PRACTICAL NOTE: per product description on Amazon, your new bamboo pen comes with a reusable ink converter (included inside the barrel) and does not come with a disposable ink cartridge.

Because only 1 item fits inside the barrel we run customers' survey and majority of you chose the converter so that's what we added. You can use it with any ink bottle of your choice.

Multi-pack of generic, disposable ink cartridges, shall you want to use this ink refill method as well you can easily get on Amazon for about \$4 or in any Office Depot/Max type of stores.

• Please click on <a href="mailto:this LINK">this LINK</a> if you want to read instruction & useful tips on using your new fountain pen and to watch a short video on how to use the converter.

If for any reason the above link does not open properly, you can manually find that page by going to:

www.ZenZoi.com

and top page titled: "Fountain Pens Tips"



- **QUICK START:** Below you will find just few quick pieces of information about your new fountain pen.
  - ✓ Fountain pen users have the convenience of choosing between two filling options. Cartridges are easier and less prone to creating a mess while converters are more cost effective and provide a sense of nostalgia for old-fashioned pen users.

- ✓ Converters, if cleaned often after filling of the ink, can be reused for many years and do not need to be replaced often.
- ✓ Disposable ink cartridges have to be replaced more often and are less cost effective than a bottle of good ink.

### **IMPORTANT TIP:** What ink cartridges fit ZenZoi pens?

### Most common, International Size, Generic Ink Cartridge Refill



#### What does not fit?

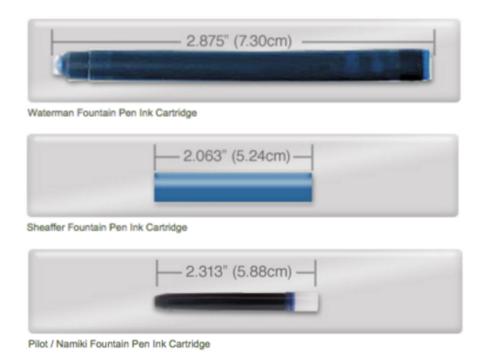
When choosing generic ink cartridge, stay away from branded cartridges as they often fit only one particular brand that sells them (typical practice of some brands to make it more difficult to customers to buy pens from competing brands).

You will easily recognize these proprietary cartridges as their shape or size does not meet international generic standard, is odd and fits just one brand selling them. Some examples are shown below.

## **Examples of Non-Standard, Proprietary Ink Cartridges that Fit Only One Brand:**



Parker Fountain Pen Ink Cartridge: Aurora (compatible), Parker



# CONVERTER:

 Another option for refilling your pen other than standard size international cartridge shown on the top of the previous page is bottled ink.

You would use the converter added inside your pen to draw ink directly from any ink bottle of your choice.

### **EXTRA KNOWLEDGE:**

- The most commonly used types of ink converters are piston and squeeze types.
  - Converters ZenZoi® uses for its pens is piston type because we find it more precise and not causing air bubbles.
- Under this <u>ZenZoi Fountain Pens</u> link you can watch a short instructional video showing how to draw the ink from the bottle with the converter.

### TIP:

- If your pen "skips" the ink when writing or is not flawlessly smooth, most common reason for this issue is the quality of the ink you're using.
  - Try dumping the old ink, clean the nib by flashing water through the converter and upgrade the ink to a better quality. Performance of the strokes should immediately improve.