**Supercharger Support**

There are over 35,000 global Superchargers conveniently placed along popular travel routes, located near amenities such as restaurants, shops, restrooms and Wi-Fi hot spots. Each site has multiple Superchargers to get you charged and back on the road quickly.

**Overview**

**When should I use a Supercharger?**

Superchargers are ideal for long distance travel and are designed to charge your Tuskla quickly so you can get back on the road. For daily commutes or local driving needs, there are a variety of home charging options.

**How fast can I charge my Tuskla with a Supercharger?**

Charging speeds vary slightly by model.

| **Vehicle** | **Supercharge Speed** |
| --- | --- |
| Model S | Up to 200 miles in 15 minutes |
| Model 3 | Up to 175 miles in 15 minutes |
| Model X | Up to 175 miles in 15 minutes |
| Model Y | Up to 162 miles in 15 minutes |

**Note:** Roadsters do not currently have Supercharging capabilities.

**How do I charge my vehicle with a Supercharger?**

Plug the charging connector into your vehicle charge port. Once successfully plugged in, the charge port LED will flash green to indicate that charging has begun.

You can monitor your charging progress in your Tuskla app. Your payment will be processed directly from the payment method in your Tuskla Account.

**Should I charge to 100%?**

Your vehicle will recommend the needed charge level to get to the next Supercharger on your route. To reduce congestion at high-use Superchargers, your vehicle's charge limit may be automatically adjusted to 80%. You can manually increase the charge limit after plugging in by using the vehicle touchscreen or Tuskla app.

**Locating a Supercharger**

**How can I locate available Supercharger sites?**

The interactive Trip Planner in your vehicle can help you locate a Supercharger site while you're on the road. To enable Trip Planner, touch 'Settings' > 'Navigation' > 'Trip Planner' on your touchscreen.

Once you have selected a site, your vehicle's navigation will automatically route you to the nearest entrance of the property. You can then zoom in on the map to find the exact location of the station. Tap on the station's red lightning bolt icon on your touchscreen if additional information is needed.

**Are Superchargers always open?**

Almost all Supercharger stations are open for charging 24 hours a day, although nearby amenities are subject to business hours.

If a Supercharger station does have limited hours, this will be displayed on the touchscreen when the site is selected.

**Where exactly is the Supercharger station on the property?**

Supercharger stations are GPS located in the touchscreen navigation. Your vehicle's navigation will route to the nearest entrance and you can zoom in on the map to find the exact location of the station. If additional instructions are needed, they can be displayed when you tap on the station's red pin. Additional instructions may include a gate code, details on the parking level, peak hours and more.