JOSEPH CAROTHERS

Software Engineer

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Experienced React and Frontend Developer with a strong blend of technical expertise, leadership, and team-oriented skills, currently focused on building scalable, user-centric web applications.

Experience

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| Action Network | Remote |
| Software Engineer | 07/2022 - 10/2024 |

- Achieved multi-million in revenue by creating a reusable UI component library for consistency promotion rendering across platforms & properties

- Built multiple internal tools for the operations team, streamlining promotional content planning & management

- Developed user-facing products focused on bet-tracking and user engagement enhancement

- Led cross-functional teams on projects from ideation to deployment, ensuring alignment with business goals

- Worked closely with stakeholders to optimize user experience and feature functionality across multiple products

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| CMDI | Tysons Corner, VA |
| Client Representative & Front End Developer | 04/2020 - 07/2022 |

- Created and Managed marketing/blog website using a headless CMS & NextJS

- Mock up designs for new features using Adobe XD and HTML/CSS

- Develop tools for the support team including web applications to manage clients

- Communicate bugs to development team through an agile project management tool

- Assist in development of new features through product meetings

- Provide support for three online products through emails, chats, calls, and scheduled trainings

- Manage 200+ client accounts to ensure satisfaction with products and services

- Created and curated helpdesk content on the Zendesk platform

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| Cherry Communications | Tallahassee, Fl |
| Supervisor | 05/2019 - 04/2020 |

- Promoted within 8 months for exceeding employee standards

- Led training of new employees

- Monitored all {30+} employees to ensure quality of call performance

- Evaluated and logged performance metrics of employees

- Assisted in monitoring automated calling system to ensure efficient contact ratios

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| Cherry Communications | Tallahassee, Fl |
| Telephone Survey Representative | 09/2018 - 05/2019 |

Skills

Frontend: React・Next.js・SolidJS・HTML・CSS・JavaScript・TypeScript・Tailwind

Backend: Node.js・Express・Fastify

Databases: MongoDB・MySQL

Cloud & DevOps: AWS (EC2, S3)・CircleCI

Testing: Jest・Cypress・Playwright

Design & Workflow: Figma・Vector Art・Agile Development

Additional Technologies: SQL/NoSQL databases, and CI/CD tools

Strengths

User-Centric Developer

Experienced developer focusing on user-centric solutions.

Leadership Skills

Proven ability to lead and manage cross-functional teams.

Technical Expertise

Skilled in building and managing complex web applications.

Productivity Enhancer

Adept at enhancing productivity through innovative solutions.

Education

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| Florida State University | Tallahassee, Fl |
| Bachelor of Science in Psychology   * Minor in Business Analytics | 12/2019 - 12/2019 |