

## A Primer for Critical Thinking



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## Agenda

Basic Concepts
Considerations
Structured Thinking
Analytic Tools

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## Why Critical Thinking

Questioning
Analyzing
Conceptualizing
Defining
Examining
Inferring
Listening
Reasoning
Synthesizing

Curiosity
Perspective
Knowledge
Skepticism
Responsibility

Evaluating Information
In a
Structured way

Evaluating our Thoughts

Refining our Thought processes

**Handle uncertainty** 

**Alleviate Ignorance** 

Intellectual Independence

Clear Expression of Ideas

**Individual Growth** 

**Social Enrichment** 

Create/Assess Information more Thoroughly Better able to Identify/Reject Fallacies

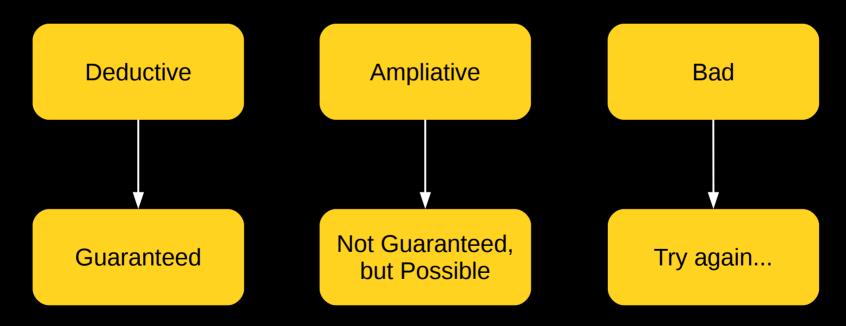


## Why Critical Thinking?

- Critical thinking belongs to the world
  - Gives you praxis in everything
  - Taking time to "think critically" saves you time
- Curiosity and skepticism are good
- Make it a game
  - You brain wants an adventure
- Falsification and Fallacy
  - Being proven wrong is an opportunity
  - Being able to see how others are wrong
    - Helps you better see the
      - "who, what, when, where, why, and how"



- Solid reasoning behind your conclusion
- Premises (statements) form your argument
- Good argument supports the conclusion



Deductive arguments can still be False!



- Is it Valid?
  - Premises can't be true if Conclusion is False
  - Invalid if conclusion is false with all premise as True
- Is it Sound?
  - A Valid argument has Premises that are True
  - Anything else is unsound
- Falsification?
  - If there is something wrong; try again and make it better!
- Research?
  - Logic is not enough, you need Knowledge!

This is deductive reasoning



- Premises...
  - Don't guarantee a correct Conclusion (ampliative!)
- Conclusions...
  - Inferences to best explanation
- Is the explanation "good"?
  - Fit? Is it Simple?
- Is there a better explanation?
  - Is there more evidence for reevaluation?

This is "every day" abductive reasoning



#### Necessary Conditions

 If "A" is necessary for "B", "A" has to be be True for "B" to be True

#### Sufficient Conditions

- If "A" is sufficient for "B", "A" being True is good enough for "B" to be True
- Our assessments of these conditions...
  - Generally rely on your assumptions surrounding the condition (or "take things for granted")

#### Can use these concepts

To break down the elements of the condition to create definition



#### Implicit Premises

- Required to make the argument, but not stated
- Usually not controversial and obvious to audience
- Ergo...
  - Need to examine justification!
  - Need to provide explanation!
- This is Complicated!
  - Embedded in culture, regional, other geographies



#### Descriptive Claims

- Expressing an understanding or describing
- Without a following evaluation

#### Normative Claims

- Statement of an evaluation
- Without presentation of the rational (usually implicit)

#### Being aware of this distinction

- Allows one to better scrutinize the problem
- within a contextual space and time



- Must be aware of Fallacy!
  - the use of poor reasoning in order to build an argument
  - Does not necessarily mean the conclusion is false!
- Many types
  - Formal or informal (poor form or content in systemic logic)
  - Presumptive (conclusion is the proof)
  - Ambiguity (vague support)
  - And on and on...



