### 1. Introduction

My company is selling a product which is permanently generating logs tracking its activity. When a customer experiences a failure, the logs have to be checked and fully analyzed. The following program was created to be executed after customer communicates the issue and its main goal is to accelerating a troubleshooting process and speeding up a customer's solution response.

The code is executed on customer premises and provides a first log's check output and some primary conclusions which can be useful for latter and quicker decisions taken.

## 2. Requirements

The program was created with Python 3.6.1 under Anaconda distribution using Spyder 3.1.4 v. The code requires the following modules:

from pathlib import Path import re,glob import psutil import sqlite3 from datetime import datetime

A basic description for each module follows:

path: required when a file local paths is required.

re: (regular expressions) Required when finding and searching key-words.

glob: required when wanted to find the pathnames matching the logs files specified pattern according to the rules used by the Unix shell.

psutil: retrieves information on running processes and system utilization. Here is required for CPU percentage usage.

sqlite3: database used for historical CPU usage records.

datetime: supplies classes for manipulating the current dates and time.

## Other requirements:

On the first check the program searches for some particular key-words which in case of find them on the product's logs, it will be required the execution of a second, more elaborated script developed by my company's R&D Team.

To do so a keys.txt file containing all the critical words has to be also on place for the program correct execution. The keys.txt file is attached to this report.

# 3. Description

The program starts asking the directory's name where the logs and the keys.txt file are located (some customers personalize the default directory where the logs are located)

Then, because we provide two main different product versions, the logs names are also different. For version 4 and lower, the system log to check is named "sysinfo.txt". For version 5 and upper the system log to be check is named "node\_1.rladmin". If one exists the other doesn't. Therefore the program starts getting the existence of one of these two files for a later analysis.

The program's main goal is to find out if the product contains some particular words and therefore is in an unstable state. If so, then the program runs a second check telling us if it's safe to offer to the customer to run the program developed by R&D or not. This more elaborated program has to be executed under particular circumstances and it not safe to run it if our product does not requires it. In other words: my program has to determine if the product is unstable or not and if so checking also if it is safe running another more resource intensive program or not.

In case of these two checks are positive, then it's required to get the current server's resources levels of usage (e.g. CPU usage percentage) and inserting the values into a SQLite3 Database. The reason for this is that this DB can be consulted for future references in case of need.

For a better understanding, a summarize explanation follows:

First: the program starts asking the directory where the logs are locate (some customers require to creating a remote directory for storing the logs)

Second: determine which file exists "sysinfo.txt "or "node 1.rladmin" and store the correct one.

Third: open the file and determine if contains one of the key-words provided on keys.txt file. If so, then the program continues. If not, the program leaves.

Fourth: check if it's safe running the second program. This is determined if the Key word founded previously is on RUNNING or PENDING state. If RUNNING, then it is safe running the second program and the current program continues. If PENDING then it is not recommended running the second program and this one leaves.

Fifth: In case of RUNNING on previous point, it is required to getting the current CPU usage. Here it is important to get each core usage, therefore the program has to determine the value of each existing core. Then a Table on a SQLite3 DB is created, opened and sequence of values are inserted: the current server time (used as a KEY), the number of CPU Core and finally that Core usage.

This table is important for future references in case of the unstable product status high frequency: it can give us the idea of how often this happens and the sever CPU usage each time.

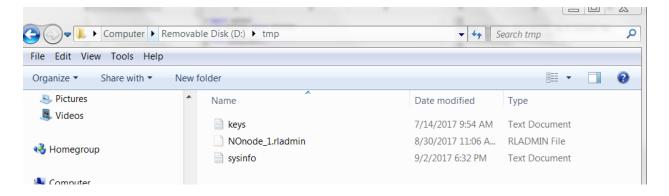
# 4. Screenshots of the program output

Scenario 1:

sysinfo.txt file exists (for product's version 4 and lower)

Keyword found on the logs: SMDeleteBDB

Second keyword: RUNNING (which means it's safe running the second program and the CPU data should be collected and stored on the DB)



