JOEL SÁNCHEZ NÚÑEZ
Data Management & Data Analytics

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WORK EXPERIENCE

TransPerfect | Data Analytics & Reporting
Costa Rica | June 2023 - Present

- Data Collection and Integration. Gather data from diverse sources including time tracking systems, call logs, and employee databases.
- Implement ETL processes to efficiently integrate data related to worked hours, call volumes, etc; into the company's database.
- Ensure data integrity and consistency through regular audits and data validation procedures, contributing to reliable reporting and insights.
- Generate comprehensive reports and dashboards to visualize KPIs, such as call volume trends, call durations, and productivity metrics.
- Collaborated with cross-functional teams to identify opportunities for process improvement on data management procedures.

JPMorgan Chase & Co. | Data Analytics Specialist
Argentina | June 2020 - January 2023

- Optimize HR management through data analytics, statistical models and database management.
- Carefully and accurately keeping track of the databases to ensure all the information is properly loaded and ready for all stakeholders.
- Maintain an up-to-date roster of foreign national employees and their immigration status.
- Support and manage the Immigration-HR database in order to resolve, update and keeping accurate records for each case.
- Streamline immigration processes and workflows to improve efficiency and eliminate bottlenecks.
- Empower immigration and several HR teams across JPMC through engaging global training sessions to share immigration expertise.

Globant | Immigration & Mobility Senior Data Analyst
Argentina | June 2017 - June 2020

- Provide detailed data analysis supported on various sources and databases, on foreign national employees working abroad.
- Run and execute business case processes to determine relocation costs, budgets and business needs for project analysis.
- Manage foreign national employee database and provide metrics and budget estimates to hiring managers.
- ETL process management to properly update useful information for different teams within the organization.
- Run and improve SQL queries for workforce analytics, recruiting, and immigration teams to update and maintain databases.
- Development and deployment of immigration website to provide information on mobility processes for company's expats and projects.

Accenture | Business Operations Analyst
Argentina | June 2014 - June 2017

- Assessment and analysis of immigration reports, international relocations and mobility cases.
- Build detailed dashboards for immigration, recruitment, and HR teams.
- Policy development and talent pool management.
- Build and implement automation tools by using Python to optimize immigration processes, form fillings, petitions, etc.
- Monitoring, troubleshooting and identifying potential issues across the pipelines and processes, to accordingly update and take right actions.

Tealca | Branch Manager
Venezuela | February 2008 - March 2014

Logistics and Operations General Manager of a branch of this mail company in Venezuela.
- Lead the entire logistics team and work with groups of operational and administrative staff.
- Work with groups and staff across the whole franchise.
- Develop strategies, set objectives and achieve goals considering short, mid and long term periods.
- Supervise and participate in the entire logistic process along with our clients and our team members.
- Establish and provide focused attention to our clients, in order to gain and build a solid business relationship and customer engagement.

EDUCATION

Universidad Santa María (Caracas, Venezuela)
Bachelor Degree in Corporate Communications
2002 - 2006

SKILLS & COMPETENCIES

- Microsoft Office Suite | Excel (PT/VBA/Macros) | PowerBI | AWS | SQL | NoSQL | JSON & XML | Python | JavaScript | HTML | CSS | Git
- Process Flow & Management Tools : Jira | Trello | Slack | ORACLE SAP-HR Module | Siebel | Ariba | ServiceNow & CRM Tools
- Data Management & Analytics | Quality Assurance Testing | Agile Methodologies | Business Strategy | Relocations & Mobility Processes
- English & Spanish – Both, professional proficiency or above.

LICENSES & CERTIFICATIONS

- **Amazon Web Services /** Certified Cloud Practitioner
- **Amazon Web Services /** Storage Data Protection & Recovery
- **Google /** Generative AI
- **Codecademy /** SQL & Python
- **CoderHouse /** Web Testing and QA
- **Codo a Codo Initiative by City of Buenos Aires /** Full Stack Python
- **EOI Spain & Google /** Web Analytics

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