

# Joe Deger

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## Education

### **University of Cincinnati, Ohio**

- College of Engineering and Applied Sciences
- Computer Science

**April 2021**

GPA: 3.18

### **Walnut Hills High School**

**May 2016**

## Experience

### **PCMS, Quality Analyst**

**August 2018 – December 2018**

- Carried out requirement-based testing for both defect fixes and new features of our products
- Created test cases based on functional requirements provided by the BA (Business Analyst)
- Worked with customer QA team to understand and reproduce defects
- Utilized Agile Software Development Process and Scrum team to complete weekly/bi-weekly tasks
- Trained new QA members of the team
- Exercised communication skills to explain defects to developers and pinpoint issues

### **Arthurs, Bartender**

**May 2017 – Present**

- Able to handle multiple large groups of customers at a time
- Held and managed anywhere from \$20-\$1000 in cash each night
- Managed to-go orders, guests at the bar and tables, and call bar
- Made sure all guests were comfortable and taken care of while in the restaurant
- Assisted coworkers when help was needed

## Technical Skills

Java, C++, Python, HTML, CSS, JavaScript, Object-Oriented Programming, Web Design

## Relevant Courses

Data Structures, Design & Analysis of Algorithms, Database Design & Development, Software Engineering

## Leadership

### **Bartending**

- Because bartenders are trained on every position before becoming a bartender, we can assist in all aspects of the restaurant
- As a bartender I am encouraged to correct coworkers in a friendly manner

### **QA Training**

- Created a document in the team's Jira containing all relevant testing information along with common procedures I carry out on a day-to-day basis for new QA's to reference
- Used communication skills to explain how the software works, how to write test cases, and how to carry out requirement-based testing

## Availability

Spring (January - May) 2020 for multiple semester co-op rotations