## Questions?

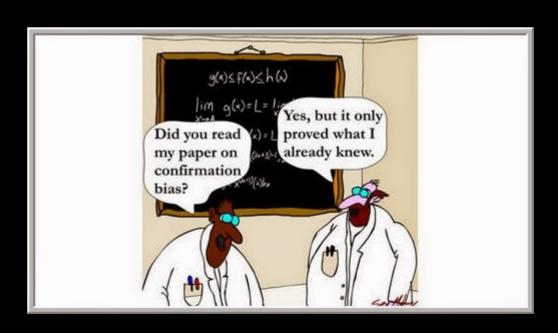


#### Cognitive Bias!

- Illogical inferences and deviations in judgment
- Subjective and created within social spaces
- Can be useful in matters of timeliness (heuristics)
- Symptom of human processing limitation
- Cognitive dissonance
- Emotions

#### Look to knowledge and evidence

- To see what is there
- To see what is not there (gaps)
- Helps you to see your flaws
- Helps you challenge theirs





#### Reasoning

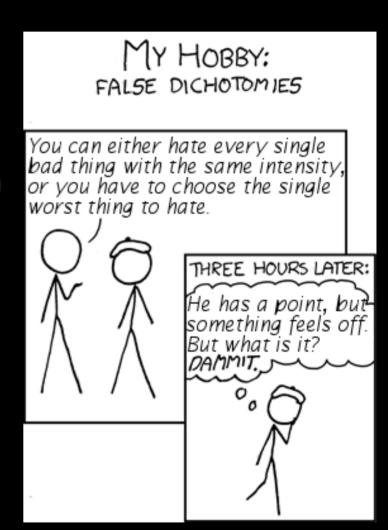
- Consciously make sense of things
- Apply logic, Verify facts
- Change or Sustain in light of new information

#### Assumptions

- Taking something(s) for granted
- Can be dangerous

#### Avoid False Dichotomy

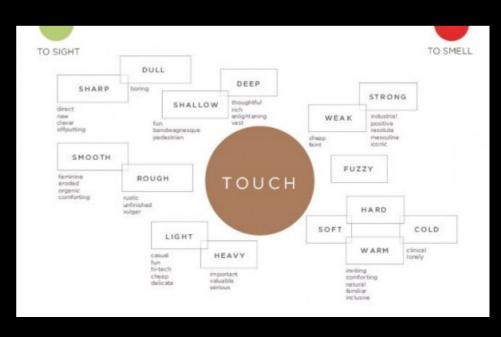
- An informal fallacy in which
- limited alternatives are used to
- force a choice





#### Embodied Metaphor

- Your mental processes are unique to you
- You experience (sense) the world differently
- Ergo the manner in which you think is slightly or greatly different than those around you
  - Matter of biology
  - Matter of scale
  - Matter of space
  - Matter of time





# Most Importantly.... Ask Questions!

Any Questions?



- Quality of Life == Quality of Thought
- Deciding to think critically is the beginning
  - In order to make that process better
  - We have to find ways to analyze our thoughts
  - While eliminating/observing biases
- In order to analyze thought
  - We have to look at what composes thought
  - Understand the processes behind our reasoning
  - Establish ways by which to test and reassess thought
  - Find and Include newer data with each iteration
  - Question everything



**Point of View** 

frame of reference, perspective, orientation **Purpose** 

goal, objective

Implications and Consequences

Elements of Thought Question at issue

problem, issue

**Assumptions** 

presupposition, taking for granted Information

data, facts, observations, experiences

Concepts

theories, definitions, axioms, laws, principles, models

Interpretation and inference

conclusions, solutions



## Intellectual Standards Are Used to Assess Thinking

Clarity

Could you elaborate further? Could you give me an example? Could you illustrate what you mean?

Accuracy

How could we check on that? How could we find out if that is true? How could we verify or test that?

Precision

Could you be more specific?
Could you give me more details?
Could you be more exact?

Relevance

How does that relate to the problem? How does that bear on the question? How does that help us with the issue?

Depth

What factors make this a difficult problem? What are some of the complexities of this question? What are some of the difficulties we need to deal with?

