Joel Matson

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Professional Cloud Data Engineer with a strong Application background. Strong knowledge of SaaS/Iaas/PaaS concepts. Strong Windows, Linux and Open Source experience.

# Professional Experience

#### Certifications

AWS Cloud Practitioner: 2020 MCSE: 1999

## Enterprise Rent-A-Car

### Cloud Data Engineer (November 2021 – February 2024)

ˆ Led migration of legacy reporting environment to a new Azure-based service running Kuber- netes Services, vendor Metric Insights, with an SSRS and Sharepoint Online backend

ˆ Provided full support to site owners of newly migrated sites including report rendering, sub- scriptions, permissions, file shares, report availability

ˆ Worked with vendor to troubleshoot report availability issues, utilizing the data pipeline and test case scenarios

ˆ Supported server infrastructure of both legacy and Azure environments including Windows monthly patching, certificates, Sharepoint Central Admin roles

ˆ Set up Azure resources to host new reporting environment including VMs, disk, network, load balancers

ˆ Deployed Azure Kubernetes services to host the Metric Insights BI platform and performed updates and applied patches as needed.

## Abbott Laboratories

### Systems Administrator (April 2021 – July 2021)

ˆ Involved in server refresh, upgrading applications and related infrastructure

ˆ Worked with Remedy system, SCCM, application updates, server updates

ˆ Maintained software updates for clients, maintained documentation, continuous improvement

ˆ Setup 3DExperience, Concord Pro in all environments, configured IIS and SQL connections

## Wells Fargo

### Systems Support Analyst (October 2018 – September 2020)

ˆ Built and maintained Windows servers in test and archive environments to host application

ˆ Supported emBTRUST and eOriginal applications, working with vendors and end users in test and production environments, troubleshooting issues and accessibility

ˆ Implemented all facets of an archiving solution in emBTRUST, including server provision- ing, installation, configuration, troubleshooting and performing test runs in preparation for production deployments

ˆ Part of a highly publicized eVault pilot with eOriginal, with clients Tesla Motors, CarMax,

BofA, implementing a Single Sign On solution, using Agile methodologies

ˆ Thorough documentation of processes, procedures, installations and configurations ˆ Extensive use of SQL Server queries and database administration, SSRS reporting ˆ Monitored application performance with AppDynamics tools

## Anthem/Decare Dental

### Systems Administrator (December 2017 – June 2018)

ˆ Sole server administrator of the Decare Dental domain, supporting over 1900 Windows and Linux servers, ESXi hosts and Virtual desktops

ˆ Led several projects involving upgrading of enterprise applications, and collaborated with application, SQL database, and security teams to troubleshoot application issues

ˆ Worked ServiceNow incidents and change control, performed Veeam backups and restores, server and network monitoring

ˆ Built Windows and Linux servers using templates, and followed and enhanced build processes

ˆ Datacenter maintenance and support as needed

ˆ Administered Crystal Reports, setup and modified users and permissions

ˆ Participated in real-life onsite disaster recovery

## United Health Group/Optum Technologies

### Systems Administrator (October 2008 – July 2017)

ˆ Enterprise-wide support of VMWare Vsphere ESXi, Windows, and Linux servers. UCS and HP hardware infrastructure. Dell and IBM hardware on occasion

ˆ Rotating primary monitoring and 24x7 oncall duties as requested, involving high impact war- room collaborations handling high priority issues

ˆ Rotating secondary maintenance tasks, such as ServiceNow incidents and change control, backup troubleshooting and restores, diskspace monitoring, and client Service Requests, in- cluding IaaS/PaaS

ˆ Various project work, including transition of new UCS hardware into the environment, support transition of company acquisitions, and ad hoc projects as needed

ˆ Backups and restores using IBM TSM and various other tools

ˆ Administration and configuration using Powershell and BASH commands

# Skills

#### Operating Systems

ˆ Windows Server 2019/2016/2012

ˆ VMWare Vsphere ESXi 6.0

ˆ RedHat/CentOS Linux

ˆ Mac OS X

#### Network Platforms

ˆ SAN/NAS Technologies

ˆ IP/LAN Technologies

ˆ iSCSI, NFS, SMB

ˆ F5 Loadbalancers

ˆ Cisco Routers and Switches

ˆ Infoblox DNS / IPAM

#### Software/Applications

ˆ SQL Server

ˆ Splunk

ˆ JIRA / Confluence

ˆ Internet Information Services

ˆ Nexpose / InsightVM

ˆ Sharepoint Online

ˆ SSL/TLS Certificates ˆ Amazon Web Services ˆ Microsoft Excel

ˆ SQL Server Reporting Services

ˆ BASH/PowerShell

ˆ Power BI

ˆ GitHub

ˆ Active Directory

ˆ Docker/Kubernetes

ˆ ServiceNow

ˆ SQL Server Analysis Services

**Community Involvement** - Habitat for Humanity, 2009-2016

**Education** - B.A., Business Administration - Concordia College, Moorhead, MN