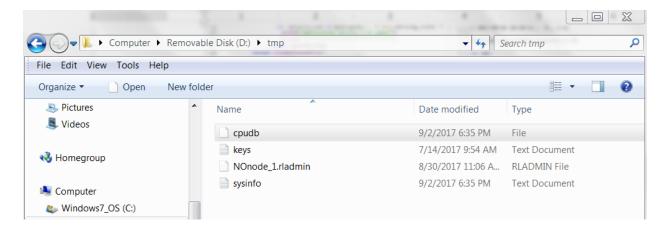
### Execution:

```
In [3]: runfile('D:/UCSC/Pyhton II/project/Final_Project_Jose_Moreira.py',
 8 from pathlib import Path
9 import re,glob
10 import psutil
11 import sqlite3
12 from datetime import datetime
                                                                                                                                       14 class StatusCheck():
                                                                                                                                        db:2 db1-cache OK active 1
                                                                                                                                                                                            enabled
                                                                                                                                                                                                              disabled
                                                                                                                                       10002.taxplatform.ucsc.com:10002 RUNNING
                                                                                                                                                                                                               SMDeleteBDB
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          def CheckFilesExistence(self):
                              Status is RUNNING, it is SAFE to run the release script.
                                                                                                                                       Current CPU usage per core: [0.0, 0.0, 0.0, 3.3]
                                                                                                                                       ('2017-09-02 18:30:52', '1', 0.0)
('2017-09-02 18:30:52', '2', 0.0)
('2017-09-02 18:30:52', '2', 0.0)
('2017-09-02 18:30:52', '3', 0.0)
('2017-09-02 18:30:52', '4', 3.3)
                                 for sysinfo_file in glob.glob("/" + self.working_folder + '/*.

print("Application version 5 or upper")

print("********************************")
                                                                                                                                       Data was successfully inserted on DB
                      return sysinfo_file
except FileNotFoundError:
print("No sysinfo file found")
                                                                                                                                       In [3]:
                                                                                                                                       In [31:
          def CheckStateMachineExistence(self,file):
               cneckstatemechiternet(setf,file):
self,file = file
rladmin_file= str(self.file)
keyfile = Path("/" + self.working_folder + "/keys.txt")
keys = set(key.lower() for key in re.findall(r'\w+', open(keyfile , "r").r
with open(rladmin_file,'r') as f:
                                                                                                                                       In [3]:
                                                                                                                                       In [3]:
                                                                                                                                       In [3]:
                    for line in f:
  words = set(word.lower() for word in re.findall(r'\w+', line))
  if keys & words:
                                                                                                                                      In [3]:
```

# DB (named "cpudb") was created on /tmp directory:



## Scenario 2:

sysinfo.txt file exists (for product's version 4 and lower)

Keyword found: SMDeleteBDB

Second keyword: PENDING (which means it is NOT safe running the second program and program leaves)

```
^ In [3]:
7
8 from pathlib import Path
9 import re,glob
10 import psutil
1 import sqlite3
12 from datetime import datetime
                                                                                                                                                           In [4]: runfile('D:/UCSC/Pyhton II/project/Final_Project_Jose_Moreira.py',
                                                                                                                                                           wdir='D:/UCSC/Pyhton II/project')
                                                                                                                                                           Enter directory where Sysinfo log is located: tmp
14 class StatusCheck():
           def CheckFilesExistence(self):
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                                                                                                                                                                                                                                            disabled
                                                                                                                                                           10002.taxplatform.ucsc.com:10002 PENDING
                                                                                                                                                                                                                                             SMDeleteBDB
                                    self.working_folder = input("Enter directory where Sysinfo log i
sysinfo_file = Path("/" + self.working_folder + "/sysinfo.txt")
if sysinfo_file.exists():
                                                                                                                                                          Status is PENDING, it is NOT SAFE to run the release script.
                                         print("Application version 4 or lower")
print("*********************")
                                                                                                                                                           Need to analyze the logs in deeper.
                         for sysinfo_file in glob.glob("/" + self.working_folder + print("Application version 5 or upper")
print("*******************************
return sysinfo_file
except FileNotFoundError:
                                                                                                                                                           In [4]:
                                                                                                                                                           In [4]:
                                     print("No sysinfo file found")
                                                                                                                                                           In [4]:
           def CheckStateMachineExistence(self,file):
                  CheckStateMachinerXistence(3et),...,

self_file = file
rladmin_file= str(self_file)
keyfile = Path("/" + self_working_folder + "/keys.txt")
keys = set(key_lower() for key in re_findall(r'\w+', open(keyfile , "r").r

with open(rladmin_file,'r') as f:

for line in f:
                                                                                                                                                           In [4]:
                                                                                                                                                           In [4]:
                        for line in f:

words = set(word.lower() for word in re.findall(r'\w+', line))

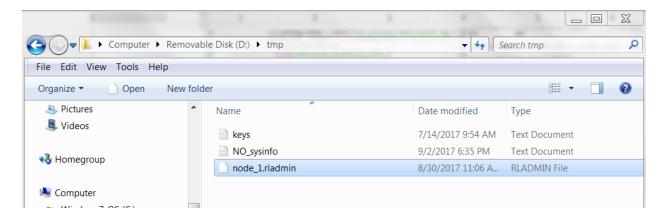
if keys & words:
                                                                                                                                                          In [4]:
```