Breadth

Do we need to look at this from another perspective? Do we need to consider another point of view? Do we need to look at this in other ways?

Logic

Does all this make sense together?

Does your first paragraph fit in with your last?

Does what you say follow from the evidence?

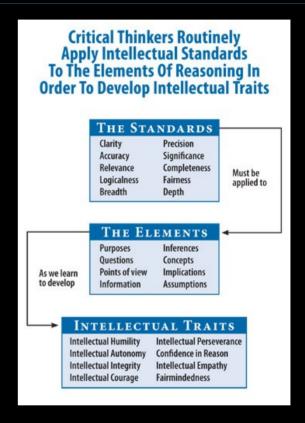
Significance

Is this the most important problem to consider? Is this the central idea to focus on? Which of these facts are most important?

**Fairness** 

Do I have any vested interest in this issue? Am I sympathetically representing the viewpoints of others?





What others can you think of?

How do they vary depending on "where", "when", "how", and "who" you are?

**Questions!** 



- We do this to
  - Overcome subconscious processes
    - Biases, perception, memory, processing
  - Prepare for paradigm shifts
    - The most knowledgeable of us have the most to unlearn
  - Keep you fresh
    - Over time, we become entrenched in daily activity
    - Need to keep fighting against that
  - Memory changes over time
    - Long term
    - Short term



- We do this to
  - Ensure delivery of best Information
    - To seniors
    - To peers
  - Fill the gaps
    - When lacking adequate information
    - Backed by strong logic and empirical data
  - Structure the problem
    - Break it down into smaller part
    - Put it into a form that is easily and holistically understood



## Questions?



#### Caution!

- Don't start with your conclusion; end with it
- Look at alternate solutions
- Let the analysis favor the solution; not you
- Thinking is not analysis
- Focus on the process of analysis
  - Not the substance
- When in doubt, ask and ask again
- Work hard to prove yourself wrong
  - Allow others to do the same
  - Your argument will become stronger



- Problem Restatement
- Pros/Cons/Fixes
- Divergent/Convergent
- Sorting & Time Lines
- Causal Flow Diagram
- Matrix
- Decision Tree

- Weighted Ranking
- Hypothesis Testing
- Devil's Advocate
- Probability Tree
- Utility Tree
- Utility Matrix
- Advanced Utility Analysis



#### Problem Restatement

- Paraphrase
  - · Use different word; maintain original meaning
- 180 degree turn around
  - Turn the problem around
- Broaden the focus
  - Restate in a large context
- Redirect the focus
  - Change to a tangent
- Ask why and why again
  - Repeat until the core issue emerges





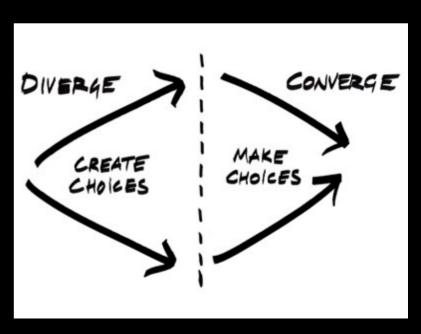
#### Pros/Cons/Fixes

- List the Pros
- List the Cons
- Consolidate the Cons
  - Merge similar
  - Delete redundant
- Neutralize the Cons
  - Or convert Cons to Pros (semi fix)
  - Divergent lists may occur
- Compare Pros and Cons for all options
- Pick one option





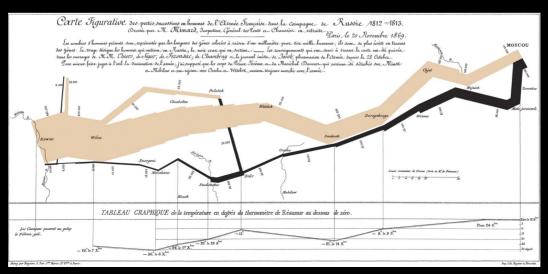
- Divergent/Convergent Thinking
  - Brainstorm
    - Divergent
  - Winnow (cut) and cluster (group) ideas
    - Convergent
  - Select Practical/Promising Ideas
    - Convergent





