NANAIMO, CANADA, V9R 6M4 • JOEJRAJESH@GMAIL.COM • 2507923983

JOEL RAJESH
Computer Science Student

PROFESSIONAL SUMMARY

Proven track record in enhancing customer satisfaction at V.J. JOSEPH AND SONS, demonstrating exceptional customer service and cash management skills. Increased accuracy levels through diligent cash handling and transaction processing. Excelled in a fast-paced environment, prioritizing tasks efficiently to meet business demands while maintaining a strong work ethic and empathy towards customer needs.

EMPLOYMENT HISTORY

CASHIER   **Apr 2024 - Aug 2024**
V.J. JOSEPH AND SONS   *KERALA, INDIA*
- Greeted customers entering store and responded promptly to customer needs.
- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Handled customer inquiries, complaints, and returns professionally, ensuring a positive experience for all clients.
- Processed transactions accurately while maintaining a high level of customer service.

OVERNIGHT ASSOCIATE   **Oct 2024 - Mar 2025**
Walmart Canada   *Nanaimo*
- Efficiently manage inventory during night shifts, ensuring shelves are fully stocked for morning customers. Collaborate with team to maintain store cleanliness and organization.
- Streamline restocking processes, reducing time spent per aisle while maintaining accuracy. Consistently meet nightly targets, contributing to improved store efficiency.

CASHIER   **Feb 2025 - Present**
Home Depot   *Nanaimo*
- Handle cash transactions while mastering new systems; ensure prompt service and maintain punctuality for smooth customer interactions.

EDUCATION

COMPUTER SCIENCE DIPLOMA   **Sep 2026**
Vancouver Island University   *Nanaimo, BC*

SKILLS

Customer Service, Customer Assistance, Work Ethic, Integrity, Patience, Empathy, Cash Handling, Cash Management, Math, Sales, Task Prioritization, Adaptability.

LANGUAGES

English *(Highly proficient)*, Malayalam *(Native)*.

ADDITIONAL INFORMATION

MY INTEREST AND EXPERTISE
- I am really fascinated and have huge interest to the tech, economics, banking and automobile sector.
- I am really good at calculating.
- I am a fast learner.
- Good at communication.