

# NATIONAL PROFESSIONAL CERTIFICATION

**Certifies that**

**JOE DUPREE HARPER**

**Has satisfied the requirements for the  
Professional Certification in Customer Service**

Certification Number

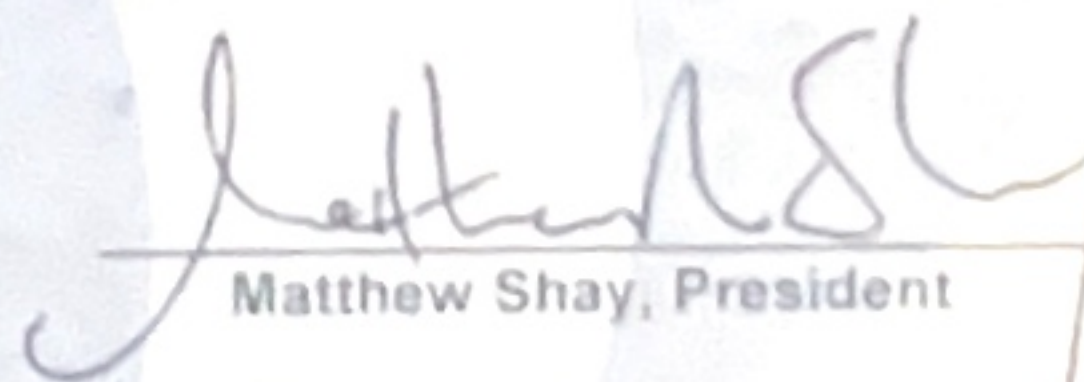
JH044608328110

Certification Date

July 31, 2010



Kip Tindell, Chairman



Matthew Shay, President

*This certification is based on nationally approved skill standards.*



**NRF FOUNDATION**  
RESEARCH & EDUCATION