#### Sorting

- Sorting a problem into its parts
- Analysis can benefit from basic sorting
- Chronology and Time Lines
  - Shows timing and sequence
  - Draws attention to key events
  - Easier to identify patterns and correlations

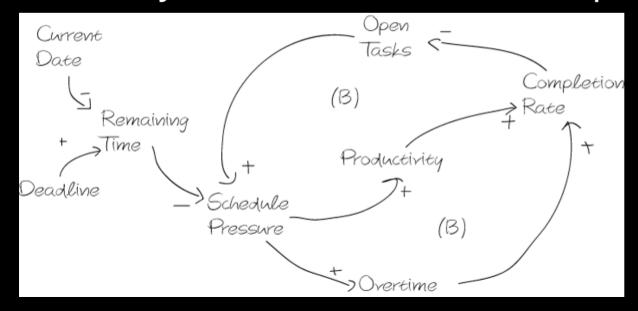






#### Causal Flow Diagram

- Identify major factors (drivers)
- Identify cause & effect relationships
- Characterize relationships as direct or inverse
- Diagram the relationships
- Analyze behavior of relationships as integrated system



#### Watch for:

- Feedback loops
  - Unstable
    - All direct
    - Even # inverse
  - Stable
    - Odd # inverse



#### The Matrix

- Simply, a grid with as many cells as needed to address the problem
  - Separate the problem's elements
  - Categorize information
  - Compare types of information
  - Compare pieces of information within types
  - Spot correlations, patterns, and potentially trends



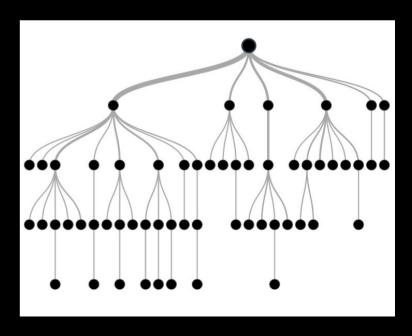
			Mechanisms				
Customer Requirements/ Functions	Importance	Lead	Eraser	Body	Paint	Band	
Make Marks	30	9/150	Z				
Remove Ma	2		90				
Prevent Smud	قر	0/45		0/45			
Support Lead	5	/		<b>25</b>			
Improve Appearar	10			0/30	0/30	Δ/10	
Accomodate Grip	20			100	A		correlation
Column weight	555	195	100	200	50	10	weight factor = 5
Mech. weight	1.0	.351	.180	.360	.090	.018	<ul> <li>Moderate correlation weight factor = 3</li> </ul>
Mech. target cost	2.80	.98	.51	1.01	.25	.05	Δ Weak correlation
Mech. actual cost	2.92	1.20	.43	.94	.10	.25	weight factor = 1



#### Decision or Event Tree

- Show choices and outcomes at different points in alternate chain of events
  - Identify the problem
  - Identify major decisions and events
  - Identify alternatives for each decision and event
  - Construct a tree for all scenarios
    - Branches are mutually exclusive
    - Branches are collectively exhaustive

## Should you use a Matrix or a Tree?





#### Weighted Ranking

- List all major criteria for ranking
- Pair-rank them (pair-wise comparison)
  - Which is more important? 1 or 2, 1 or 3, etc.
  - Results in a list of most important to least
- Take top "several" and weight them in percentiles
  - Total must equal 1.0 (or 100%)
- Construct a weighted rank matrix
  - Contains
    - Items to be ranked
    - Selected criteria
    - Criteria weights

Criterion	Pair-rank Votes	Final Rank
Color	3	3
Wheels	2	4
Engine	5	1
Make	1	5
Model	4	2



- Weighted Ranking (cont.)
  - Pair-rank all items by each criterion
    - "Is this (item) more important than this (item) based on this (criteria)? Yes/No
  - Multiply number of votes by criterion weight
  - Add the weighted values for Total Votes
  - Determine Final Ranking
  - Sanity Check

		Criteria			
Items	Engine 0.5	Model 0.3	Color 0.2	Total Votes	Final Rank
2014 GTO	1	1	3	1.4	3
1969 GTO	3	2	2	2.5	1
1964 GTO	2	3	1	2.1	2



