# Joe Hoover, PhD

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#### **Profile**

I help teams and organizations research, develop, and deploy AI systems. I've founded and lead high-performing NLP teams in both early-startup and enterprise contexts. As a leader and individual contributor, I've shipped a wide range of ML systems, with a primary focus on putting large language models in production. I thrive under pressure and am driven by a love for building innovative technology that solves hard problems.

## Experience

#### **Associate Director of Machine Learning**

(Remote) New York, NY

Engineering Solutions, S&P Global

2022-2023

- Directed a full-stack applied NLP/ML/Search team in an innovative SaaS product unit
- Coordinated with executive leadership, Product, customer stakeholders, and other technical teams to establish product direction and specify technical road maps
- O Collaborated with other ML teams to architect and implement MLOps platform

#### Sr. Applied Scientist

(Remote) Cincinnati, OH

AI Team, Mantium

2021-2022

- O Lead 4 person AI Team and collaborated with C-Suite and Product to help set direction and priorities
- Lead research on Large Language Models and applied NLP with a primary focus on extracting complex, multi-modal information from structured documents (e.g. PDFs); Question-Answer systems; and efficient methods for training and deploying large neural networks
- Oversaw productionization and deployment of large-scale (11B parameter) NLP models and pipelines
- Mentored junior and senior team members
- Lead AI Team hiring committee and on-boarding

#### **Computational Social Scientist**

(Remote) Herndon, VA

Machine Intelligence Research and Applications, Ntrepid

2020-2021

- Developed a named-entity directed sentiment system for modeling social media users' sentiment toward entities over time. Involved fine-tuning PyTorch Transformer models, linking entities via semantic similarity, and modeling user preferences with a Bayesian autoregressive Beta model
- Owned end-to-end NLP/ML development, from prototyping to production deployment
- Functioned as in-house expert on psychological measurement and group dynamics
- Communicated with internal stakeholders to specify, develop, scope, and deliver NLP and ML products
- Presented technical innovations and capabilities to non-technical audiences, particularly through the development of dashboards

### Postdoctoral Research Fellow

Evanston, IL

Kellogg School of Management, Northwestern University

2019-2020

- Developed hierarchical, semantic role labeling annotation schema to support quantifying expressions of dehumanization in natural language texts
- Assembled and managed a 5-person team of annotators, selected, deployed, and maintained annotation software and conducted QA to ensure annotation quality
- Integrated ML, NLP, and experimental and observational research methods to study human behavior and online social systems
- O Delivered reports, statistical analyses, and data visualizations

#### **Graduate Research Fellow**

Los Angeles, CA

Computational Social Sciences Lab, University of Southern California

2016,2017,2019

- Developed novel uses of embeddings, deep neural networks, and statistical models for the study of human psychology and behavior
- Used LSTMs and time-series modeling to investigate the relationship between online moral outrage and violent protest (funded by Army Research Lab)
- Developed and published a 35k corpus of Tweets annotated for moral sentiment
- Contributed to development of TACIT, an open-source text analysis, crawling, and interpretation tool

#### **Graduate Teaching Fellow**

Los Angeles, CA

Department of Psychology, University of Southern California

TAd Introduction to Statistics and Experimental Methods

2018

#### **Data Science Consultant**

Remote

Independent Contractor

March, 2017-2018

- O Developed Structural Topic Model to model language changes in corpus of Federal documents
- O Designed system for social-media based market segmentation for Vans

**Data Science Intern** 

Los Angeles, CA

Ranker

June, 2017-August, 2017

- O Developed time-series models (ARIMAX) for dynamic Google AdSense ad pricing
- O Developed Slackbot information recall system for embeddings-based similarity queries

#### Graduate Research Fellow/TA

Eugene, OR

University of Oregon

Sept, 2014-May, 2015

- Developed hierarchical structural equation models
- O Helped develop nuanced understanding of academic intervention targeting Native American students
- TAd Graduate Statistics in Education Department

#### **Education**

University of Southern California

Los Angeles, CA

PhD, Psychology, Specialization in Computational Social Science

2015-2019

University of Oregon, OR

Eugene, OR

MS, Psychology
Central Connecticut State University

2013-2015 **New Britain, CT** 

BA, English

2008-2010

Skills & Experience

**Model development**: PyTorch, Transformers, PyTorch Lightning, DeepSpeed, SageMaker Distributed Model Parallel, NumPyro, Stan

MLOps: Docker, CI/CD, ONNX, TensorRT, Triton, AWS SageMaker, Kubeflow, Hydra, Ray