### Scenario 3:

node\_1.rladmin file exists (for product's version 5 and upper)

Keyword found: SMDeleteBDB

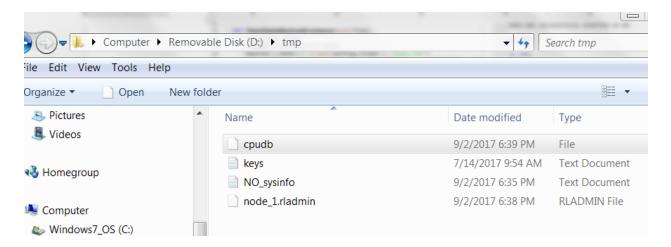
Second keyword: RUNNING (it is safe running the second program and the CPU data is collected and stored)



Execution:

```
8 from pathlib import Path
                                                                                                                                               In [6]:
9 import re,glob
10 import psutil
                                                                                                                                               In [7]: runfile('D:/UCSC/Pyhton II/project/Final_Project_Jose_Moreira.py',
wdir='D:/UCSC/Pyhton II/project')
11 import sqlite3
12 from datetime import datetime
13
14 class StatusCheck():
                                                                                                                                               Enter directory where Sysinfo log is located: tmp
                                                                                                                                               def CheckFilesExistence(self):
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                                                                                                                                               db:7 ucsc-dr-rdb memory active 1 dense redis-6379.ucsc.us2.ucsc.com:6379 RUNNING SMListenerMigrate:listener_uid=12:target_node=2 N/A
                                                                                                                                                                                                                                                      disabled
                                                                                                                                                                                                                                     enabled.
                                self.working_folder = input("Enter directory where Sysinfo log i
sysinfo_file = Path("/" + self.working_folder + "/sysinfo.txt")
if sysinfo_file.exists():
                                                                                                                                                                                                                                                     N/A
                                     print("Application version 4 or lower")
print("**************************")
                                                                                                                                               Status is RUNNING, it is SAFE to run the release script.
                      else:
    for sysinfo_file in glob.glob("/" + self.working_folder + "/*.
        print("Application version 5 or upper")
        print("**********************************
    return sysinfo_file
    except FileNotFoundError:
    print("No sysinfo file found")
                                                                                                                                              Current CPU usage per core: [1.5, 4.5, 0.0, 0.0] ('2017-09-02 18:38:59', '1', 1.5) ('2017-09-02 18:38:59', '2', 4.5) ('2017-09-02 18:38:59', '3', 0.0) ('2017-09-02 18:38:59', '4', 0.0)
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                                                                                                                                              Data was successfully inserted on DB
         In [7]:
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                                                                                                                                               In [7]:
                          words = set(word.lower() for word in re.findall(r'\w+', line))
                                                                                                                                              In [7]:
```

## DB is created:

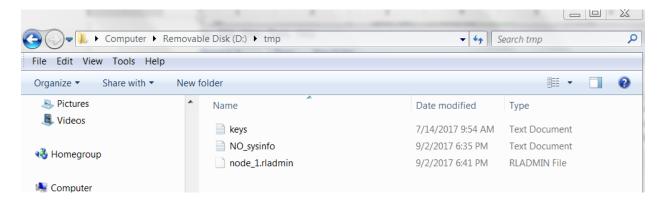


### Scenario 4:

node\_1.rladmin file exists (version 5 and upper)

Keywords found: SMDeleteBDB and SMDeleteDB (2 key-words were found now)

Second keyword: both found RUNNING and PENDING.