#### Hypothesis Testing

- Generate hypotheses and narrow them down
- Construct a matrix
  - Column for Evidence
  - Column for each hypothesis
- List significant (and absent) evidence
  - Alexander's question (What evidence NOT included would refute any hypothesis?)
- Test evidence for consistency with each hypothesis
  - C (consistent), I (inconsistent), ? (ambiguous)
  - Optional degree
    - - ("in part"), + ("in many respects"), \* ("absolutely")



#### Hypothesis Testing

- Refine Matrix
  - Reword hypotheses
  - Add significant evidence
  - Delete (but record) evidence consistent with all hypotheses
- Evaluate each hypothesis
  - Evaluate underlying assumptions and validity
  - Remove hypotheses with significant inconsistent evidence
- Rank hypotheses by weakness of inconsistent evidence
  - Hypothesis with weakest inconsistent evidence is most likely
- Sanity Check



Question: How did the bread at the bakery become over-baked?

	Hypotheses			
Evidence	Sabotage by Employees	Fluctuation in Gas Pressure	New flour is defective	
Only two oven overcooked bread	С	I	С	
Three batches over- baked	С	С	С	
Maintenance found nothing wrong with ovens	С	С	С	
Only batches with new flour were over- baked	I	I	С	



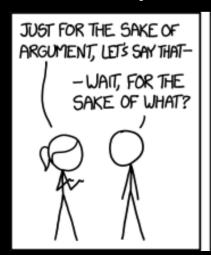
	Hypotheses				
Evidence	Sabotage by Employees	Fluctuation in Gas Pressure	New flour is defective		
Only two oven overcooked bread	С	I	С		
Only batches with new flour were over- baked	I	I	С		

Does this conclusion make sense?



#### Devil's Advocate

- Closely related to Hypothesis Testing
- Challenges validity and encourages focus
  - Via defense of opposing viewpoint
  - Seeking new evidence to support opposing viewpoint
  - In attempt to encourage objectivity
- This helps bolster primary viewpoint







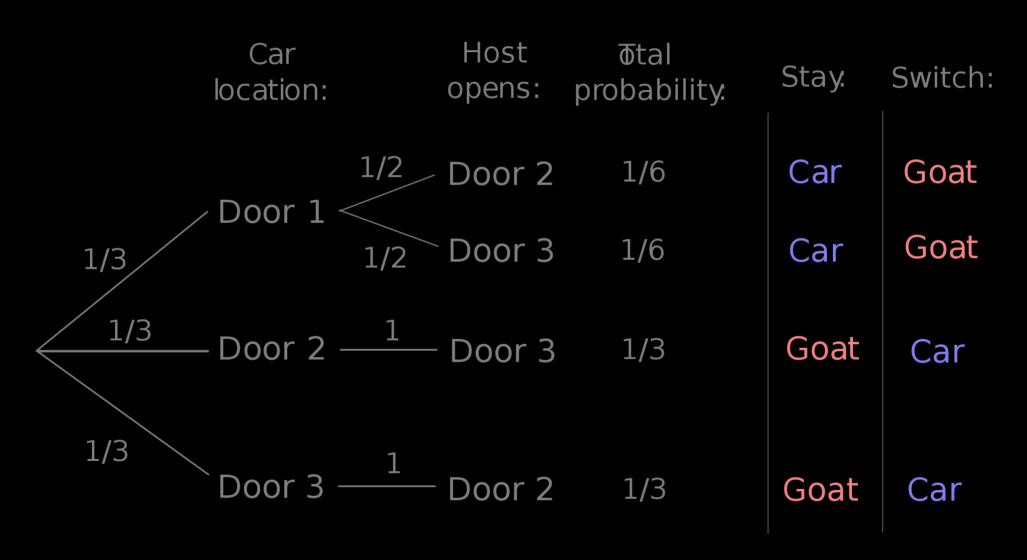




#### Probability Tree

- Like a decision tree, but with probability!
- 3 rules
  - Events must be mutually exclusive
  - Events must be collectively exhaustive
  - Probabilities of branches at each node must equal 1.0
- Follow the steps for a decision tree, then...
  - Assign probability to each event/decision
  - Calculate conditional probability of each scenario
    - Multiply probabilities of all nodes in a scenario
  - Calculate the answer to probability questions related to tree





Monty Hall Problem: Which door to choose?



