September 2019, will be eligible to be released from their Licence\Tenancy Agreement if they do not receive the visa they require for their study in the UK.
4. New and returning students are eligible to receive this offer. The offer will be available until all rooms which are subject to this offer have been booked or until DIGS confirms the offer is no longer available, whichever is the earlier.
5. Subject to rooms being available, students will automatically become eligible for this offer if they are applying for university entry for September 2019.
6. If a student does not:
 - a. gain a place at their First Choice University or College and wishes to be released from their Tenancy Agreement as a result of not achieving the required results,
 - or
 - b. accept a place at their Insurance Choice University or College and wishes to be released from their Licence\Tenancy Agreement as a result of being accepted to their First Choice University,they must provide DIGS with evidence of their withdrawal no later than 6:00pm on 5 September 2019.

Evidence can be a written letter from the University/College/UCAS, or a screen shot of the customer's UCAS status. Evidence can be emailed to support@digstudent.co.uk or posted to Cancellation Requests, The Hub, Storthes Hall Park, Kirkburton, West Yorkshire, HD8 0WA.
7. If a customer does not gain their required UK Student Visa and wishes to be released from their Licence\Tenancy Agreement, they must provide DIGS with evidence of their declined visa application no later than 6:00pm on 5 September 2019.

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Evidence can be a written rejection letter, proof the required visa was not awarded, or a screen shot of the customer's visa status.

8. All students who do not apply to be released from their Licence\Tenancy Agreement by the stated cut-off date and in accordance with the conditions set out above will be bound by the terms and conditions and cancellation policy set out in the Licence\Tenancy Agreement.
9. All students released under the No Place No Pay offer are entitled to a refund of the Reservation Fee. Please note that the Booking Fee is non-refundable.
10. If you do not qualify for the No Place No Pay Offer you will be bound by the terms and conditions and cancellation policy set out in the Licence\Tenancy Agreement.
11. DIGS Student reserves the right to remove or change this promotional offer at any time.