

# KNOW YOUR CUSTOMER FORM



(if filling in by hand, please use capital letters)

## I. Personal information:

Recent MTCN (if applicable):	
Full Legal Name (First, Middle, Last/Family/Surname):	
Primary Phone Number:	
Secondary Phone Number:	
Date of Birth (mm/dd/yyyy):	
Address (Street, number, city):	

## II. Please name your main senders:

Senders name and approximate age <i>Example: John M. Smith, 30</i>	What is your exact relationship with this individual? <i>Example: Brother in law</i>	What was the exact purpose of the transaction(s)? <i>Example: Loan for car purchase</i>	Have you met this person face to face? Yes/No

## III. Please name your main receivers:

Receivers name and approximate age <i>Example: Anna Smith, 27</i>	What is your exact relationship with this individual? <i>Example: Sister</i>	What was the exact purpose of the transaction(s)? <i>Example: Family support for living expenses, utility bills and scholarship</i>	Have you met this person face to face? Yes/No

**IV. Please specify the month/months when you sent or received more money than usual and please indicate the reason of higher transactional activity in that time period (if applicable):**

Time period: <i>Example: March 2020 – more money received than usual</i>	Reason: <i>Example: House renovation – purchase of construction materials</i>

**V. Source of income.**

In order to better understand how you are funding your transaction(s) (for sender only).

<b>Primary Source:</b> <i>Example: Salary</i>	<b>Secondary source (if applicable):</b> <i>Example: Spouses salary and savings, additional income from part time jobs</i>

**VI. Are you currently employed, or you have been employed in last 12 months?**

- ☐ Yes, I'm currently employed or was employed in last 12 months  
☐ No

**If the answer is “Yes” please provide the information below:**

Employer name: <i>Example: Western Union</i>	
Your current position: <i>Example: Accountant</i>	
Your average monthly income after taxes: <i>Example: 1000 \$</i>	

## VII. Business or Individual Details

Have you sent/received transactions on behalf of another person or on behalf of business?

(Examples: Yes, my neighbor asked me to send money on his behalf.

Yes, I'm receiving money on behalf of company)

- ☐ No.  
☐ Yes, on behalf of another person.  
☐ Yes, on behalf of business.

If the answer is "Yes", please provide the information below:

Please indicate name, surname, exact date of birth of person involved in your transactions: For business please indicate name of business and main business activity: <i>Examples: Maria Lopez Smith 34,</i> <i>Western Union, Money transfer services</i>	
Explain why are you acting on behalf of the business or other individual:	
Describe your relationship with the business or other individual:	
Street Address:	
City:	
State/Province/County:	
Postal Code/Zip Code:	
Country:	
Phone #:	
Business Registration number:	
Individual's Occupation or Business Type: Example: Occupation of individual:	
Have you ever sent/received money for purchasing of goods or services? If yes, please specify.	

Western Union Privacy Statement ([click here](#))