#### Utility Analysis

- Rank <u>n</u> options according to how they serve the selfinterests of the decision maker
- Utility analysis has 3 basic elements
  - Options (alternative courses of action)
    - Must be mutually exclusive
  - Outcomes (result of selecting an option)
    - Must be collectively exhaustive
  - Perspectives (point of view with respect to an outcome)
    - Role-play or "red team" perspectives



#### Utility Tree

- Identify options and all possible outcomes
  - Options are mutual exclusive, not collectively exhaustive
  - Outcomes must be both
- Identify the perspective of the analysis
- Construct a set of decision trees
  - For the options and outcomes
- Assign a utility value to each scenario in each tree
  - Utility Question: "If this scenario occurs, what is the utility from the perspective of...?"
  - Utility determines what we want
  - Probability determines what we get



#### Utility Tree

- Probability Question
  - "If this option is selected, what is the probability of the outcome?"
- Expected Value (EV)
  - Product of Utility and Probability
  - Utility is conditioned by its probability of occurring
- Total Expected Value (Total EV)
  - Add all expected values for an option
- Rank the expected values from first to last
- Sanity Check!



#### Utility Matrix

- Two advantages over Utility Tree
  - Relative differences in utility outcome values are easier to perceive
  - Math is easier to perform
- Focus is on alternative outcomes
  - Utility tree portrays whole scenarios in which outcomes are a single part
- Essentially same process as Utility tree
  - Utility value is 0 to 100 unless money is value
  - Has to be at least 1 "100" unless using money



Scenario: You are planning to invest \$5000 and want to know which investment is safest.

Perspective: My \$ Profit		Outcome:	National a	Total			
			War	Prosperity	Depression	EV	Rank
Options	Speculative Stock	Utility	100	20	0	17.2	3
		Probability	0.1	0.36	0.54		
		EV	10	7.2	0		
	Blue-chip Stock	Utility	80	70	10		2
		Probability	0.1	0.36	0.54	38.6	
		EV	8	25.2	5.4		
	Govt. Bonds	Utility	40	40	40		1
		Probability	0.1	0.36	0.54	40.0	
		EV	4	14.4	21.6		

<sup>\*</sup> This is purely hypothetical and for demonstration of the concept's functionality only.



#### Advanced Utility Analysis

- Multiple options, outcomes, AND perspectives
- Create a utility matrix for multiple perspective
  - ~ 13 step process
  - Matrices have identical structure
    - Same options
    - Same outcomes
    - Same outcome probabilities
    - Utility value will vary based on perspective
- Also accounts for multiple classes of outcomes
  - ~14 step process
  - More likely to be examined with advanced utility analysis



- Advanced Utility Analysis (multiple perspectives)
  - Identify options and outcomes
  - Identify and weight the perspectives
  - Create identical utility matrices for each perspective
- For each utility matrix
  - Assign utility values (values 0 100; has to be at least one 100)
  - Assign probabilities
  - Calculate EV
  - Calculate Total EV
- Then...

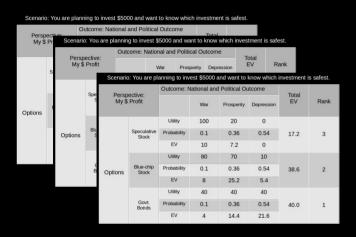


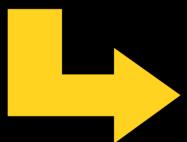
- Advanced Utility Analysis (multiple perspectives)
  - Construct a single "merged" matrix with the same options vs. perspectives
  - Take the Total EV from the utility matrices and place them in the corresponding new options vs. perspective matrix
  - Multiply Total EV by the perspective weight
  - Add the products for the "Total Weighted EV"
  - Rank your options
  - Sanity Check!



Scenario: You are planning to invest \$5000 and want to know who thinks which investment is best.

