# Price Predictions on Airbnb Accomodations in Oslo, Norway

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### Introduction

#### Aims of this work:

- Establish a deep learning approach to predict the price of an accommodation per night
- Focus on explainability and interpretability
- ightarrow Underlying data: provided by Airbnb, contains various information about the listings in Oslo, Norway

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# Feature Engineering: Images

- ► Use transfer learning on a pretrained CNN (ResNet18) with the first 5 images per listing as input data
- Added Fully Connected Network at the end containing three layers and ReLU activation functions to be sure the CNN is able to generalize
- Also implemented CNN manually as a benchmark model to compare the results

#### Results:

- pretrained ResNet18 achieved a Mean Absolute Error of 579 NOK (approx. 58 Euros) on the Validation Set
- ► But correlation of the CNN predictions with the true price is 0.41

# Image Predictions

True Price: 850 Predicted Price: 730

True Price: 1500 Predicted Price: 843



True Price: 650 Predicted Price: 763

True Price: 650 Predicted Price: 607



True Price: 426 Predicted Price: 633



True Price: 1050 Predicted Price: 668



True Price: 500 Predicted Price: 665



Predicted Price: 786



Figure: CNN example predictions

# Feature Engineering: Reviews

- Language: Detect language of each review
- ► Sentiment analysis: Get the sentiment of each review

### New features per listing:

- 1. Number of reviews
- 2. Median review length
- 3. Number of different languages of the reviews as well as a list of the different languages
- 4. Fraction of Norwegian and English reviews
- 5. Ratio of negative reviews to the total number of reviews

### Wordclouds of the Reviews



Figure: Wordclouds in English and Norwegian

90 Q

# Feature Selection & Data Cleaning

#### Feature Selection:

- 1. Manually selected features based on background knowledge, correlation analysis and the number of missing values
- 2. Adjusted these features by analyzing the results of different feature selection algorithms and fitted auxiliary linear regression

### Data Cleaning:

- Converting data types
- Splitting text-based variables into more convenient numeric or boolean features
- Aggregating rare categories of categorical variables into one larger Other group to stabilize estimation
- One-Hot encoding of categorial variables and standardization of numerical variables

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### **Classical Models**

- 1. **Linear Regression**: simple, well understood in terms of underlying theory and highly interpretable.
- 2. **Ridge Regression**: still very interpretable with a closed form analytical solution; one hyperparameter
- Random Forest: very flexible model with many hyperparameters determining e.g. the number of regression trees and the tree depth, but can be applied to many contexts and often works 'out of the box'
- 4. **Histogram-Based Gradient Boosting**: modern and fast tree-based gradient boosting algorithm; large number of tunable hyperparameters

### Neural Network: Model Architecture

- ► linear input layer (about 60 features)
- ▶ 6 intermediary **blocks** with 64, 128, 256, 128, 64 and 8 output features:
  - residual connection
  - linear layer with BatchNorm, ReLU activation function and dropout
- 1 output neuron

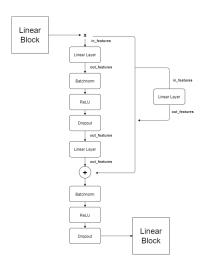


Figure: Linear Block in the FC-NN 90 Q

# **Neural Network: Model Training**

- ► Adam optimizer with learning rate set to 0.01
- ► Loss function: *Mean Squared Error* Loss
- ► Epochs:

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### **Evaluation Metrics**

- ► Mean Squared Error for *Training*
- ► Mean Absolute Error and R<sup>2</sup> for Evaluation
- ► When using log-price for model fitting, MAE and R<sup>2</sup> are computed on the *original* price scale for better interpretability of the MAE
- Note that both metrics highly depend on the exact evaluation procedure:

$$\begin{aligned} \textit{MAE}\left(\mathbf{y}, \exp\left(\widehat{\log(\mathbf{y})}\right)\right) &\neq \exp\left(\textit{MAE}\left(\log(\mathbf{y}), \widehat{\log(\mathbf{y})}\right)\right) \\ R^2\left(\mathbf{y}, \exp\left(\widehat{\log(\mathbf{y})}\right)\right) &\neq R^2\left(\log(\mathbf{y}), \widehat{\log(\mathbf{y})}\right) \end{aligned}$$

▶ Direct comparisons across groups have to be taken with care

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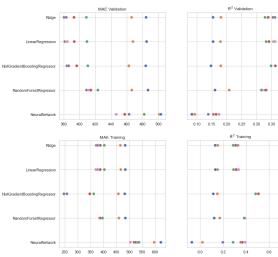
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# **Training & Validation Performance**

Model Performances for different Feature Sets

Neural Network fitted with prices on original scale, all other models fitted with prices on logarithmic scale



