

User Experience Designer www.graceux.com graceuxd@gmail.com 585-729-0290 New York, NY

EDUCATION

Rochester Institute of Technology

Sep. 2011- Dec. 2014

Master of Fine Arts - Computer Graphics Design

Thesis: Real-Time Feng Shui

(interactive 3D web application)

Beijing Information & Technology Science University

Sep. 2007- July 2011

Bachelor of Engineering - Industrial Design

SKILLSET

Wireframe - Photoshop, Omnigraffle

Prototype - Invision, Axure, HTML, CSS, JavaScript

Design - Photoshop, Sketch, Indesign, Blender

Interactive Demo - HTML, CSS, JavaScript

Animation - Muse, Edge and After Effects

HONORS

2015 Adobe Design Achievement Awards RIT Graduate Merits Scholarship Beijing Excellent Thesis Project (High Honor) China National Scholarship (Highest Honor) 2008 Beijing Olympics Excellent Leadership

EXPERIENCE

Liveperson | Senior Designer

Oct.2014 - Now | New York, NY

- Redesign and align LivePerson.com's information architecture with the company's business strategy (i.e. annotations for responsive wireframes, interactive prototypes and demo).
- Responsible for personas, user scenarios, UX specs, task flows, wireframes, mockups, prototypes, localization, accessibility, visual design and design patterns.
- Increase website conversion rates and AOV (average order value) with in-depth user research on existing users, canceled accounts and website visitors.

Ideation LLC | UX Designer

Oct. 2013 - Aug. 2014 | New York, NY

- Created low and high-fidelity mockups on paper, with Photoshop and Axure, and implemented UX/ Visual design documentation.
- Developed and designed brand and usage guidelines (i.e. optimized images, formatted text, and created interactive prototype with Invision).

StartFast Venture Accelerator | Multimedia Designer

May 2013- Aug. 2013 | Syracuse, NY

- Led branding design for StartFast, Falcon, Calester and Glyphr companies.
- Redesign mobile UI/UX and promotional website for Falcon applications.

RIT Academic Support Center | Graduate Web Designer

Nov. 2012 - May 2014 | Rochester, NY

- Led UX design for Academic Support Center.
- Completed user research on international students for the Academic Support Center through the creation of personas, user scenarios and storyboards.

Lenovo Design Center | Associate Interactive Designer

June 2011 - Sep. 2011 | Beijing, China

 Assisted the team with User Experience design by inventing low-fi wireframe and conducting usability testing.