# Joel Perpetua



**E.E.S.T N°7 - Avellaneda, Bs. As.** / Mar. 2013 - Dec. 2019 Completed Senior High School (HTL) with a degree as a Programming Technician.

(Graduation: December 2019)



## CONTACT

Vienna 1100 Birthdate: 28.08.2000

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## KNOWLEDGE

#### **Operative Systems:**

MacOS, Windows, Linux

#### Programming Lang.:

JS, Py, C#, Dart SQL, MongoDB

#### Frameworks / Tools:

ReactJS, NodeJS, Flutter GIT, JIRA/Trello Unity, GCP

#### Multimedia tools:

Adobe XD / Figma
Photoshop CC
Premiere Pro CC
After Effects CC

### EXPERIENCE

Full Stack Developer - Synology / April 2023 - August 2024

Developed and maintained internal Synology support tools extensions for Chromium and Firefox, along with their back end services.

Stack: JavaScript, Node.js (Express, MongoDB), Python (FastAPI), Docker.

Data Protection Team Referent - Synology / Jan. 2022 - April. 2023 In addition to previous responsibilities, served as the team referent for the backup team, overseeing training material for new employees, handling critical cases for high-end customers, addressing complex issues to support the team, and analyzing the quality of escalations to R&D.

Data Protection Technician - Synology / Aug. 2020 - Dec. 2021 Provided technical support for NAS and cloud storage at a market-leading company. Managed Linux (shell), Windows, and MacOS environments, delivering solutions and troubleshooting hardware and software issues for both home users and enterprise clients with large user bases. Effective problem-solving and clear communication of technical situations were essential aspects of the role.

**Web Developer - Asociación Civil Emanuel /** Jan. 2017 - Mar. 2020 Web development in PHP, multimedia projection, audio and video recording and editing, branding and logo design.

LANGUAGES

SPANISH ENGLISH FRENCH GERMAN

Native Bilingual Advanced Intermediate