# Features

o 59

# **Main Findings**

- More features tend to work better with diminishing returns (5 vs. all 59 features)
- Classical Models: Comparable performance of linear and nonlinear models, linear models generalize better to validation set
- ► Neural Net: At first sight worst performance but best generalization
- ► The latter can be explained by differing behaviour of *Dropout* and *Batchnorm* layers during training and inference as well as the presence of outliers (covered later)

# **Main Findings**

- ► The price prediction task with our small tabular data does not seem to require overly complex models
- ▶ When including all observations (no outlier removal) we can expect predictions within a distance of roughly 400 NOK (40 Euros) on average to the true price and a R² value of around 0.4.
- ► Caveat: Validation erformance is biased towards models whose hyperparameters were tuned during cross validation

### **Test Set Performance**

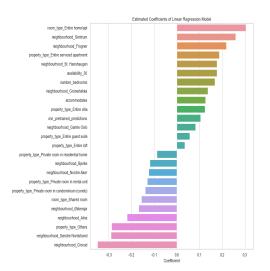
Model	MAE	$R^2$
Linear Regression	404.709	0.298
Ridge	405.932	0.294
Random Forest	444.166	0.268
HistGradientBoosting	412.243	0.387
Neural Network	402.24	0.333
Top2 Average	404.848	0.296
Top3 Average	399.315	0.343
Top4 Average	404.206	0.332
Top5 Average	408.116	0.27

Table: Test Set Performance of Classical Machine Learning Models, our custom Neural Network and Ensemble Predictions

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# **Feature Importance**



- ► Largest (absolute) Coefficients: room type, property type and neighbourhood
- Top 2 by Feature Selector: number of bedrooms and accomodates
- Marginal vs.
   Conditional Impact (Sentrum neighbourhood)

# Impact of Outliers

Quantile Threshold	MAE	$R^2$
0.0	443.35	0.16
1.0	337.59	0.51
2.5	282.17	0.53
5.0	240.57	0.54
10.0	214.76	0.49

Table: Mean Absolute Error and  $R^2$  value of the Neural Network on the validation set after removing the highest quantiles of the price distribution from the data set

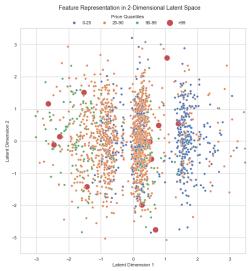
# Impact of Outliers

- Price outliers single most influential factor of predictive power
- Not fixed by log-transformation!
- Explains performance boost of Neural Network from training to validation to test set
- ▶ Due to different sizes and randomness, training set contains the most outliers that drive the error metrics up whereas test set contains the fewest outliers
- ► Impact diminished for classical models due to cross-validation: Extreme outliers were contained in the validation fold *only once* out of multiple evaluations and metrics are averaged across all folds

# Making Sense of the Data

- Neural Net clearly lacks ability to capture entire price range accurately
- ► However, in theory the model should be flexible enough to approximate any arbitrary function reasonably well
- ► Two possible explanations:
  - 1. The model is inherently flawed
  - 2. The model is faced with a nearly impossible task
- ► To discriminate the observations with the highest prices from the remaining ones, the corresponding feature combinations must be separable in feature space

# **Feature Space Embedding**



# **Takeaways**

- ► Two explanations for the lack of separability:
  - 1. The collected data is not rich or expressive enough to capture all factors that contribute to very high prices
  - 2. Some apartments are listed at a price that does not represent their true value
- ► Latter case makes entire prediction task questionable: Implicit assumption that listed prices can be justified and explained by characteristics of the joint feature distribution
- How to detect truly overpriced observations?
- Model might face expensive but fairly priced observations on new data in production
  - ⇒ should learn to handle those cases during training
- ▶ Blind removal of outliers is difficult to justify and narrows down the set of feasible target distributions!

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### **Munich - Predictive Performance**

- ▶ About twice as large as Oslo Data ⇒ Flexible Models like Gradient Boosting and the Neural Network benefit most
- However: Overall Performance not significantly better than for Oslo Data
- ► Gradient Boosting model with best test set performance: MAE of 32.8, *R*<sup>2</sup> of 0.453
- Deeper/Wider architecture of neural net that is specifically designed for larger data set might lead to performance boost

# Munich - Understanding & Interpretation

- ► Most important features in Linear Regression: *Property Type*, *Neighbourhood* and *Accomodates*
- Munich Data again contains large price outliers with high impact on the evaluation metrics

Quantile Threshold	MAE	R2
0.0	42.49	0.31
1.0	35.32	0.44
2.5	30.26	0.42
5.0	25.2	0.45
10.0	22.94	0.4

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### **Conclusion**

- Linear Models show competitive predictive performance for small Oslo data
- Top 3 Ensemble leads to lowest test set error
- ▶ Large impact of outliers
- Possible extension to gain further understanding of the network's behaviour: Adversarial Examples in the regression context

# Thanks for listening!

Questions?