

# Joe Pauker

<https://joepauker1.github.io>

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## SUMMARY

I am a flexible, self-motivated student with excellent knowledge in software programming, leadership, industry, and customer service. Prior to voluntarily stepping down to pursue a career change I spent over five years as a manager where I gained extensive knowledge in customer satisfaction as well as time, project, and employee management.

## EDUCATION

### Kean University, Union, NJ

Bachelor's Degree, Computer Science, Minor Mathematics

GPA: 3.84

Expect Graduation May 2020

### Triangle Tech, Bethlehem, PA

Associates Degree in Specialized Technology, Carpentry and Construction Technology

GPA: 4.00

Graduated 2010

## COURSE WORK

Data Structures, Computer Organization and Programming, Discrete Systems, Database Management, Computer Architecture, Assembly Language, Linear Algebra, Intro to Proofs, Data Visualization

## TECHNICAL SKILLS

Java, Assembly Language, HTML, PHP, MySQL, CCS, JavaScript, C

## PROJECTS

### Data Visualization

September 2019-Present

- Create a website using MySQL, HTML, JavaScript, and CCS that will allow the user to upload a data file (wages) and translate the data into various graphs. The project is required to implement and store data on a database.

### Online Banking

February 2019-May 2019

- Design a mock online banking system coded with PHP, HTML and MySQL. The Project utilized PHP and MySQL skills such as creating tables, insert, delete, and select statements
- Project Link: <http://eve.kean.edu/~paukerj/CPS3740/>

### Database Functions and Procedures

- Created a variety of functions and procedures using MySQL to search a mock database and display results and/or tables. Program displayed a message in the event of an error or indicated that no results were found.

### Online Banking Design

- Object-Oriented Design, collaborative, group project to create and design an online banking system. Developed a customer proposal to include business analysis, use cases diagrams, UML diagrams, communication diagrams, and user interfaces. An oral presentation was completed to present the project.

## EXPERIENCE

### Code Samurai

September 2019-Present

- Volunteer Computer Science tutor, specializing in database (MySQL and PHP) and basic Java skills

### Part-time Customer Service Associate, Lowe's, Piscataway, NJ

September 2017-Present

- Ensure customers have a high-level shopping experience by utilizing five years of management experience to ultimately help the company to continue to succeed.
- Trained new management to streamline the integration and transition process

### Back-End Support Manager, Lowe's, Piscataway, NJ

January 2017-September 2017

- Managed 20+ employees, across 5 departments, at a \$28million store
- Ensured groups consistently maintained high performance standards by resolving customer and employee conflicts when they arose.

### Department Manager, Lowe's, Piscataway, NJ

March 2013-January 2017

- Oversaw biannual, full department, floor resets for spring and winter season
- Maintained departments with weekly store updates to meet and exceed overall sales and customer service experience
- Reviewed weekly sales plans, vital stats and operational reports to oversee the overall department progress and inform associates and upper management with weekly store updates

### Delivery and Receiving Associate, Lowe's, Piscataway, NJ

March 2012-March 2013

- Coordinated the receiving and delivery of company product, customer service and maintenance

## HONORS AND ACHIEVEMENTS

- **Kean University:** Dean's List: 2017 – Fall | 2018 – Spring, Summer and Fall | 2019 – Spring
- **Triangle Tech:** High Honors: all four semesters
- **Lowe's:** Mid-Year Employee Excellence Award: Summer 2018
- **Lowe's:** Manager of the Quarter: February 2015, June 2016
- **Lowe's:** Excellent Employee Award: 6 times over the past 6 years