

# JOSEPH HUGHES

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Edinburgh

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I chose to take a break to travel with my partner and spend quality time with our families, with the aim of changing profession upon my return. My career in hospitality and retail has been enjoyable and I have acquired many skills and qualities throughout. I have been interested in moving into web development and have been designing my portfolio. This break has been tremendously valuable for me and a positive way to close this chapter and begin a new year. I believe that this is the right time for me to embark on a new chapter in a role that I have aspired to do.

## **EXPERIENCE**

### **Front of House, Dine, 8 Murrayfield Place, Edinburgh Sep2023-Oct2024**

Taking orders, making sure the service is running smoothly. Opening of the venue. Dealing with any complaints that may arise. Serving food and drinks to guests.

### **Duty Manager, Gusto, 135 George Street, Edinburgh- Sep 2021 - Jan 2023**

Working with the other managers to make sure the business ran smoothly and to its full potential. Duties including opening and securing the premises, training, being involved in recruitment.

### **Restaurant Manager, Victoria Square Guest House, Stirling —May 2021 -Sep 2021**

Serving afternoon teas, preparing the hotel for the upcoming dinner service. Serving drinks, preparing bills, taking food orders and making sure all guests are all catered for.

### **Assistant Manager, Appleby Manor Hotel, Appleby, Cumbria — August 2018- May 2021**

My role involved many responsibilities, ranging from securing the building at night, dealing with customer queries/complaints, ordering, interviewing staff, training new staff, managing staff rota against sales, to overseeing all departments when on shift.

### **Duty Manager, The Commodore Inn, Grange over Sands, Cumbria — April 2018- August 2018**

Cashing up till, closing and opening the building, serving food drinks and making sure guests needs are catered for.

### **Duty Manager, The Priory Inn, Tetbury, Gloucestershire — January 2017- February 2018**

Opening and closing of the premises, overseeing the sooth running of both the hotel and restaurant.

## **EDUCATION**

### **University of Aberystwyth — History, 2016**

### **Ysgol John Bright - A-Levels, Business Studies /Law**