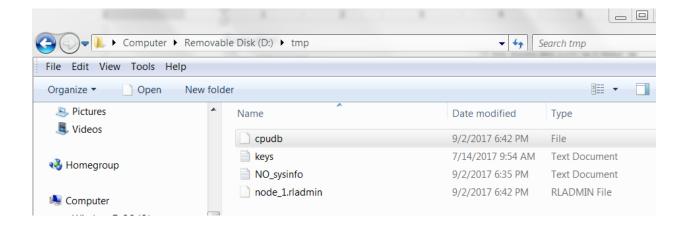


### Execution:

```
8 from pathlib import Path
9 import re,glob
10 import psutil
11 import sqlite3
                                                                                                                                                            db:6 ucsc-dr-mdb memcached active 2 dense
memcached-11211.ucsc.us2.ucsc.com:11211 PENDING
N/A N/A 1.4.17
                                                                                                                                                                                                                                                         disabled
                                                                                                                                                                                                                                                                             disabled
12 from datetime import datetime
                                                                                                                                                                                                                                                             SMDeleteBDB
                                                                                                                                                            Status is PENDING, it is NOT SAFE to run the release script.
           def CheckFilesExistence(self):
                                                                                                                                                            Need to analyze the logs in deeper.
                                  db:7 ucsc-dr-rdb memory active 1 dense
redis-6379.ucsc.us2.ucsc.com:6379 RUNNING
SMListenerMigrate:listener_uid=12:target_node=2 N/A
                                                                                                                                                                                                                                                                                disabled
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                                                                                                                                                                                                                                                                            N/A
                                    else:

for sysinfo_file in glob.glob("/" + self.working_folder + '/*
print("Application version 5 or uppen")
print("****************")
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                                                                                                                                                             Status is RUNNING, it is SAFE to run the release script.
                                                                                                                                                            Current CPU usage per core: [3.0, 0.0, 0.0, 0.0]
('2017-09-02 18:42:36', '1', 3.0)
('2017-09-02 18:42:36', '2', 0.0)
('2017-09-02 18:42:36', '3', 0.0)
('2017-09-02 18:42:36', '4', 0.0)
                        return sysinfo_file
except FileNotFoundError:
print("No sysinfo file found")
           def CheckStateMachineExistence(self,file):
                 CheckStateMachineExistence(self,file):
self,file = file
rladmin_file= str(self.file)
keyfile = Path("" + self.working_folder + "/keys.txt")
keys = set(key.lower() for key in re.findall(r'\w+', open(keyfile , "r").r
with open(rladmin_file,'r') as f:
    for line in f:
        words = set(word.lower() for word in re.findall(r'\w+', line))
        if keys & words:
                                                                                                                                                            Data was successfully inserted on DB
                                                                                                                                                            In [9]:
                                                                                                                                                            In [9]:
                                                                                                                                                            In [9]:
```

All states are found and according to each of them, the program made the suggestions.



### 5. Conclusion

The program utilizes and implements the following Python programming resources: Functions, Classes, Try-except, regular expressions, data type cast, file input and output, db creation, opening and inserting, list comprehension, input data and list process.

The resulted script is just the beginning of a future larger script assigned by my own manager as a first quick and visual check for a real customer's issues.

It is planned to keep improving the current code and also keep adding extra functions/features for a better quick initial understanding of real product problems.

As example, in the future it's planned to be able to run the similar analysis but on every servers involved on executing the product; getting more information from a other different logs; adding to the SQLite3 DB more server resources consumption such as memory; sending the result via email to the customer's contact with a better formatted version than the current one; etc.

