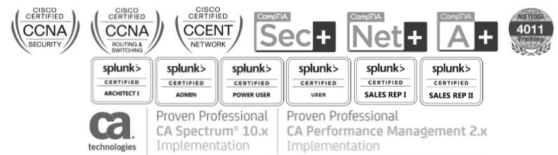


Joe Misner

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Energetic IT professional and enthusiast, experienced in developing solutions, building integrations for operational support systems in a carrier environment, as well as enterprise NOC operations through platform surveillance and change management

Skills	<p>Software: Red Hat Enterprise Linux, Solaris, Windows Server, VMware ESXi VMs, OSS back office systems, network management systems (NMS), element management systems (EMS), Cisco IOS, Alcatel-Lucent SAR OS, BMC Remedy ticketing system, network troubleshooting applications</p> <p>Hardware: Cisco UCS, Cisco CRS-X, ASR 9k, UBR 10k, and RFGW10 routers, multiple vendor network gear from '99+, PC systems from '95+</p> <p>Development: Python, Linux shell, Windows batch, Qt GUI (PySide, PyQt), web GUI (Flask, PyJS, Bootstrap)</p> <p>OSS Systems: Splunk Enterprise (architecture, administration, on-boarding, development), CA Service Assurance suite (Spectrum, eHealth, Performance Management, Wily Introscope APM, VAIM, SystemEDGE, Mediation Manager, Nimsoft UIM), HP Network Automation (HPNA), HP ArcSight, ManageEngine Applications Manager & SQLDBManager Plus, Alcatel-Lucent Service Aware Manager (SAM), Fujitsu Netsmart, Cisco Prime Infrastructure, Ericsson Wi-Fi Manager</p>		
Certifications	<p>Cisco: CCNA Security, CCNA Routing & Switching, CCENT Network (CSCO11661025)</p> <p>Splunk: Architect, Admin, Power User, User, Sales Rep I, Sales Rep II, IT & App Sales Rep</p> <p>CA: Proven Professional, CA Spectrum 10.x Implementation Proven Professional, CA Performance Management 2.x Implementation</p> <p>CNSS: NSTISSI 4011 Recognition</p> <p>CompTIA: Security+, Network+, A+ IT Technician (COMP001008619165)</p>		
Experience	Nov 2017 – present	Sirius Computer Solutions	Tampa FL
	<p>Sr. Solutions Architect</p> <ul style="list-style-type: none">Professional services consultant for Sirius's Splunk practice, serving clients throughout the United StatesProvides technical leadership while serving as a technical resource to Sirius sales personnel and account managers in support of their clients, while handling engagements which require knowledge of multiple application server environments, to assist in the architectural design of client applications, providing technical sales support as needed		
	Mar 2010 – Jul 2017	Charter Communications & Bright House Networks	Riverview & St Petersburg FL
	<p>Staff Engineer I OSS, OSS Support Engineer, NOC Operator I & II, Technical Support Specialist <i>2012 Employee of the Year, Q4 2012 NOC Employee of the Quarter</i></p> <ul style="list-style-type: none">Responsible for the architecture, development, configuration and operations of the NMS and EMS support systems used to operate, manage, and support the Charter and Bright House carrier-class network backbone, video networks, service delivery access networks, and its highly resilient data center networking infrastructureBHN enterprise-wide Splunk SME, responsible for all architectural, administrative, and onboarding workExecuted merger activities between technical teams in three of the largest MSOs in America (Time Warner Cable, Charter Communications, and Bright House Networks), including technical training, consolidative architecture consulting, application rationalization, process development, and documentationProvided surveillance for NOC and CLEC delivered mission critical services that support elements of the Bright House Networks enterprise, including detection and isolation of transport and systems faults across multiple technologies in the DWDM, SONET, VOIP, UNIX, BTS, and various OSS platformsPerformed and supported fault, incident, problem, and change management activities for services nationally including core IP, cellular backhaul, high speed internet, digital video, and voice over IP networks		
	Jul 2007 – Jan 2009	Misner Networks LLC	Cape Coral FL
	<p>President</p>		
	Feb 2001 – Sep 2006	Albertsons, Inc.	Clearwater & Cape Coral FL
	<p>Dairy Manager, Grocery Clerk, Drug Clerk, Checker <i>2004 Employee of the Year</i></p>		
Education	Aug 2002 – Dec 2006	St. Petersburg College	Clearwater FL
	<p>A.S. degree in Cisco Certified Network Professional / CompTIA Network+ Graduated with <i>cum laude</i> honors</p>		
	Aug 2002 – Dec 2004	Cisco Regional Networking Academy	Pinellas Park FL
	<p>CCNP Program Completion & CCIE Coursework Cisco Certified Network Professional Curriculum 1-4 (BSCN, BCRAN, BCMSN, CIT), Cisco Voice Over IP, Cisco Call-Manager, Advanced Topics in Routing Protocols, Border Gateway Protocol</p>		
	Aug 2000 – May 2002	Cisco Local Networking Academy	Cape Coral FL
	<p>CCNA Program Completion Cisco Certified Network Associate Curriculum, Semesters 1-4</p>		