Microsoft Dynamics Meetup Deutschland September 2023
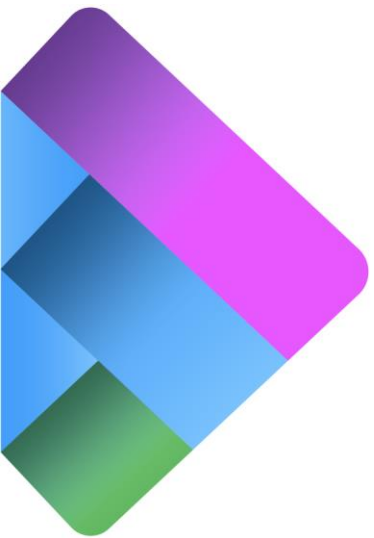
Power Platform & D365 2023 Release Wave 2

CRM and Beyond

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Speaker Information

Dynamics 365 & Power Platform

Solution Architect

@ Avanade Deutschland

Community Work

- Dynamics 365 Meetup Deutschland (Organizing Team)

- Deutschland / DACH Powerthon (Organizing Team)

- Speaker

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Blog relaunch in October 2023:
https://www.crm-and-beyond.com

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Power Platform & D365 2023 Release Wave 2

- 2 Release Waves / Year
  April / October

- Early Access - 2 month prior official release date
  https://learn.microsoft.com/en-us/dynamics365/release-plan/2023wave2/features-ready-early-access

https://releaseplans.microsoft.com/en-US/?app=Marketing

- Microsoft Dynamics 365 - Release
  Planhttps://releaseplans.microsoft.com/en-US/?app=Marketings

- Dynamics 365 2023 Release Wave 2 pdf
  https://go.microsoft.com/fwlink/?linkid=2241095

- Power Platform 2023Release Wave 2 pdf
  https://go.microsoft.com/fwlink/?linkid=2241096

Early Access

- Early Access – available 2 months prior official release

- Can be activated since July 31st on
  Power Platform Admin Center https://aka.ms/ppac

- Wave updates cannot be skipped!

- Environments with activated Early Preview will not
  be updated to GA Version in October

  → Use separate / trial environment for preview access

- Environment update will be deployed on european
  servers between October 13th.-16th 2023

Europe	Friday, October 13, 2023 to Monday, October 16, 2023

- More information about regional deployment schedule:

  https://learn.microsoft.com/en-us/power-platform/admin/general-availability-deployment#deployment-schedule

Some highlights of the upcoming

Power Platform & Dynamics 365

2023 release wave 2 update

For a full list of features, please visit the official Microsoft learn release pages.

The QR codes will direct you to the official announcement on the Microsoft pages.

Wave highlights have been collected using the release planner and features have been added to "My release plan" section.

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Power Platform - Dataverse

Associate activities with multiple related records	UPDATED	Public Preview Oct 2023	
Accelerate value with clean data		General Availability Mar 2024	
Use one connector for all legacy connectors		General Availability Nov 2023	
Experience enhancements to formula columns	UPDATED	General Availability Dec 2023	
Use Power Fx to define column level rollup logic		Public Preview Jan 2024	
Use access checker to view all users who have access to your record		undefined	

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Power Platform – Pro Dev / Integration

Deploy customizations to finance and operations apps	UPDATED	Public Preview **Sep 14, 2023**	🗑 ⌄
Deploy developer sandboxes and assign them to engineers	UPDATED	Public Preview **Sep 14, 2023**	🗑 ⌄
Create finance and operations apps against cloud runtime		General Availability **Oct 2023**	🗑 ⌄
Enable support for asynchronous operation in dual-write functionality		Public Preview **Oct 2023**	🗑 ⌄
Synapse Link for Dataverse includes finance and operations data	UPDATED	General Availability **Nov 2023**	🗑 ⌄
Experience combined Power Platform and Finance and Operations Visual Studio tools		undefined	🗑 ⌄