#### **Utility Matrices**





Does this conclusion make sense?

		Perspec				
Perspective: Merged		You 0.3	Financial Advisor 0.4	Friend 0.3	Total Weighted EV	Rank
	UM Total EV	17.2	40.0	25.0		2
Speculative Stock	Weight	0.3	0.4	0.3	28.66	
Closik	New Total EV	5.16	16	7.5		
	UM Total EV	38.6	35	40.0		1
Blue-chip	Weight	0.3	0.4	0.3	37.58	
Stock	New Total EV	11.58	14	12		
_	UM Total EV	40	15.0	35.0		3
Govt. Bonds	Weight	0.3	0.4	0.3	28.5	
2011.00	New Total EV	12	6	10.5		

<sup>\*</sup> This is purely hypothetical and for demonstration of the concept's functionality only.



- Advanced Utility Analysis (multiple classes of outcomes)
  - Identify options
  - Identify outcome classes
    - Identify each classes' range
    - Weight each class by importance
  - Identify perspective of analysis
  - Create utility matrices for each outcome class
    - Identical options and perspective
- For each utility matrix
  - Assign utility values (values 0 100; has to be at least one 100)
  - Assign probabilities
  - Calculate EV
  - Calculate Total EV
- Then...



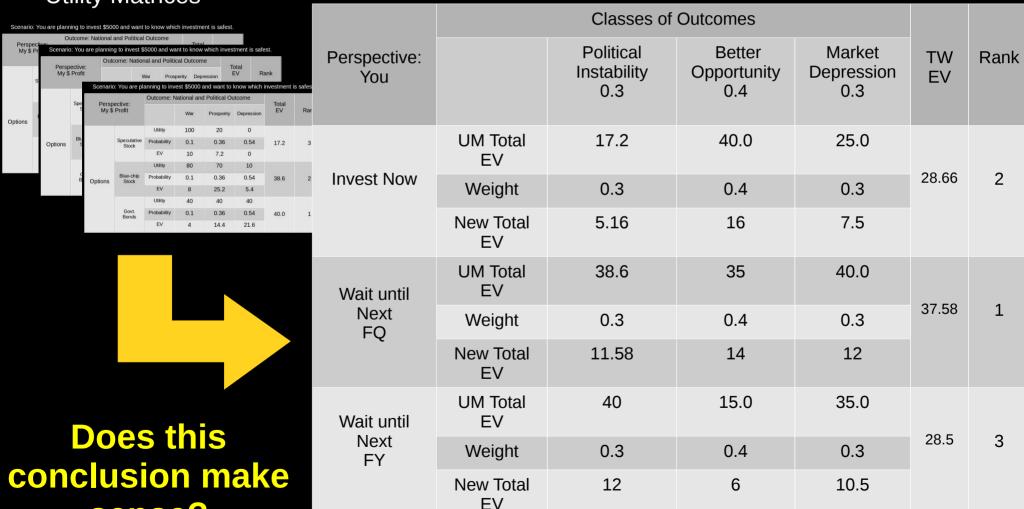
- Advanced Utility Analysis (multiple classes of outcomes)
  - Construct a single "merged" matrix with the same options vs. outcome classes
  - Take the Total EV from the utility matrices and place them in the corresponding new options vs. outcome classes
  - Multiply Total EV by the perspective weight
  - Add the products for the "Total Weighted EV"
  - Rank your options
  - Sanity Check!



Scenario: You are planning to invest \$5000 and want to know which outcome is most likely.

**Utility Matrices** 

sense?



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#### Resources

- The Foundation for Critical Thinking
  - http://www.criticalthinking.org/
- The Thinker's Toolkit by Morgan D. Jones
- Structured Analytic Techniques by Heuer & Pherson
- Kahn Academy has a good basic course
  - https://www.khanacademy.org/partner-content/wi-phi/critical-thinking/v/intro-to-critical-thinking
- Your peers (Practice the concepts; find new ones)
- Academia (we have numerous schools in the area)
- Anyone with an open mind
  - After building confidence, even some without



#### That's all folks!

# Thanks!

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