# 6. Python program and other files required below:

# 6.1 Code: Created on Thu Aug 31 2017 Author: Jose Moreira Course: Python for Programmers - UCSC- Extension from pathlib import Path import re, glob import psutil import sqlite3 from datetime import datetime class StatusCheck(): def CheckFilesExistence(self): try: self.working folder = input("Enter directory where Sysinfo log is located: ") sysinfo file = Path("/" + self.working folder + "/sysinfo.txt") if sysinfo\_file.exists(): print("Application version 4 or lower") print("\*") else: for sysinfo\_file in glob.glob("/" + self.working\_folder + '/\*.rladmin'): print("Application version 5 or upper") print("\*") return sysinfo file

```
except FileNotFoundError:
          print("No sysinfo file found")
  def CheckStateMachineExistence(self,file):
    self.file = file
    rladmin_file= str(self.file)
    keyfile = Path("/" + self.working_folder + "/keys.txt")
    keys = set(key.lower() for key in re.findall(r'\w+', open(keyfile, "r").readline()))
    with open(rladmin_file,'r') as f:
      for line in f:
       words = set(word.lower() for word in re.findall(r'\w+', line))
       if keys & words:
          print("\n",line, end=")
       if ' PENDING ' in line:
          print("\nStatus is PENDING, it is NOT SAFE to run the release script.")
          print("\nNeed to analyze the logs in deeper.")
       elif 'RUNNING 'in line:
          print("\nStatus is RUNNING, it is SAFE to run the release script.")
          self.CheckResources()
  def CheckResources(self):
    cpu_dict = []
    cpu dict = psutil.cpu percent(interval=1, percpu=True)
    print("\nCurrent CPU usage per core:",cpu_dict)
    number_cores = len(cpu_dict)
    try:
      for x in range(number_cores):
         n1=(cpu_dict[x])
        conn = sqlite3.connect('/tmp/cpudb')
        c = conn.cursor()
        c.execute('drop table if exists cpurecords')
        conn.commit()
        c.execute('create table cpurecords ([timestamp] timestamp, cpu number text,cpu float)')
         c.execute('insert into cpurecords values(?,?,?)',(datetime.now().strftime("%Y-%m-%d
%H:%M:%S"),x+1,n1))
        conn.commit()
        c.execute ('select * from cpurecords')
        for row in c:
           print(row)
       print("\nData was successfully inserted on DB")
    except:
       print("ERROR. It was unable to write on DB")
    finally:
```

c.close()

st = StatusCheck()
file = st.CheckFilesExistence()
st.CheckStateMachineExistence(file)

# 6.2 keys.txt:

SMC reate BDB, SMDelete BDB, SML is tener Failover, SMUcsc Failover, SMUcsc Migrate, SMS lave Ucsc Migrate, SML is tener Migrate, SMS tandal one Ucsc Migrate, SMR eshard, SMUp date BDB

# 6.3 node 1.raldmin:

UcscLabs Node Information Wed Aug 30 14:06:06 EDT 2017

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rladmin status extra all:

CLUSTER:

OK. Cluster master: 1 (10.192.16.51)

Cluster health: OK, [0, 0.0666666666666667, 0.01666666666666666]

failures/minute - avg1 0.00, avg15 0.07, avg60 0.02.

OK, OLD VERSION

## **CLUSTER NODES:**

NODE:ID ROLE ADDRESS EXTERNAL\_ADDRESS HOSTNAME MASTERS SLAVES SHARDS CORES FREE\_RAM VERSION RACK-ID STATUS

\*node:1 master 10.192.16.51 10.192.16.51,10.192.144.51 rlec1 0 0 0/1024 6 6.9GB/7.64GB 4.5.0-40.rhel7 - OK node:2 slave 10.192.16.52 10.192.16.52,10.192.144.52 rlec2 1 0 1/1024 6 6.96GB/7.64GB 4.5.0-40.rhel7 - OK node:3 slave 10.192.16.53 10.192.16.53,10.192.144.53 None 0 1 1/1024 6 7.07GB/7.64GB 4.3.0-219.rhel7 - OK, OLD VERSION node:4 slave 10.192.16.54 10.192.16.54,10.192.144.54 None 2 0 2/1024 6 7GB/7.64GB 4.3.0-219.rhel7 - OK, OLD VERSION node:5 slave 10.192.16.55 10.192.16.55,10.192.144.55 None 0 0 0/1024 6 6.53GB/7.64GB