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Power Platform – Power Apps

Set the solution context for customizations		Public Preview **Oct 2023**	
Experience improved named formula browsing in Power Apps Studio		Public Preview **Mar 2024**	
Resize and reposition the Power Fx editor within Power Apps Studio		Public Preview **Mar 2024**	
Quickly create data-connected apps with rich, responsive layout templates		Public Preview **Mar 2024**	

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Power Platform – Power Automate

Run a cloud flow for more than 30 days per invocation		Public Preview **Nov 2023**	🗑 ⌄
Store cloud flow execution history in Microsoft Dataverse	NEW	Public Preview **Nov 2023**	🗑 ⌄
Manage abandoned cloud flows	UPDATED	Public Preview **Dec 2023**	🗑 ⌄
Use your own encryption key for encrypting data at-rest for existing environments		Public Preview **Dec 2023**	🗑 ⌄

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Power Platform – Power Pages

Use Bootstrap version 5 in Power Pages

UPDATED   undefined

Dynamics 365

~~Marketing~~ Customer Insights Journey

Increase lead conversions by routing to the correct sales rep	**NEW**	General Availability **Oct 2023**	🗑️ ⌄
Qualify leads and route to sales when buying is likely	**UPDATED**	General Availability **Dec 2023**	🗑️ ⌄

D365 Sales

Engage with your customers by invoking SMS chat pane from Activities	Early Access **Jul 31, 2023**	🗑️ ⌄
Empower seller to proactively pick next prioritized record based on business rule	General Availability **Nov 2023**	🗑️ ⌄
Guide sellers to work simultaneously using multiple sequences	Public Preview **Dec 2023**	🗑️ ⌄

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Dynamics 365

Customer Service

Pin and unpin records in timeline		General Availability Oct 2023	🗑 ⌄
Route calls to agents who are idle for longest period		General Availability Oct 2023	🗑 ⌄

D365 Field Service

New and improved work order experience	UPDATED	Public Preview Aug 9, 2023	🗑 ⌄
Work hours calendar supports multiple recurrences		Early Access Jul 31, 2023	🗑 ⌄
Generate a work order from a quote		General Availability Oct 2023	🗑 ⌄

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Copilot

Power Virtual Agents

Use Dataverse as a source for AI-created generative answers		UPDATED	Public Preview Oct 2023	🗑 ⌄
Use internal SharePoint content as a source for AI-created generative answers			General Availability Oct 2023	🗑 ⌄

D365 Field Service

AI-powered work order recap		UPDATED	General Availability Nov 2023	🗑 ⌄
AI-powered work order recap for mobile users		UPDATED	General Availability Nov 2023	🗑 ⌄
Create work orders in Outlook using AI		UPDATED	General Availability Nov 2023	🗑 ⌄
Create work orders in Teams using AI		UPDATED	Public Preview Nov 2023	🗑 ⌄
Leverage AI for resource scheduling in Outlook		UPDATED	General Availability Dec 2023	🗑 ⌄

Copilot

D365 Sales

Gear up for meetings with AI-generated preparation notes			General Availability **Sep 2023**	
Stay on top of your deals with AI-generated opportunity summaries			General Availability **Sep 2023**	
Stay on top of your lead with AI-generated lead summary			General Availability **Sep 2023**	
Elevate your customer engagements with AI-recommended content			Public Preview **Jan 2024**	
Know your account better with AI-generated account summary		UPDATED	Public Preview **Jan 2024**	

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D365 Marketing

Create journeys by describing them using Copilot		**UPDATED**	General Availability **Nov 2023**
Prevent messages from sending during unwanted times by setting up quiet times using Copilot		**UPDATED**	General Availability **Dec 2023**

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D365 Customer Service

Discover knowledge content with Copilot		General Availability **Oct 2023**	🗑	˅
Draft email replies with a click using Copilot		General Availability **Oct 2023**	🗑	˅

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