Databases: SQL, PostgreSQL, Elasticsearch, DynamoDB, MongoDB

General SWE: Agile, testing, architecture review, code review, git, SOLID

# **Open Source Software**

- DDR Python implementation of Distributed Dictionary Representations, developed in Garten, Hoover, Boghrati, Iskiwitch, & Dehghani (2017) and Hoover, Johnson, Bohgrhati, Graham, & Dehghani (2018)
- o ymProcessing R package for geolocating survey data collected via YourMorals.org

### **Selected Publications**

#### Journal Articles

Kennedy, B., Atari, M., Davani, A., ..., **Hoover**, J., ..., & Dehghani, M. (2022). Introducing the gab hate corpus: Defining and applying hate-based rhetoric to social media posts at scale. *Language Resources and Evaluation*.

**Hoover**, J., Atari, M., Davani, A. M., Kennedy, B., Portillo-Wightman, G., Yeh, L., & Dehghani, M. (2021). Investigating the role of group-based morality in extreme behavioral expressions of prejudice. *Nature Communications*.

**Hoover**, J., & Dehghani, M. (2019). The big, the bad, and the ugly: Geographic estimation with flawed psychological data. *Psychological Methods*.

**Hoover**, J., Portillo-Wightman, G., Yeh, L., & et al. (2019). Moral foundations twitter corpus: A collection of 35k tweets annotated for moral sentiment. *Social Psychological and Personality Science*.

- **Hoover**, J., Johnson, K. M., Bohgrhati, R., Graham, J., & Dehghani, M. (2018). Moral framing and charitable donation: Integrating exploratory social media analyses and confirmatory experimentation. *Collabra Psychology*.
- **Hoover\***, J., Mooijman\*, M., Lin, Y., Ji, H., & Dehghani, M. (2018). Moralization in social networks and the emergence of violent protests. *Nature Human Behavior*.
- Garten, J., Hoover, J., M, J. K., Boghrati, R., Iskiwitch, C., & Dehghani, M. (2017). Dictionaries and distributions: Combining expert knowledge and large scale textual data content analysis. *Behavior Research Methods*.
- **Hoover**, J., Horton, K., & Dehghani, M. (2017a). The meanings of morality: Investigating the psychometric properties of distributed representations of latent moral concepts. *In the proceedings of 38th Annual Conference of the Cognitive Science Society (CogSci) Philadelphia, PA*.
- Iliev, R., **Hoover**, J., Dehghani, M., & Axelrod, R. (2016). Linguistic positivity in historical texts reflects dynamic environmental and psychological factors. *Proceedings of the National Academy of Sciences*, 113(49), E7871–E7879.

### Conference Proceedings

- Lin, Y., **Hoover**, J., Portillo-Wightman, G., Park, C., Dehghani, M., & Ji, H. (2018). Acquiring background knowledge to improve moral value prediction. *Proceedings of IEEE/ACM 2018 International Conference on Advances in Social Networks Analysis and Mining, Barcelona, Spain.*
- **Hoover**, J., Horton, K., & Dehghani, M. (2017b). The meanings of morality: Investigating the psychometric properties of distributed representations of latent moral concepts. *In the proceedings of 38th Annual Conference of the Cognitive Science Society (CogSci) Philadelphia*, PA
- Boghrati, R., **Hoover**, J., Garten, J., & Dehghani, M. (2016). Syntax accommodation in social media conversations. *In the proceedings of 37th Annual Conference of the Cognitive Science Society*.
- Garten, J., Boghrati, R., **Hoover**, J., Johnson, M., K, & Dehghani, M. (2016). Morality between the lines: Detecting moral sentiment in text. *Proceedings of IJCAI 2016 workshop on Computational Modeling of Attitudes*.

## **Selected Invited Talks**

Train and deploy large language models on Amazon SageMaker AWS re:Invent	<b>Las Vegas, NV</b> January, 2022
Investigating the role of group-based morality in acts of hate Kellogg School of Business, Northwestern University	<b>Evanston, IL</b> January, 2020
Investigating the role of group-based morality in acts of hate Crockett Lab, Department of Psychology, Yale University	<b>New Haven, CT</b> <i>January, 2019</i>
Moralization in social networks and violence during protests Wharton Behavioral Insights from Text Conference	<b>Philadelphia, PA</b> <i>January,</i> 2019

# **Facilitated Workshops**

A Modern Intro to Theory-Driven Text Analysis	New Orleans, LA
Soc. for Personality and Social Psychology Conf.	February, 2020
Geospatial modeling for Personality and Social Psychology	Atlanta, GA
Soc. for Personality and Social Psychology Conf.	February, 2018