Joseph Carothers

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## Summary

Experienced React developer with a strong mix of Technical, Leadership, and Team-Oriented Skills looking to transition to a fully technical role. Notable projects include designing, developing, and managing a marketing/blog site using NextJS, Styled-components, Contentful, and Google Analytics.

## Skills

| Development Technologies  | ReactJS | Javascript | Typescript | NodeJS | | --- | --- | --- | --- | | HTML5 | CSS3 | MongoDB | MySQL | | git | selenium |  |  | | Other Skills  | AdobeXD | Figma | Blender | | --- | --- | --- | | Project Management | Agile Development |  | |
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## Education

**Florida State University,** Tallahassee, FL December 2019

**Bachelor of Science in Psychology**

**Minor in Business Analytics**

## Experience

### CMDI, Tyson’s Corner, VA

*Client Representative & Frontend Developer*

April 2020 - Present

* Created and Manage marketing/blog website using a headless CMS & NextJS
* Mock up designs for new features using Adobe XD and HTML/CSS
* Develop tools for the support team including web applications to manage clients
* Communicate bugs to development team through an agile project management too
* Assist in development of new features through product meetings
* Provide support for three online products through emails, chats, calls, and scheduled trainings
* Manage 200+ client accounts to ensure satisfaction with products and services
* Create and curate helpdesk content on the Zendesk platform

### Cherry Communications, Tallahassee, Fl

*Supervisor*

May 2019 - April 2020

* Promoted within an eight-month time frame for exceeding employee standards
* Lead training of new employees
* Monitor entire floor of employees to ensure quality of call performance
* Evaluate and log performance metrics of employees
* Assist in monitoring automated calling system to ensure efficient contact ratios

*Telephone Survey Representative*

Sept 2018 - May 2019

* Conduct cold calls on a daily basis
* Administer surveys to registered voters over the phone
* Ensure integrity of survey administration and answer collection

### The Acaphiliacs of FSU, Tallahassee, FL

*President*

Jun 2017 - Jun 2019

* Establish club goals and set benchmarks to reach them
* Plan and organize group trips by contacting involved parties, making itineraries and estimated expense lists
* Ensure officers are effectively performing their duties through regular meetings
* Communicate decisions of the officers to members in a clear and concise manner
* Manage club bank account
* Correspond with clients and inquiries for performances

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