Joe J Collins j.collins@zengenti.com linkedin.com/in/joejcollins



Thanks for taking the time to come out tonight.

I'm Big Joe from Zengenti.

We are a small company in Shropshire. About 70 nerds.

We do websites for universities and local authorities.

I don't actually do any websites, I work in the hosting team.

We maintain a private cloud to run the websites.

We use a combination of Ansible and Python maintaining about 3000 servers.

But, tonight Matthew,

I am going to talk about, why all code sucks.

We all know good code, or at least we think we do.

But I should probably define what I mean by sucky code.

What is sucky code?

My short answer is ... sucky code is hard to read. No need take my word for it. Donald Knuth, the Yoda of Computer Science says that code is for humans to read and sometimes for computers to run. He is all about the readability.

Uncle Bob Martin is more emphatic. He uses the term clean code. It is really a proxy for readability. He's says that readability is more important than working code. If you can understand it, then you can fix it, but if you can't understand it and it breaks, you can't fix it.



For about about 25 years now,
I have been looking for code that doesn't suck.
And trying to produce code that doesn't suck.
I've in companies both big and small.
Worked with scumbags and saints.
But pretty much all the code sucked.

Maybe I just got unlucky.
But I think I am seeing a pattern here.
Maybe I should stop looking for the perfect code.
Maybe I should admit that all code sucks.
And I should work out what to do about it.

This does beg the question, why does it all suck?

└─Why Code Sucks

On the whole I think the odds are against us. When we talk about code readability we are talking about a bell curve. Straight out of the gate, half of everything is going to be below average. Well, below the median. You don't have to be Francis Galton or any famous statistician to realize that.

Half of everything is below average
 Sturgeon's Revelation

─Why Code Sucks

Only some things are really good.

Or put another way most of anything is bad.

Then there is Sturgeon's Law.
Sturgeon was explaining why most science fiction is low quality.
And came up with the pithy answer
"90% of everything is shit".
The observation works here too.

Half of everything is below average
 Character's Developing

The 2 Year Old Programmer Problem

─Why Code Sucks

Then there's an issue peculiar to the programming business.

The demand for programmers for the last 25 years has always outstripped supply.

When I started out

the average programmers experience was 3 years.

And that hasn't changed.

As more and more people have entered the business they have kept the average experience down.

There are a few old hands around but as a group we still don't have that much experience.

So if the odds are against us maybe the organizations we work for will help. Well perhaps not.

Software Startups

└Why Code Sucks

The romantic image of a software startup is a couple of guys in a garage.

I have actually see this quite a bit.

For most start ups the two guys are the dad and the son.

The dad is the salesman.

And the son is the programmer,

who's typically been excluded from school for some reason.

Writing readable code isn't really on their agenda.

In fact reading plain English is not on their agenda.

The third employee?

The son's best mate from school who was also excluded.

Software Startups
 Summer Student Projects

└─Why Code Sucks

The other kind of startup I have seen occurs in big companies. The summer student project.

Alternatively called the unsupervised use of new technology. All the experienced programmers are on holiday or busy. So they give the new technology to the summer students, who give it a go.

And if it runs they put it into production.

Software Startups
 Summer Student Projects
 Production

─Why Code Sucks

This last point is also a general point.

Any software that appears to work goes into production.

Not because anyone thinks it's a good idea

but because there is a commercial imperative.

Having learnt from the prototype,
the plan was to throw it away and build it for real.

But that never happens.

It is always put into production.

And lives forever.

- Software Startups
 Summer Student Projects
- Prototypes in Production
 The New Project Effect

└─Why Code Sucks

So. say you start a new project, well resourced with all the best intentions. The organization is still against you. Who is available to work on the project? Anyone who is new or is anyone whose on the bench. This isn't necessarily a bad thing. The average age of the team that helped put Neil Armstrong to the moon was 28. But they were all new graduate engineers. The experienced engineers all had jobs and why take a risk on a new project?

- Software Startups
 Summer Student Projects
 Prototypes in Production
- The New Project Effect
 The Agile Manifesto

─Why Code Sucks

Then there is **Agile Management Practice** ... it was such a great idea.

We should respond to change over following the plan. It didn't say we shouldn't plan.

But I was there 25 years ago,
I was there the day the strength of Men failed and we deliberate misread the Agile Manifesto as 'no need plan'.

Just start programming!

And as if this wasn't bad enough, just to make you feel completely hopeless, I would say that suck is actually built into human psychology.

─Why Code Sucks

I think I am an intelligent person.

I think I can understand most things.

But my understanding is only a deep as it actually is.

I am completely unaware of my ignorance.

Because I am ignorant of it.

I believe I understand things more than I do.

It is unavoidable.

But writing code is about explaining things in detail.

And it does nothing but expose how little I know.

The Illusion of Explanatory Depth
 The Lake Wobegon Effect

└─Why Code Sucks

Add to this the Lake Wobegon Effect.

Named after the fictional town,

where all the women are strong, all the men are good-looking, and all the children are above average.

90% of drivers rate themselves in the top 50% of driving ability. I think the code I write is above average.

but is probably isn't.

My judgement is clouded by my own ego.

Availability Bias

The Illusion of Explanatory Depth
 The Lake Wobegon Effect

─Why Code Sucks

There is a chance that I have seen non sucky code.

But I can't remember it.

A couple of years ago we used a static analysis tool on our code.

To my surprise is said most of the code was good.

But it pointed to the five worst files.

Those were the files I spend most of my time working on.

If by some miracle the code is good,

you will only ever work on the bad bits.

Those will be the bits you remember.

So you think all code sucks.

So what we to do about it?

└─What Not To Do

What Not To Do Ritual Code Mocking



Ritual code mocking is good fun and a great way to let off steam but it is actively harmful to team morale. But that is a whole other talk for another day. We have to remember that everyone that worked on the code did their very best with the time, resources and knowledge they had. If we can't read the code we have to find a way to work with it.

So I am going to show you just a couple of techniques we use at Zengenti to work with sucky code.

All Code Sucks What To

└─What To Do

What To Do Based on the work of Michael Feathers

- · Put the code in a vice (a test harness)
- · Get ahead of the offending code with a feature flag · Side by side rewrite

The Challenge

─The Challenge

To quote Moneyball, the challenge is both easy and difficult. The example was one function and one file. But the code we are working with has 3500 files. Some is hard to read. some has been improved and some it half way between. But it often feels like we have three different code bases. All jumbled up.

It turns out the improving code is easy but managing the process is hard. Knowing which bits to improve really hard. I have no answer to that, I am kind of hoping you do. Thank you for listening.
I'm Big Joe from Zengenti.
If you thought this was interesting,
and would like to work with us,
please get in touch.
If you think you have a better way to work with sucky code,
I'm all ears.
Or if you have an idea how to manage the process,
Let's talk.