

# JOSEPH OBANOVWE

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**GitHub:** <https://github.com/joekaro>

**Portfolio:** <https://josephobanovwe.netlify.app/>

## Professional Summary

IT Support professional and Full-Stack Web Developer with hands-on experience managing IT infrastructure, developing web applications, and supporting digital operations. Strong background in maintaining secure systems, resolving technical issues, and building functional, scalable applications.

## Core Competencies

### IT & Technical Support:

- Systems Support & Troubleshooting
- Network Maintenance (LAN/WAN)
- cPanel, DNS, VPS & Email Administration
- Hardware & Software Asset Management
- Data Backup & Security Best Practices

### Software Development:

- Full-Stack Development (React, Node.js, Express)
- PHP, Laravel, WordPress, WooCommerce
- REST API Integration
- Database Management (MySQL, PostgreSQL)

## WORK EXPERIENCE

### IT Support Officer

**Starbite Integrated Catering Services Ltd, Lagos**

*September 2025 – Present*

- Manage and maintain the company's E-commerce website, including content updates, product listings, and technical troubleshooting to ensure smooth user experience.
- Set up and configure corporate email accounts for new team members, ensuring secure and efficient communication channels.
- Collaborate with delivery service providers to resolve technical issues related to order tracking, system integration, and notifications.
- Oversee and maintain all company hardware and software assets, ensuring optimal performance and minimal downtime.
- Monitor and maintain LAN/WAN network performance, performing diagnostics and troubleshooting when needed.
- Ensure data security and backups across company systems to prevent data loss and maintain compliance.

- Coordinate with external vendors for system updates, domain management, and website hosting support.
- Train team members on basic IT tools and digital best practices to enhance efficiency and productivity.
- Document IT processes, incidents, and resolutions for future reference and workflow improvement.

## **Quality Assurance (Intern)**

### **Suntory Foods and Beverages, Ogun State**

*October 2018 – October 2019*

- Monitored production quality for daily output, ensuring compliance with hygiene and safety protocols
- Assisted QA team in sample testing, documentation, and compliance checks.
- Helped identify product defects and ensured corrective measures were promptly implemented.
- Gained experience in quality control documentation, reporting, and internal audits.
- Conducted line inspections to ensure proper calibration of machines, clean-in-place (CIP) compliance, and adherence to Standard Operating Procedures (SOPs).
- Ensured accurate documentation of batch records, deviation reports, and daily production quality logs.

## **EDUCATION**

- **B.Sc. Computer Science/Mathematics**  
Olabisi Onabanjo University, Ogun State  
Second Class Upper (2:1), 2023
- **National Diploma – Computer Science/Mathematics**  
Ogun State Institute of Technology, Igbesa  
Distinction, 2018

## **PROJECTS**

### **E-Commerce Platform**

**Tech:** React.js, Node.js, Express, MongoDB

- Developed a full-stack store with user authentication, admin dashboard, and inventory management.

### **Pet Care Web App**

**Tech:** HTML, CSS, Bootstrap, JavaScript, Vue.js

- Built a booking and scheduling system for pet grooming and veterinary services.

### **Real Estate Website**

**Tech:** Vue.js, Tailwind CSS

- Created a responsive property listing platform with search and filtering features

## **CERTIFICATIONS**

- IT Essentials(Hardware and Network Troubleshooting) - **CISO**
- Data Analyst – **DSA** (Digital Skill Up Africa)