Impediment Record



By Whom When **Found Where Known Effects**

Definition of Done

£ Impact

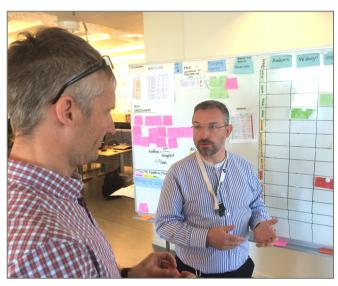
By Whom

By When

Boardwalk

Standard Work For Managers

Using Visual Management and Coaching Dialogues to build a learning culture.



This is our current evolution of standard work for managers, and we find that it is an effective framework in our environments.

Please use it for your own context, but we strongly encourage you to continually evolve it to meet your own needs.



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	dnoag edaat	
	Leave the team area	
	Thank you for your time. We are planning to come back"	
Actions	ls there something that we forgot to ask? Do you	
	"Do we need to change how we work?" (input to Improvement Experiments)	
Learning	"How do we best protect in the the short term?" "Have you seen this before?"	Notes: Expectation
	"What is preventing us achieving our purpose?" (repeat for each impediment)	Make observations in silence (Visual Management, Team mood & behaviour)
	"How are things working right now?"	visually?
Notes: Observations	"What we did was" "Will this fulfil your needs?" "What's your view of the situation now?"	What do you expect? How do you expect to that to be demonstrated
What actions, if any, do you bring from the meeting?	need" "When we were here last week, you expressed this	What team needs have you taken on? What team needs have you taken on?
What did you learn?	"What are you trying to achieve?"	What dependencies do they have with other teams?
What did you observe?	"s nəhw :fon fl səmü boop a llüs zihi zl" 📗	What system context is this team working in?
Reflect	Interact	Prepare