## DATABASES:

4.3.0-219.rhel7 -

DB:ID NAME TYPE STATUS SHARDS PLACEMENT REPLICATION PERSISTENCE ENDPOINT EXEC\_STATE EXEC\_STATE\_MACHINE BACKUP\_PROGRESS MISSING\_BACKUP\_TIME UCSC\_VERSION

db:6 ucsc-dr-mdb memcached active 2 dense disabled disabled memcached-

11211.ucsc.us2.ucsc.com:11211 PENDING SMDeleteBDB N/A N/A

1.4.17

db:7 ucsc-dr-rdb memory active 1 dense enabled disabled ucsc-6379.ucsc.us2.ucsc.com:6379 RUNNING SMListenerMigrate:listener\_uid=12:target\_node=2 N/A N/A 3.0.5

### **ENDPOINTS:**

DB:ID NAME ID NODE ROLE SSL WATCHDOG\_STATUS

db:6 ucsc-dr-mdb endpoint:10 node:3 master No OK

db:7 ucsc-dr-rdb endpoint:11 node:3 slave No OK

db:7 ucsc-dr-rdb endpoint:12 node:2 master No OK

# SHARDS:

error: cluster is not responding, please try again.

# 6.4 sysinfo.txt:

UcscLabs Node Information

Tue Jun 13 20:33:35 CDT 2017

\_\_\_\_\_

OS and platform:

Linux USSLTC1910V.DTTSOL-EAST.COM 3.10.0-327.18.2.el7.x86\_64 #1 SMP Fri Apr 8 05:09:53 EDT 2016 x86\_64 x86\_64 x86\_64 GNU/Linux

Red Hat Enterprise Linux Server release 7.2 (Maipo)

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Cluster status:

CLUSTER:

OK. Cluster master: 2 (10.25.65.47)

### **CLUSTER NODES:**

NODE:ID ROLE ADDRESS EXTERNAL ADDRESS SHARDS MASTERS SLAVES CORES FREE RAM

VERSION RACK-ID STATUS

node:1 slave 10.25.65.46 10.25.65.46 2 2 0 8 61.75GB/62.76GB 4.3.0-219.rhel7 rack1 OK node:2 master 10.25.65.47 10.25.65.47 0 0 0 8 61.69GB/62.76GB 4.5.0-22.rhel7 rack2 OK node:3 slave 10.25.65.48 10.25.65.48 2 0 2 8 61.79GB/62.76GB 4.5.0-22.rhel7 rack3 OK

## DATABASES:

DB:ID NAME TYPE STATUS SHARDS REPLICATION PERSISTENCE ENDPOINT

EXEC\_STATE EXEC\_STATE\_MACHINE BACKUP\_PROGRESS MISSING\_BACKUP\_TIME

db:2 db1-cache OK active 1 enabled disabled 10002.taxplatform.ucsc.com:10002 RUNNING SMDeleteBDB N/A N/A db:3 db2-opaop OK active 1 enabled disabled 10044.taxplatform.ucsc.com:10044 db:4 db3-nnnn OK active 1 enabled disabled 10777.taxplatform.ucsc.com:10777

# **ENDPOINTS:**

DB:ID	NAME	ID NOI	DE ROLE	WATCHDOG_STAT	US
db:1	db0-config	endpoint:1	node:2 sla	ave OK	
db:1	db0-config	endpoint:2	node:3 m	aster OK	
db:2	db1-cache	endpoint:3	node:2 m	aster OK	
db:2	db1-cache	endpoint:4	node:3 sl	ave OK	

# SHARDS:

DB:ID NAME ID NODE ROLE SLOTS USED\_MEMORY BACKUP\_PROGRESS RAM\_FRAG WATCHDOG\_STATUS STATUS

db:1 db0-config ucsc:1 node:1 master 1-4096 8.1MB	N/A	-3711.1KB OK	OK
db:1 db0-config ucsc:2 node:3 slave 1-4096 2.62MB	N/A	1012.55KB OK	OK
db:2 db1-cache ucsc:3 node:3 slave 1-4096 2.46MB	N/A	885.71KB OK	OK
db:2 db1-cache ucsc:4 node:1 master 1-4096 5.06MB	N/A	-1596.73KB OK	OK

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